

City of Port St. Lucie

121 SW Port St. Lucie Blvd.
Port St. Lucie, Florida 34984



Meeting Agenda

Thursday, April 18, 2024

8:30 AM

Promenade On The River, 2240 SE Veterans Memorial Pkwy, Port St Lucie, FL 34952

Strategic Planning Session

Shannon M. Martin, Mayor

Jolien Caraballo, Vice Mayor, District IV

Stephanie Morgan, Councilwoman, District I

Dave Pickett, Councilman, District II

Anthony Bonna, Councilman, District III

Please visit www.cityofpsl.com/tv for new public comment options.

1. Meeting Called to Order**2. Roll Call****3. Pledge of Allegiance****4. Public to be Heard****5. New Business****5.a Hold the 2024 Strategic Planning Workshop Day 1**[2024-382](#)**6. Adjourn**

Notice: No stenographic record by a certified court reporter will be made of the foregoing meeting. Accordingly, if a person decides to appeal any decision made by the City Council, board, agency, or commission with respect to any matter considered at such meeting or hearing, he or she will need a record of the proceedings, and that, for such purpose, he or she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based. (F.S. 286.0105)

Notice: Public and Press are invited to review all the backup for Council Meetings. Copies are available in the City Clerk's Office on Wednesday, Thursday, Friday, and Monday before Council Meetings. On Meeting nights, a copy of backup material is available in the reception area of City Hall for public review. Please leave the agenda and backup material in good order for others to review.

Notice: Anyone wishing to speak during Public to be Heard is asked to fill out a yellow Participation Card and submit it to the City Clerk. Anyone wishing to speak on any Agenda Item is asked to fill out a green Participation Card and submit it to the City Clerk. Participation Cards are available on the side table in Council Chambers, at the reception desk in City Hall lobby, and in the City Clerk's Office.

Notice: In accordance with the Americans with Disabilities Act of 1990, persons needing special accommodation to participate in this proceeding should contact the City Clerk's Office at 772-871-5157.

As a courtesy to the people recording the meeting, please turn all cell phones to silent or off. Thank you.



Agenda Summary
2024-382

Agenda Date: 4/18/2024

Agenda Item No.: 5.a

Placement: New Business

Action Requested: Discussion

Hold the 2024 Strategic Planning Workshop Day 1

Submitted By: Kate Parmelee, Deputy City Manager for Strategic Initiatives & Innovation

Strategic Plan Link: The City's Goal of a high-performing city government organization.

Executive Summary (General Business): The annual Strategic Planning Workshop focuses on the most important strategic goals, initiatives and projects for the upcoming fiscal year and beyond, based on input from citizens, the Mayor and Council and staff.

Presentation Information: A PowerPoint presentation will be utilized throughout the City Council Workshop by co-facilitators Alexis Baum, global educator of design and innovation, and Kate Parmelee of the City Manager's Office.

Staff Recommendation: Request that the Council discuss any recommended changes to the Strategic Plan and advise of the top priority projects.

Background: The Mayor and City Council have long utilized the strategic planning process to determine the priorities of the City. At this Strategic Planning workshop, the Council will begin to plan for the next fiscal year and beyond and identify the top priority projects. Staff will provide updates on current strategic plan projects and will present resident feedback gathered through the National Community Survey and #IAMPSL Citizen Summit. Following the workshop sessions staff will provide an updated and streamlined summary document for the Plan's adoption at the City Council's May Special Meeting.

Issues/Analysis: The Strategic Plan is a living document, and it is anticipated that future updates will be needed to account for changing needs and priorities of the City. Staff will report quarterly on the progress of the plan. Included in this agenda item is a PowerPoint presentation that contains highlights of the National Community Survey™, the National Community Survey Summary Report™, a new streamlined Strategic Plan Progress Report with current project details, and a Citizen Summit Engagement Report on this year's Citizen Summit events.

Financial Information: The City's annual budget is in the process of development and budget recommendations will be in alignment with the Strategic Plan.

Special Consideration: N/A

Location of Project: N/A

Attachments:

1. Strategic Plan Workshop Agenda
2. 2024 National Community Survey™ Summary Report
3. 2024 Citizen Summit Engagement Report
4. Strategic Plan Progress Update and Workshop PowerPoint Presentation (to be distributed 4/18/2024)

NOTE: All of the listed items in the "Attachment" section above are in the custody of the City Clerk. Any item(s) not provided in City Council packets are available upon request from the City Clerk.

Internal Reference Number: N/A

Legal Sufficiency Review:

N/A



**CITY OF PORT ST. LUCIE CITY COUNCIL
2024 STRATEGIC PLANNING WORKSHOP**

Thursday, April 18, 2024

Promenade on the River | 2240 SE Veterans Memorial Pkwy., Port St. Lucie

8:00 AM – 4:00 PM

8:00 am **Breakfast**

8:30 am Welcome, Purpose of the Workshop, Review of Agenda

Session 1: Envisioning A New Chapter for PSL

8:40 am Kick Off Exercises

10:15 am Break

Session 2: Putting Residents First: Input to Form the Vision

10:30 am Listening to Our Residents: Results of the 2024 National Community Survey™
2024 #IAMPSL Citizen Summit

Council Review and Discussion
Group Workshop

12:00 pm **Lunch**

1:00 pm **Session 2 (Continued)**

2:00 pm **Session 3: Forming the Vision**

Break out sessions/ideation in Response to Resident Feedback/Strategic Plan
Council Feedback

4:00 pm **Adjourn**



**CITY OF PORT ST. LUCIE CITY COUNCIL
2024 STRATEGIC PLANNING WORKSHOP**

Friday, April 19, 2024

Promenade on the River | 2240 SE Veterans Memorial Pkwy., Port St. Lucie

8:00 AM – 4:00 PM

- | | |
|----------|---|
| 8:00 am | Breakfast |
| 8:30 am | Session 4: Implementing the Vision –Strategic Plan Update
Ideation in response to resident feedback |
| 10:00 am | Break |
| 10:15 am | Session 4: Implementing the Vision –Strategic Plan Update
Ideation in response to resident feedback |
| 12:00 pm | Lunch |
| 1:00 pm | Session 5: Round-table discussions (To be adjusted based on Council direction) |
| 2:30 pm | Session 6: Proposed additions to the Strategic Plan/Prioritization <ul style="list-style-type: none">• Discuss and re-prioritize projects for FY 2024/25• Prioritization exercise |
| 3:30 pm | Summary/Next Steps/Action Items/ |
| 4:00 pm | Adjourn |

Port St. Lucie, FL

The National Community Survey

Report of Results
2024

Report by:



Visit us online!
www.polco.us



National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Port St. Lucie. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement



POWERED BY POLCO



The report provides the opinions of a representative sample of 334 residents of the City of Port St. Lucie collected from January 23rd, 2024 to February 27th, 2024. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2024 survey was 11%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Port St. Lucie.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Port St. Lucie's results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Port St. Lucie's average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Port St. Lucie's average rating was more than 20 points different when compared to the benchmark.

Trends over time

Trend data for Port St. Lucie represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than 7% percentage points between the 2023 and 2024 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Port St. Lucie were eligible to participate in the survey. A list of all households within the zip codes serving Port St. Lucie was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Port St. Lucie households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Port St. Lucie boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,000 randomly selected households received mailings beginning on January 23rd, 2024 and data collection for the survey remained open for five weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 2% of the 3,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,932 households that received the invitations to participate, 334 completed the survey, providing an overall response rate of 11%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.²

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Port St. Lucie survey is no greater than plus or minus 5.4 percentage points around any given percent reported for all respondents (334 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City of Port St. Lucie. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Port St. Lucie and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on February 6th, 2024. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City of Port St. Lucie. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.³ The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target ⁴
Age	18-34	3%	17%	24%
	35-54	24%	34%	32%
	55+	73%	49%	44%
Area	Area 1	21%	23%	24%
	Area 2	30%	29%	27%
	Area 3	24%	26%	24%
	Area 4	25%	22%	25%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish or..	86%	79%	79%
	Yes, I consider myself to be of Hispanic, Lati..	14%	21%	21%
Housing tenure	Own	95%	83%	83%
	Rent	5%	17%	17%
Housing type	Attached	10%	12%	11%
	Detached	90%	88%	89%
Race & Hispanic origin	Not white alone	25%	48%	44%
	White alone, not Hispanic or Latino	75%	52%	56%
Sex	Man	50%	44%	48%
	Woman	50%	56%	52%
Sex/age	Man 18-34	1%	5%	12%
	Man 35-54	12%	17%	15%
	Man 55+	38%	23%	21%
	Woman 18-34	2%	12%	12%
	Woman 35-54	13%	18%	16%

Woman 55+	34%	26%	23%
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The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Port St. Lucie funded this research. Please contact the City of Port St. Lucie if you have any questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. **Non-response error** arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. **Coverage error** refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household’s physical location. Finally, **recall bias** occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and **social desirability bias** may cause respondents to answer in ways they think cast their responses in a more favorable light.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

2. See AAPOR’s Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>
3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
4. Targets come from the 2020 Census and 2022 American Community Survey

Key Findings

Residents continue to experience a high quality of life and feel safe in Port St. Lucie.

About 7 in 10 residents gave high ratings to Port St. Lucie as a place to live, raise children, and retire. A similar proportion would recommend living in Port St. Lucie to someone who asks, and roughly 8 in 10 respondents planned to remain in the city for the next five years. About 61% offered favorable reviews to Port St. Lucie's overall image or reputation.

The high quality of life experienced in Port St. Lucie is likely influenced by the sense of safety in the community. Roughly three-quarters applauded the overall feeling of safety in the city. A higher proportion, about 9 in 10, reported feeling safe in their neighborhood and Port St. Lucie's commercial areas during the day. About 8 in 10 indicated feeling safe from property crime and violent crime, while 7 in 10 felt safe from fire, flood, or other natural disaster. In terms of safety services, about 8 in 10 participants positively evaluated police services and fire services. Three-quarters gave high marks to emergency preparedness, while 7 in 10 did the same for fire prevention and education.

Mobility remains a challenge for the City, but public transportation is on the rise.

In a unique open-ended question posed by Port St. Lucie, residents were asked to provide three key priorities for the City to focus on in the next year. Answers related to traffic (e.g., congestion, speeding enforcement, parking, etc.) were most common, with one-third of respondents prioritizing this area. Roads (e.g., repairs, widening projects, etc.) and general mobility (e.g., public transportation development, streetlights, sidewalks) were also among the top answers. In the standard mobility-related survey questions, many significant declines were seen. The overall quality of the transportation system dropped from 35% in 2023 to 28% in 2024. Ratings related to travel by car trended downward, including traffic flow on major streets (17% in 2024; 26% in 2023; 17% in 2024), ease of travel by car (48% in 2023; 35% in 2024), and ease of public parking (65% in 2023; 52% in 2024). When considering alternate mode of transportation, the ease of travel by bicycle fell from 34% in 2023 to 23% in 2024. In contrast, ratings related to public transportation increased, including bus or transit services (35% in 2024; 26% in 2023) and ease of public transportation (25% in 2024; 14% in 2023), indicating increased satisfaction.

Residents raise concerns about community design and housing.

While ratings related to community design generally remained stable since last year, relatively low scores in this area indicate a need for additional focus. About 4 in 10 approved of the overall design or layout of residential and commercial areas. Additionally, well-designed neighborhoods were positively rated by roughly 4 in 10, while just 3 in 10 favorably reviewed well-planned residential and commercial growth. The overall quality of new development was appreciated by roughly half. Only about 2 in 10 residents approved of the availability of affordable quality housing in Port St. Lucie. In the open-ended question where residents were asked to provide priorities for the City to focus on, residents emphasized a need for controlling growth (e.g., community design, cost of living, affordable housing, etc.).

Port St. Lucie's natural environment is highly valued by residents.

Residents offered relatively high ratings of importance (89% essential or very important) and quality (62% excellent or good) to the City's overall quality of natural environment, suggesting that it is both a priority and a strength for the community. A strong proportion, about three-quarters, offered excellent or good reviews of the city's cleanliness and air quality. About 7 in 10 favorably rated the water resources. The preservation of natural areas was rated highly by about half of respondents. While most items in this facet remained stable with 2023 results, residents showed higher levels of satisfaction this year with the city's recycling and yard waste pick-up services (68% and 63%, respectively). When asked whether they would be willing to pay an additional estimated \$131 per year for twice a week trash collection, nearly 9 in 10 residents indicated that they would not.

Facets of livability

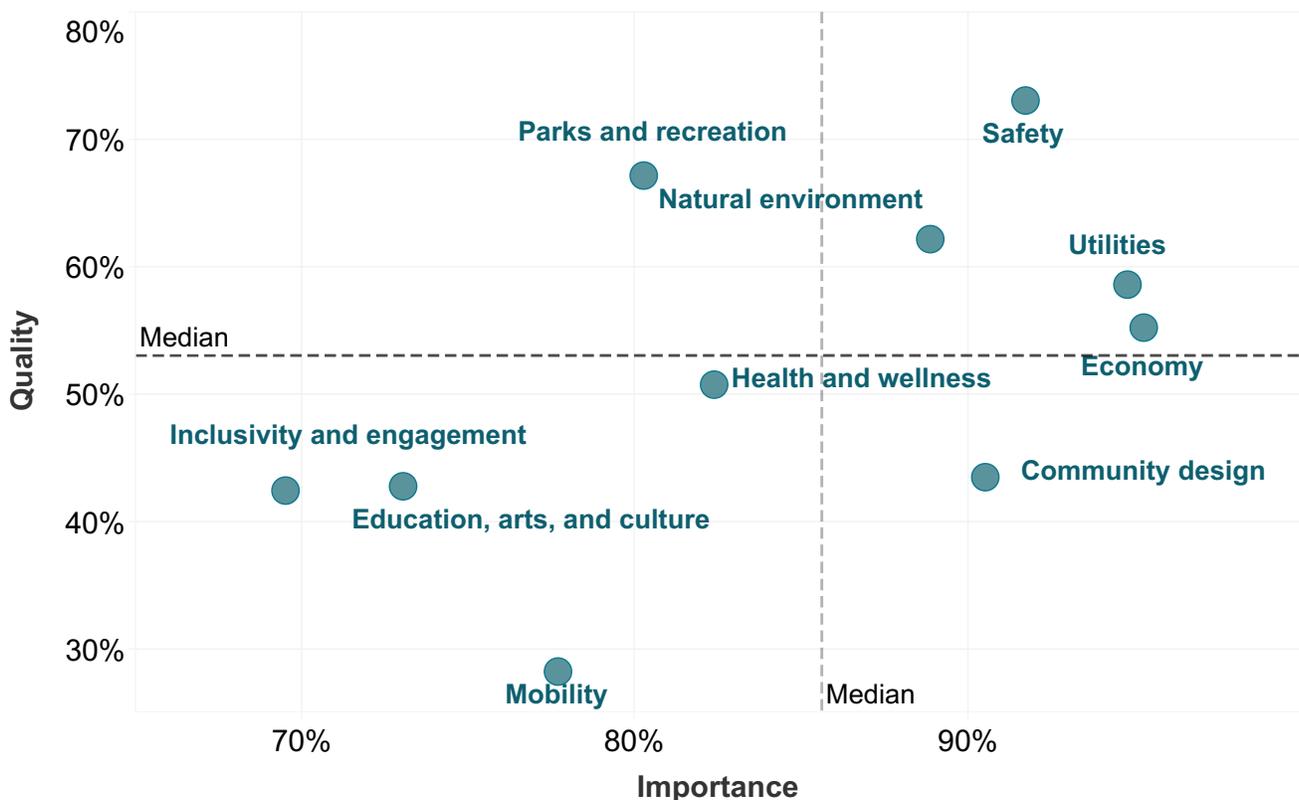
Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

Quality-Importance Matrix

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the *importance* of facets were compared to their ratings of the *quality* of these facets. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all facets were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some facets were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some facets were in the bottom half of both lists.

56% or more of respondents were considered of “higher quality” and those with ratings lower than 56% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 83% or more of respondents. Services were rated as “less important” if they received a rating of less than 83%. This classification uses the median ratings for quality and importance to divide the services in half.

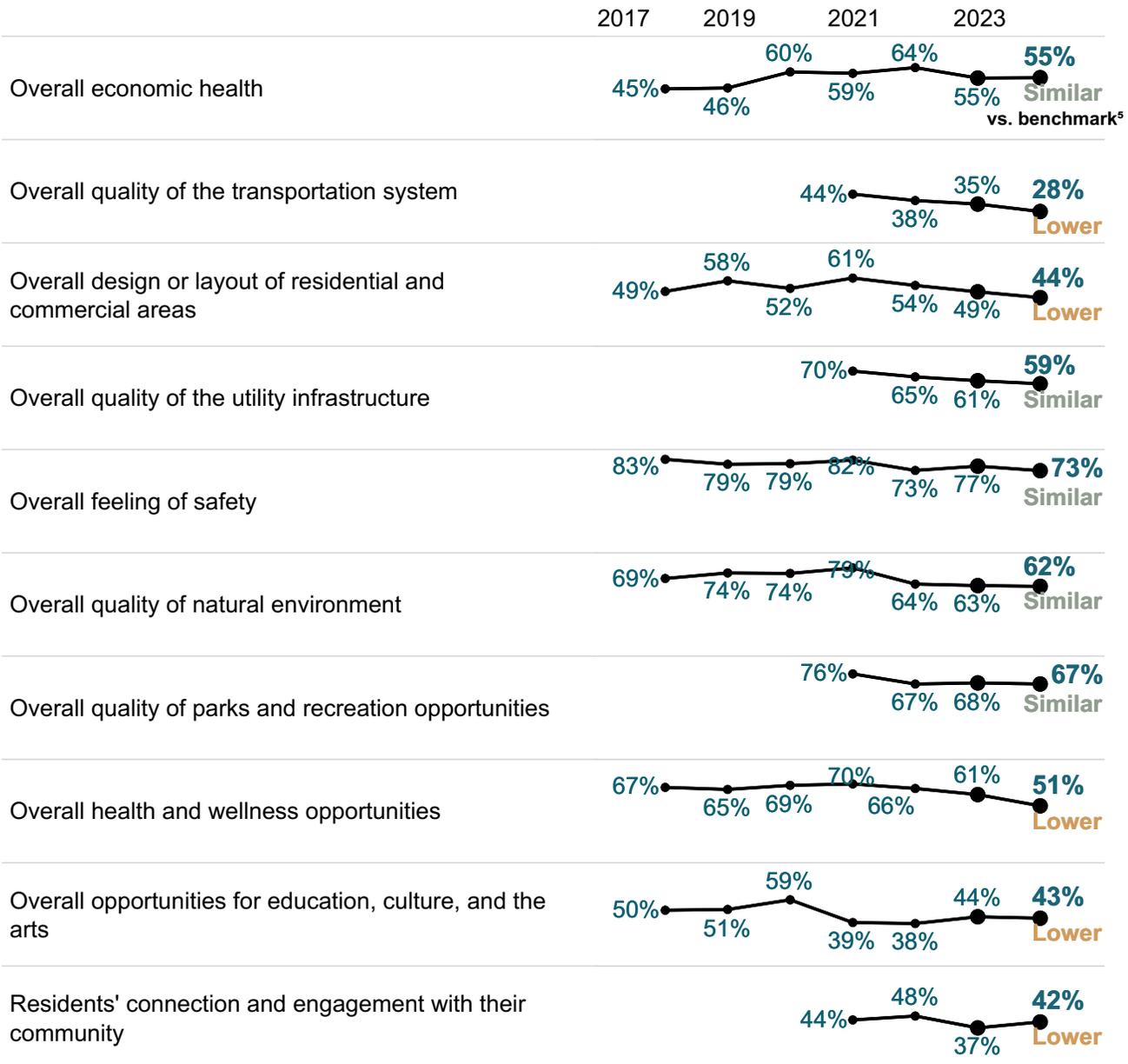
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



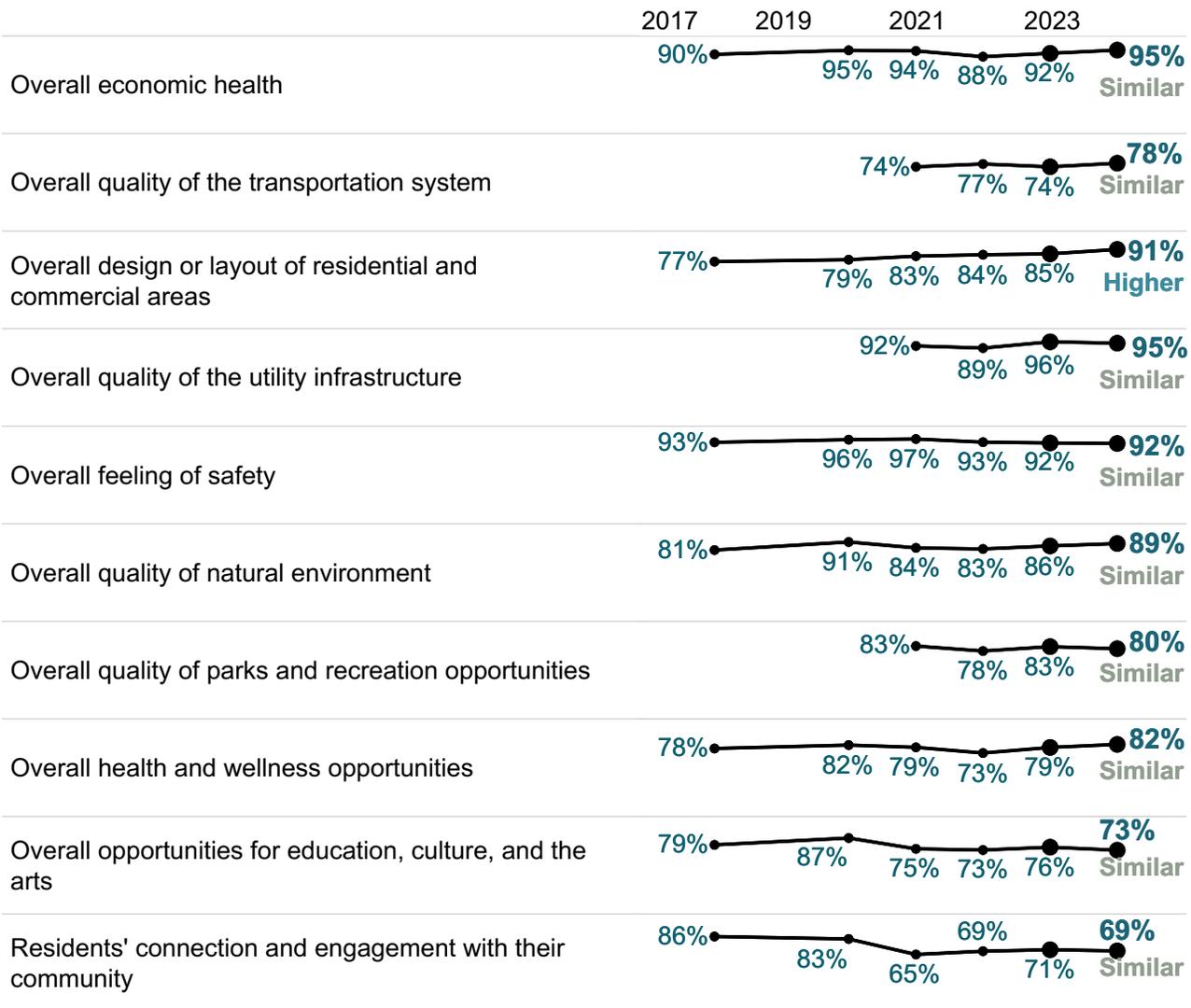
Quality and Importance by the Numbers

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.
 (% essential or very important)

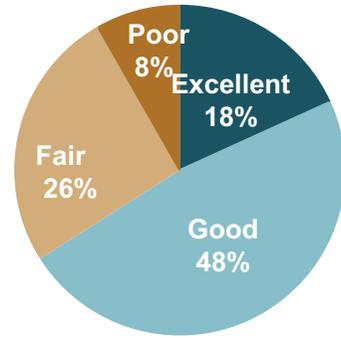


5. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

The overall quality of life in Port St. Lucie, 2023

Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)



Please indicate how likely or unlikely you are to do each of the following. (% very or somewhat likely)



Please rate each of the following in the Port St. Lucie community. (% excellent or good)



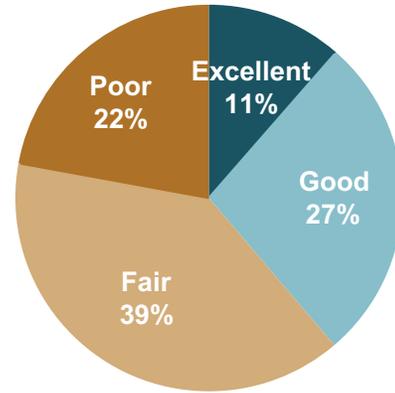
6. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



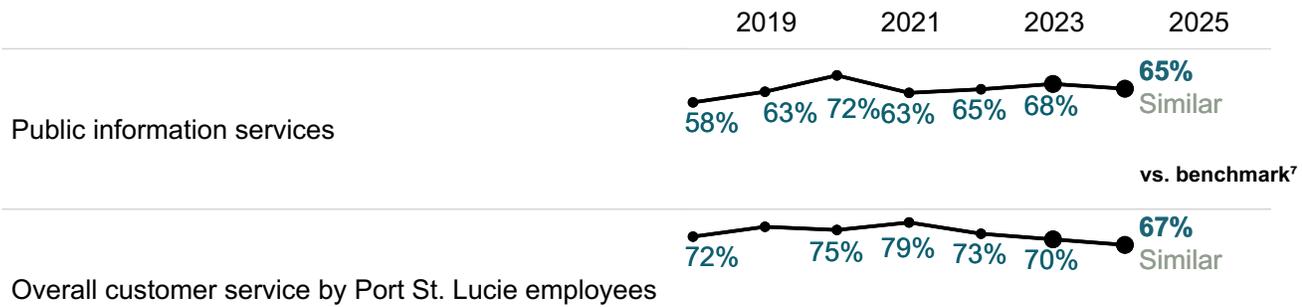
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

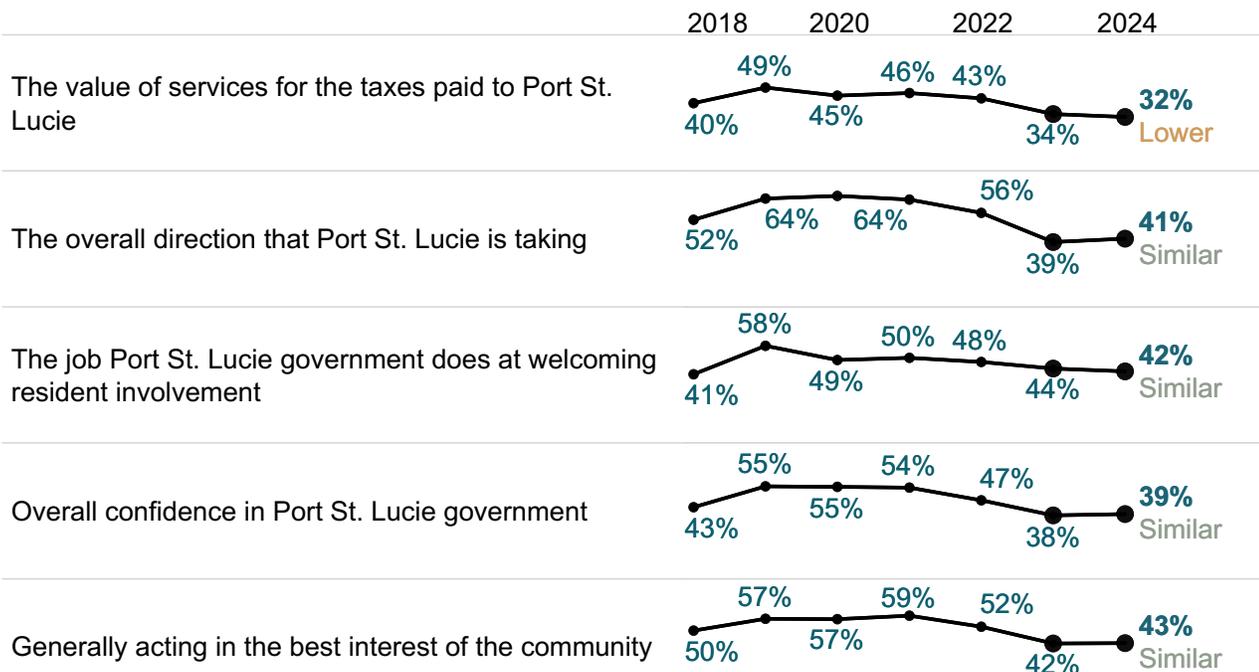
Overall confidence in Port St. Lucie government, 2023

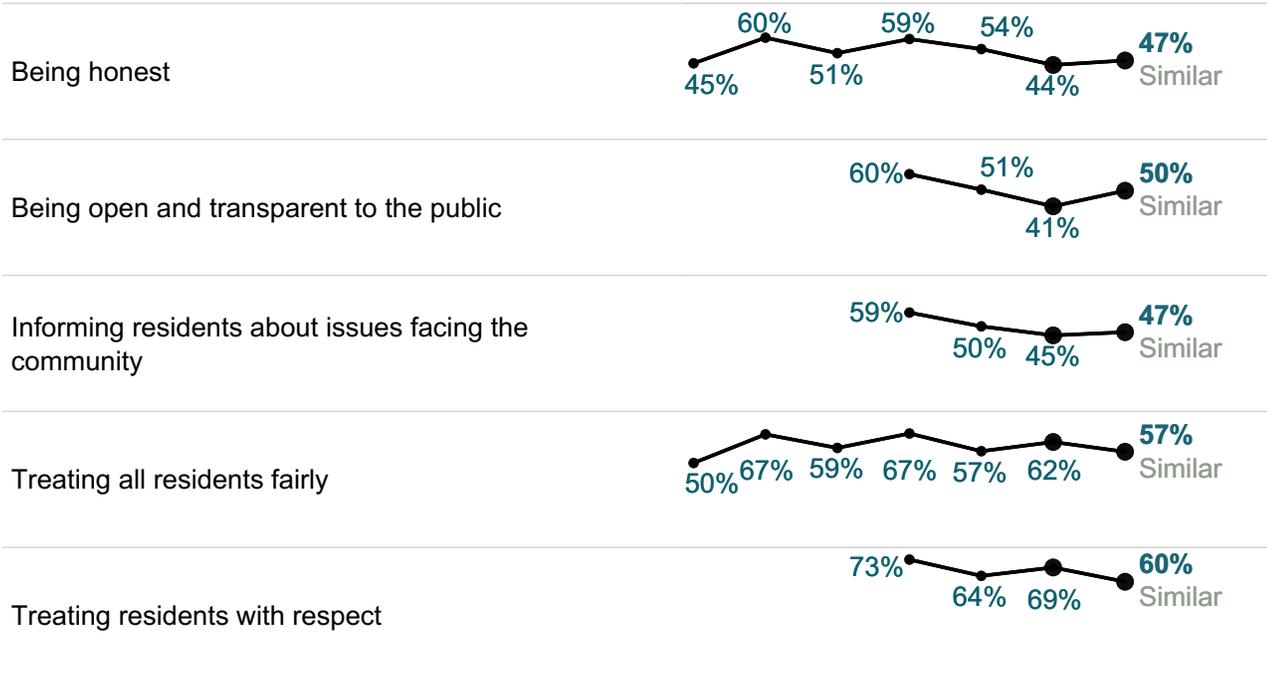


Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)

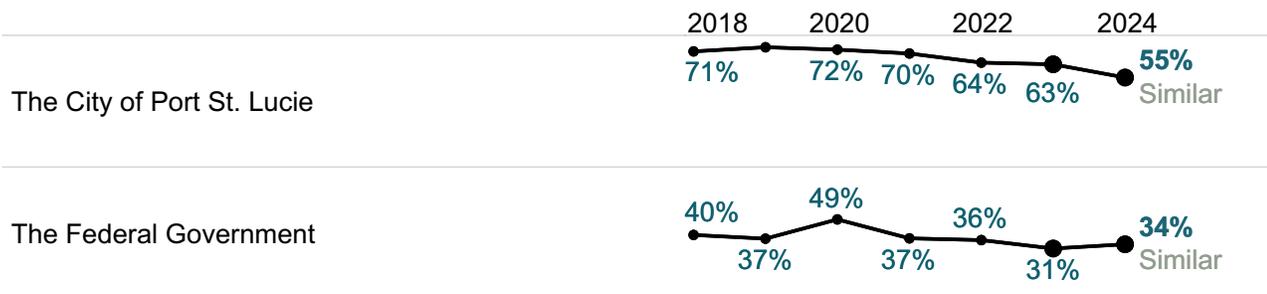


Please rate the following categories of Port St. Lucie government performance. (% excellent or good)





**Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)**



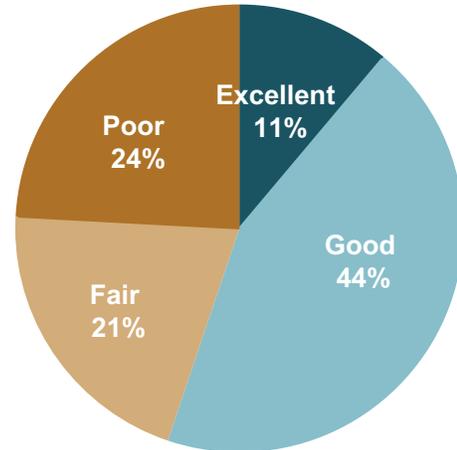
7. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



Overall economic health of Port St. Lucie, 2023

Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)

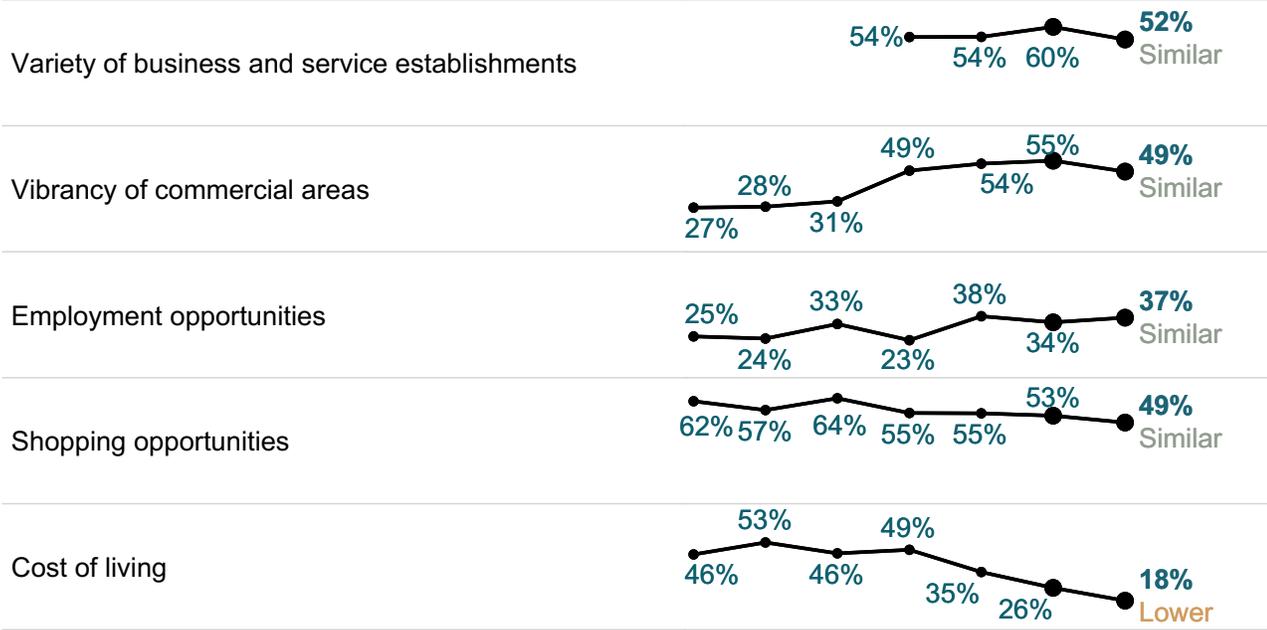


Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)

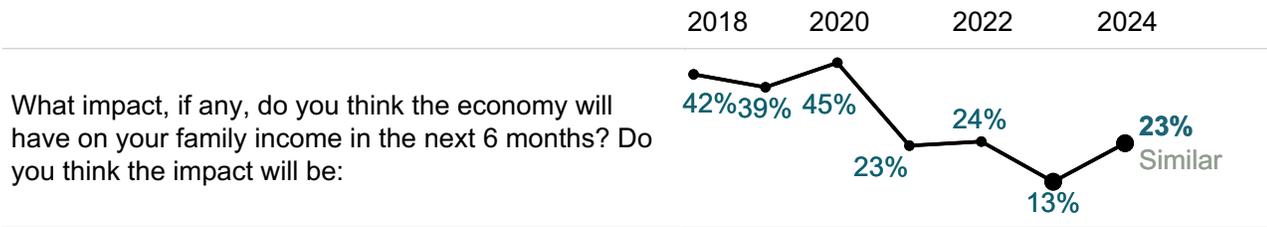


Please rate each of the following in the Port St. Lucie community. (% excellent or good)





What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 (% very or somewhat positive)

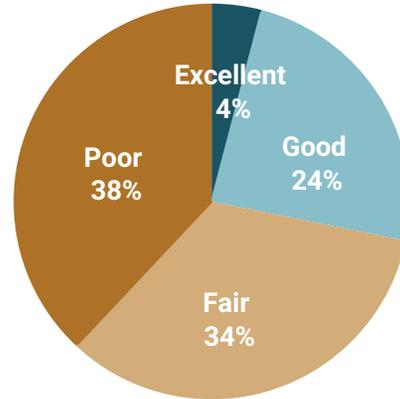


8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

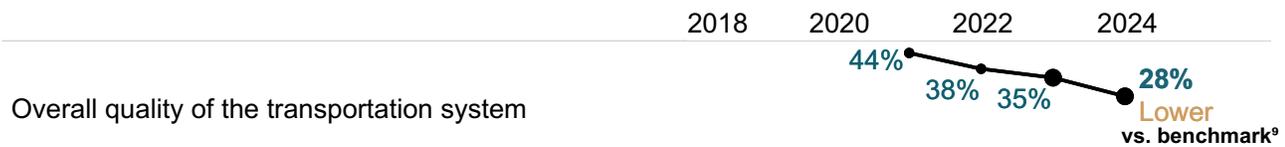
Overall quality of the transportation system in Port St. Lucie, 2023

Mobility

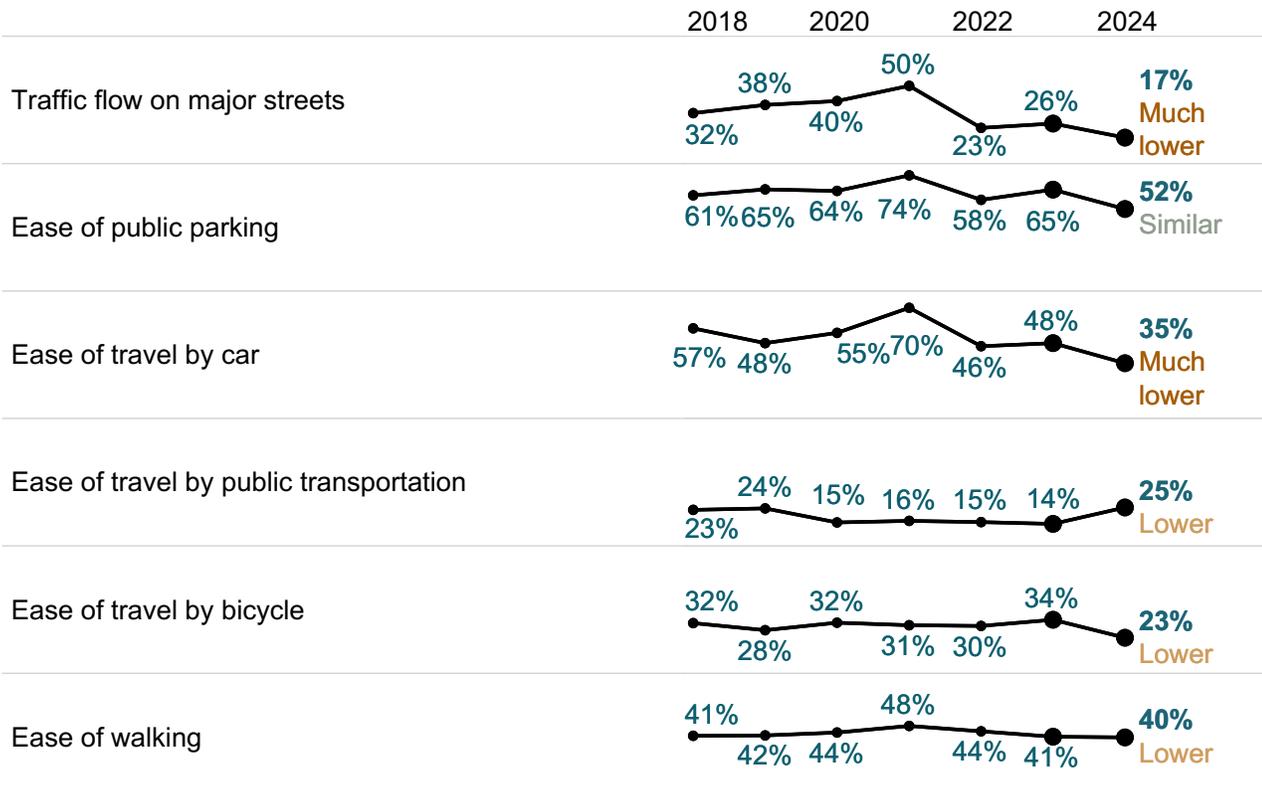
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



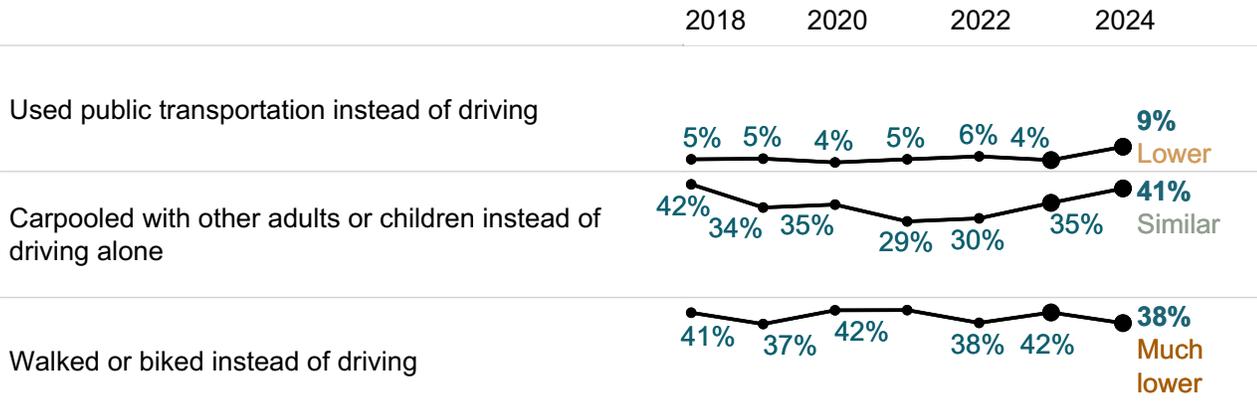
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



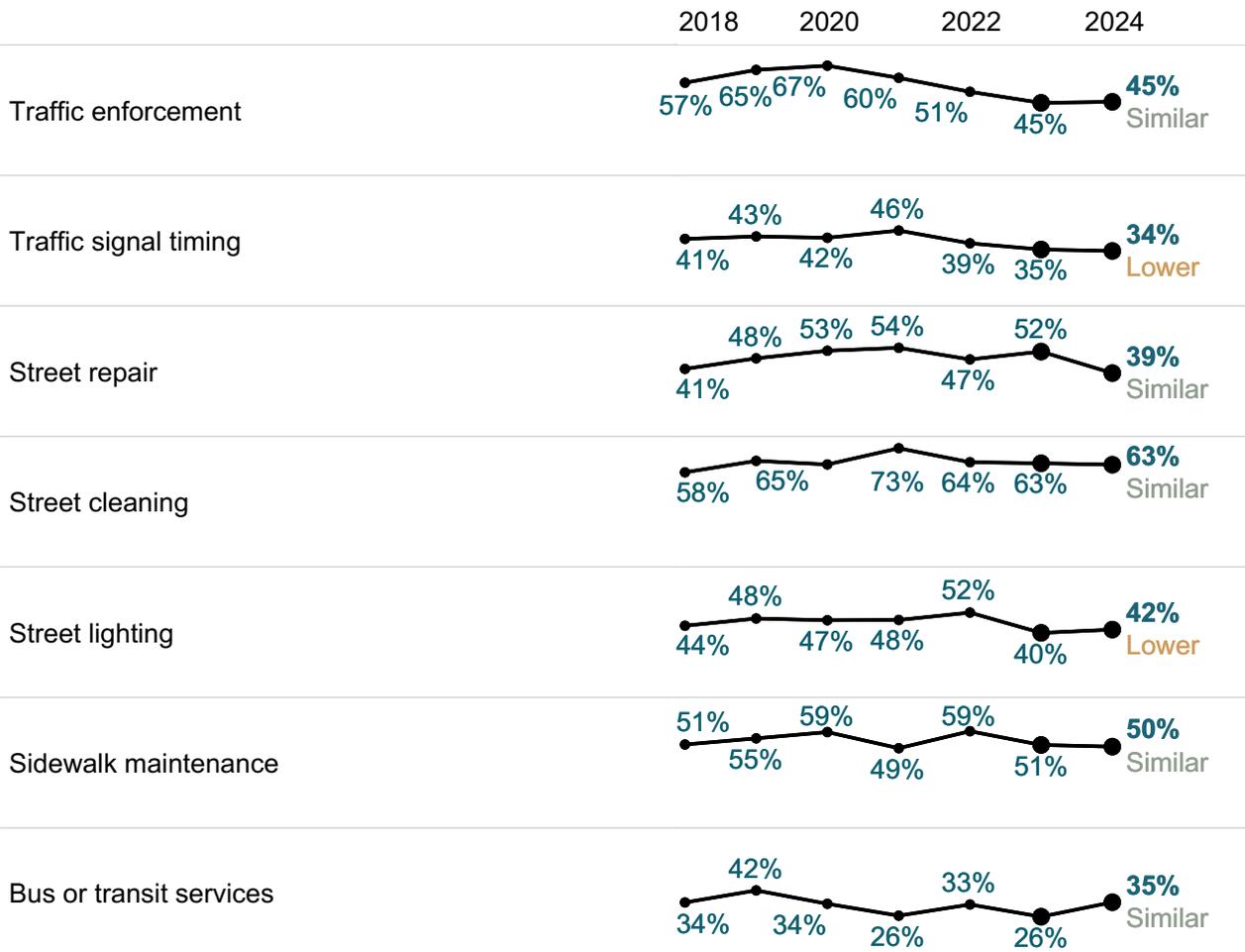
Please also rate each of the following in the Port St. Lucie community. (% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.
 (% yes)



Please rate the quality of each of the following services in Port St. Lucie.
 (% excellent or good)

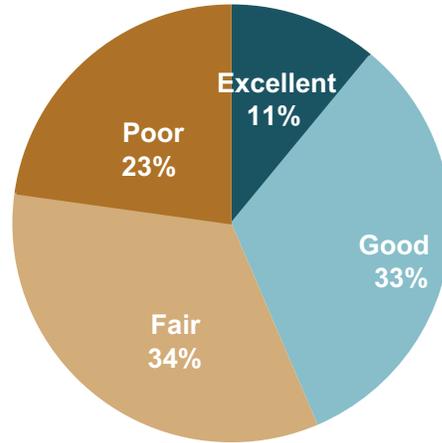


9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Port St. Lucie's residential and commercial areas, 2023

Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

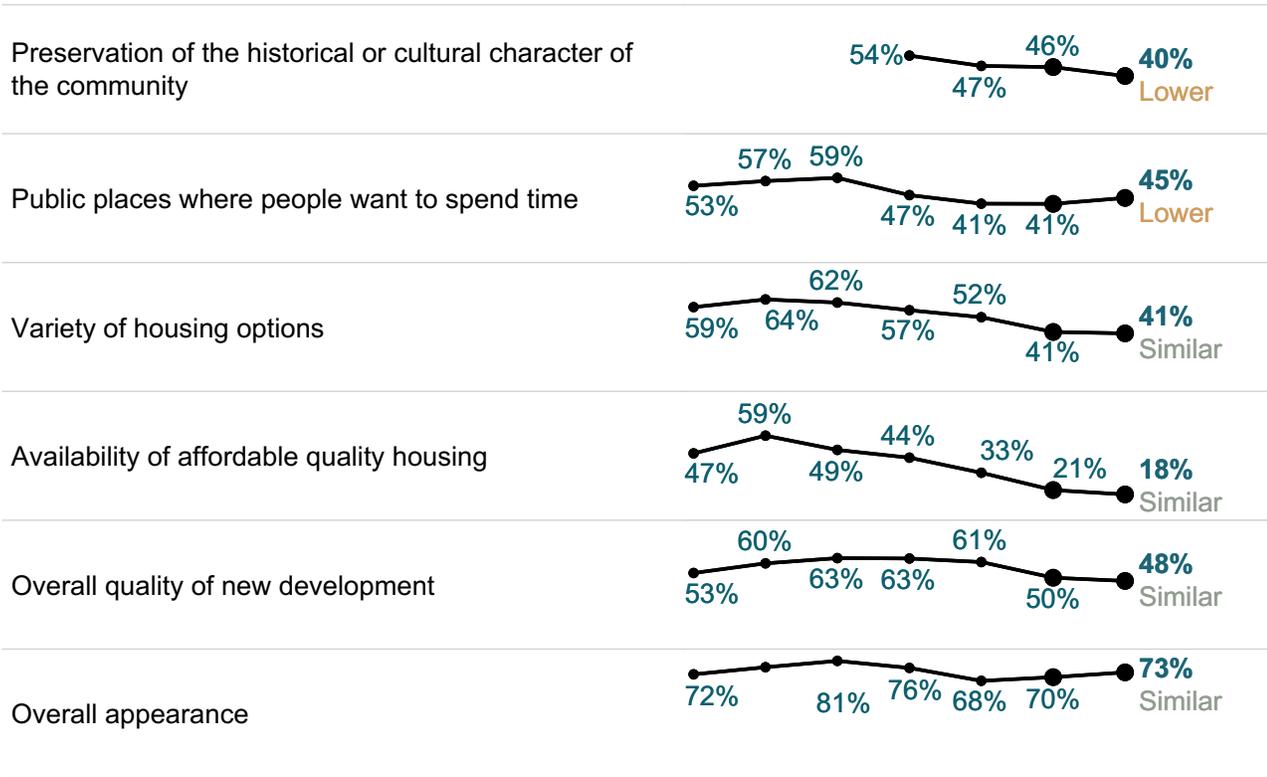


Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)

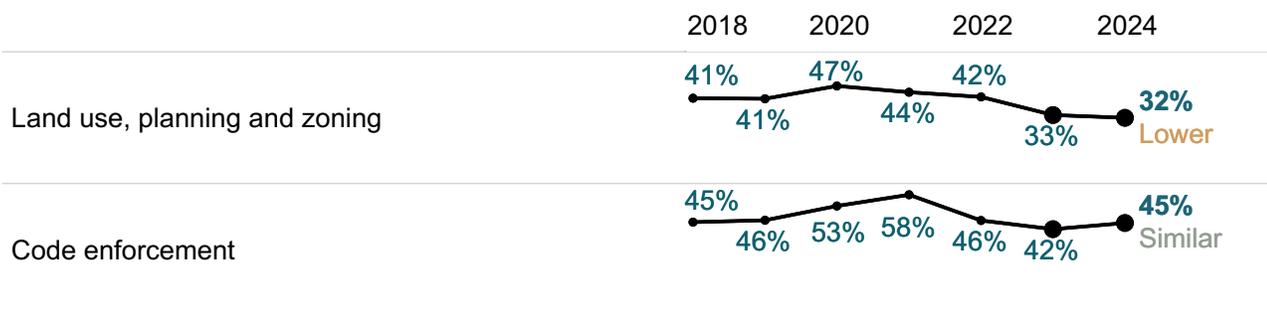


Please also rate each of the following in the Port St. Lucie community. (% excellent or good)





Please rate the quality of each of the following services in Port St. Lucie.
 (% excellent or good)

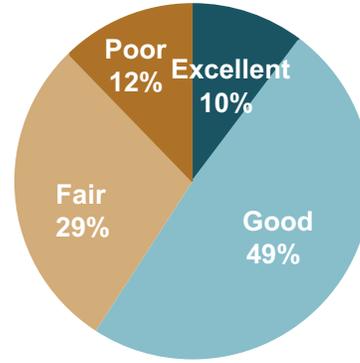


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

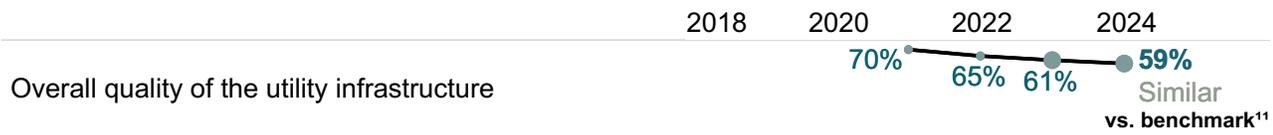
Overall quality of the utility infrastructure in Port St. Lucie, 2023

Utilities

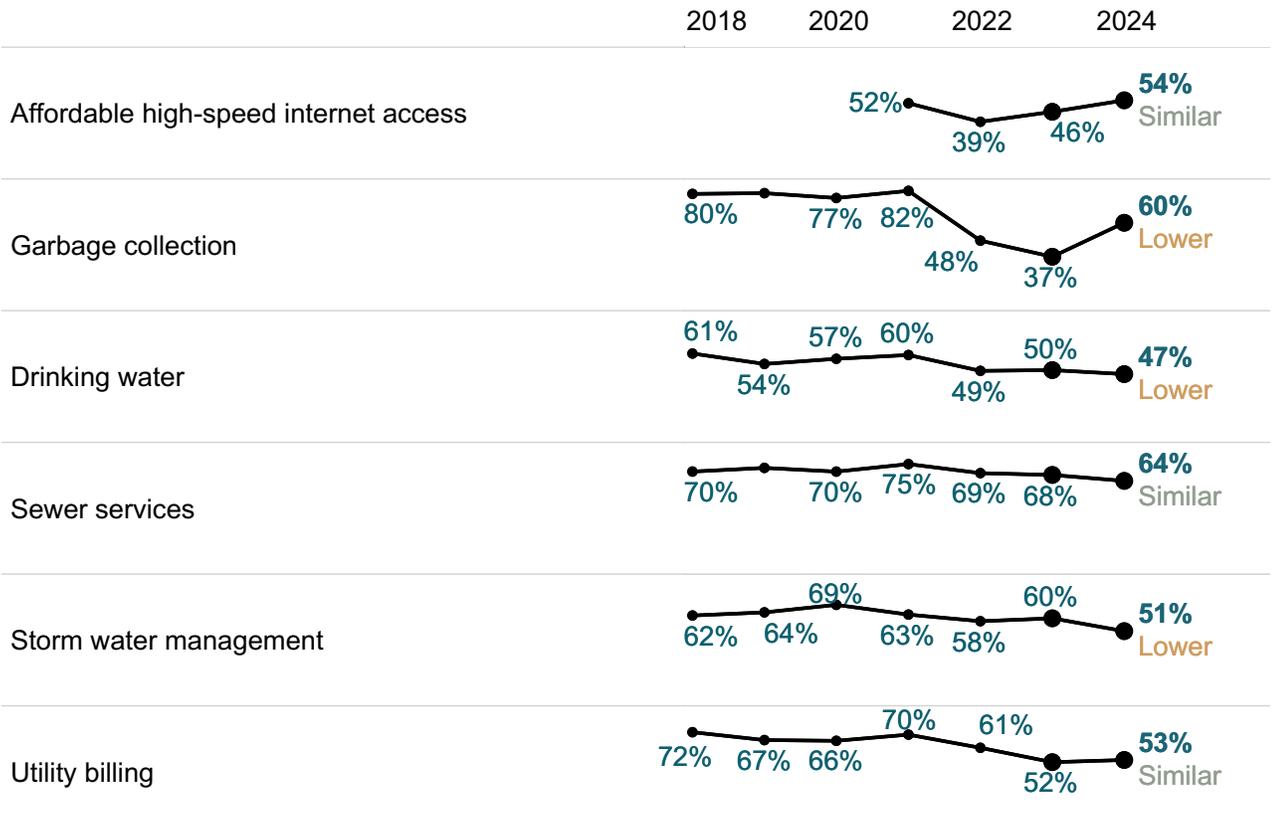
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)

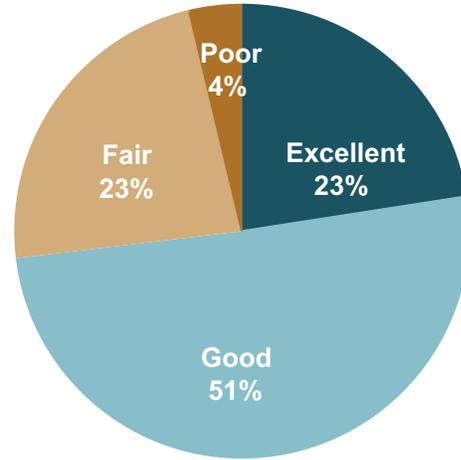


11. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall feeling of safety in Port St. Lucie, 2023

Safety

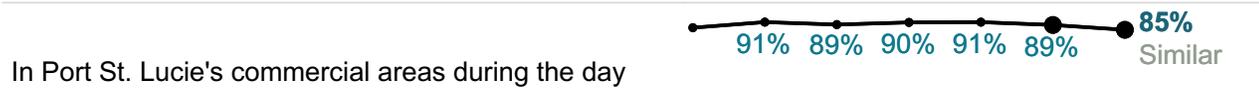
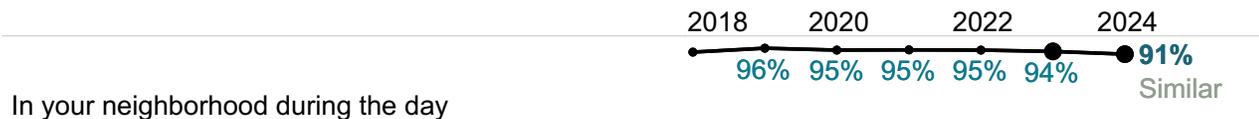
Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



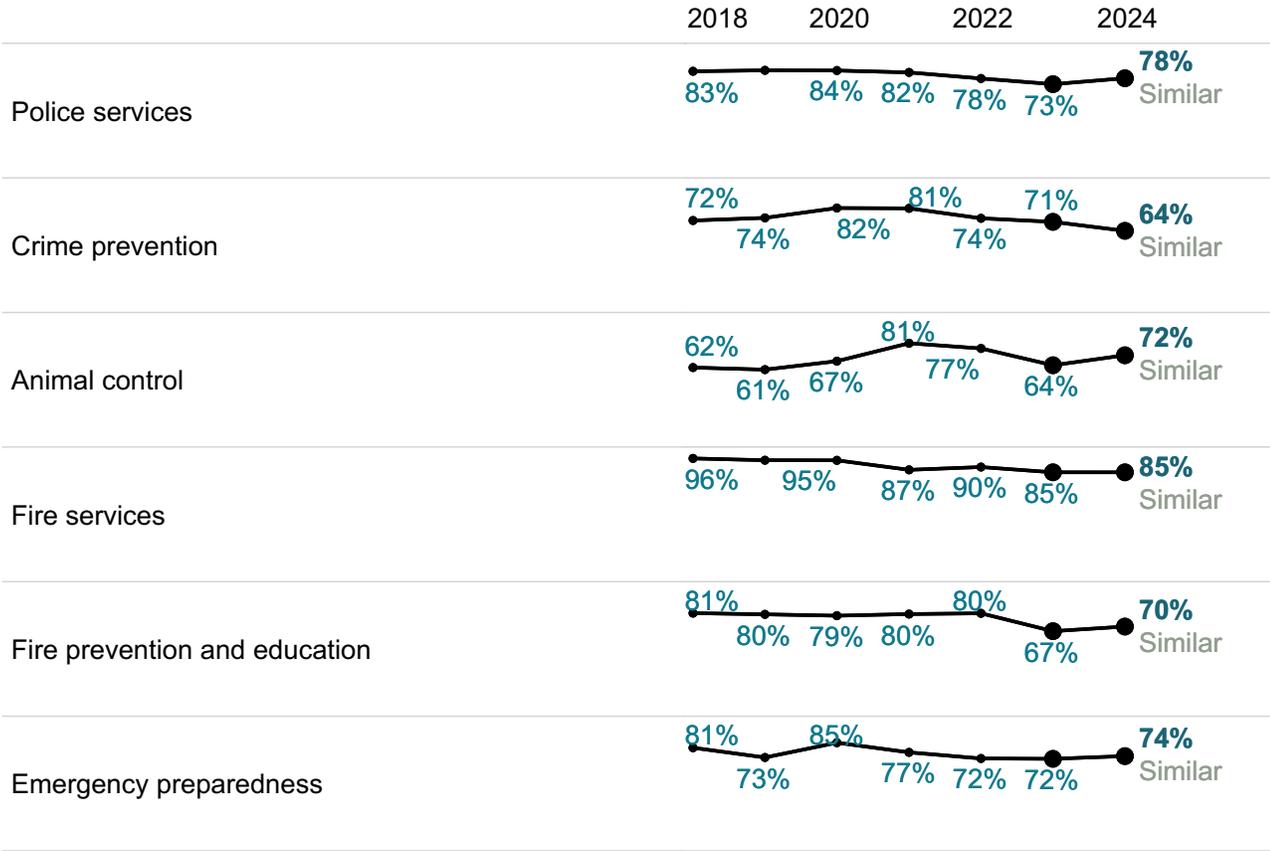
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please rate how safe or unsafe you feel: (% very or somewhat safe)



Please rate the quality of each of the following services in Port St. Lucie.
 (% excellent or good)

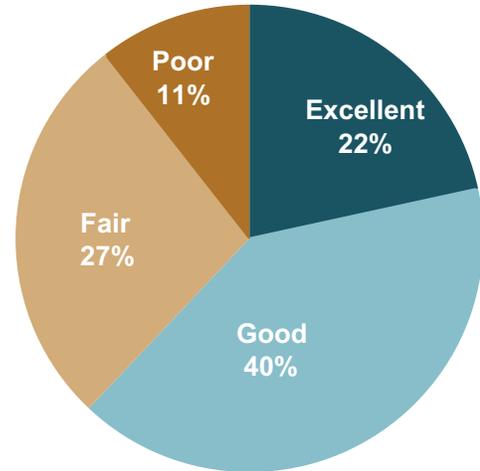


12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of natural environment in Port St. Lucie, 2023

Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

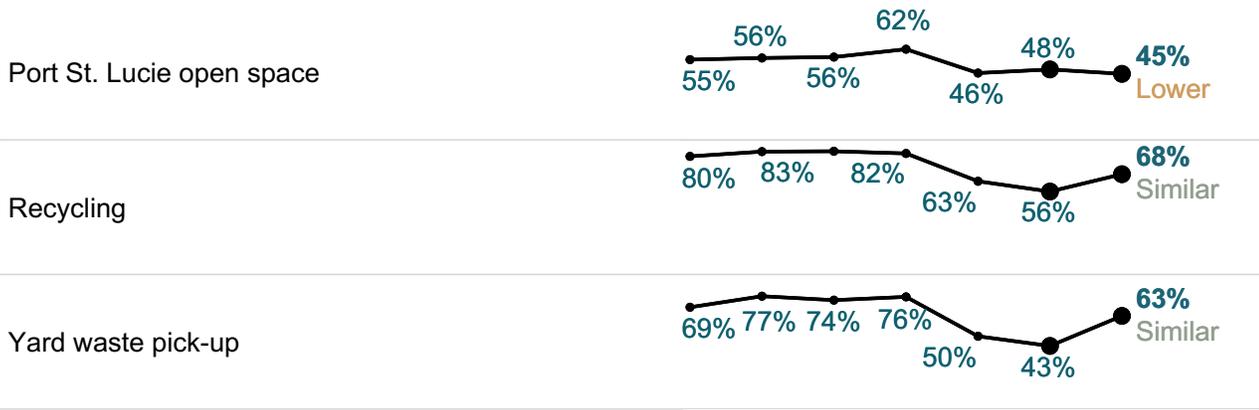


Please also rate each of the following in the Port St. Lucie community. (% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)





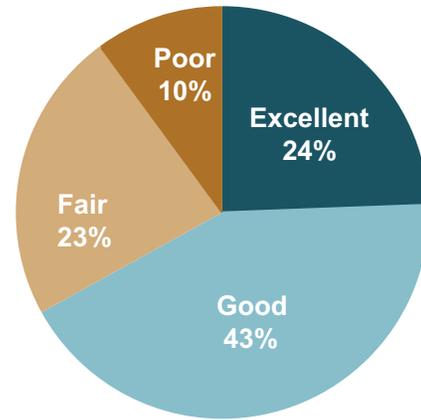
13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2023

Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

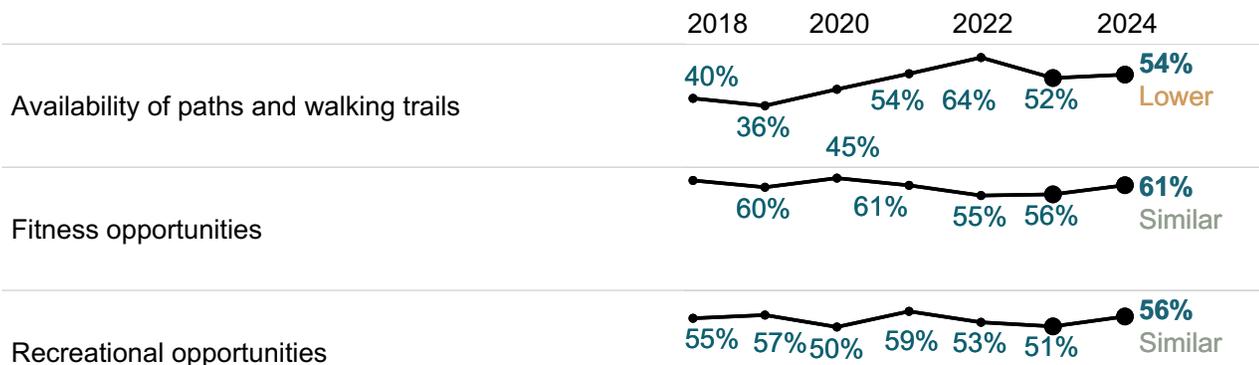
- National Recreation and Park Association



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please also rate each of the following in the Port St. Lucie community. (% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)





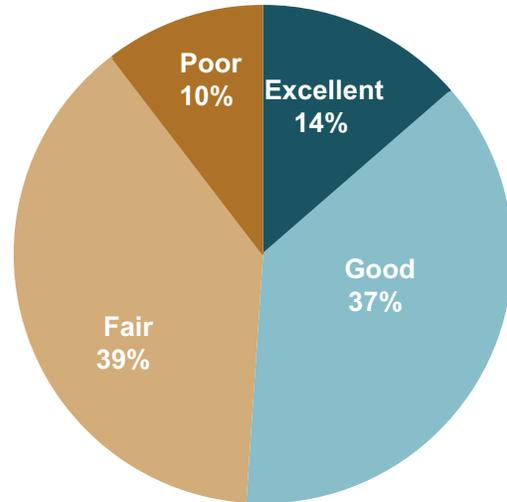
14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall health and wellness opportunities in Port St. Lucie, 2023

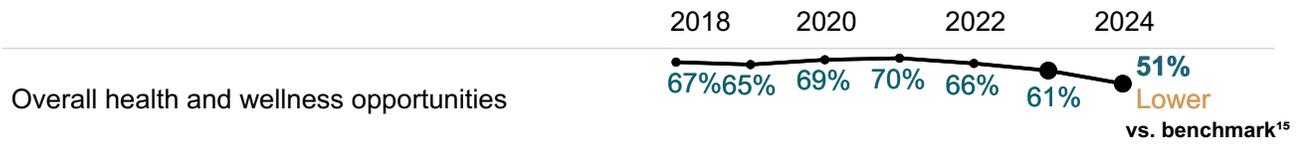


Health and Wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please rate your overall health. (% excellent or very good)



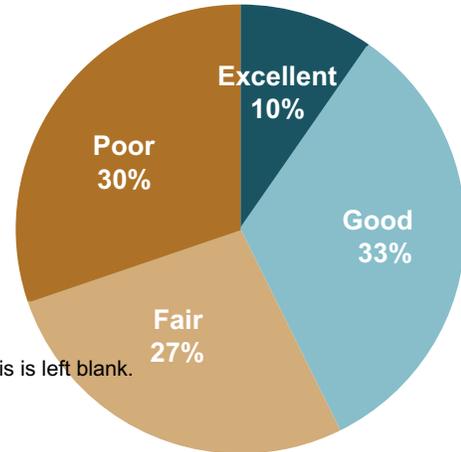
15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



Overall opportunities for education, culture and the arts, 2024

Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

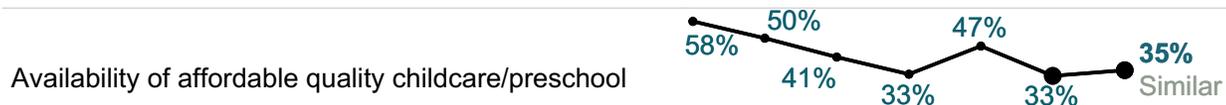
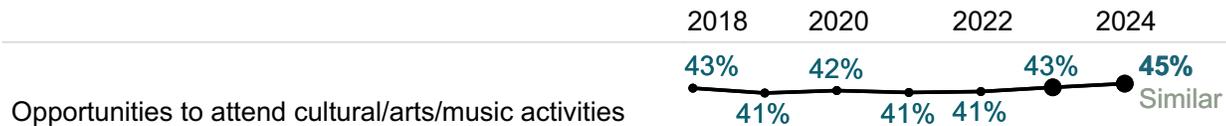


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please also rate each of the following in the Port St. Lucie community. (% excellent or good)

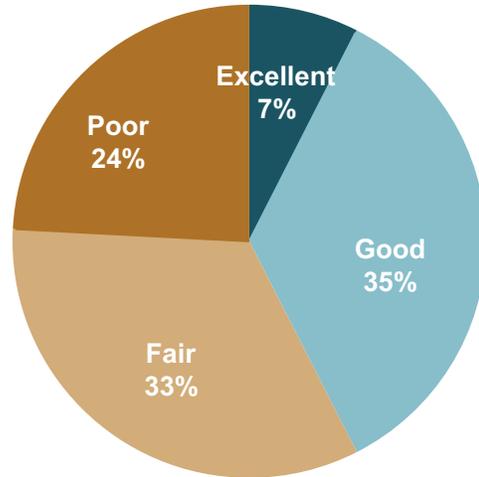


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

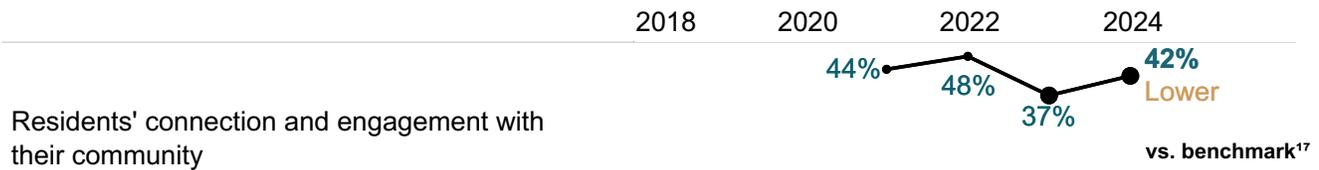
Residents' connection and engagement with their community, 2023

Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



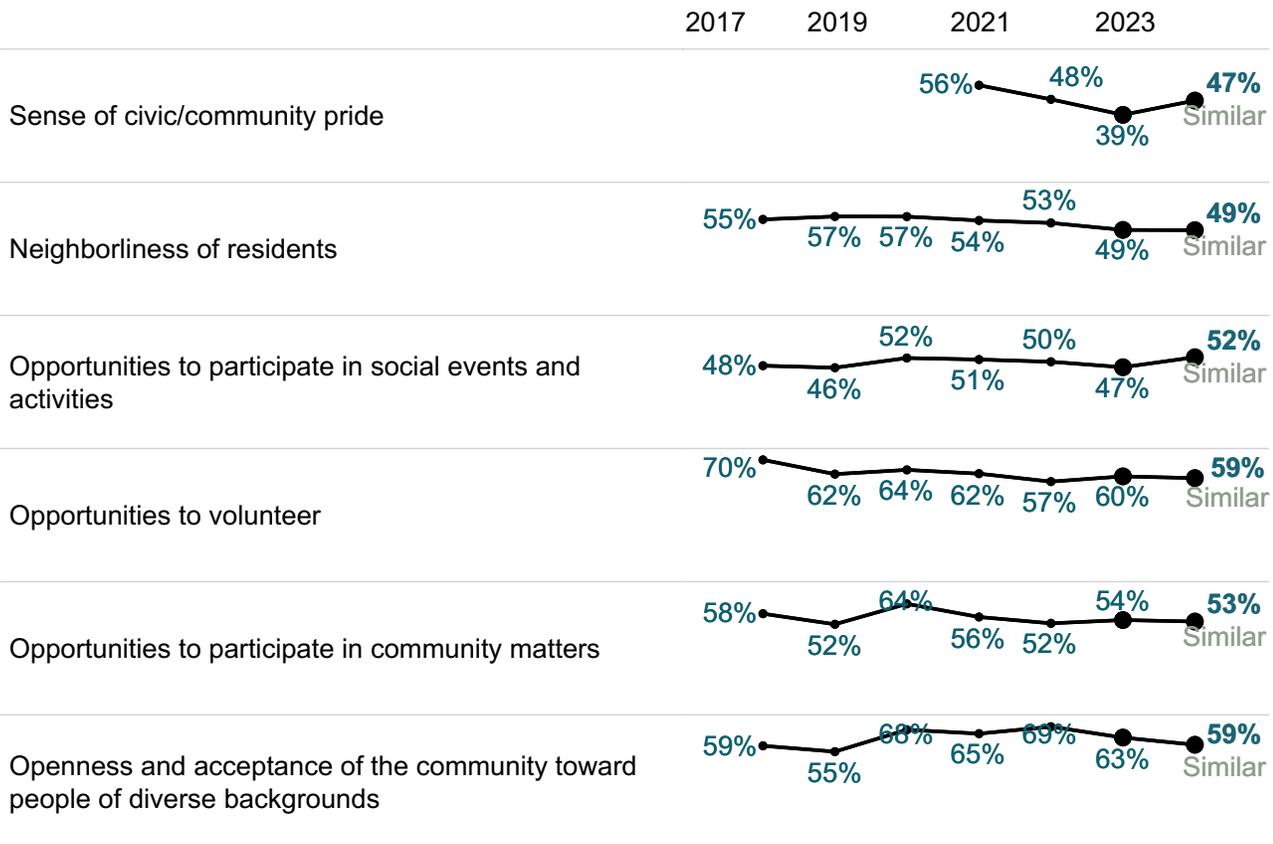
Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)



Please rate the job you feel the Port St. Lucie community does at each of the following.
 (% excellent or good)



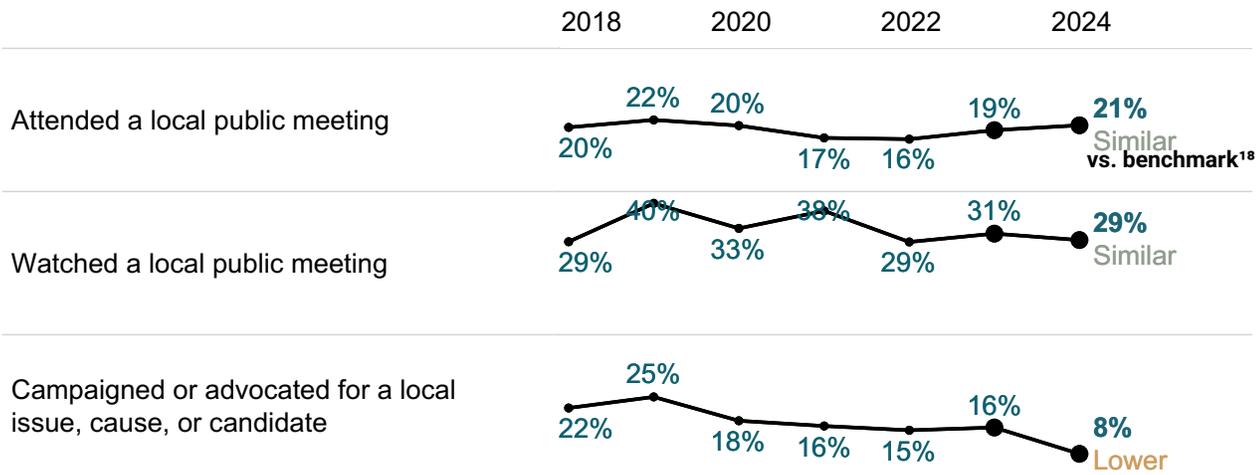
Please also rate each of the following in the Port St. Lucie community.
 (% excellent or good)



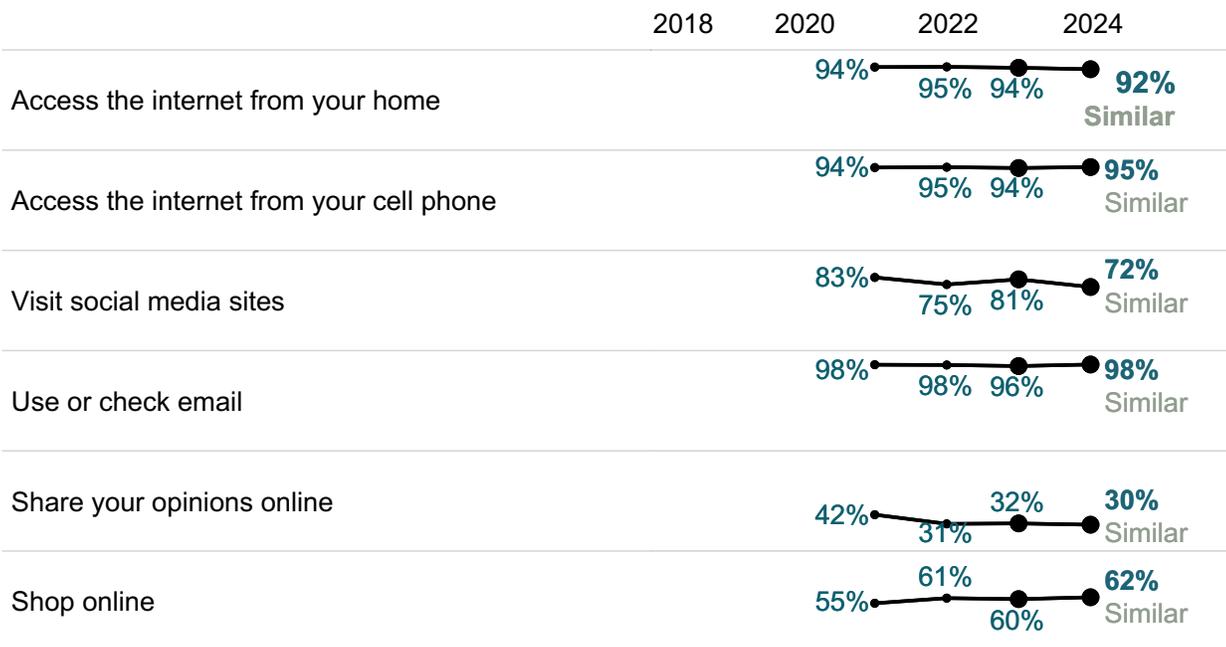
17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' Participation Levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



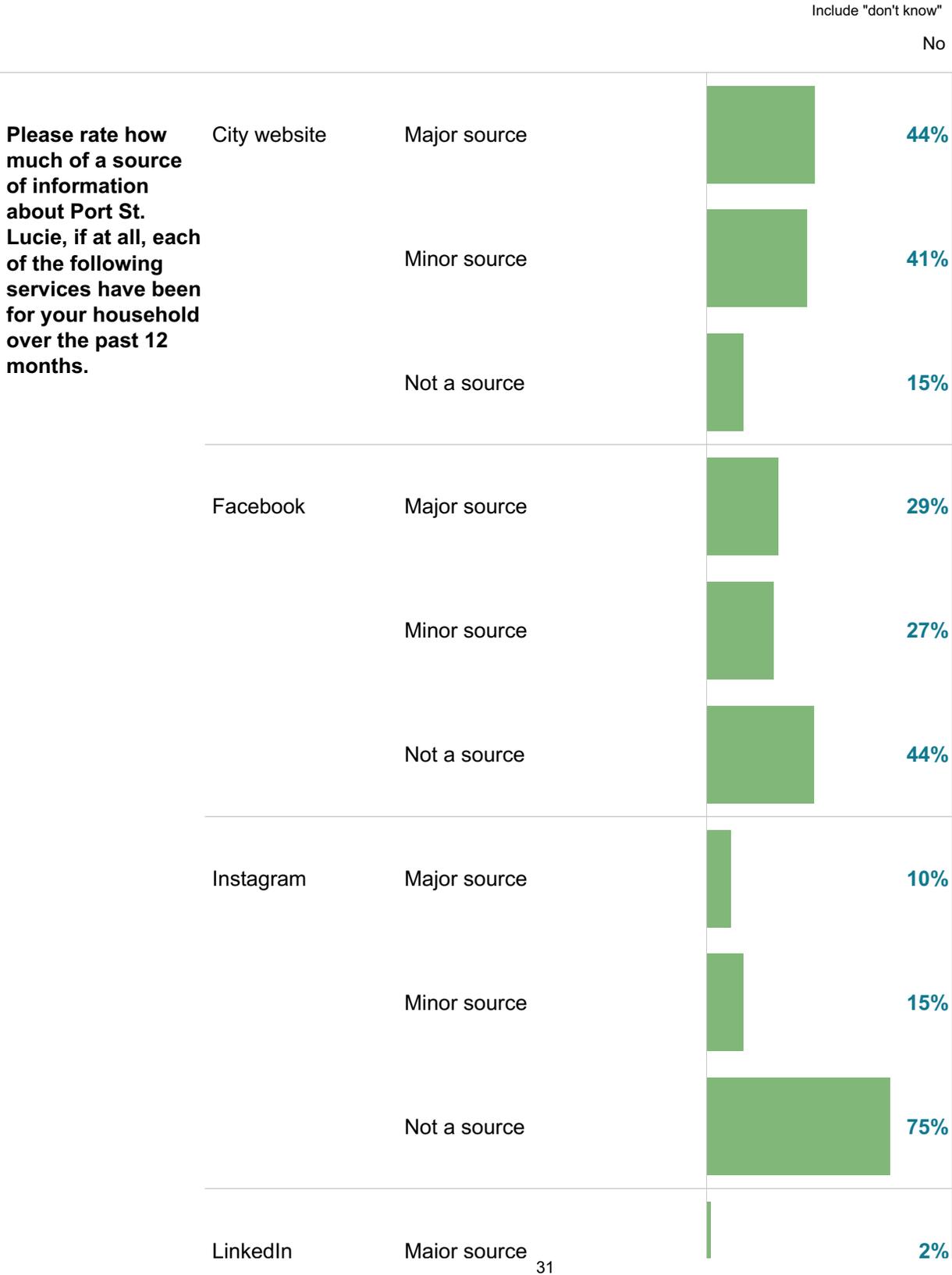
In general, how many times do you:
(% a few times a week or more)

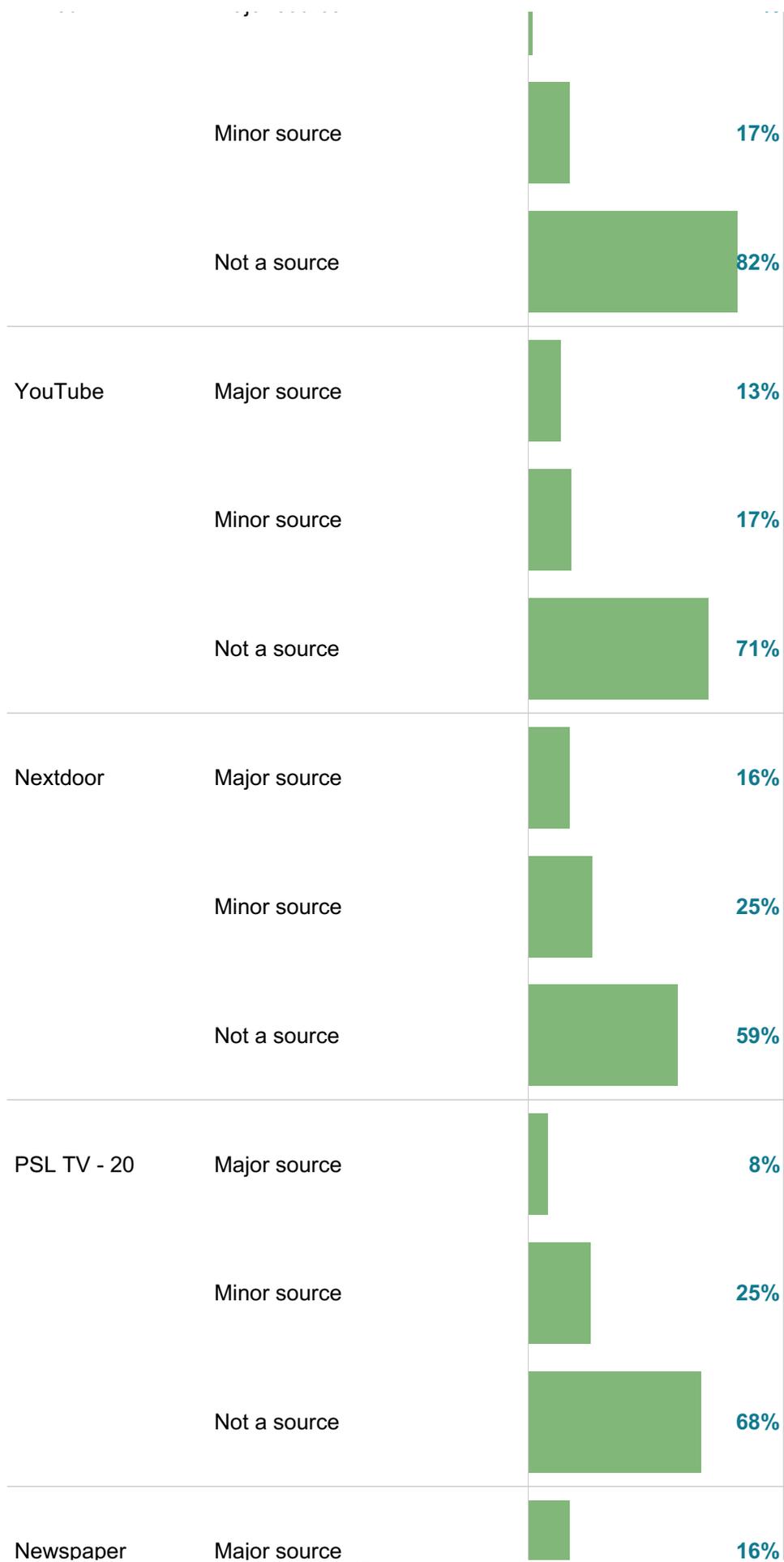


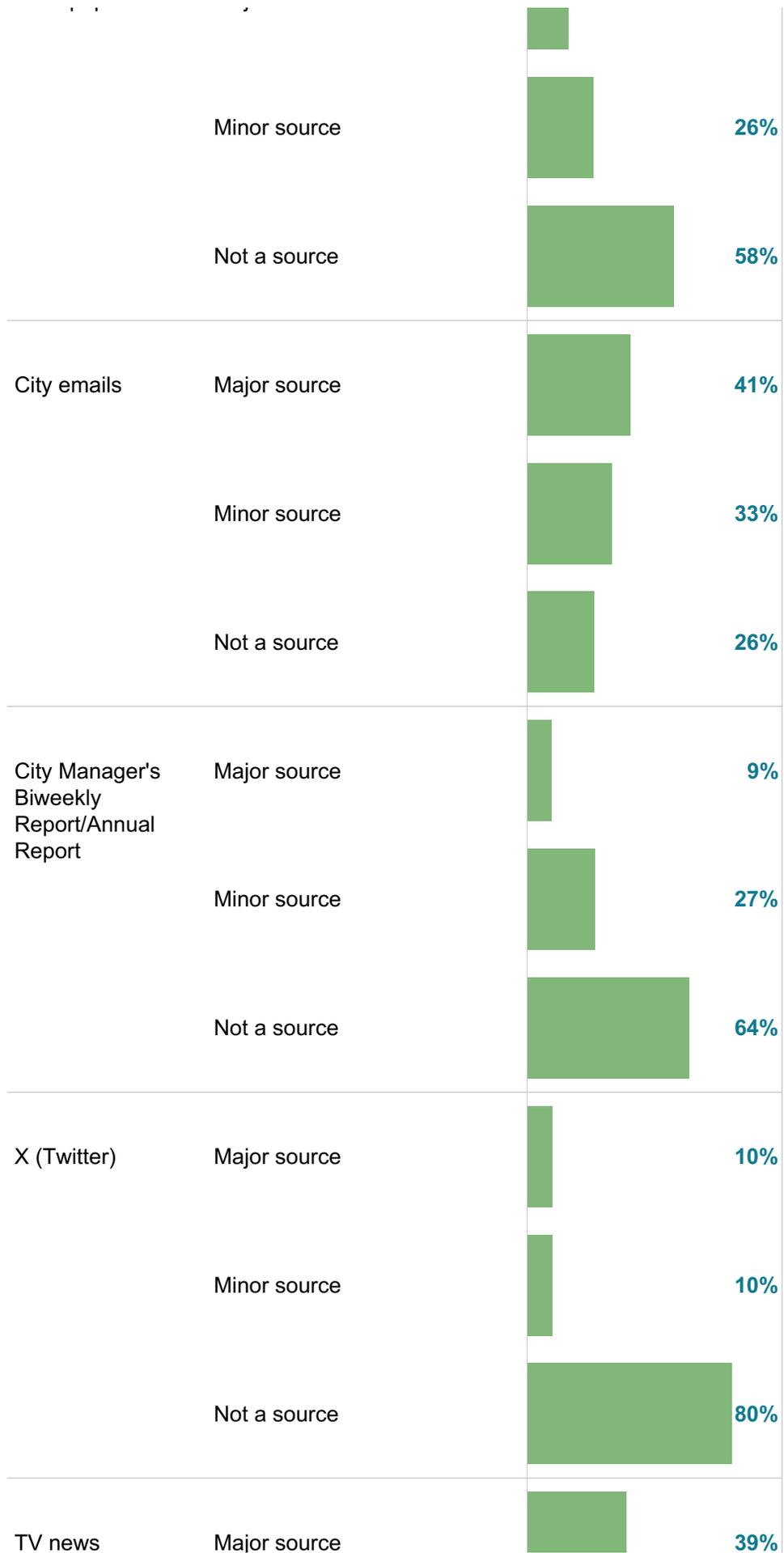
18. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

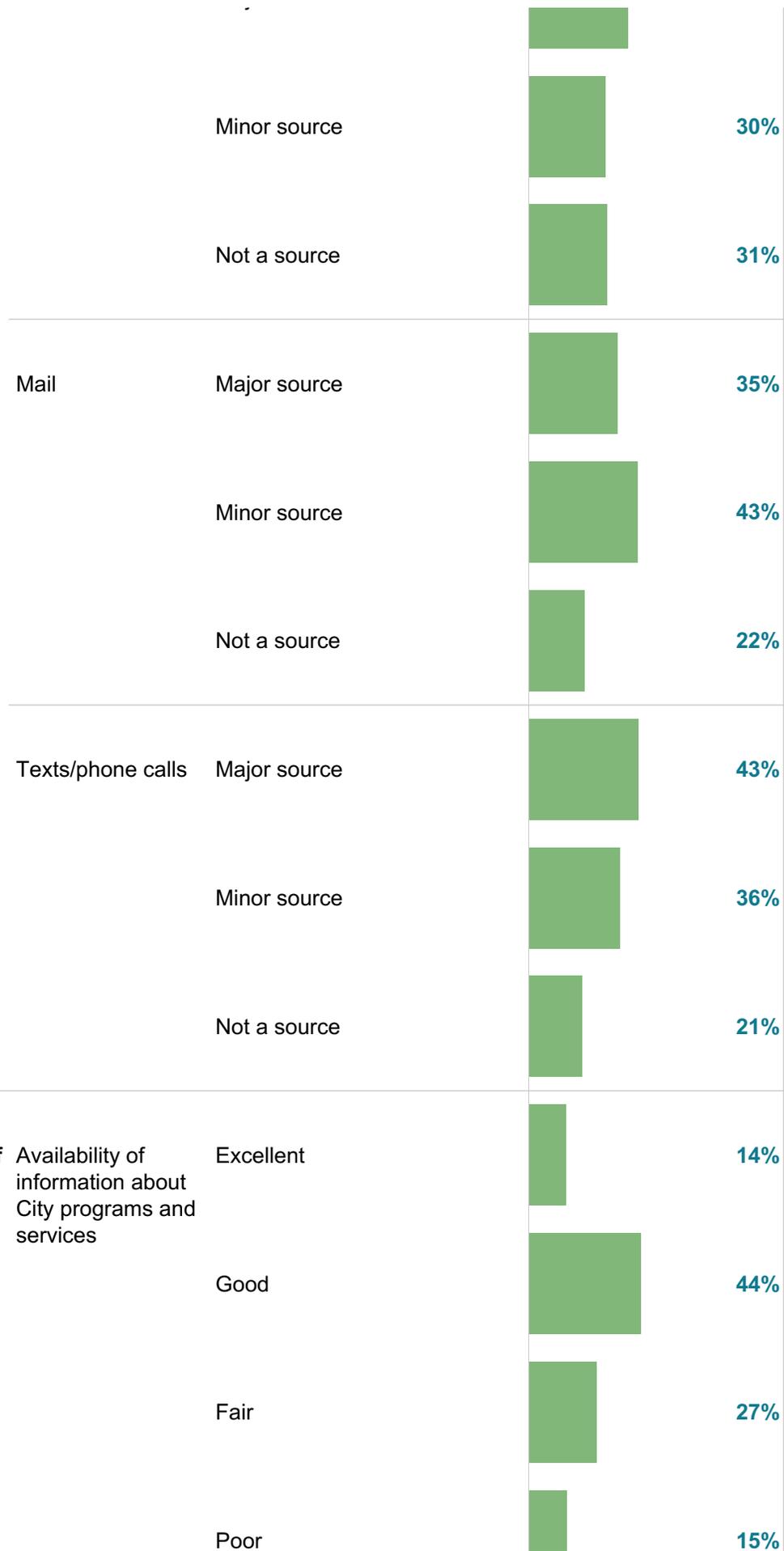
Custom Questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.



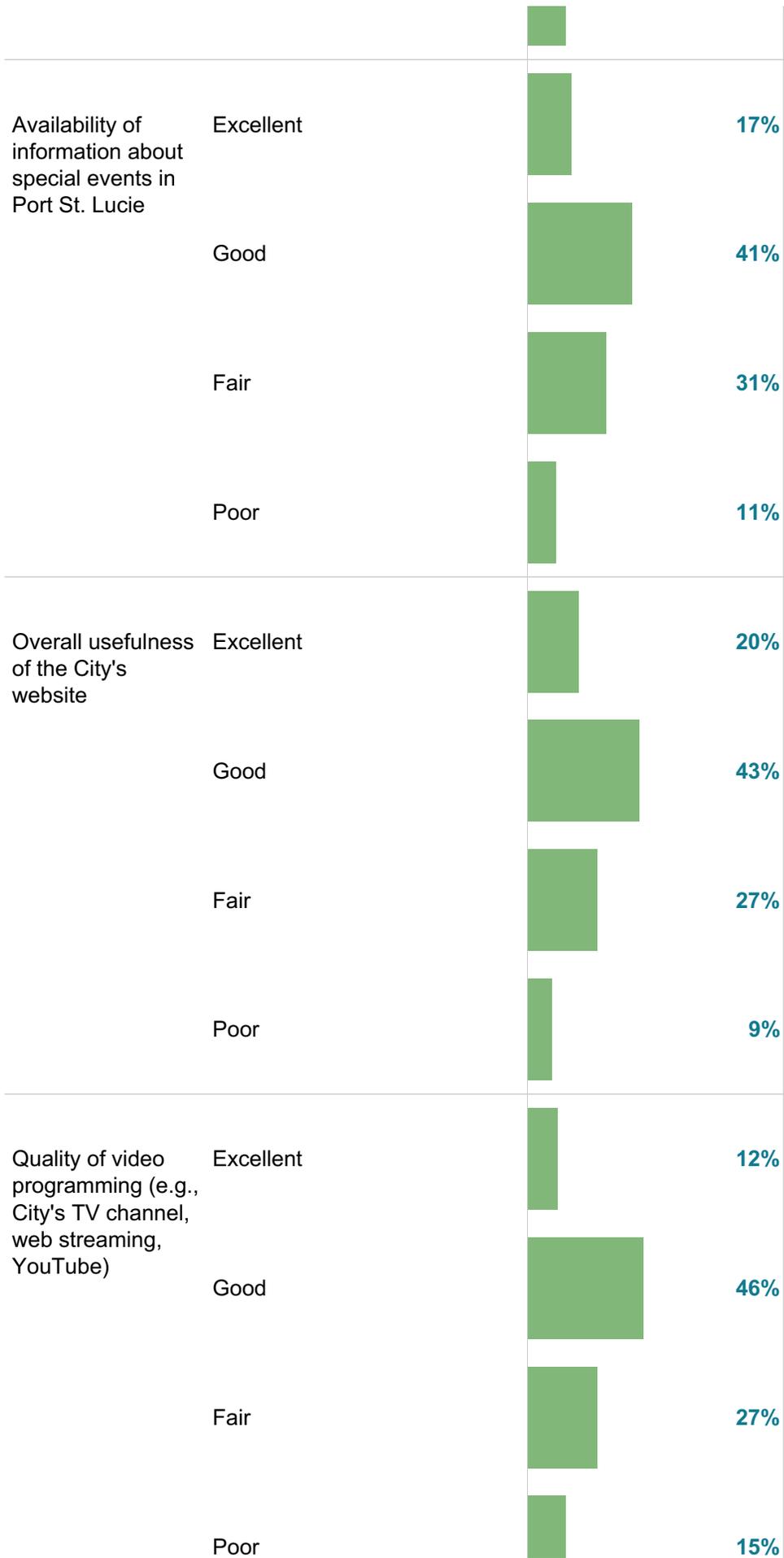


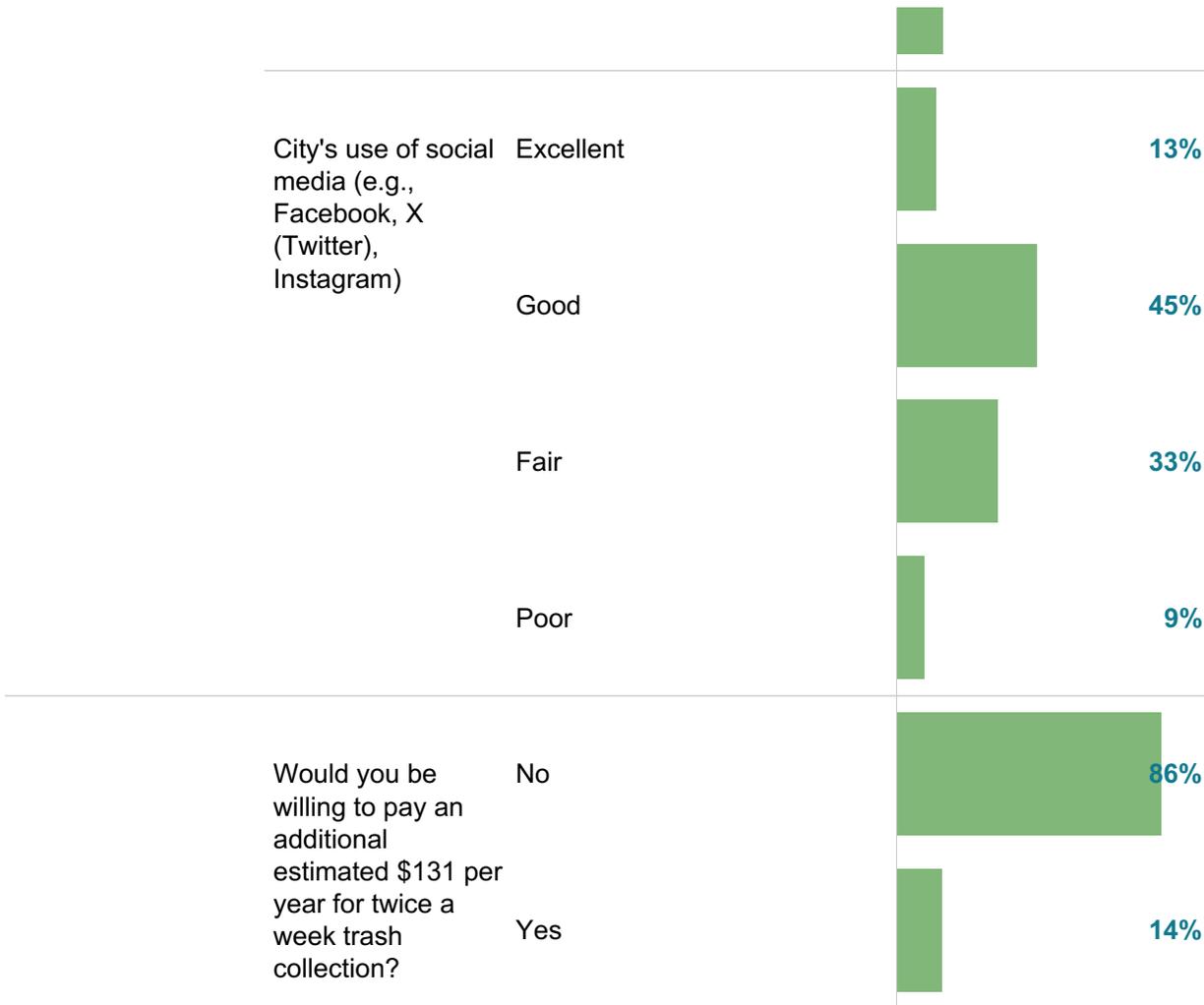




Please rate each of the following aspects of Port St. Lucie communications:

Availability of information about city programs and services





Open-ended questions

City included one open-ended question on their survey. The verbatim responses were categorized by topic area and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment.

What are the top three priorities you would like the City to focus on in the next year?

Traffic (e.g., congestion, speeding enforcement, parking, etc.)	34%
Control Growth (e.g., community design, cost of living, affordable housing)	27%
Economic Development/Business Support/Development	26%
Education, Arts, and Culture (e.g., community events, support for the arts, K-12 development)	20%
Roads (e.g., repairs, widening projects, etc.)	20%
General Mobility (e.g., public transportation development, street lights, sidewalks)	19%
Environmental Preservation/Parks/Cleanliness	17%
Taxes	21%
Public Safety	14%
Government (e.g., code enforcement, ordinances, communication, spending, etc.)	11%
Infrastructure Development/Utilities/Wifi	11%
Garbage Collection Improvements/Yard Waste Pick-up/Recycling	6%
Other	6%

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Infrastructure Development/Utilities/Wifi	11%
Garbage Collection Improvements/Yard Waste Pick-up/Recycling	6%
Other	6%

National Benchmark Tables

This table contains the comparisons of Port St. Lucie's results to those from other communities. The first column shows the comparison of Port St. Lucie's rating to the benchmark. Port St. Lucie's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different than the benchmark. The second column is Port St. Lucie's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Port St. Lucie's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Port St. Lucie's result -- that is what percent of surveyed communities had a lower rating than Port St. Lucie.

			% positive	Rank	Number of communities	Percentile	
Quality of Life	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to live	Similar	72%	298	380	19
		The overall quality of life	Similar	66%	311	396	19
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Port St. Lucie to someone who asks	Lower	69%	281	328	13
		Remain in Port St. Lucie for the next five years	Similar	79%	243	326	25
	Please rate each of the following in the Port St. Lucie community.	Overall image or reputation	Similar	61%	258	374	28
Governance	Please rate the quality of each of the following services in Port St. Lucie.	Public information services	Similar	65%	132	328	59
		Overall customer service by Port St. Lucie employees	Similar	67%	273	376	24
	Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie	Lower	32%	350	381	5
		The overall direction that Port St. Lucie is taking	Similar	41%	288	356	18

Governance	Please rate the following categories of Port St. Lucie government performance.	The job Port St. Lucie government does at welcoming resident involvement	Similar	42%	251	348	27
		Overall confidence in Port St. Lucie government	Similar	39%	234	320	27
		Generally acting in the best interest of the community	Similar	43%	238	324	26
		Being honest	Similar	47%	211	315	33
		Being open and transparent to the public	Similar	50%	150	271	45
		Informing residents about issues facing the community	Similar	47%	163	275	41
		Treating all residents fairly	Similar	57%	156	321	51
		Treating residents with respect	Similar	60%	149	268	44
		Overall, how would you rate the quality of the services provided by each of the following?	The City of Port St. Lucie	Similar	55%	303	375
The Federal Government	Similar		34%	246	308	20	
Economy	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to work	Similar	48%	286	374	21
		Port St. Lucie as a place to visit	Similar	49%	244	333	25
	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall economic health	Similar	55%	252	327	22

Economy

Please rate each of the following in the Port St. Lucie community.

Overall quality of business and service establishments	Similar	62%	234	327	28
Variety of business and service establishments	Similar	52%	178	266	33
Vibrancy of downtown/commercial area	Similar	49%	171	307	44
Employment opportunities	Similar	37%	247	340	26
Shopping opportunities	Similar	49%	171	330	48
Cost of living	Lower	18%	269	317	15

Please rate the quality of each of the following services in Port St. Lucie.

Economic development	Similar	52%	194	322	39
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Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

Overall economic health	Similar	95%	27	301	91
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What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	23%	111	310	64
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Mobility

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

Overall quality of the transportation system	Lower	28%	253	274	7
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Please also rate each of the following in the Port St. Lucie community.

Traffic flow on major streets	Much lower	17%	335	348	1
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Ease of public parking	Similar	52%	219	307	28
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Ease of travel by car	Much lower	35%	326	338	2
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Mobility

<p>Please also rate each of the following in the Port St. Lucie community.</p>	Ease of travel by public transportation	Lower	25%	246	310	20
	Ease of travel by bicycle	Lower	23%	303	338	9
	Ease of walking	Lower	40%	313	342	7
<p>Please indicate whether or not you have done each of the following in the last 12 months.</p>	Used public transportation instead of driving	Lower	9%	206	292	29
	Carpooled with other adults or children instead of driving alone	Similar	41%	195	309	37
	Walked or biked instead of driving	Much lower	38%	285	311	8
<p>Please rate the quality of each of the following services in Port St. Lucie.</p>	Traffic enforcement	Similar	45%	314	369	12
	Traffic signal timing	Lower	34%	313	320	2
	Street repair	Similar	39%	207	361	42
	Street cleaning	Similar	63%	177	331	46
	Street lighting	Lower	42%	330	359	4
	Sidewalk maintenance	Similar	50%	201	331	39
	Bus or transit services	Similar	35%	206	299	31

Mobility	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	78%	50	264	81
Community Design	Please rate each of the following aspects of quality of life in Port St. Lucie.	Your neighborhood as a place to live	Similar	86%	167	334	49
	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall design or layout of residential and commercial areas	Lower	44%	275	318	13
	Please also rate each of the following in the Port St. Lucie community.	Well-planned residential growth	Lower	30%	224	268	16
		Well-planned commercial growth	Similar	31%	216	267	19
		Well-designed neighborhoods	Similar	44%	200	268	24
		Preservation of the historical or cultural character of the community	Lower	40%	250	264	5
		Public places where people want to spend time	Lower	45%	256	312	18
		Variety of housing options	Similar	41%	215	325	33
		Availability of affordable quality housing	Similar	18%	242	347	29
		Overall quality of new development	Similar	48%	190	336	43
		Overall appearance	Similar	73%	185	350	46
	Please rate the quality of each of the following services in Port St. Lucie.	Land use, planning and zoning	Lower	32%	286	331	13

Community Design	Please rate the quality of each of the following services in Port St. Lucie.	Code enforcement	Similar	45%	184	361	47
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Higher	91%	14	301	95
Utilities	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of the utility infrastructure	Similar	59%	196	265	26
	Please rate the quality of each of the following services in Port St. Lucie.	Affordable high-speed internet access	Similar	54%	154	262	41
		Garbage collection	Lower	60%	323	341	3
		Drinking water	Lower	47%	299	330	8
		Sewer services	Similar	64%	279	327	14
		Storm water management	Lower	51%	300	341	10
		Utility billing	Similar	53%	261	306	14
		Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	95%	60	264
Safety	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall feeling of safety	Similar	73%	227	366	36
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	91%	210	345	38
In Port St. Lucie's downtown/commercial area during the day		Similar	85%	224	333	32	

Safety	Please rate how safe or unsafe you feel:	From property crime	Similar	80%	120	276	56	
		From violent crime	Similar	82%	173	276	37	
		From fire, flood, or other natural disaster	Similar	73%	211	266	21	
	Please rate the quality of each of the following services in Port St. Lucie.	Police/Sheriff services	Similar	78%	206	393	45	
		Crime prevention	Similar	64%	201	370	43	
		Animal control	Similar	72%	141	342	57	
		Fire services	Similar	85%	209	358	40	
		Fire prevention and education	Similar	70%	184	327	43	
		Emergency preparedness	Similar	74%	74	327	77	
		Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall feeling of safety	Similar	92%	131	301	56
Natural environment	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of natural environment	Similar	62%	264	327	19	
		Please also rate each of the following in the Port St. Lucie community.	Cleanliness	Similar	76%	179	341	47
		Water resources	Similar	71%	79	248	68	

Natural environment	Please also rate each of the following in the Port St. Lucie community.	Air quality	Similar	76%	169	314	46
	Please rate the quality of each of the following services in Port St. Lucie.	Preservation of natural areas	Similar	46%	265	313	15
		Port St. Lucie open space	Lower	45%	275	311	11
		Recycling	Similar	68%	202	345	40
		Yard waste pick-up	Similar	63%	213	307	30
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of natural environment	Similar	89%	81	301	73	
Parks and Recreation	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of parks and recreation opportunities	Similar	67%	208	271	23
	Please also rate each of the following in the Port St. Lucie community.	Availability of paths and walking trails	Lower	54%	265	342	21
		Fitness opportunities	Similar	61%	231	314	26
		Recreational opportunities	Similar	56%	248	332	25
	Please rate the quality of each of the following services in Port St. Lucie.	City parks	Similar	67%	262	338	22
	Recreation programs or classes	Similar	58%	254	335	23	
	Recreation centers or facilities	Similar	63%	230	322	28	

Parks and Recreation	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Similar	80%	171	265	35	
Health and wellness	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall health and wellness opportunities	Lower	51%	259	320	19	
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Similar	82%	47	301	84	
		Please rate your overall health.	Similar	75%	135	307	56	
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall opportunities for education, culture, and the arts	Lower	43%	286	323	11	
	Please also rate each of the following in the Port St. Lucie community.	Opportunities to attend cultural/arts/music activities	Similar	45%	225	328	31	
		Community support for the arts	Similar	47%	194	264	26	
		Availability of affordable quality childcare/preschool	Similar	35%	249	320	22	
		K-12 education	Lower	44%	275	324	15	
		Adult educational opportunities	Similar	42%	247	314	21	
		Opportunities to attend special events and festivals	Similar	57%	222	318	30	
		Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Similar	73%	134	301	55
		Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to raise children	Similar	65%	265	384

Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to retire	Similar	70%	148	379	59
		Sense of community	Lower	46%	292	345	14
	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Residents' connection and engagement with their community	Lower	42%	228	268	14
	Please rate the job you feel the Port St. Lucie community does at each of the following.	Making all residents feel welcome	Similar	66%	159	270	41
		Attracting people from diverse backgrounds	Similar	71%	50	267	81
		Valuing/respecting residents from diverse backgrounds	Similar	67%	81	268	70
		Taking care of vulnerable residents	Similar	52%	154	264	42
	Please also rate each of the following in the Port St. Lucie community.	Sense of civic/community pride	Similar	47%	206	264	22
		Neighborliness of residents	Similar	49%	257	313	17
		Opportunities to participate in social events and activities	Similar	52%	244	323	24
		Opportunities to volunteer	Similar	59%	228	318	28
		Opportunities to participate in community matters	Similar	53%	241	318	24
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	59%	125	336	62

Inclusivity and Engagement	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Similar	69%	142	301	53
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Port St. Lucie for help or information	Higher	57%	44	340	87
		Contacted Port St. Lucie elected officials to express your opinion	Similar	15%	154	311	50
		Attended a local public meeting	Similar	21%	126	314	60
		Watched a local public meeting	Similar	29%	80	304	74
		Volunteered your time to some group/activity	Lower	21%	275	317	13
		Campaigned or advocated for a local issue, cause, or candidate	Lower	8%	295	307	4
		Voted in your most recent local election	Similar	67%	216	264	18
		In general, how many times do you:	Access the internet from your home	Similar	92%	182	263
	Access the internet from your cell phone	Similar	95%	103	265	61	
	Visit social media sites	Similar	72%	236	265	11	
	Use or check email	Similar	98%	73	266	72	
	Share your opinions online	Similar	30%	79	264	70	

Participation In general, how many times do you:

Shop online	Similar	62%	68	263	74
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Full Trends

This table contains the trends over time for the City of Port St. Lucie. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2023 and 2024 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			1996	2018	2019	2020	2021	2022	2023	2024
Quality of Life	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to live		82%	80%	84%	88%	80%	78%	72%
		The overall quality of life		76%	78%	79%	82%	78%	70%	66%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Port St. Lucie to someone who asks		78%	84%	88%	89%	81%	77%	69%
		Remain in Port St. Lucie for the next five years		80%	86%	91%	86%	82%	81%	79%
	Please rate each of the following in the Port St. Lucie community.	Overall image or reputation		57%	64%	66%	73%	63%	61%	61%
Governance	Please rate the quality of each of the following services in Port St. Lucie.	Public information services		58%	63%	72%	63%	65%	68%	65%
		Overall customer service by Port St. Lucie employees		72%	77%	75%	79%	73%	70%	67%
	Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie		40%	49%	45%	46%	43%	34%	32%
		The overall direction that Port St. Lucie is taking		52%	64%	66%	64%	56%	39%	41%
		The job Port St. Lucie government does at welcoming resident involvement		41%	58%	49%	50%	48%	44%	42%
		Overall confidence in Port St. Lucie government		43%	55%	55%	54%	47%	38%	39%
		Generally acting in the best interest of the community		50%	57%	57%	59%	52%	42%	43%
		Being honest		45%	60%	51%	59%	54%	44%	47%
		Being open and transparent to the public					60%	51%	41%	50%
		Informing residents about issues facing the community					59%	50%	45%	47%

Governance	Please rate the following categories of Port St. Lucie government performance.	Treating all residents fairly	50%	67%	59%	67%	57%	62%	57%
		Treating residents with respect				73%	64%	69%	60%
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Port St. Lucie	71%	74%	72%	70%	64%	63%	55%
		The Federal Government	40%	37%	49%	37%	36%	31%	34%
Economy	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to work	39%	38%	39%	47%	51%	45%	48%
		Port St. Lucie as a place to visit	48%	58%	54%	53%	51%	46%	49%
	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall economic health	45%	46%	60%	59%	64%	55%	55%
		Please rate each of the following in the Port St. Lucie community.	Overall quality of business and service establishments	58%	60%	61%	69%	62%	66%
	Variety of business and service establishments					54%	54%	60%	52%
	Vibrancy of commercial areas		27%	28%	31%	49%	54%	55%	49%
	Employment opportunities		25%	24%	33%	23%	38%	34%	37%
	Shopping opportunities		62%	57%	64%	55%	55%	53%	49%
	Cost of living		46%	53%	46%	49%	35%	26%	18%
	Please rate the quality of each of the following services in Port St. Lucie.	Economic development	41%	50%	62%	55%	52%	45%	52%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall economic health	90%		95%	94%	88%	92%	95%
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	42%	39%	45%	23%	24%	13%	23%
Mobility	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of the transportation system				44%	38%	35%	28%
	Please also rate each of the following in the Port St. Lucie community.	Traffic flow on major streets	32%	38%	40%	50%	23%	26%	17%

Mobility	Please also rate each of the following in the Port St. Lucie community.	Ease of public parking	61%	65%	64%	74%	58%	65%	52%
		Ease of travel by car	57%	48%	55%	70%	46%	48%	35%
		Ease of travel by public transportation	23%	24%	15%	16%	15%	14%	25%
		Ease of travel by bicycle	32%	28%	32%	31%	30%	34%	23%
		Ease of walking	41%	42%	44%	48%	44%	41%	40%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	5%	5%	4%	5%	6%	4%	9%
		Carpooled with other adults or children instead of driving alone	42%	34%	35%	29%	30%	35%	41%
		Walked or biked instead of driving	41%	37%	42%	42%	38%	42%	38%
	Please rate the quality of each of the following services in Port St. Lucie.	Traffic enforcement	57%	65%	67%	60%	51%	45%	45%
		Traffic signal timing	41%	43%	42%	46%	39%	35%	34%
Street repair		41%	48%	53%	54%	47%	52%	39%	
Street cleaning		58%	65%	63%	73%	64%	63%	63%	
Street lighting		44%	48%	47%	48%	52%	40%	42%	
Sidewalk maintenance		51%	55%	59%	49%	59%	51%	50%	
Bus or transit services		34%	42%	34%	26%	33%	26%	35%	
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of the transportation system				74%	77%	74%	78%	
	Your neighborhood as a place to live	84%	84%	82%	86%	86%	86%	86%	
Community Design	Please rate each of the following aspects of quality of life in Port St. Lucie.	Overall design or layout of residential and commercial areas	49%	58%	52%	61%	54%	49%	44%

Community Design

Please also rate each of the following in the Port St. Lucie community.

Well-planned residential growth	55%	44%	31%	30%			
Well-planned commercial growth	37%	42%	33%	31%			
Well-designed neighborhoods	51%	53%	41%	44%			
Preservation of the historical or cultural character of the community	54%	47%	46%	40%			
Public places where people want to spend time	53%	57%	59%	47%	41%	41%	45%
Variety of housing options	59%	64%	62%	57%	52%	41%	41%
Availability of affordable quality housing	47%	59%	49%	44%	33%	21%	18%
Overall quality of new development	53%	60%	63%	63%	61%	50%	48%
Overall appearance	72%	77%	81%	76%	68%	70%	73%

Please rate the quality of each of the following services in Port St. Lucie.

Land use, planning and zoning	41%	41%	47%	44%	42%	33%	32%
Code enforcement	45%	46%	53%	58%	46%	42%	45%

Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

Overall design or layout of residential and commercial areas	77%	79%	83%	84%	85%	91%
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Utilities

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

Overall quality of the utility infrastructure	70%	65%	61%	59%
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Please rate the quality of each of the following services in Port St. Lucie.

Affordable high-speed internet access	52%	39%	46%	54%			
Garbage collection	80%	80%	77%	82%	48%	37%	60%
Drinking water	61%	54%	57%	60%	49%	50%	47%
Sewer services	70%	73%	70%	75%	69%	68%	64%
Storm water management	62%	64%	69%	63%	58%	60%	51%

Utilities	Please rate the quality of each of the following services in Port St. Lucie.	Utility billing	72%	67%	66%	70%	61%	52%	53%	
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure				92%	89%	96%	95%	
Safety	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall feeling of safety	83%	79%	79%	82%	73%	77%	73%	
		Please rate how safe or unsafe you feel:	In your neighborhood during the day	93%	96%	95%	95%	95%	94%	91%
		In Port St. Lucie's commercial areas during the day	86%	91%	89%	90%	91%	89%	85%	
		From property crime				83%	85%	80%	80%	
		From violent crime				84%	87%	81%	82%	
		From fire, flood, or other natural disaster				79%	78%	77%	73%	
	Please rate the quality of each of the following services in Port St. Lucie.	Police services	81%	83%	84%	84%	82%	78%	73%	78%
		Crime prevention	72%	74%	82%	81%	74%	71%	64%	
		Animal control	62%	61%	67%	81%	77%	64%	72%	
		Fire services	96%	95%	95%	87%	90%	85%	85%	
Fire prevention and education		81%	80%	79%	80%	80%	67%	70%		
Emergency preparedness		81%	73%	85%	77%	72%	72%	74%		
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall feeling of safety	93%		96%	97%	93%	92%	92%		
Natural environment	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of natural environment	69%	74%	74%	79%	64%	63%	62%	
		Please also rate each of the following in the Port St. Lucie community.	Cleanliness	71%	78%	83%	82%	71%	75%	76%
		Water resources				74%	66%	72%	71%	

Natural environment	Please also rate each of the following in the Port St. Lucie community.	Air quality	78%	74%	83%	86%	85%	79%	76%
	Please rate the quality of each of the following services in Port St. Lucie.	Preservation of natural areas	64%	60%	68%	69%	55%	52%	46%
		Port St. Lucie open space	55%	56%	56%	62%	46%	48%	45%
		Recycling	80%	83%	84%	82%	63%	56%	68%
		Yard waste pick-up	69%	77%	74%	76%	50%	43%	63%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of natural environment	81%		91%	84%	83%	86%	89%
Parks and Recreation	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of parks and recreation opportunities				76%	67%	68%	67%
	Please also rate each of the following in the Port St. Lucie community.	Availability of paths and walking trails	40%	36%	45%	54%	64%	52%	54%
		Fitness opportunities	64%	60%	65%	61%	55%	56%	61%
		Recreational opportunities	55%	57%	50%	59%	53%	51%	56%
	Please rate the quality of each of the following services in Port St. Lucie.	City parks	74%	71%	80%	78%	69%	66%	67%
		Recreation programs or classes	62%	55%	69%	62%	62%	47%	58%
		Recreation centers or facilities	63%	62%	68%	65%	59%	56%	63%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities				83%	78%	83%	80%
Health and wellness	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall health and wellness opportunities	67%	65%	69%	70%	66%	61%	51%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	78%		82%	79%	73%	79%	82%
		Please rate your overall health.	61%	56%	60%	65%	68%	67%	75%
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall opportunities for education, culture, and the arts	50%	51%	59%	39%	38%	44%	43%

Education, Arts and Culture	Please also rate each of the following in the Port St. Lucie community.	Opportunities to attend cultural/arts/music activities	43%	41%	42%	41%	41%	43%	45%
		Community support for the arts				40%	43%	42%	47%
		Availability of affordable quality childcare/preschool	58%	50%	41%	33%	47%	33%	35%
		K-12 education	46%	58%	48%	49%	52%	41%	44%
		Adult educational opportunities	46%	47%	50%	46%	40%	32%	42%
		Opportunities to attend special events and festivals	57%	56%	57%	55%	56%	55%	57%
		Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	79%		87%	75%	73%	76%
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to raise children	70%	67%	76%	78%	71%	68%	65%
		Port St. Lucie as a place to retire	81%	77%	81%	87%	76%	77%	70%
		Sense of community	46%	56%	54%	57%	53%	48%	46%
	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Residents' connection and engagement with their community				44%	48%	37%	42%
	Please rate the job you feel the Port St. Lucie community does at each of the following.	Making all residents feel welcome				70%	68%	68%	66%
		Attracting people from diverse backgrounds				71%	74%	74%	71%
		Valuing/respecting residents from diverse backgrounds				72%	72%	77%	67%
Taking care of vulnerable residents					60%	58%	54%	52%	
Please also rate each of the following in the Port St. Lucie community.	Sense of civic/community pride				56%	48%	39%	47%	
	Neighborliness of residents	55%	57%	57%	54%	53%	49%	49%	
	Opportunities to participate in social events and activities	48%	46%	52%	51%	50%	47%	52%	

Inclusivity and Engagement	Please also rate each of the following in the Port St. Lucie community.	Opportunities to volunteer	70%	62%	64%	62%	57%	60%	59%
		Opportunities to participate in community matters	58%	52%	64%	56%	52%	54%	53%
		Openness and acceptance of the community toward people of diverse backgrounds	59%	55%	68%	65%	69%	63%	59%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	86%		83%	65%	69%	71%	69%
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Port St. Lucie for help or information	48%	41%	51%	50%	56%	63%	57%
		Contacted Port St. Lucie elected officials to express your opinion	17%	12%	19%	17%	15%	17%	15%
		Attended a local public meeting	20%	22%	20%	17%	16%	19%	21%
		Watched a local public meeting	29%	40%	33%	38%	29%	31%	29%
		Volunteered your time to some group/activity	32%	32%	32%	18%	21%	20%	21%
		Campaigned or advocated for a local issue, cause, or candidate	22%	25%	18%	16%	15%	16%	8%
		Voted in your most recent local election				84%	65%	83%	67%
		In general, how many times do you:	Access the internet from your home				94%	95%	94%
	Access the internet from your cell phone				94%	95%	94%	95%	
	Visit social media sites				83%	75%	81%	72%	
	Use or check email				98%	98%	96%	98%	
	Share your opinions online				42%	31%	32%	30%	
	Shop online				55%	61%	60%	62%	

Complete Set of Frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to live	Excellent		23% N=77
		Good		48% N=159
		Fair		23% N=77
		Poor		5% N=15
	Your neighborhood as a place to live	Excellent		40% N=130
		Good		47% N=154
		Fair		12% N=41
		Poor		1% N=4
	Port St. Lucie as a place to raise children	Excellent		31% N=86
		Good		33% N=92
		Fair		26% N=72
		Poor		9% N=24
	Port St. Lucie as a place to work	Excellent		17% N=45
		Good		31% N=79
		Fair		30% N=77
		Poor		22% N=57
	Port St. Lucie as a place to visit	Excellent		17% N=54
		Good		31% N=97
		Fair		35% N=110
		Poor		16% N=50
	Port St. Lucie as a place to retire	Excellent		30% N=93
		Good		39% N=121

Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to retire	Fair		19% N=57
		Poor		12% N=36
	The overall quality of life	Excellent		18% N=59
		Good		48% N=156
Fair			26% N=84	
Poor			8% N=27	
Sense of community	Excellent		14% N=44	
	Good		32% N=100	
	Fair		35% N=109	
	Poor		19% N=60	
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall economic health	Excellent		11% N=33
		Good		44% N=130
		Fair		21% N=61
		Poor		24% N=71
Overall quality of the transportation system	Excellent		4% N=12	
	Good		24% N=69	
	Fair		34% N=97	
	Poor		38% N=109	
Overall design or layout of residential and commercial areas	Excellent		11% N=36	
	Good		33% N=106	
	Fair		34% N=109	
	Poor		23% N=74	
Overall quality of the utility infrastructure	Excellent		10% N=33	
	Good		49% N=159	

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

Overall quality of the utility infrastructure	Fair		29% N=93
	Poor		12% N=40
Overall feeling of safety	Excellent		23% N=75
	Good		51% N=168
	Fair		23% N=77
	Poor		4% N=12
Overall quality of natural environment	Excellent		22% N=70
	Good		40% N=131
	Fair		27% N=89
	Poor		11% N=34
Overall quality of parks and recreation opportunities	Excellent		24% N=76
	Good		43% N=133
	Fair		23% N=72
	Poor		10% N=31
Overall health and wellness opportunities	Excellent		14% N=42
	Good		37% N=115
	Fair		39% N=118
	Poor		10% N=32
Overall opportunities for education, culture, and the arts	Excellent		10% N=27
	Good		33% N=93
	Fair		27% N=76
	Poor		30% N=85
Residents' connection and engagement with their community	Excellent		7% N=22
	Good		35% N=103

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Residents' connection and engagement with their community	Fair		33% N=99
		Poor		24% N=71
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Port St. Lucie to someone who asks	Very likely		32% N=105
		Somewhat likely		37% N=122
		Somewhat unlikely		13% N=44
		Very unlikely		17% N=57
Remain in Port St. Lucie for the next five years		Very likely		53% N=169
		Somewhat likely		26% N=82
		Somewhat unlikely		7% N=23
		Very unlikely		14% N=45
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		69% N=228
		Somewhat safe		22% N=73
		Neither safe nor unsafe		5% N=18
		Somewhat unsafe		3% N=8
		Very unsafe		0% N=1
In Port St. Lucie's downtown/commercial area during the day		Very safe		44% N=143
		Somewhat safe		41% N=131
		Neither safe nor unsafe		12% N=38
		Somewhat unsafe		3% N=9
		Very unsafe		0% N=1
From property crime		Very safe		32% N=104
		Somewhat safe		47% N=154
		Neither safe nor unsafe		11% N=35
		Somewhat unsafe		8% N=26

Please rate how safe or unsafe you feel:	From property crime	Very unsafe		2% N=6
	From violent crime	Very safe		38% N=124
		Somewhat safe		44% N=142
		Neither safe nor unsafe		12% N=39
		Somewhat unsafe		6% N=18
		Very unsafe		1% N=2
From fire, flood, or other natural disaster	Very safe		28% N=91	
	Somewhat safe		45% N=149	
	Neither safe nor unsafe		16% N=51	
	Somewhat unsafe		8% N=25	
	Very unsafe		3% N=11	
Please rate the job you feel the Port St. Lucie community does at each of the following.	Making all residents feel welcome	Excellent		23% N=66
		Good		43% N=124
		Fair		24% N=68
		Poor		10% N=30
Attracting people from diverse backgrounds	Excellent		25% N=71	
	Good		45% N=127	
	Fair		22% N=63	
	Poor		7% N=20	
Valuing/respecting residents from diverse backgrounds	Excellent		27% N=74	
	Good		41% N=112	
	Fair		25% N=69	
	Poor		8% N=21	
Taking care of vulnerable residents	Excellent		17% N=43	

Please rate the job you feel the Port St. Lucie community does at each of the following.	Taking care of vulnerable residents	Good		35% N=87
		Fair		28% N=68
		Poor		20% N=49
Please rate each of the following in the Port St. Lucie community.	Overall quality of business and service establishments	Excellent		12% N=39
		Good		50% N=163
		Fair		29% N=96
		Poor		9% N=29
Variety of business and service establishments	Excellent		12% N=39	
	Good		40% N=130	
	Fair		30% N=96	
	Poor		18% N=58	
Vibrancy of downtown/commercial area	Excellent		10% N=31	
	Good		39% N=120	
	Fair		36% N=112	
	Poor		16% N=48	
Employment opportunities	Excellent		9% N=21	
	Good		28% N=67	
	Fair		33% N=79	
	Poor		31% N=75	
Shopping opportunities	Excellent		16% N=53	
	Good		33% N=106	
	Fair		34% N=110	
	Poor		16% N=53	
Cost of living	Excellent		3% N=11	

Please rate each of the following in the Port St. Lucie community.	Cost of living	Good		15% N=49
		Fair		44% N=143
		Poor		38% N=126
	Overall image or reputation	Excellent		13% N=42
		Good		48% N=156
		Fair		29% N=95
		Poor		10% N=31
Please also rate each of the following in the Port St. Lucie community.	Traffic flow on major streets	Excellent		1% N=2
		Good		16% N=54
		Fair		27% N=88
		Poor		56% N=186
	Ease of public parking	Excellent		7% N=23
		Good		45% N=144
		Fair		28% N=90
		Poor		19% N=62
	Ease of travel by car	Excellent		7% N=22
		Good		30% N=96
		Fair		35% N=114
		Poor		29% N=93
	Ease of travel by public transportation	Excellent		3% N=5
		Good		21% N=31
		Fair		17% N=25
		Poor		59% N=87
	Ease of travel by bicycle	Excellent		4% N=7

Please also rate each of the following in the Port St. Lucie community.

Ease of travel by bicycle	Good		19% N=38
	Fair		45% N=89
	Poor		33% N=65
Ease of walking	Excellent		10% N=26
	Good		31% N=85
	Fair		31% N=84
	Poor		29% N=78
Well-planned residential growth	Excellent		5% N=16
	Good		25% N=74
	Fair		30% N=89
	Poor		39% N=115
Well-planned commercial growth	Excellent		4% N=13
	Good		27% N=81
	Fair		35% N=105
	Poor		34% N=104
Well-designed neighborhoods	Excellent		12% N=39
	Good		32% N=101
	Fair		33% N=103
	Poor		23% N=71
Preservation of the historical or cultural character of the community	Excellent		10% N=25
	Good		30% N=73
	Fair		36% N=88
	Poor		24% N=58
Public places where people want to spend time	Excellent		9% N=27

Please also rate each of Public places where people want to the following in the Port spend time St. Lucie community.

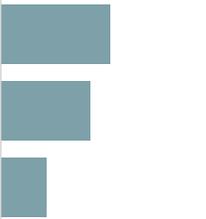
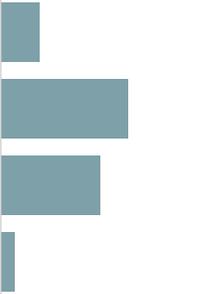
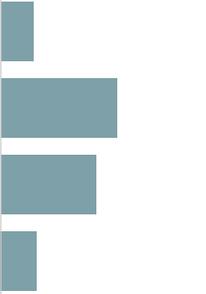
	Good		36% N=109
	Fair		30% N=91
	Poor		25% N=77
Variety of housing options	Excellent		11% N=34
	Good		29% N=88
	Fair		28% N=86
	Poor		31% N=94
Availability of affordable quality housing	Excellent		6% N=17
	Good		13% N=38
	Fair		33% N=99
	Poor		48% N=143
Overall quality of new development	Excellent		14% N=41
	Good		34% N=99
	Fair		33% N=97
	Poor		19% N=54
Overall appearance	Excellent		22% N=72
	Good		51% N=167
	Fair		17% N=57
	Poor		9% N=30
Cleanliness	Excellent		28% N=92
	Good		47% N=153
	Fair		16% N=53
	Poor		8% N=25
Water resources	Excellent		28% N=90

Please also rate each of the following in the Port St. Lucie community.

Water resources	Good		43% N=135
	Fair		22% N=71
	Poor		6% N=20
Air quality	Excellent		28% N=86
	Good		48% N=150
	Fair		23% N=73
	Poor		1% N=3
Availability of paths and walking trails	Excellent		19% N=57
	Good		34% N=101
	Fair		29% N=84
	Poor		18% N=52
Fitness opportunities	Excellent		21% N=60
	Good		40% N=112
	Fair		25% N=70
	Poor		14% N=39
Recreational opportunities	Excellent		21% N=60
	Good		35% N=100
	Fair		27% N=76
	Poor		17% N=48
Opportunities to attend cultural/arts/music activities	Excellent		17% N=48
	Good		28% N=79
	Fair		35% N=98
	Poor		20% N=58
Community support for the arts	Excellent		13% N=33

Please also rate each of the following in the Port St. Lucie community.

Community support for the arts	Good		33% N=82
	Fair		30% N=74
	Poor		23% N=55
Availability of affordable quality childcare/preschool	Excellent		10% N=16
	Good		25% N=42
	Fair		25% N=41
	Poor		40% N=66
K-12 education	Excellent		11% N=23
	Good		33% N=67
	Fair		34% N=71
	Poor		22% N=45
Adult educational opportunities	Excellent		9% N=17
	Good		33% N=59
	Fair		32% N=57
	Poor		26% N=48
Sense of civic/community pride	Excellent		13% N=37
	Good		34% N=94
	Fair		34% N=95
	Poor		18% N=50
Neighborliness of residents	Excellent		15% N=44
	Good		34% N=102
	Fair		37% N=110
	Poor		15% N=44
Opportunities to participate in social events and activities	Excellent		13% N=37

Please also rate each of the following in the Port St. Lucie community.	Opportunities to participate in social events and activities	Good		39% N=111
		Fair		32% N=89
		Poor		16% N=46
Opportunities to attend special events and festivals		Excellent		17% N=52
		Good		40% N=118
		Fair		34% N=100
		Poor		9% N=28
Opportunities to volunteer		Excellent		14% N=28
		Good		46% N=93
		Fair		36% N=72
		Poor		5% N=10
Opportunities to participate in community matters		Excellent		11% N=26
		Good		42% N=95
		Fair		34% N=77
		Poor		13% N=29
Openness and acceptance of the community toward people of diverse backgrounds		Excellent		23% N=58
		Good		35% N=88
		Fair		29% N=71
		Poor		12% N=31
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Port St. Lucie for help or information	No		43% N=140
		Yes		57% N=187
Contacted Port St. Lucie elected officials to express your opinion		No		85% N=278
		Yes		15% N=50
Attended a local public meeting		No		80% N=261

Please indicate whether or not you have done each of the following in the last 12 months.	Attended a local public meeting	Yes	 20% N=67
	Watched a local public meeting	No	 71% N=232
		Yes	 29% N=96
	Volunteered your time to some group/activity	No	 79% N=259
		Yes	 21% N=69
	Campaigned or advocated for a local issue, cause, or candidate	No	 92% N=301
		Yes	 8% N=24
	Voted in your most recent local election	No	 33% N=107
		Yes	 67% N=220
	Used public transportation instead of driving	No	 90% N=296
Yes		 10% N=32	
Carpooled with other adults or children instead of driving alone	No	 59% N=193	
	Yes	 41% N=134	
Walked or biked instead of driving	No	 62% N=204	
	Yes	 38% N=124	
Please rate the quality of each of the following services in Port St. Lucie.	Public information services	Excellent	 24% N=68
		Good	 41% N=115
		Fair	 26% N=75
		Poor	 9% N=25
	Economic development	Excellent	 13% N=35
		Good	 40% N=110
		Fair	 27% N=75
		Poor	 21% N=57
	Traffic enforcement	Excellent	 12% N=36

Please rate the quality of each of the following services in Port St. Lucie.

Traffic enforcement	Good		33% N=96
	Fair		29% N=86
	Poor		26% N=75
Traffic signal timing	Excellent		8% N=24
	Good		26% N=82
	Fair		28% N=89
	Poor		38% N=117
Street repair	Excellent		10% N=32
	Good		29% N=90
	Fair		39% N=124
	Poor		22% N=69
Street cleaning	Excellent		18% N=54
	Good		45% N=134
	Fair		25% N=75
	Poor		12% N=35
Street lighting	Excellent		10% N=31
	Good		32% N=104
	Fair		27% N=88
	Poor		31% N=101
Sidewalk maintenance	Excellent		15% N=44
	Good		35% N=105
	Fair		32% N=96
	Poor		18% N=55
Bus or transit services	Excellent		10% N=14

Please rate the quality of each of the following services in Port St. Lucie.

Bus or transit services	Good		25% N=35
	Fair		29% N=41
	Poor		37% N=53
Land use, planning and zoning	Excellent		4% N=8
	Good		28% N=65
	Fair		31% N=70
	Poor		37% N=86
Code enforcement	Excellent		10% N=24
	Good		35% N=82
	Fair		31% N=73
	Poor		23% N=55
Affordable high-speed internet access	Excellent		11% N=32
	Good		43% N=126
	Fair		26% N=75
	Poor		20% N=59
Garbage collection	Excellent		23% N=74
	Good		38% N=124
	Fair		18% N=59
	Poor		22% N=71
Drinking water	Excellent		12% N=36
	Good		35% N=106
	Fair		32% N=99
	Poor		22% N=66
Sewer services	Excellent		21% N=62

Please rate the quality of each of the following services in Port St. Lucie.

Sewer services	Good		43% N=128
	Fair		29% N=88
	Poor		7% N=21
Storm water management	Excellent		16% N=49
	Good		35% N=103
	Fair		28% N=84
	Poor		21% N=61
Utility billing	Excellent		16% N=49
	Good		37% N=119
	Fair		30% N=94
	Poor		17% N=55
Police/Sheriff services	Excellent		30% N=89
	Good		48% N=141
	Fair		19% N=56
	Poor		3% N=9
Crime prevention	Excellent		24% N=68
	Good		40% N=114
	Fair		29% N=81
	Poor		7% N=20
Animal control	Excellent		27% N=65
	Good		44% N=105
	Fair		18% N=43
	Poor		10% N=24
Fire services	Excellent		47% N=111

Please rate the quality of each of the following services in Port St. Lucie.

Fire services	Good		39% N=92
	Fair		12% N=30
	Poor		2% N=5
Fire prevention and education	Excellent		34% N=61
	Good		36% N=66
	Fair		26% N=46
	Poor		5% N=9
Emergency preparedness	Excellent		29% N=82
	Good		45% N=128
	Fair		23% N=64
	Poor		4% N=10
Preservation of natural areas	Excellent		20% N=50
	Good		27% N=68
	Fair		28% N=71
	Poor		25% N=64
Port St. Lucie open space	Excellent		15% N=38
	Good		30% N=77
	Fair		32% N=81
	Poor		24% N=60
Recycling	Excellent		22% N=66
	Good		46% N=139
	Fair		19% N=58
	Poor		12% N=37
Yard waste pick-up	Excellent		20% N=63

Please rate the quality of each of the following services in Port St. Lucie.	Yard waste pick-up	Good		43% N=131
		Fair		24% N=75
		Poor		13% N=39
	City parks	Excellent		24% N=70
		Good		43% N=125
		Fair		28% N=80
		Poor		5% N=14
	Recreation programs or classes	Excellent		14% N=29
		Good		44% N=89
		Fair		28% N=58
		Poor		13% N=27
	Recreation centers or facilities	Excellent		20% N=45
		Good		43% N=101
		Fair		19% N=45
		Poor		18% N=41
	Overall customer service by Port St. Lucie employees	Excellent		24% N=67
		Good		43% N=120
		Fair		26% N=72
		Poor		7% N=18
Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie	Excellent		6% N=20
		Good		26% N=82
		Fair		31% N=97
		Poor		37% N=116
	The overall direction that Port St. Lucie is taking	Excellent		11% N=34

Please rate the following categories of Port St. Lucie government performance.	The overall direction that Port St. Lucie is taking	Good		30% N=90
		Fair		31% N=95
		Poor		28% N=85
	The job Port St. Lucie government does at welcoming resident involvement	Excellent		12% N=30
		Good		30% N=74
		Fair		35% N=85
		Poor		23% N=55
	Overall confidence in Port St. Lucie government	Excellent		11% N=33
		Good		27% N=80
	Fair		39% N=114	
	Poor		22% N=64	
Generally acting in the best interest of the community	Excellent		13% N=36	
	Good		30% N=83	
	Fair		36% N=98	
	Poor		22% N=60	
Being honest	Excellent		16% N=38	
	Good		31% N=75	
	Fair		33% N=79	
	Poor		20% N=48	
Being open and transparent to the public	Excellent		15% N=34	
	Good		36% N=82	
	Fair		29% N=66	
	Poor		21% N=49	
Informing residents about issues facing the community	Excellent		10% N=29	

Please rate the following categories of Port St. Lucie government performance.	Informing residents about issues facing the community	Good		37% N=101
		Fair		31% N=84
		Poor		22% N=61
	Treating all residents fairly	Excellent		18% N=43
		Good		39% N=90
		Fair		28% N=66
		Poor		15% N=34
	Treating residents with respect	Excellent		21% N=53
		Good		40% N=101
		Fair		29% N=73
		Poor		11% N=28
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Port St. Lucie	Excellent	
Good				43% N=136
Fair				33% N=103
Poor				12% N=38
The Federal Government		Excellent		8% N=25
		Good		26% N=77
		Fair		27% N=82
		Poor		39% N=116
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall economic health	Essential		52% N=166
		Very important		44% N=140
		Somewhat important		4% N=13
		Not at all important		1% N=2
	Overall quality of the transportation system	Essential		41% N=130

Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of the transportation system		Overall design or layout of residential and commercial areas		Overall quality of the utility infrastructure		Overall feeling of safety		Overall quality of natural environment		Overall quality of parks and recreation opportunities		Overall health and wellness opportunities	
	Importance	Percentage	Importance	Percentage	Importance	Percentage	Importance	Percentage	Importance	Percentage	Importance	Percentage	Importance	Percentage
	Very important	37% N=116	Essential	47% N=151	Essential	51% N=164	Essential	56% N=183	Essential	39% N=125	Essential	28% N=92	Essential	38% N=121
	Somewhat important	18% N=58	Very important	44% N=142	Very important	44% N=141	Very important	36% N=116	Very important	50% N=162	Very important	52% N=169	Very important	52% N=169
	Not at all important	4% N=13	Somewhat important	9% N=28	Somewhat important	5% N=16	Somewhat important	8% N=26	Somewhat important	11% N=35	Somewhat important	18% N=58	Somewhat important	18% N=58
			Not at all important	1% N=2	Not at all important	0% N=1	Not at all important	0% N=1	Not at all important	0% N=1	Not at all important	2% N=5	Not at all important	2% N=5

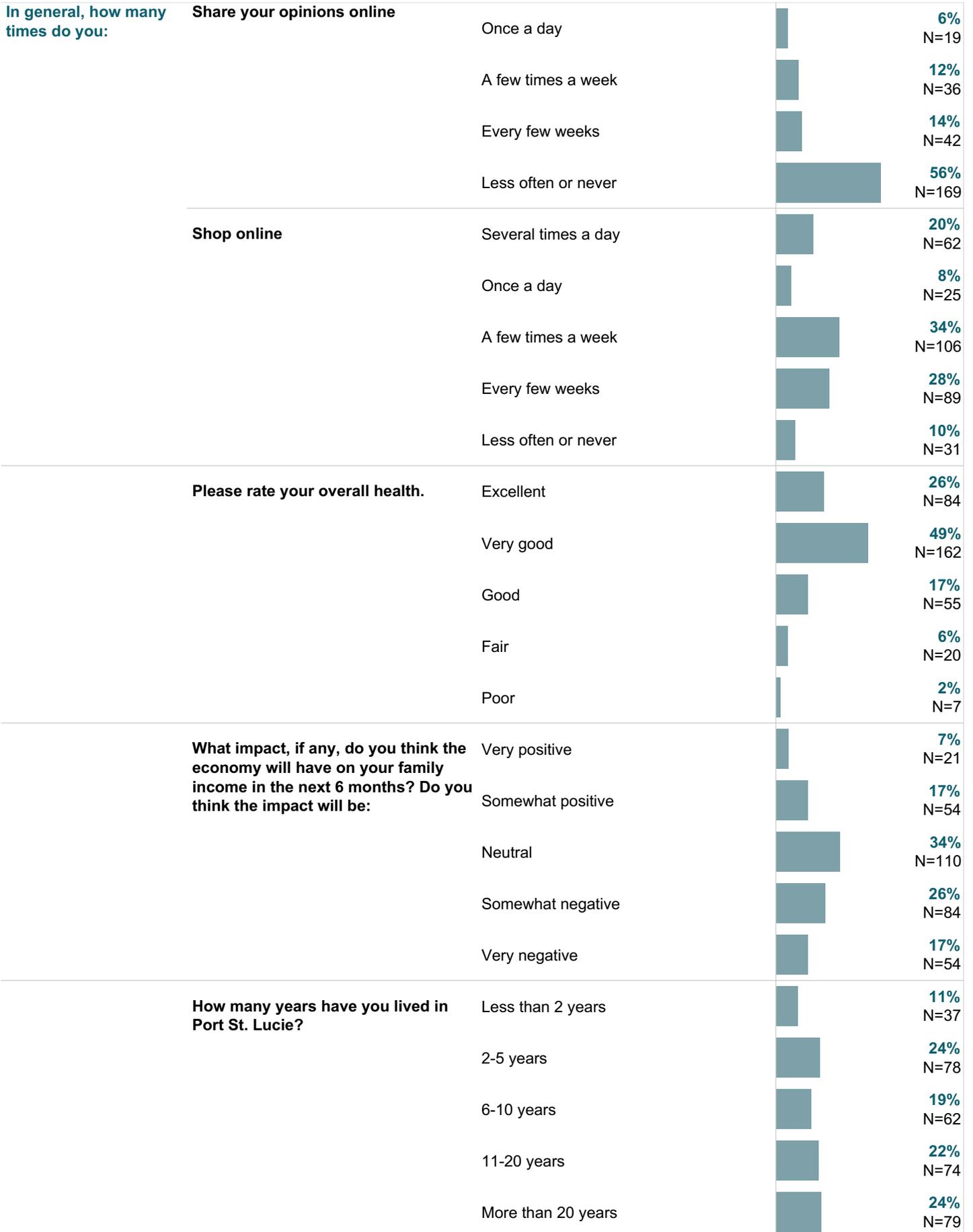
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Very important		44% N=142
		Somewhat important		16% N=52
		Not at all important		2% N=5
	Overall opportunities for education, culture, and the arts	Essential		32% N=104
		Very important		41% N=132
		Somewhat important		24% N=78
		Not at all important		3% N=9
	Residents' connection and engagement with their community	Essential		23% N=76
		Very important		46% N=149
		Somewhat important		29% N=93
		Not at all important		2% N=7
	Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.	City website	Major source	
Minor source				41% N=125
Not a source				15% N=46
Facebook		Major source		29% N=94
		Minor source		27% N=87
		Not a source		44% N=140
Instagram		Major source		10% N=31
		Minor source		15% N=47
		Not a source		75% N=234
LinkedIn		Major source		2% N=5
		Minor source		17% N=51
		Not a source		82% N=252
YouTube		Major source		13% N=41

Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.

YouTube	Minor source		17% N=53
	Not a source		71% N=225
Nextdoor	Major source		16% N=51
	Minor source		25% N=78
	Not a source		59% N=181
PSL TV - 20	Major source		8% N=24
	Minor source		25% N=76
	Not a source		68% N=208
Newspaper	Major source		16% N=51
	Minor source		26% N=82
	Not a source		58% N=180
City emails	Major source		41% N=127
	Minor source		33% N=104
	Not a source		26% N=82
City Manager's Biweekly Report/Annual Report	Major source		9% N=30
	Minor source		27% N=84
	Not a source		64% N=199
X (Twitter)	Major source		10% N=30
	Minor source		10% N=31
	Not a source		80% N=249
TV news	Major source		39% N=125
	Minor source		30% N=96
	Not a source		31% N=100
Mail	Major source		35% N=111

Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.	Mail	Minor source		43% N=135
		Not a source		22% N=69
	Texts/phone calls	Major source		43% N=139
		Minor source		36% N=116
		Not a source		21% N=68
	Please rate each of the following aspects of Port St. Lucie communications:	Availability of information about City programs and services	Excellent	
Good				44% N=130
Fair				27% N=79
Poor				15% N=44
Availability of information about special events in Port St. Lucie		Excellent		17% N=54
		Good		41% N=129
		Fair		31% N=97
		Poor		11% N=36
Overall usefulness of the City's website		Excellent		20% N=51
		Good		43% N=111
		Fair		27% N=70
		Poor		9% N=24
Quality of video programming (e.g., City's TV channel, web streaming, YouTube)		Excellent		12% N=19
		Good		46% N=74
		Fair		27% N=44
		Poor		15% N=25
City's use of social media (e.g., Facebook, X (Twitter), Instagram)	Excellent		13% N=22	
	Good		45% N=76	
	Fair		33% N=55	

Following aspects of Port St. Lucie communications:	City's use of social media (e.g., Facebook, X (Twitter), Instagram)	Poor		9% N=15
	Would you be willing to pay an additional estimated \$131 per year for twice a week trash collection?	No		86% N=280
		Yes		14% N=47
In general, how many times do you:	Access the internet from your home	Several times a day		71% N=231
		Once a day		13% N=42
		A few times a week		8% N=25
		Every few weeks		5% N=17
		Less often or never		3% N=9
	Access the internet from your cell phone	Several times a day		76% N=242
		Once a day		16% N=51
		A few times a week		3% N=10
		Every few weeks		1% N=3
		Less often or never		4% N=14
	Visit social media sites	Several times a day		46% N=147
		Once a day		16% N=50
		A few times a week		11% N=34
		Every few weeks		5% N=16
		Less often or never		23% N=72
	Use or check email	Several times a day		73% N=237
		Once a day		22% N=71
		A few times a week		3% N=10
		Every few weeks		1% N=4
		Less often or never		1% N=2
	Share your opinions online	Several times a day		12% N=38



Which best describes the building you live in?	Single-family detached home		88% N=290
	Townhouse or duplex (may share walls but no units above or below you)		6% N=19
	Condominium or apartment (have units above or below you)		6% N=19
	Mobile home		0% N=
	Other		0% N=1
Do you rent or own your home?	Rent		17% N=57
	Own		83% N=272
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		0% N=1
	\$300 to \$599		9% N=27
	\$600 to \$999		5% N=15
	\$1,000 to \$1,499		18% N=59
	\$1,500 to \$2,499		33% N=107
	\$2,500 to \$3,999		24% N=76
	\$4,000 to \$6,999		8% N=25
	\$7,000 to \$9,999		1% N=3
	\$10,000 or more		2% N=5
Do any children 17 or under live in your household?	No		68% N=223
	Yes		32% N=104
Are you or any other members of your household aged 65 or older?	No		59% N=191
	Yes		41% N=133
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		6% N=18
	\$25,000 to \$49,999		19% N=59
	\$50,000 to \$74,999		22% N=67
	\$75,000 to \$99,999		16% N=51

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$100,000 to \$149,999		22% N=69
	\$150,000 to \$199,999		9% N=27
	\$200,000 to \$299,999		5% N=16
	\$300,000 or more		2% N=5
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		79% N=252
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		21% N=69
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		1% N=2
	Asian		1% N=3
	Black or African American		17% N=55
	White		67% N=215
	A race not listed		16% N=50
In which category is your age?	18-24 years		2% N=5
	25-34 years		15% N=50
	35-44 years		19% N=63
	45-54 years		15% N=51
	55-64 years		14% N=46
	65-74 years		21% N=67
	75 years or older		14% N=45
What is your gender?	Woman		56% N=183
	Man		44% N=146
	Identify in another way		0% N=

Methods (Open Participation)



As part of its participation in The National Community Survey™ (The NCS™), the City of Port St. Lucie conducted a survey of 3,000 residents. Survey invitations were mailed to randomly selected households and data were collected from January 23rd, 2024 to February 27th, 2024. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Port St. Lucie. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all Port St. Lucie residents and became available on February 3rd, 2024. The survey remained open for about three weeks and there were 1,691 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the City of Port St. Lucie. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.¹⁸ The results of the weighting sche..

		Unweighted	Weighted	Target ¹⁹
Age	18-34	5%	21%	24%
	35-54	31%	33%	32%
	55+	63%	46%	44%
Area	Area 1	17%	24%	24%
	Area 2	30%	27%	27%
	Area 3	28%	24%	24%
	Area 4	26%	25%	25%
Hispanic	No, not of Hispanic, Latino/a/x, or Spanish origin	86%	79%	79%
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	14%	21%	21%
Housing type	Attached	6%	11%	11%
	Detached	94%	89%	89%
Race/ethnic..	Not white alone	26%	44%	44%
	White alone, not Hispanic or Latino	74%	56%	56%
Sex	Man	34%	46%	48%

	Woman	66%	54%	52%
Sex/age	Man 18-34	2%	9%	12%
	Man 35-54	9%	16%	15%
	Man 55+	23%	22%	21%
	Woman 18-34	4%	12%	12%
	Woman 35-54	23%	17%	16%
	Woman 55+	39%	24%	23%
Tenure	Own	95%	83%	83%
	Rent	5%	17%	17%

18. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
 19. Targets come from the 2020 Census and 2022 American Community Survey.

Open Participation Survey Results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Quality of Life	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to live	Excellent		17% N=279
			Good		49% N=820
			Fair		27% N=456
			Poor		7% N=121
		The overall quality of life	Excellent		14% N=227
			Good		48% N=786
			Fair		30% N=486
			Poor		9% N=144
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Port St. Lucie to someone who asks	Very likely		24% N=399
			Somewhat likely		36% N=593
			Somewhat unlikely		19% N=320
			Very unlikely		21% N=348
		Remain in Port St. Lucie for the next five years	Very likely		41% N=650
			Somewhat likely		29% N=464

Quality of Life	Please indicate how likely or unlikely you are to do each of the following.	Remain in Port St. Lucie for the next five years	Somewhat unlikely		13% N=198	
			Very unlikely		17% N=265	
	Please rate each of the following in the Port St. Lucie community.	Overall image or reputation	Excellent		11% N=185	
			Good		39% N=644	
Fair				33% N=537		
Poor				16% N=267		
Governance	Please rate the quality of each of the following services in Port St. Lucie.	Public information services	Excellent		18% N=266	
			Good		48% N=730	
			Fair		25% N=383	
			Poor		9% N=138	
			Overall customer service by Port St. Lucie employees	Excellent		21% N=310
				Good		48% N=694
				Fair		23% N=342
				Poor		8% N=113
	Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie	Excellent		6% N=93	
			Good		20% N=314	

Governance	Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie	Fair		32% N=503
			Poor		42% N=652
		The overall direction that Port St. Lucie is taking	Excellent		8% N=123
			Good		23% N=364
			Fair		29% N=461
			Poor		40% N=626
		The job Port St. Lucie government does at welcoming resident involvement	Excellent		12% N=149
			Good		29% N=373
			Fair		32% N=414
			Poor		27% N=345
		Overall confidence in Port St. Lucie government	Excellent		7% N=112
			Good		24% N=358
			Fair		32% N=485
			Poor		37% N=566
		Generally acting in the best interest of the community	Excellent		8% N=125
			Good		26% N=388

Governance	Please rate the following categories of Port St. Lucie government performance.	Generally acting in the best interest of the community		31% N=467 35% N=538
		Fair		
		Poor		
		Being honest		
		Excellent		9% N=117
		Good		28% N=365
		Fair		34% N=442
		Poor		28% N=357
		Being open and transparent to the public		
		Excellent		10% N=129
		Good		28% N=370
		Fair		31% N=410
		Poor		31% N=410
		Informing residents about issues facing the community		
		Excellent		13% N=185
		Good		29% N=421
		Fair		31% N=453
		Poor		28% N=403
		Treating all residents fairly		
		Excellent		13% N=157
		Good		34% N=422

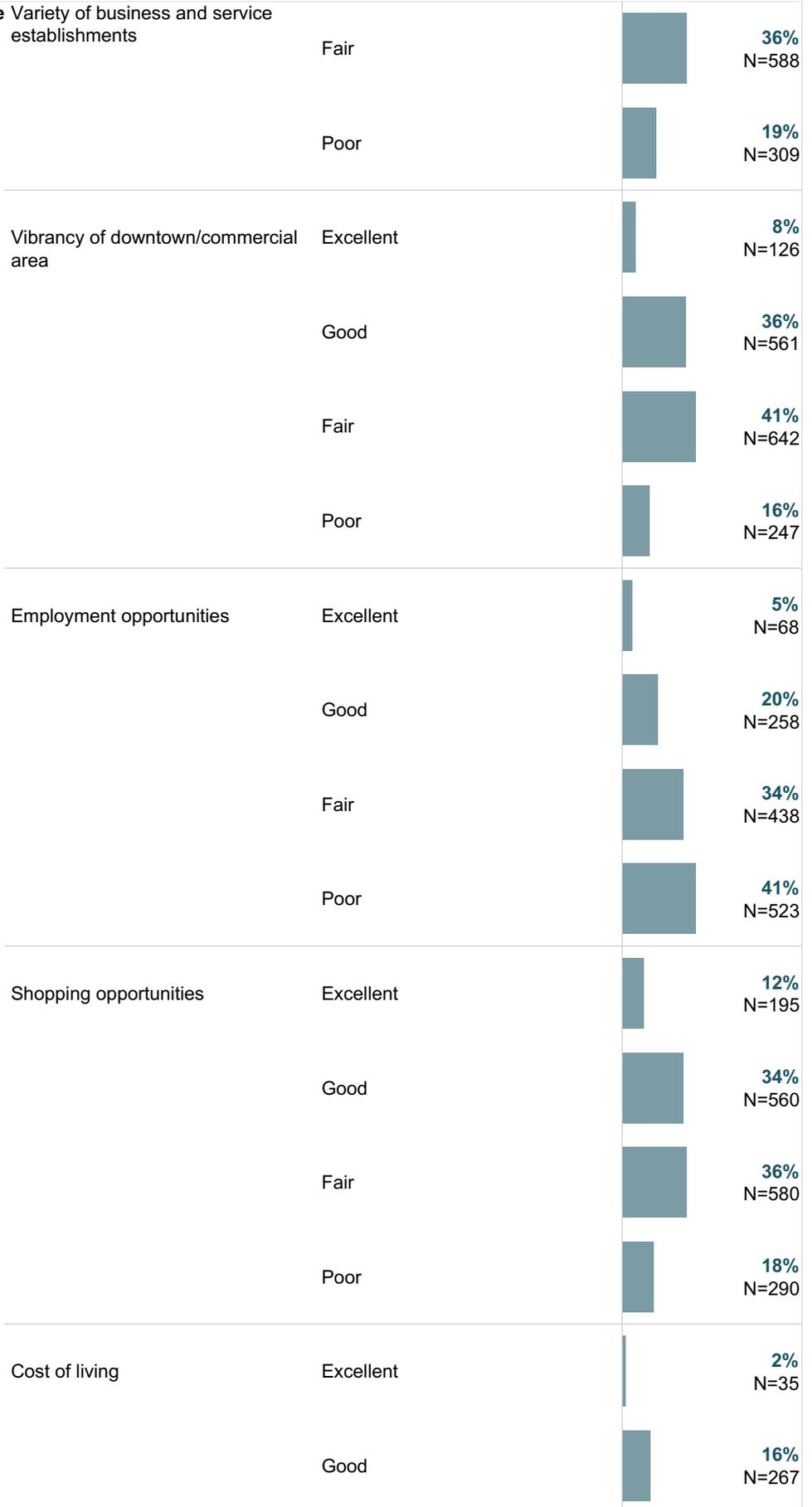
Governance	Please rate the following categories of Port St. Lucie government performance.	Treating all residents fairly	Fair		30% N=371
			Poor		23% N=291
		Treating residents with respect	Excellent		17% N=221
			Good		38% N=505
	Fair			31% N=414	
	Poor			15% N=197	
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Port St. Lucie	Excellent		12% N=188
			Good		39% N=617
			Fair		33% N=526
			Poor		16% N=257
The Federal Government		Excellent		5% N=77	
		Good		26% N=392	
		Fair		33% N=490	
		Poor		36% N=532	
Economy	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to work	Excellent		8% N=105
			Good		26% N=327

Economy

<p>Please rate each of the following aspects of quality of life in Port St. Lucie.</p>	Port St. Lucie as a place to work	Fair		30% N=381
		Poor		36% N=454
<p>Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.</p>	Port St. Lucie as a place to visit	Excellent		12% N=183
		Good		31% N=476
		Fair		37% N=569
		Poor		21% N=330
<p>Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.</p>	Overall economic health	Excellent		7% N=111
		Good		37% N=582
		Fair		35% N=557
		Poor		22% N=342
<p>Please rate each of the following in the Port St. Lucie community.</p>	Overall quality of business and service establishments	Excellent		9% N=151
		Good		45% N=739
		Fair		35% N=572
		Poor		12% N=191
<p>Please rate each of the following in the Port St. Lucie community.</p>	Variety of business and service establishments	Excellent		10% N=160
		Good		35% N=582

Economy

Please rate each of the following in the Port St. Lucie community.

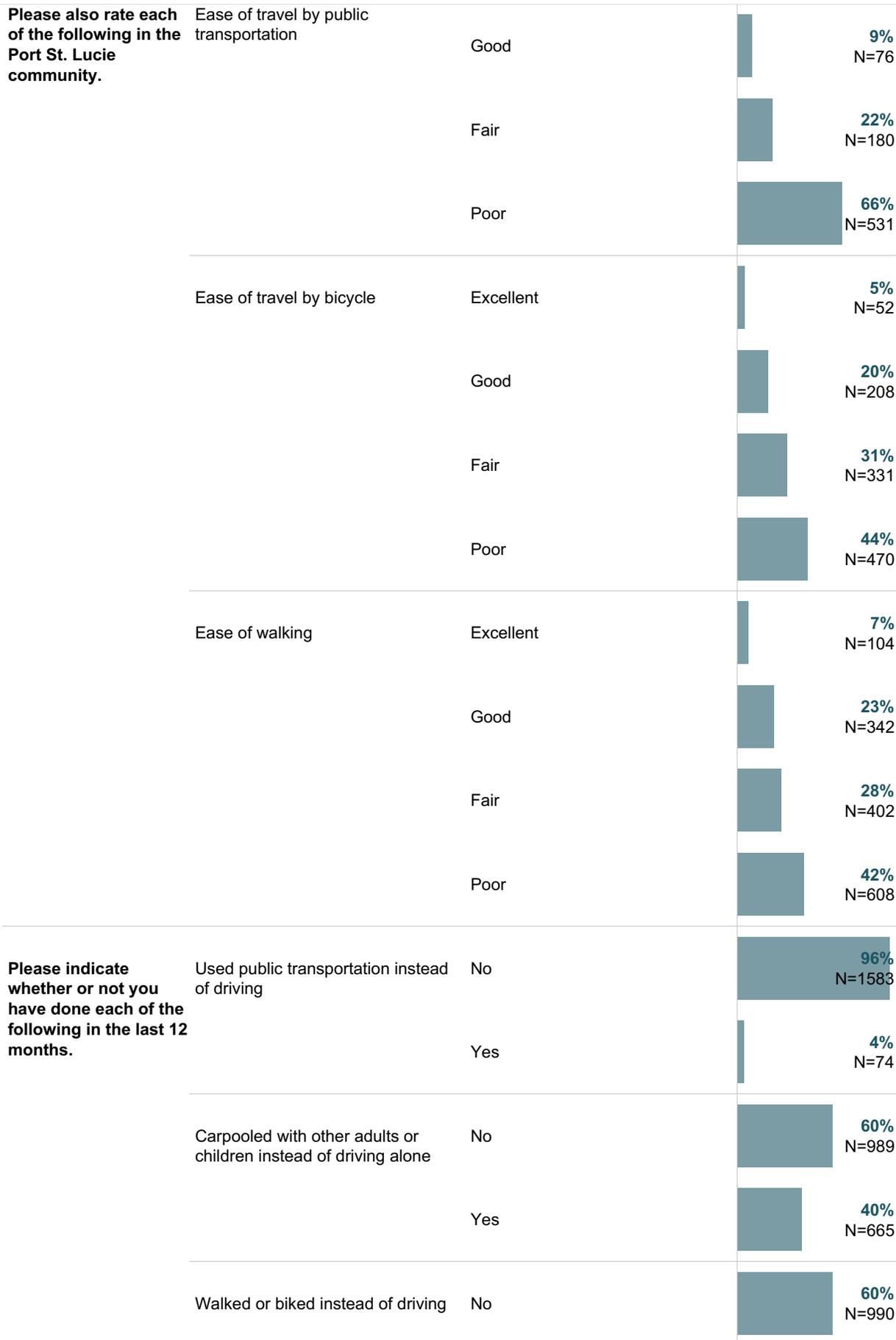


Economy	Please rate each of the following in the Port St. Lucie community.	Cost of living	Fair		31% N=509
			Poor		51% N=849
	Please rate the quality of each of the following services in Port St. Lucie.	Economic development	Excellent		10% N=143
			Good		32% N=466
			Fair		34% N=501
			Poor		24% N=355
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall economic health	Essential		51% N=809
			Very important		40% N=644
			Somewhat important		8% N=136
			Not at all important		1% N=13
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		7% N=116
			Somewhat positive		16% N=270
			Neutral		33% N=553
			Somewhat negative		28% N=467
			Very negative		15% N=250
Mobility	Please rate each of the following characteristics as they	Overall quality of the transportation system	Excellent		3% N=53

Mobility

<p>Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.</p>	Overall quality of the transportation system	Good		21% N=325
		Fair		31% N=481
		Poor		44% N=673
<p>Please also rate each of the following in the Port St. Lucie community.</p>	Traffic flow on major streets	Excellent		1% N=23
		Good		13% N=208
		Fair		26% N=433
		Poor		60% N=999
Ease of public parking	Excellent		11% N=179	
	Good		36% N=571	
	Fair		31% N=501	
	Poor		22% N=345	
Ease of travel by car	Excellent		7% N=115	
	Good		24% N=397	
	Fair		31% N=511	
	Poor		38% N=624	
Ease of travel by public transportation	Excellent		3% N=22	

Mobility



Mobility

<p>whether or not you have done each of the following in the last 12 months.</p>	Walked or biked instead of driving	Yes		<p>40% N=669</p>
	<p>Please rate the quality of each of the following services in Port St. Lucie.</p>	Traffic enforcement	Excellent	
Good			<p>27% N=433</p>	
Fair			<p>29% N=459</p>	
Poor			<p>35% N=555</p>	
Traffic signal timing		Excellent		<p>4% N=68</p>
Good		<p>24% N=386</p>		
Fair		<p>29% N=472</p>		
Poor		<p>43% N=695</p>		
Street repair	Excellent		<p>8% N=125</p>	
	Good		<p>32% N=506</p>	
	Fair		<p>32% N=518</p>	
	Poor		<p>28% N=447</p>	
Street cleaning	Excellent		<p>20% N=301</p>	
	Good		<p>46% N=699</p>	
	Fair		<p>22% N=334</p>	

Mobility

<p>Please rate the quality of each of the following services in Port St. Lucie.</p>	Street cleaning	Poor		13% N=198
	Street lighting	Excellent		9% N=141
		Good		31% N=510
		Fair		29% N=472
		Poor		31% N=498
Sidewalk maintenance	Excellent		12% N=181	
	Good		38% N=551	
	Fair		27% N=396	
	Poor		23% N=330	
Bus or transit services	Excellent		5% N=36	
	Good		16% N=116	
	Fair		29% N=218	
	Poor		50% N=371	
<p>Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.</p>	Overall quality of the transportation system	Essential		39% N=626
		Very important		38% N=614
		Somewhat important		21% N=335

Mobility	St. Lucie community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Not at all important		3% N=44
Community Design	Please rate each of the following aspects of quality of life in Port St. Lucie.	Your neighborhood as a place to live	Excellent		31% N=513
			Good		47% N=781
			Fair		17% N=287
			Poor		4% N=72
	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall design or layout of residential and commercial areas	Excellent		6% N=105
			Good		31% N=516
			Fair		31% N=514
			Poor		31% N=511
	Please also rate each of the following in the Port St. Lucie community.	Well-planned residential growth	Excellent		4% N=63
			Good		15% N=233
			Fair		24% N=376
			Poor		56% N=870
		Well-planned commercial growth	Excellent		5% N=81
			Good		20% N=295
			Fair		32% N=471

Community Design		Please also rate each of the following in the Port St. Lucie community.	
Well-planned commercial growth	Poor		43% N=630
	Excellent		7% N=103
	Good		30% N=474
	Fair		31% N=491
	Poor		32% N=509
Preservation of the historical or cultural character of the community	Excellent		6% N=77
	Good		29% N=350
	Fair		31% N=368
	Poor		33% N=398
Public places where people want to spend time	Excellent		7% N=116
	Good		27% N=427
	Fair		36% N=563
	Poor		30% N=466
Variety of housing options	Excellent		7% N=109
	Good		24% N=378
	Fair		33% N=505

Community Design		Please also rate each of the following in the Port St. Lucie community.		
Variety of housing options	Poor		36% N=555	
	Availability of affordable quality housing	Excellent		4% N=55
	Good		11% N=154	
	Fair		25% N=361	
	Poor		61% N=888	
Overall quality of new development	Excellent		11% N=172	
	Good		28% N=423	
	Fair		32% N=483	
	Poor		28% N=416	
Overall appearance	Excellent		16% N=269	
	Good		44% N=722	
	Fair		29% N=470	
	Poor		11% N=178	
Please rate the quality of each of the following services in Port St. Lucie.	Land use, planning and zoning	Excellent		5% N=63
	Good		18% N=243	
	Fair		31% N=407	

Community Design	Please rate the quality of each of the following services in Port St. Lucie.	Land use, planning and zoning	Poor		46% N=610
		Code enforcement	Excellent		11% N=143
			Good		29% N=372
			Fair		33% N=427
			Poor		28% N=362
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Essential		47% N=765	
		Very important		39% N=633	
		Somewhat important		12% N=192	
		Not at all important		1% N=22	
Utilities	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of the utility infrastructure	Excellent		12% N=196
		Good		40% N=652	
		Fair		28% N=465	
		Poor		20% N=319	
	Please rate the quality of each of the following services in Port St. Lucie.	Affordable high-speed internet access	Excellent		12% N=176
Good			30% N=445		
Fair			29% N=431		

Utilities

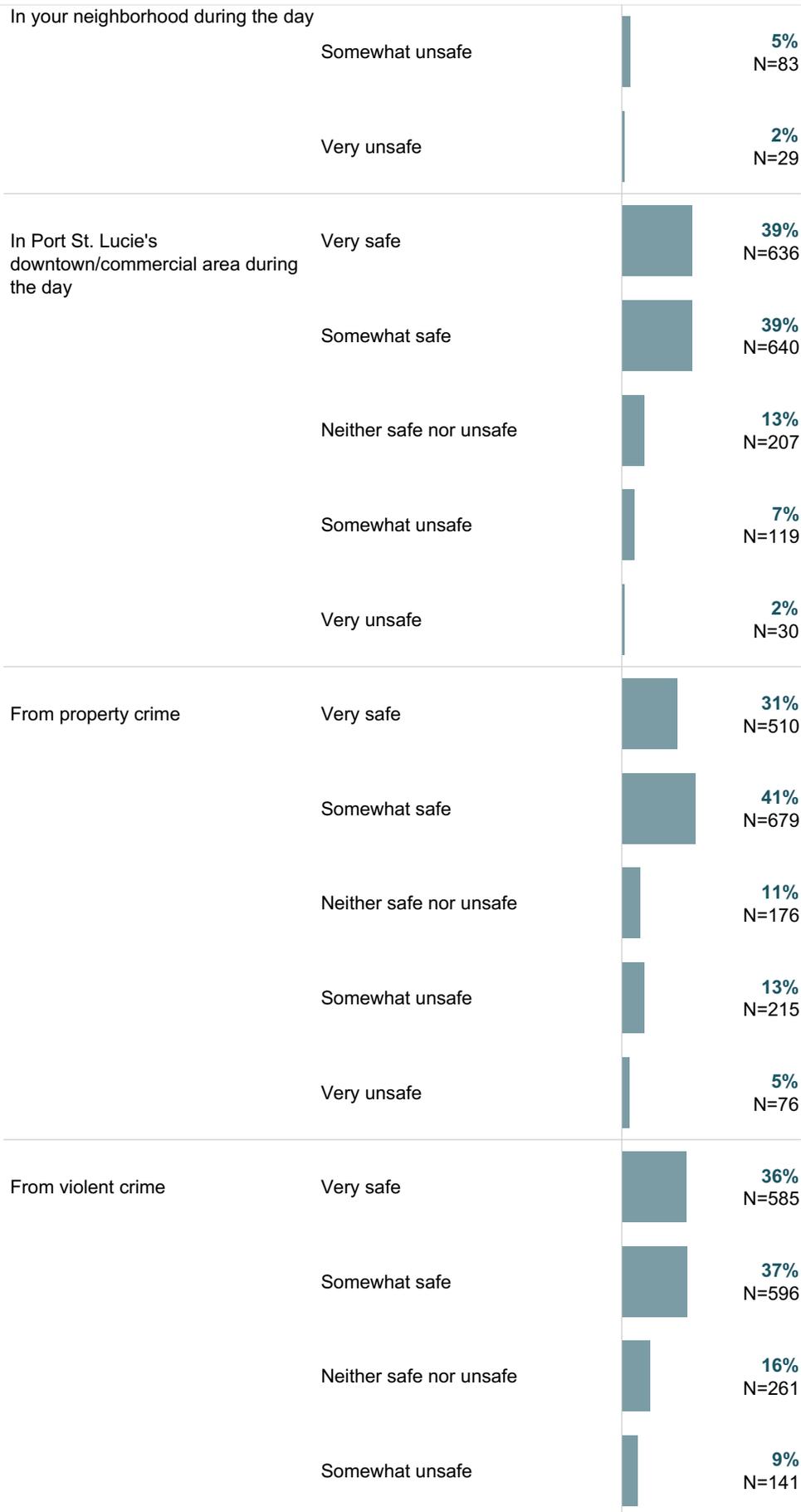
Please rate the quality of each of the following services in Port St. Lucie.

Affordable high-speed internet access	Poor		29% N=425
Garbage collection	Excellent		16% N=257
	Good		31% N=506
	Fair		24% N=387
	Poor		30% N=486
Drinking water	Excellent		10% N=162
	Good		33% N=521
	Fair		28% N=442
	Poor		28% N=434
Sewer services	Excellent		18% N=266
	Good		46% N=690
	Fair		26% N=386
	Poor		10% N=152
Storm water management	Excellent		14% N=209
	Good		38% N=585
	Fair		29% N=445

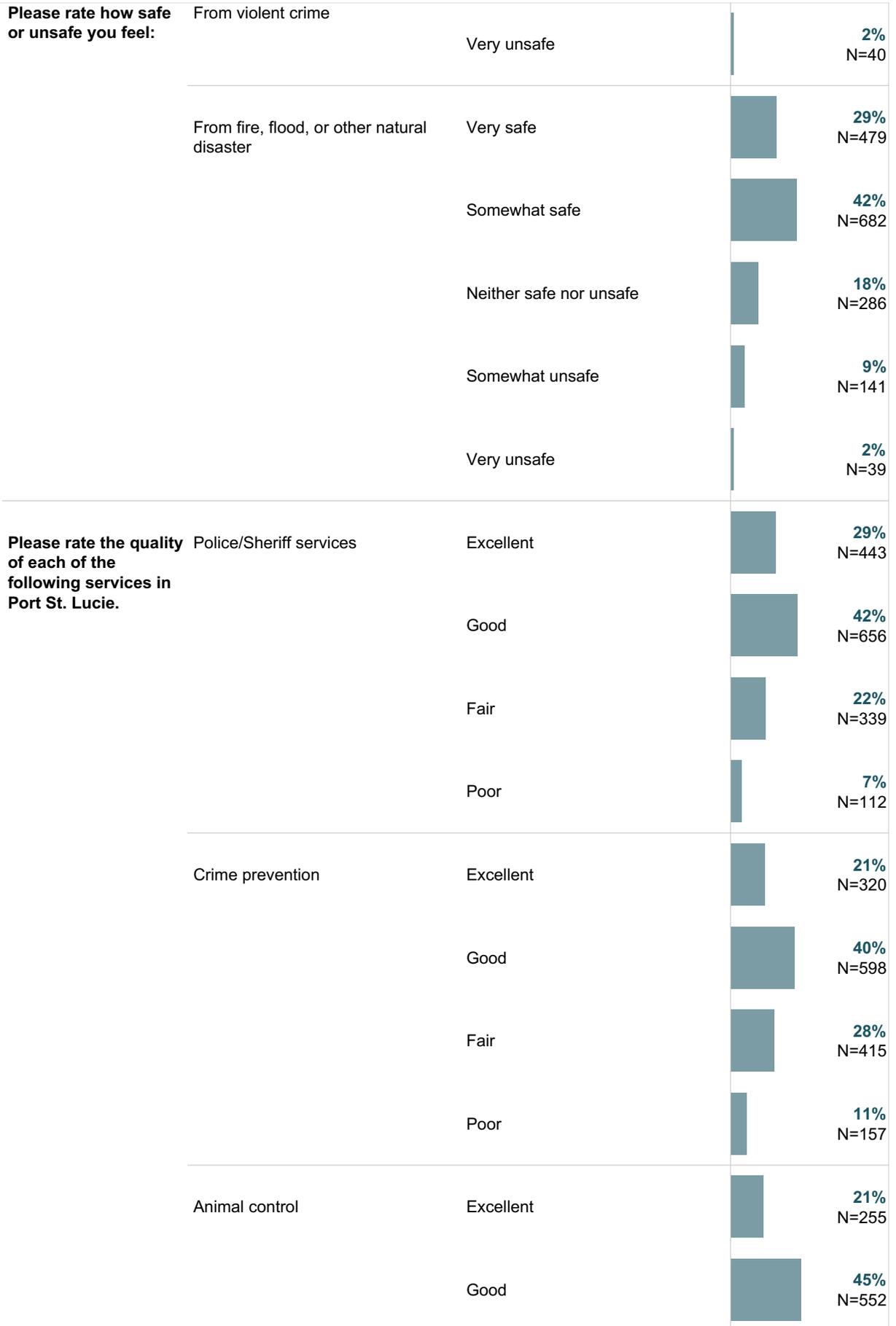
Utilities	Please rate the quality of each of the following services in Port St. Lucie.	Storm water management	Poor		19% N=284
		Utility billing	Excellent		12% N=186
			Good		31% N=500
			Fair		33% N=532
			Poor		24% N=379
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Essential		58% N=942
			Very important		32% N=515
			Somewhat important		8% N=134
			Not at all important		2% N=29
	Safety	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall feeling of safety	Excellent	
			Good		46% N=767
			Fair		26% N=435
			Poor		8% N=140
Please rate how safe or unsafe you feel:		In your neighborhood during the day	Very safe		57% N=950
			Somewhat safe		29% N=476
			Neither safe nor unsafe		8% N=128

Safety

Please rate how safe or unsafe you feel:



Safety



Safety

Please rate the quality of each of the following services in Port St. Lucie.				
Animal control	Fair		23% N=281	
	Poor		11% N=138	
Fire services	Excellent		39% N=496	
	Good		45% N=569	
	Fair		14% N=177	
	Poor		2% N=27	
Fire prevention and education	Excellent		23% N=240	
	Good		44% N=454	
	Fair		22% N=229	
	Poor		10% N=103	
Emergency preparedness	Excellent		28% N=384	
	Good		44% N=606	
	Fair		20% N=277	
	Poor		9% N=126	
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall feeling of safety	Essential		59% N=962
		Very important		33% N=532

Safety	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall feeling of safety	Somewhat important		7% N=112
			Not at all important		1% N=21
Natural environment	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of natural environment	Excellent		16% N=260
			Good		44% N=721
			Fair		25% N=421
			Poor		15% N=248
	Please also rate each of the following in the Port St. Lucie community.	Cleanliness	Excellent		24% N=400
			Good		48% N=793
			Fair		21% N=354
			Poor		6% N=105
		Water resources	Excellent		20% N=319
			Good		44% N=704
			Fair		26% N=414
			Poor		11% N=178
		Air quality	Excellent		22% N=358
			Good		51% N=816

Natural environment

Please also rate each of the following in the Port St. Lucie community.	Air quality	Fair		22% N=356
		Poor		5% N=84
Please rate the quality of each of the following services in Port St. Lucie.	Preservation of natural areas	Excellent		13% N=181
		Good		30% N=418
		Fair		24% N=336
		Poor		33% N=461
Port St. Lucie open space		Excellent		12% N=168
		Good		28% N=391
		Fair		30% N=418
		Poor		30% N=413
Recycling		Excellent		19% N=293
		Good		41% N=630
		Fair		25% N=388
		Poor		14% N=221
Yard waste pick-up		Excellent		21% N=326
		Good		34% N=530

Natural environment	Please rate the quality of each of the following services in Port St. Lucie.	Yard waste pick-up	Fair		23% N=363
			Poor		22% N=349
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of natural environment	Essential		40% N=639
			Very important		47% N=760
		Somewhat important		12% N=188	
		Not at all important		2% N=27	
Parks and Recreation	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of parks and recreation opportunities	Excellent		20% N=321
			Good		45% N=712
			Fair		26% N=419
			Poor		9% N=141
	Please also rate each of the following in the Port St. Lucie community.	Availability of paths and walking trails	Excellent		13% N=194
			Good		36% N=541
			Fair		29% N=428
			Poor		22% N=321
	Fitness opportunities	Excellent		15% N=218	
		Good		38% N=560	

Parks and Recreation

Please also rate each of the following in the Port St. Lucie community.

Fitness opportunities	Fair		31% N=459
	Poor		16% N=227
Recreational opportunities	Excellent		12% N=186
	Good		35% N=536
	Fair		34% N=512
	Poor		19% N=291
City parks	Excellent		21% N=324
	Good		48% N=732
	Fair		23% N=351
	Poor		8% N=120
Recreation programs or classes	Excellent		14% N=160
	Good		37% N=414
	Fair		31% N=340
	Poor		18% N=195
Recreation centers or facilities	Excellent		13% N=159
	Good		41% N=490

Parks and Recreation

<p>Please rate the quality of each of the following services in Port St. Lucie.</p>	<p>Recreation centers or facilities</p>	Fair		<p>29% N=343</p>
		Poor		<p>17% N=209</p>
<p>Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.</p>	<p>Overall quality of parks and recreation opportunities</p>	Essential		<p>28% N=459</p>
		Very important		<p>49% N=793</p>
		Somewhat important		<p>20% N=326</p>
		Not at all important		<p>3% N=45</p>

Health and wellness

<p>Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.</p>	<p>Overall health and wellness opportunities</p>	Excellent		<p>9% N=146</p>
		Good		<p>37% N=572</p>
		Fair		<p>35% N=540</p>
		Poor		<p>19% N=290</p>
<p>Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.</p>	<p>Overall health and wellness opportunities</p>	Essential		<p>34% N=548</p>
		Very important		<p>39% N=636</p>
		Somewhat important		<p>23% N=380</p>
		Not at all important		<p>4% N=57</p>
<p>Please rate your overall health.</p>	<p></p>	Excellent		<p>26% N=422</p>
		Very good		<p>45% N=746</p>

Health and wellness	Please rate your overall health.		Good		21% N=353
			Fair		6% N=104
			Poor		2% N=28
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall opportunities for education, culture, and the arts	Excellent		5% N=74
			Good		26% N=390
			Fair		41% N=627
			Poor		28% N=428
	Please also rate each of the following in the Port St. Lucie community.	Opportunities to attend cultural/arts/music activities	Excellent		10% N=154
			Good		32% N=492
			Fair		35% N=541
			Poor		22% N=342
	Community support for the arts		Excellent		10% N=127
			Good		30% N=399
			Fair		36% N=468
			Poor		24% N=319
	Availability of affordable quality childcare/preschool	Excellent		5% N=37	

Education, Arts and Culture

Please also rate each of the following in the Port St. Lucie community.

Availability of affordable quality childcare/preschool

Good

13%
N=103

Fair

29%
N=225

Poor

53%
N=404

K-12 education

Excellent

9%
N=85

Good

27%
N=265

Fair

35%
N=346

Poor

29%
N=282

Adult educational opportunities

Excellent

7%
N=65

Good

20%
N=187

Fair

36%
N=337

Poor

36%
N=336

Opportunities to attend special events and festivals

Excellent

16%
N=260

Good

42%
N=669

Fair

31%
N=496

Poor

10%
N=162

Please rate how important, if at all, you think it is for the Port

Overall opportunities for education, culture, and the arts

Essential

32%
N=515

Education, Arts and Culture	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Very important		41% N=656
			Somewhat important		23% N=372
			Not at all important		5% N=75
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to raise children	Excellent		18% N=242
			Good		41% N=561
			Fair		27% N=370
			Poor		14% N=190
	Port St. Lucie as a place to retire	Excellent		24% N=363	
		Good		36% N=539	
		Fair		23% N=346	
		Poor		18% N=270	
	Sense of community	Excellent		10% N=161	
		Good		34% N=558	
		Fair		34% N=559	
		Poor		22% N=360	
	Please rate each of the following characteristics as they	Residents' connection and engagement with their community	Excellent		7% N=114

Inclusivity and Engagement

<p>Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.</p>	Residents' connection and engagement with their community	Good		30% N=472
		Fair		40% N=627
		Poor		23% N=356
<p>Please rate the job you feel the Port St. Lucie community does at each of the following.</p>	Making all residents feel welcome	Excellent		15% N=232
		Good		39% N=609
		Fair		30% N=473
		Poor		16% N=244
Attracting people from diverse backgrounds	Excellent		23% N=326	
	Good		41% N=596	
	Fair		25% N=359	
	Poor		11% N=163	
Valuing/respecting residents from diverse backgrounds	Excellent		20% N=281	
	Good		43% N=613	
	Fair		25% N=355	
	Poor		13% N=181	
Taking care of vulnerable residents	Excellent		10% N=133	

Inclusivity and Engagement

Please rate the job you feel the Port St. Lucie community does at each of the following.	Taking care of vulnerable residents	Good		27% N=348
		Fair		33% N=424
		Poor		30% N=381
Please also rate each of the following in the Port St. Lucie community.	Sense of civic/community pride	Excellent		7% N=101
		Good		30% N=436
		Fair		39% N=568
		Poor		24% N=353
Neighborhoodliness of residents	Excellent		11% N=180	
	Good		34% N=539	
	Fair		35% N=556	
	Poor		19% N=305	
Opportunities to participate in social events and activities	Excellent		14% N=204	
	Good		37% N=553	
	Fair		37% N=552	
	Poor		13% N=195	
Opportunities to volunteer	Excellent		18% N=199	

Inclusivity and Engagement

Please also rate each of the following in the Port St. Lucie community.

Opportunities to volunteer	Good		41% N=456
	Fair		30% N=341
	Poor		11% N=126
Opportunities to participate in community matters	Excellent		13% N=162
	Good		38% N=484
	Fair		33% N=422
	Poor		16% N=207
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		16% N=202
	Good		42% N=540
	Fair		27% N=347
	Poor		15% N=197

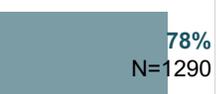
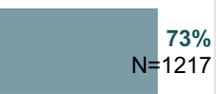
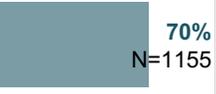
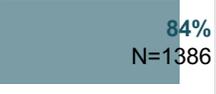
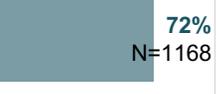
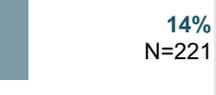
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

Residents' connection and engagement with their community	Essential		24% N=388
	Very important		41% N=663
	Somewhat important		31% N=509
	Not at all important		4% N=64

Participation

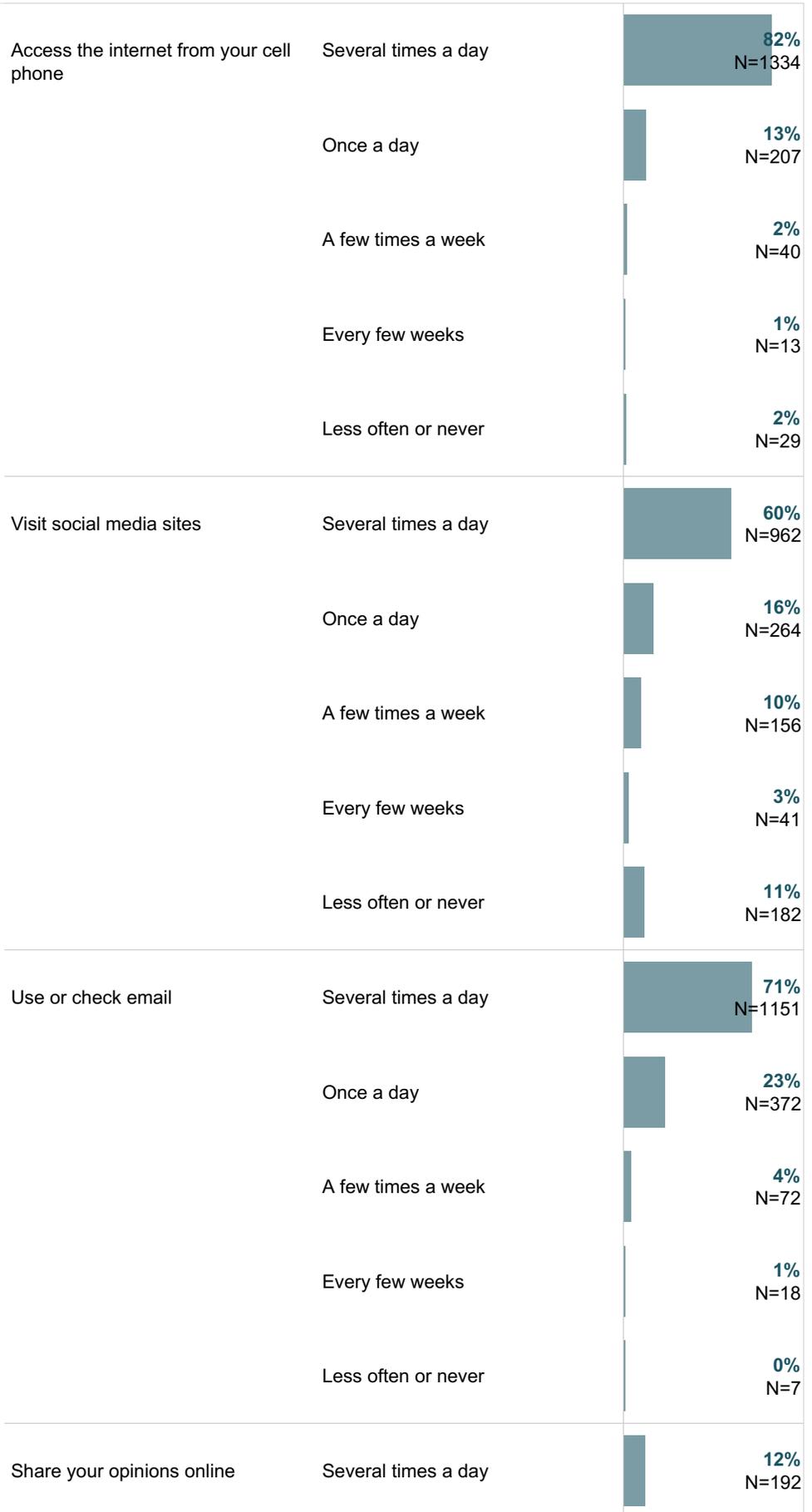
Please indicate whether or not you have done each of the

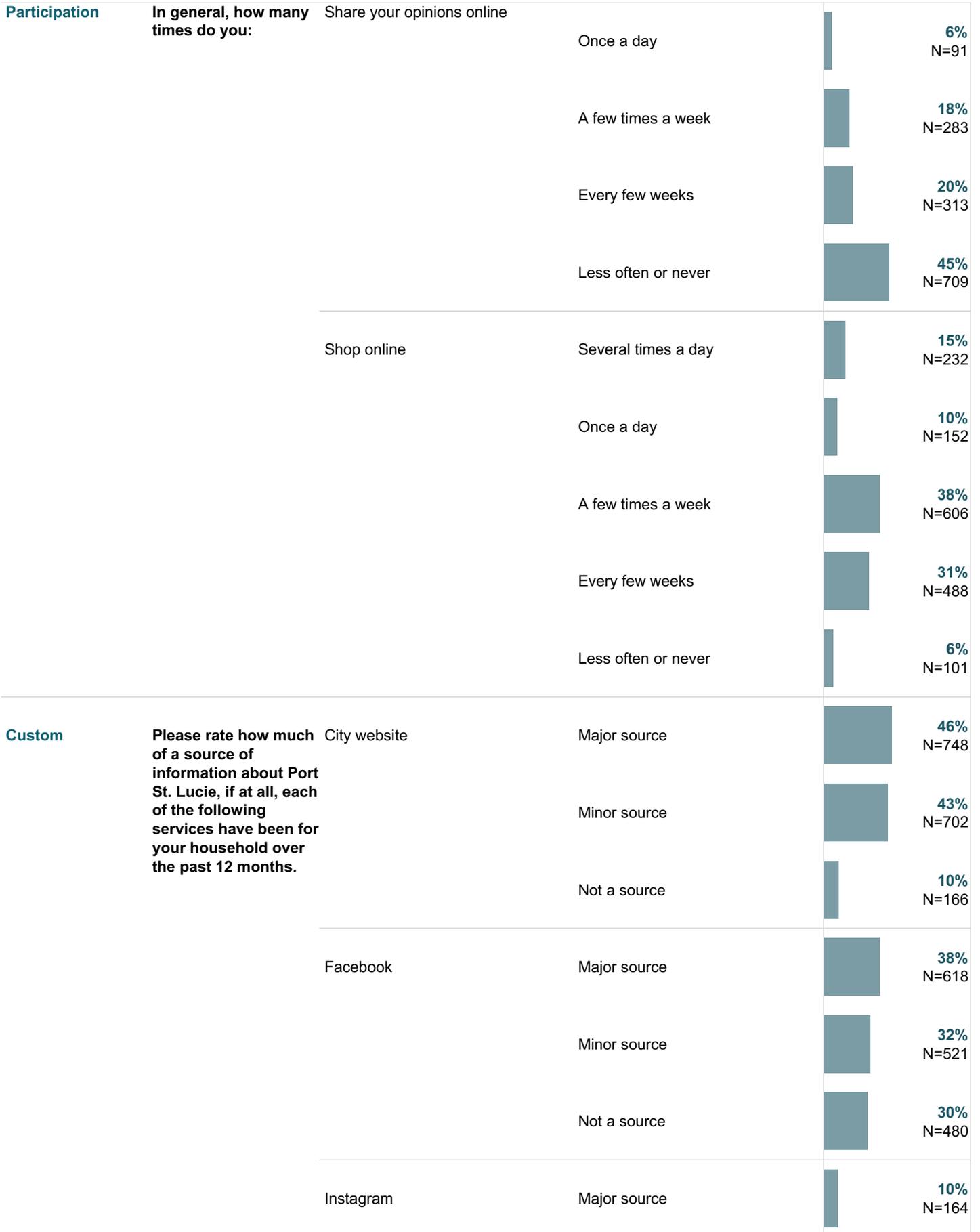
Contacted the City of Port St. Lucie for help or information	No		40% N=660
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Participation	Please indicate whether or not you have done each of the following in the last 12 months.			
		Contacted the City of Port St. Lucie for help or information	Yes	 60% N=998
		Contacted Port St. Lucie elected officials to express your opinion	No	 78% N=1290
			Yes	 22% N=365
		Attended a local public meeting	No	 73% N=1217
			Yes	 27% N=441
		Watched a local public meeting	No	 56% N=916
			Yes	 44% N=729
		Volunteered your time to some group/activity	No	 70% N=1155
			Yes	 30% N=498
		Campaigned or advocated for a local issue, cause, or candidate	No	 84% N=1386
			Yes	 16% N=272
	In general, how many times do you:	Access the internet from your home	Several times a day	 72% N=1168
			Once a day	 14% N=221
			A few times a week	 10% N=170
			Every few weeks	 2% N=39
			Less often or never	 2% N=33

Participation

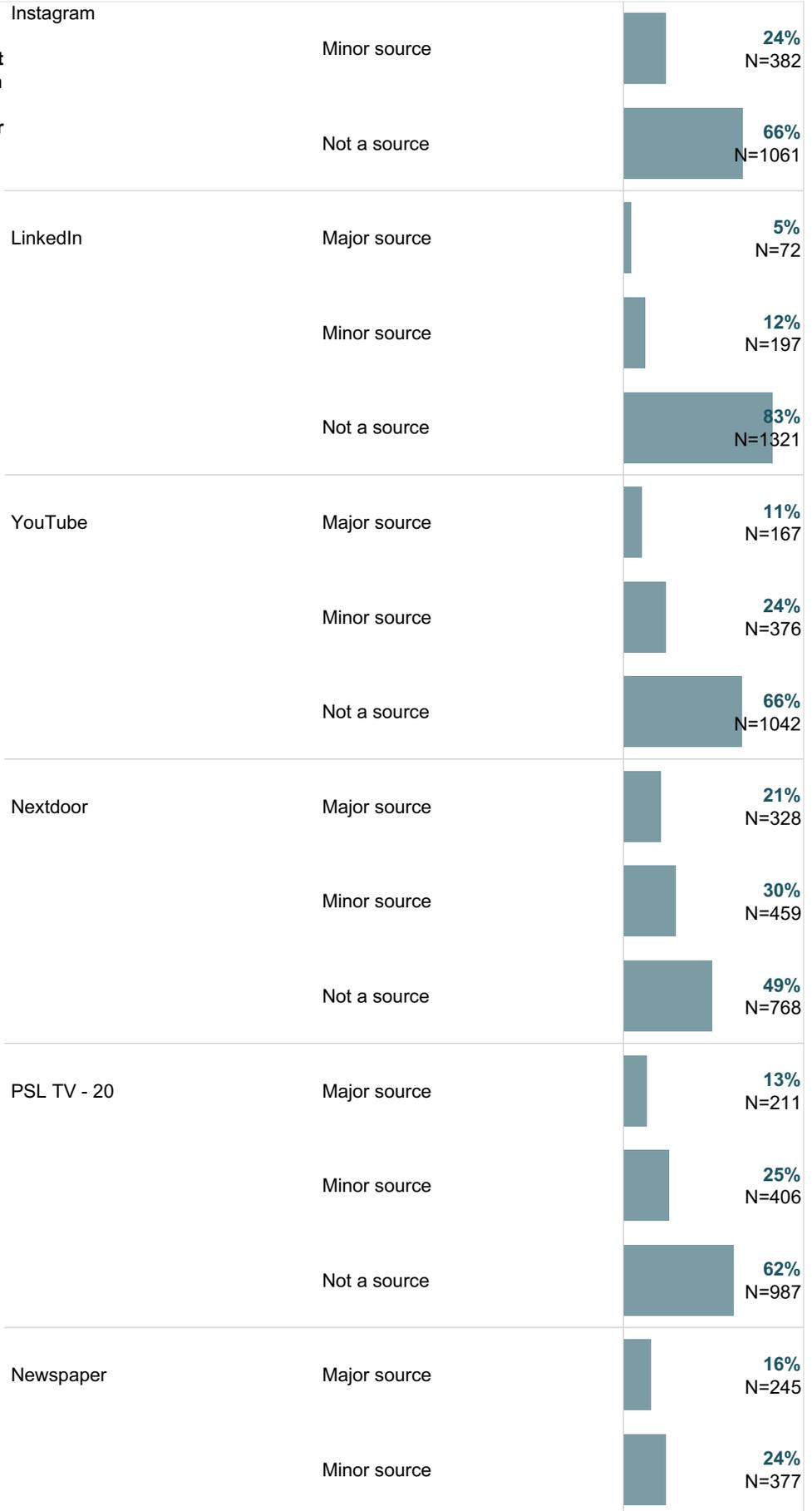
In general, how many times do you:





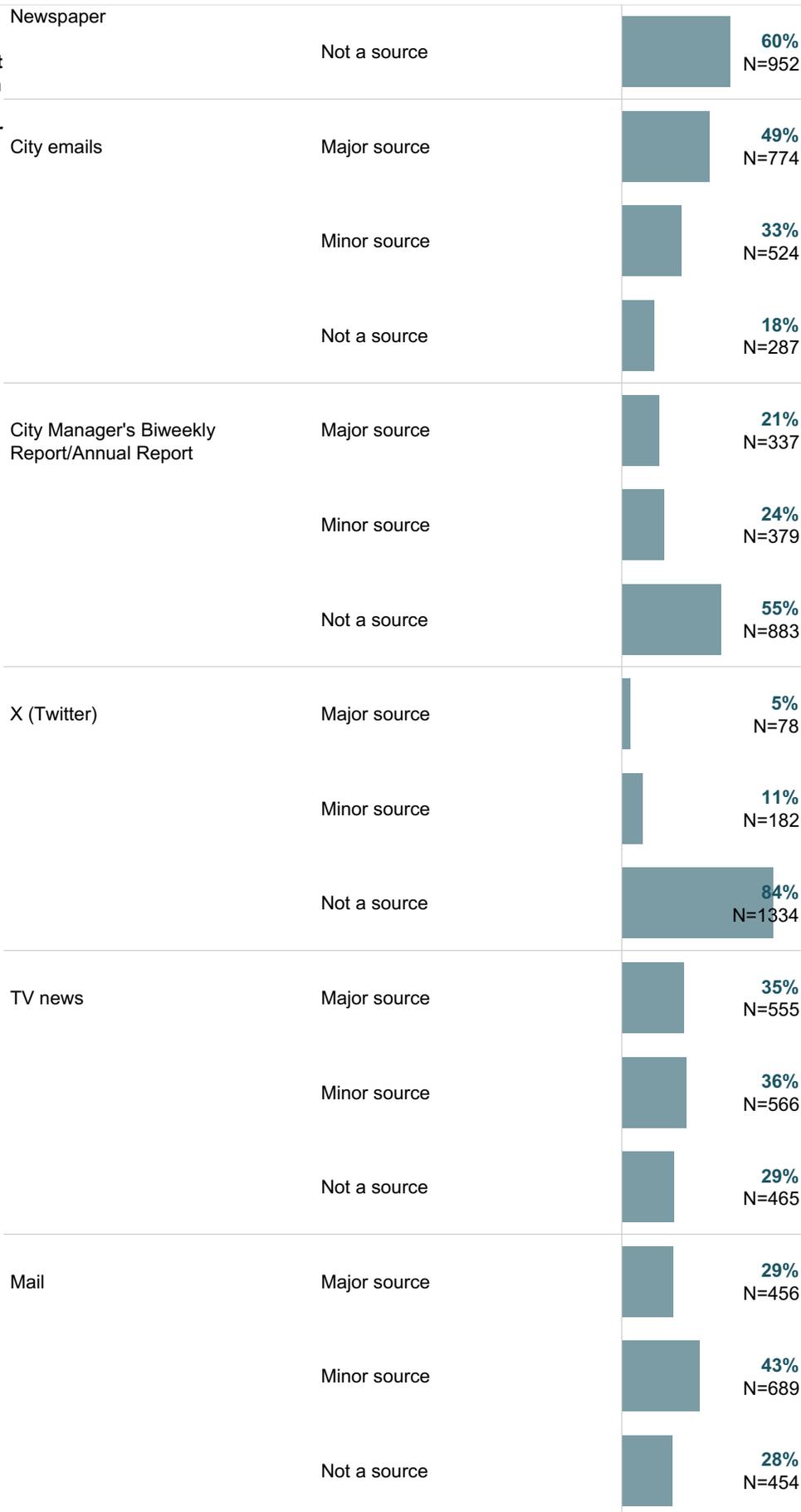
Custom

Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.

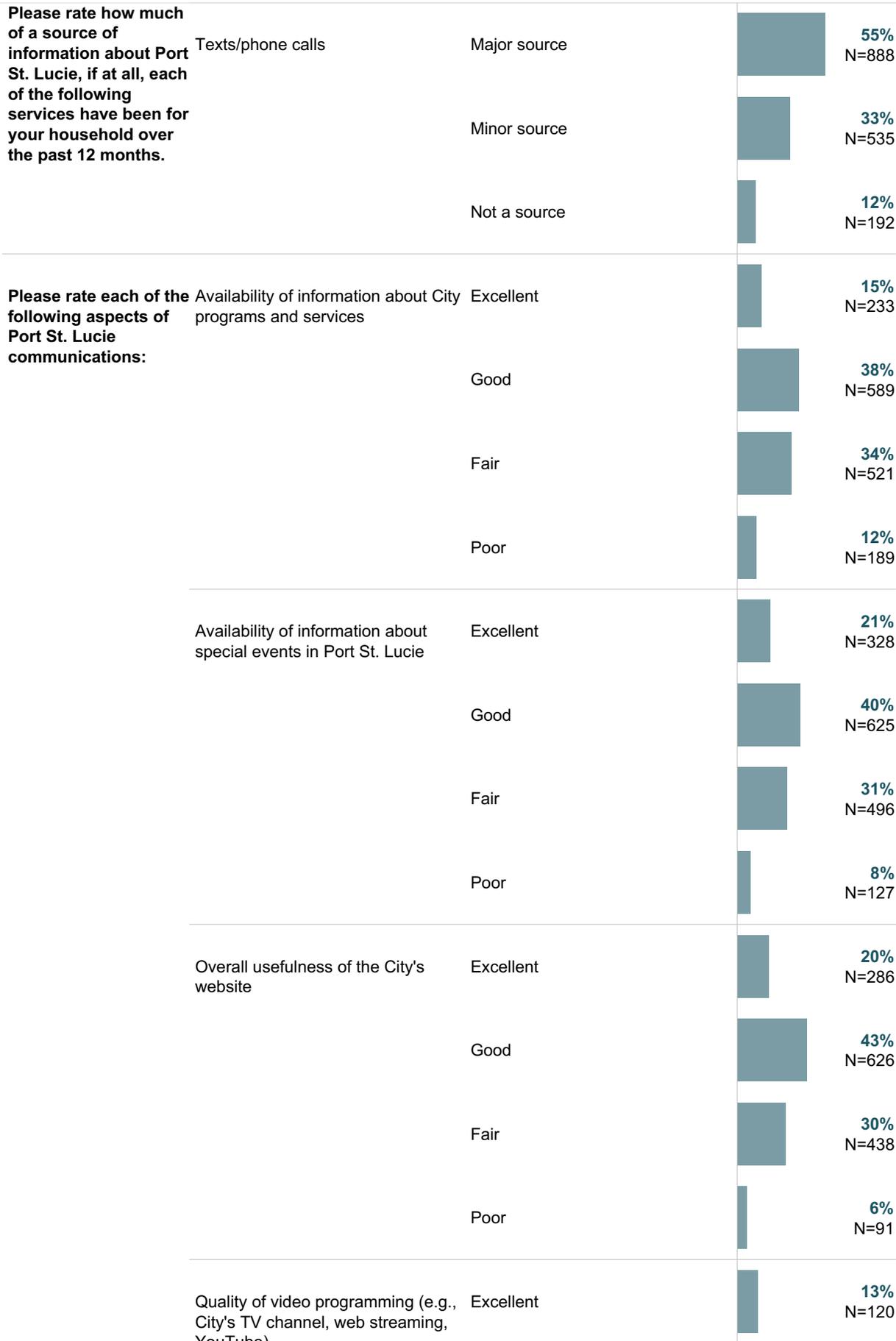


Custom

Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.

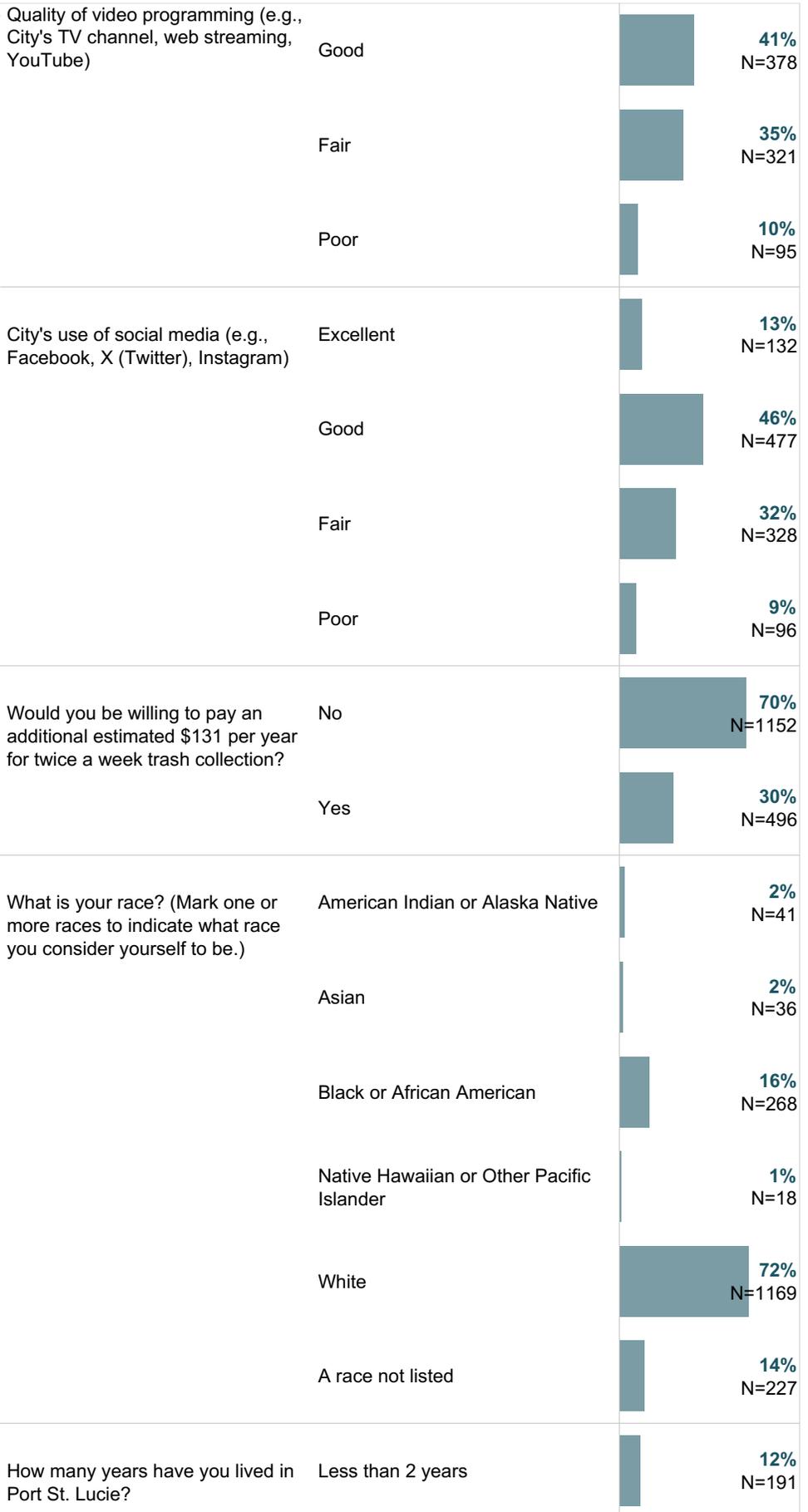


Custom

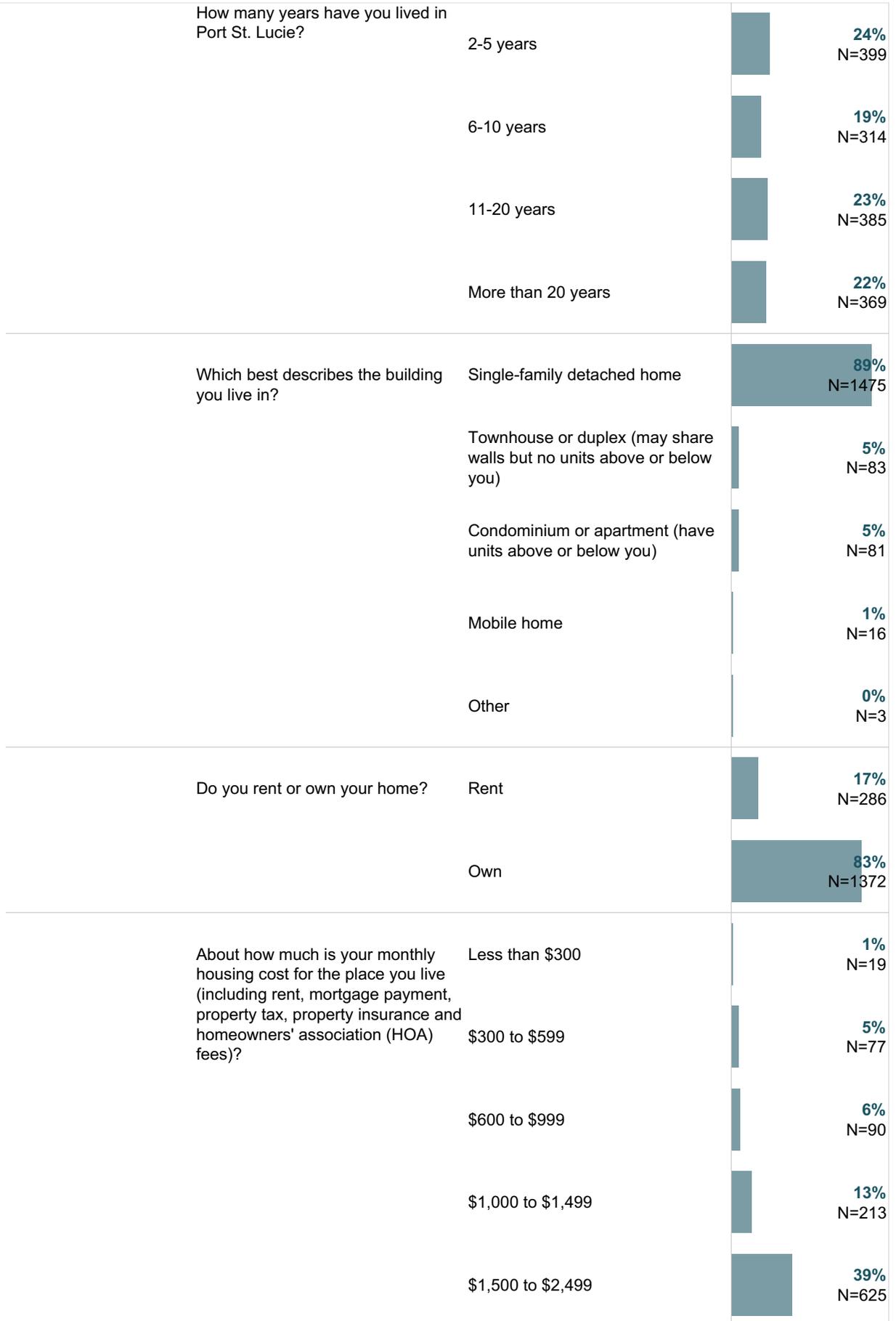


Custom

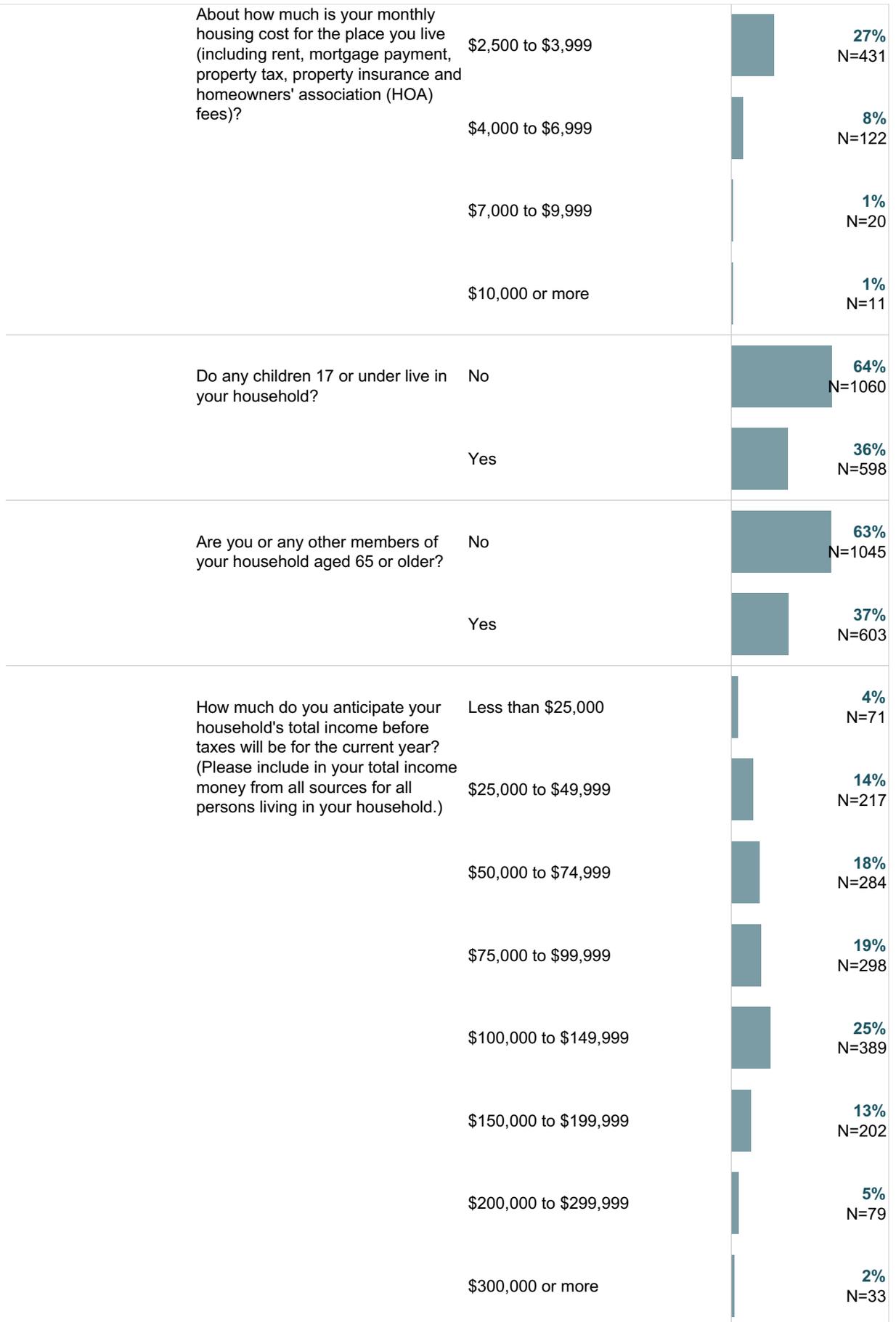
Please rate each of the following aspects of Port St. Lucie communications:



Demographic



Demographic



Demographic



Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Port St. Lucie.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Port St. Lucie as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Port St. Lucie as a place to raise children	1	2	3	4	5
Port St. Lucie as a place to work.....	1	2	3	4	5
Port St. Lucie as a place to visit.....	1	2	3	4	5
Port St. Lucie as a place to retire	1	2	3	4	5
The overall quality of life in Port St. Lucie	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Port St. Lucie.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Port St. Lucie.....	1	2	3	4	5
Overall design or layout of Port St. Lucie's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Port St. Lucie..... (water, sewer, storm water, electric/gas, broadband)	1	2	3	4	5
Overall feeling of safety in Port St. Lucie	1	2	3	4	5
Overall quality of natural environment in Port St. Lucie.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Port St. Lucie	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Port St. Lucie to someone who asks.....	1	2	3	4	5
Remain in Port St. Lucie for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Port St. Lucie's commercial areas during the day.....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Port St. Lucie community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Port St. Lucie community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Port St. Lucie.....	1	2	3	4	5
Variety of business and service establishments in Port St. Lucie	1	2	3	4	5
Vibrancy of commercial areas	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Port St. Lucie	1	2	3	4	5
Overall image or reputation of Port St. Lucie.....	1	2	3	4	5

7. Please also rate each of the following in the Port St. Lucie community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Port St. Lucie	1	2	3	4	5
Ease of travel by public transportation in Port St. Lucie	1	2	3	4	5
Ease of travel by bicycle in Port St. Lucie	1	2	3	4	5
Ease of walking in Port St. Lucie.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Port St. Lucie	1	2	3	4	5
Overall appearance of Port St. Lucie.....	1	2	3	4	5
Cleanliness of Port St. Lucie.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Port St. Lucie	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Port St. Lucie (in-person, phone, email, or web) for help or information.....	1	2
Contacted Port St. Lucie elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Port St. Lucie	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving.....	1	2

9. Please rate the quality of each of the following services in Port St. Lucie.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Port St. Lucie open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Overall customer service by Port St. Lucie employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Port St. Lucie government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Port St. Lucie.....	1	2	3	4	5
The overall direction that Port St. Lucie is taking.....	1	2	3	4	5
The job Port St. Lucie government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Port St. Lucie government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Port St. Lucie.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Port St. Lucie.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Port St. Lucie.....	1	2	3	4
Overall design or layout of Port St. Lucie’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Port St. Lucie (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Port St. Lucie	1	2	3	4
Overall quality of natural environment in Port St. Lucie	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Port St. Lucie	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents’ connection and engagement with their community	1	2	3	4

13. Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
City website	1	2	3
Facebook.....	1	2	3
Instagram	1	2	3
LinkedIn.....	1	2	3
YouTube.....	1	2	3
Nextdoor	1	2	3
PSL TV - 20.....	1	2	3
Newspaper.....	1	2	3
City emails.....	1	2	3
City Manager’s Biweekly Report/Annual Report.....	1	2	3
X (Twitter)	1	2	3
TV news.....	1	2	3
Mail.....	1	2	3
Texts/phone calls	1	2	3

14. Please rate each of the following aspects of Port St. Lucie communications:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don’t know</u>
Availability of information about City programs and services	1	2	3	4	5
Availability of information about special events in Port St. Lucie	1	2	3	4	5
Overall usefulness of the City’s website	1	2	3	4	5
Quality of video programming (e.g., City’s TV channel, web streaming, YouTube).....	1	2	3	4	5
City’s use of social media (e.g., Facebook, X (Twitter), Instagram).....	1	2	3	4	5

15. Would you be willing to pay an additional estimated \$131 per year for twice a week trash collection?

No Yes

16. What are the top three priorities you would like the City to focus on in the next year?

1. _____ 2. _____ 3. _____

Our last questions are about you and your household.
 Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:	Several <u>times a day</u>	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often <u>or never</u>	Don't <u>know</u>
Access the internet from your home using a computer, laptop, or tablet computer.....	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, X (Twitter), Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Please rate your overall health.

- Excellent Very good Good Fair Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive Somewhat positive Neutral Somewhat negative Very negative

D4. How many years have you lived in Port St. Lucie?

- Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?

- Single-family detached home
 Townhouse or duplex (may share walls but no units above or below you)
 Condominium or apartment (have units above or below you)
 Mobile home
 Other

D6. Do you rent or own your home?

- Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- Less than \$300 \$2,500 to \$3,999
 \$300 to \$599 \$4,000 to \$6,999
 \$600 to \$999 \$7,000 to \$9,999
 \$1,000 to \$1,499 \$10,000 or more
 \$1,500 to \$2,499

D8. Do any children 17 or under live in your household?

- No Yes

D9. Are you or any other members of your household aged 65 or older?

- No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$100,000 to \$149,999
 \$25,000 to \$49,999 \$150,000 to \$199,999
 \$50,000 to \$74,999 \$200,000 to \$299,999
 \$75,000 to \$99,999 \$300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?

- No Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian
 Black or African American
 Native Hawaiian or Other Pacific Islander
 White
 A race not listed

D13. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?

- Woman
 Man
 Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

CITIZEN ENGAGEMENT REPORT

2024 Citizen Summit

April 2024

#IAMPSL



PORT ST. LUCIE

TABLE OF CONTENTS

3	Introduction
5	Goal 1: Safe, Clean & Beautiful Analysis and Feedback
8	Goal 2: Vibrant Neighborhoods Analysis and Feedback
12	Goal 3: Smart & Connected City Analysis and Feedback
15	Goal 4: Diverse Economy & Employment Opportunities Analysis and Feedback
17	Goal 5: High-Quality Infrastructure & Facilities Analysis and Feedback
23	Goal 6: Culture, Nature & Fun Activities Analysis and Feedback
27	Goal 7: High-Performing Government Organization Analysis and Feedback
31	Veterans' Booth Analysis and Feedback
32	Citizen Design Studio
33	Citizen Spending
34	Citizen Response Summary

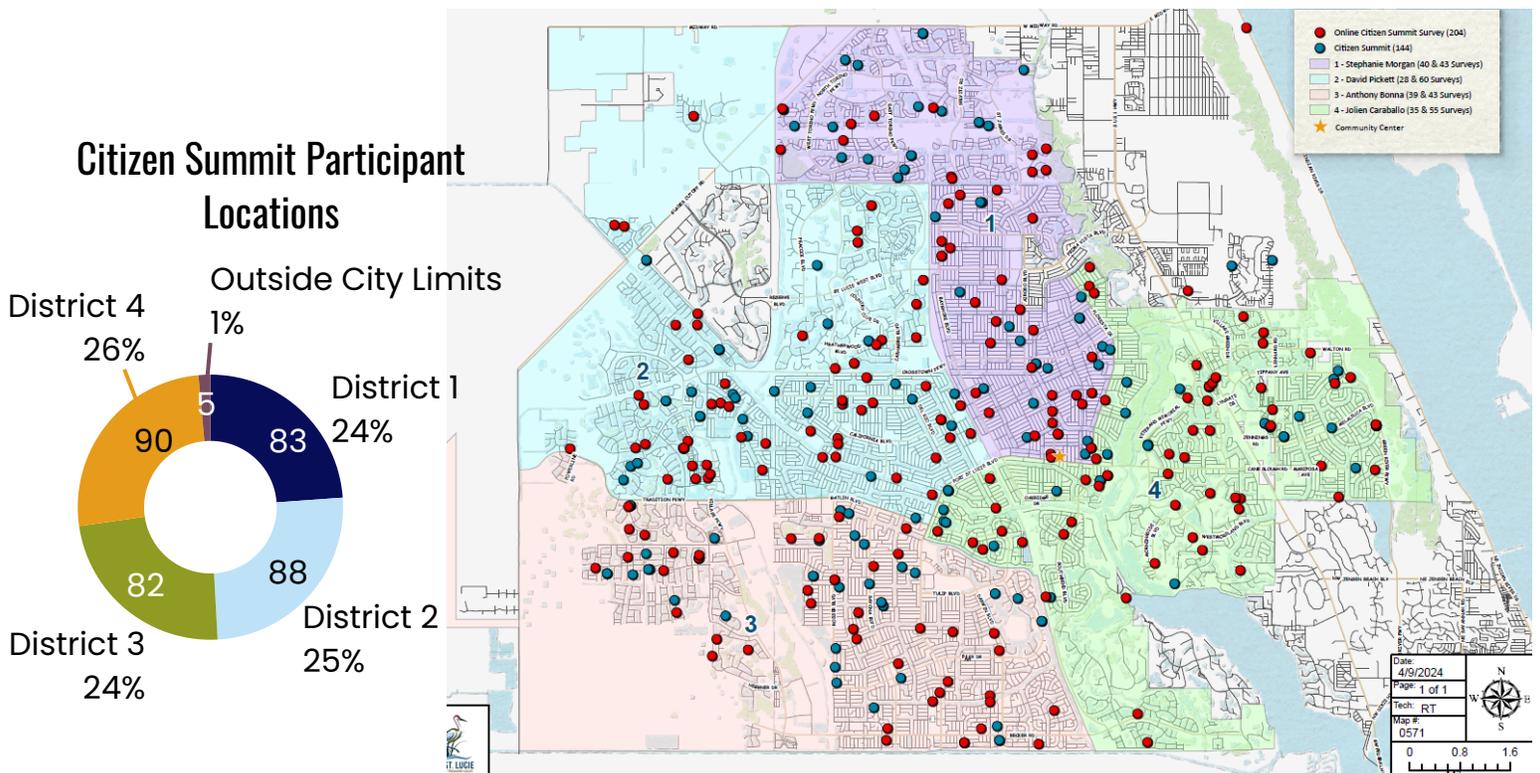
INTRODUCTION

The #IAMPSL Citizen Summit is an annual event that allows residents to receive in-depth information about the City's Strategic Plan and provide input on the plan's seven goals. The Citizen Summit provides an opportunity to ask residents questions more in-depth than the National Community Survey, in order to provide critical feedback for the City Council to consider during their annual update of the City's Strategic Plan.

Now in its seventh year, the Citizen Summit is not your typical government meeting. Fun, free and designed to be engaging, the Citizen Summit gives residents of all ages to provide direct feedback about the City's future through interactive activities and one-on-one conversations.

The Citizen Summit was held on at the Community Center on February 3, 2024 from 9am - 12pm. Residents received bags with their roadmaps, PSL Bucks, and pencils to go through the Summit and visit a variety of interactive booths representing key priorities.

Approximately 900 people attended the Summit coming from all over the City, as shown below. Through each of the booths, **5,784** responses for the goal questions and **1,311** comments were collected at the Citizen Summit. For the first time, we included a Citizen Summit Online Survey for those who missed the in-person event but still wanted to participate. From the Citizen Summit Online Survey, we collected **8,589** responses for the goal questions and **322** comments.



The **blue** dots represent residents who came to the Citizen Summit in-person. The **red** dots represent residents who participated in the Citizen Summit Online Survey following the event.

INTRODUCTION

There were over 25 booths at the Summit with staff and community partners including: the Boys & Girls Clubs of St. Lucie County, Children's Services Council of St. Lucie County, St. Lucie Public Schools, St. Lucie County Transit, Florida Department of Transportation, and South Florida Commuter Services.

This year at the Citizen Summit we had student performances from the Creative Arts Academy of St. Lucie, the Oak Hammock K-8 school band and the Treasure Coast High School chorus, thanks to St. Lucie County Public Schools. This was the first year the Port St. Lucie Youth Council had their own booth where they were able to interact with residents and their peers on ways the City can help support the needs of teens.

Other activities at the Summit included a fishing tournament, Lego building, button making, and putt-putt golf. Over 100 buttons were made by the kids that attended. The Boys & Girls Club had their Mobile Club that provided STEM activities, such as creating lava lamps, making elephant toothpaste, solving family puzzles, and playing interactive games. Children's Service Council had a little library available for kids as well. A new feature at this year's Summit was the Citizen Design Studio, which provided residents with an opportunity to provide input on the development of green spaces around Port St. Lucie, the top resident spending priority at the 2023 Citizen Summit. We also had a Veterans' Booth this year to hear resident feedback on how the City can best support veterans. With all of this activity, the 2024 Citizen Summit turned out to be the best one yet!



In addition, participants of all ages were given \$100 in "PSL bucks" where they were asked to "spend" and allocate funds to the strategic initiatives that were most important to them. Residents "spent" **\$47,330**, with the highest allocation (\$10,130) spent on Improve Traffic Flow / Reduce Congestion. To thank residents for their time and input, a Citizen Summit t-shirt was provided along with promotional items that helped connect them to their City.

This Citizen Engagement report includes the data gathered from residents through the roadmap and interactive booth activities at the Citizen Summit and through the online Citizen Summit Survey. Kids were able to vote with their family and were included in the total results. Also included in this report is the resident feedback on top priorities gathered from the scientific random sample and open participation survey from the National Community Survey™. From all of these sources, we analyzed over **6,500** comments and over **14,300** poll responses.



GOAL 1: SAFE, CLEAN & BEAUTIFUL

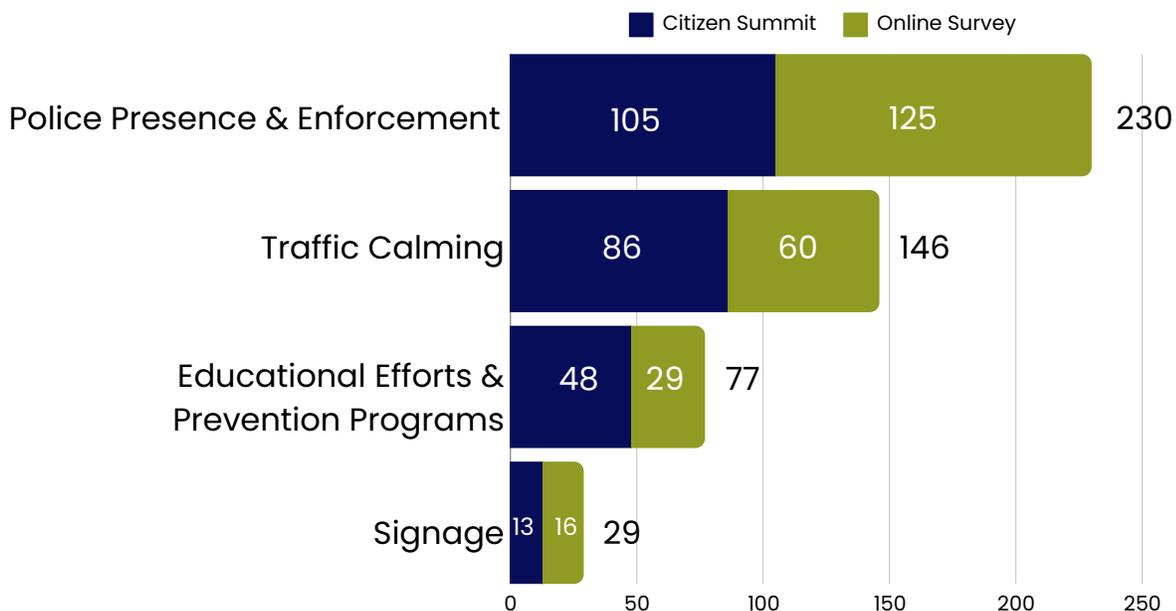
At this year's Citizen Summit, the Police Department provided citizen education on the work they do that helps Port St. Lucie remain one of the nation's safest cities. The Goal 1 Safety question focused mainly on traffic safety by asking residents how they would like to see traffic incidents and speeding reduced. The Improve Safety initiative also discussed traffic, bicycle and pedestrian safety.

The other focus of the Safe, Clean and Beautiful goal is the strategic initiative of Beautifying Landscaping of Roadways, Public Parks & Gateways. Staff provided citizen education on current beautification projects and opportunities to be engaged in Keep Port St. Lucie Beautiful programs and upcoming events, and the USI landscape and irrigation improvements.

Staff sought resident feedback on the location of tree plantings planned for this year as part of the City's recent \$1 million grant from the U.S. Department of Agriculture's Forest Service to support urban forestry.

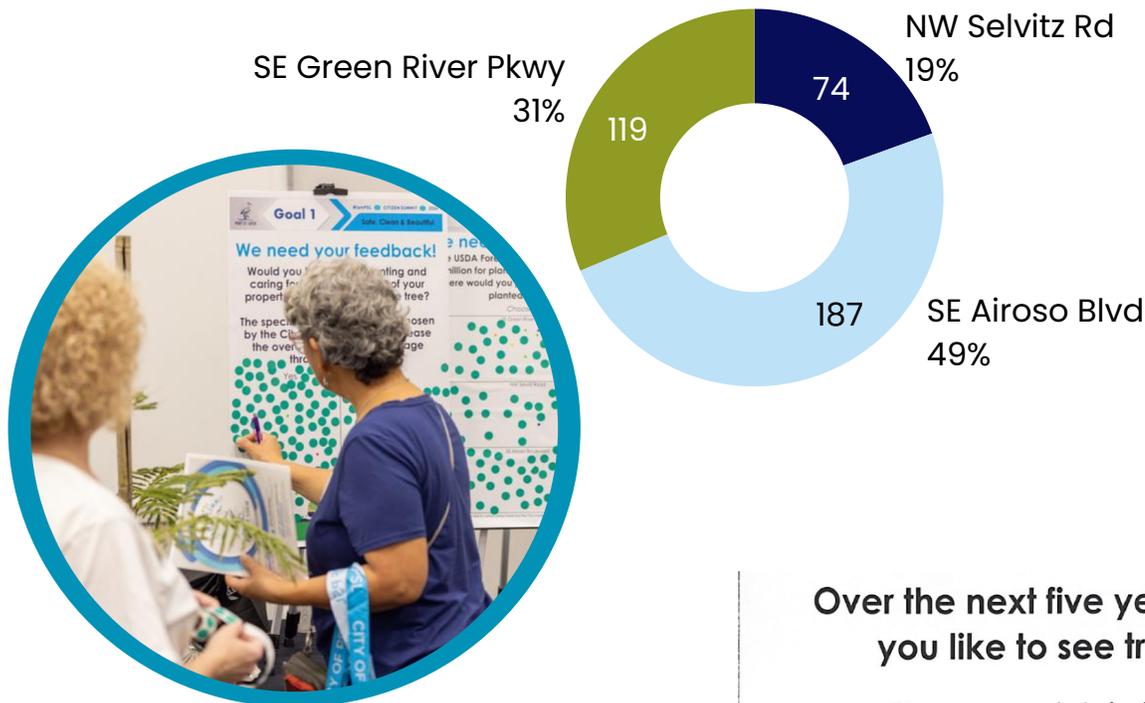


Where do you think we should focus our resources and/or efforts to reduce traffic incidents and speeding?

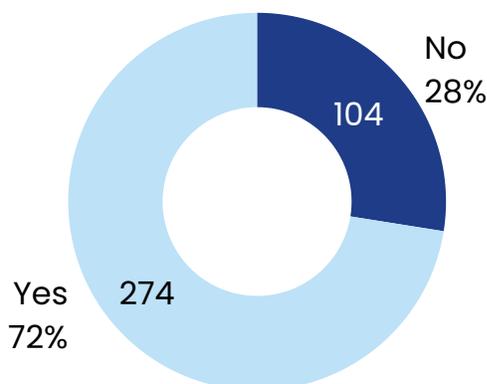


GOAL 1: SAFE, CLEAN & BEAUTIFUL

The USDA Forest Service awarded the City \$1 million for planting trees in specific areas. Where would you prefer to see these trees planted this year? (Please note this grant is limited to certain census tracts but the City is looking for additional funding to expand the tree canopy.)

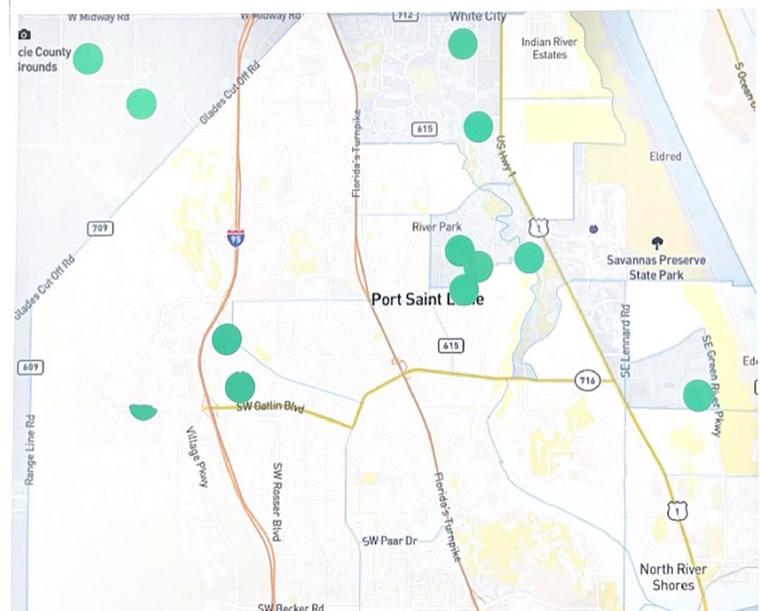


Would you be open to planting and caring for a tree in the front of your property if the City supplies the tree? The specific location would be chosen by the City with the intent to increase the overall tree canopy coverage throughout our city.



Over the next five years where would you like to see trees planted?

Place your dots in the gray areas.



GOAL 1: SAFE, CLEAN & BEAUTIFUL

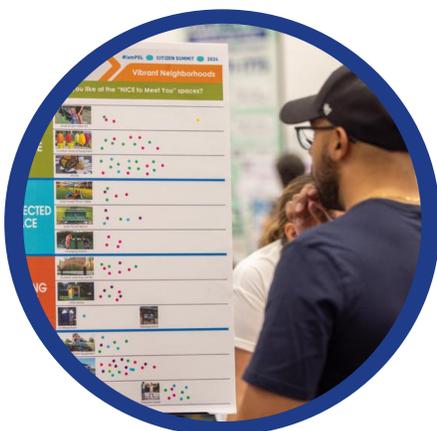
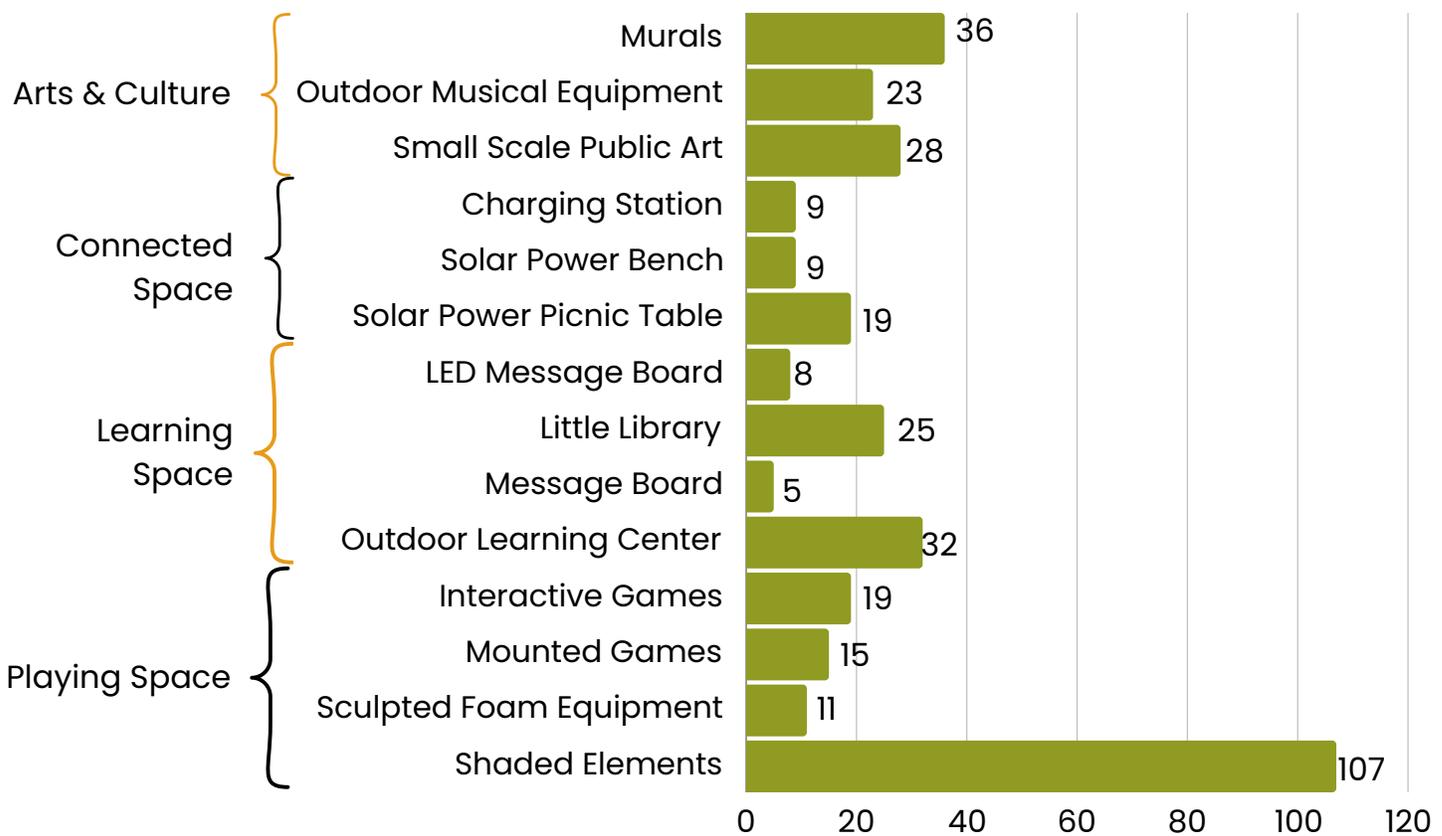
Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Safety & Police Enforcement	14	57	31	256	<ul style="list-style-type: none"> Monitor aggressive drivers more frequently. Ticket loud drivers, motorcycles & cars. Strict enforcement,
Police Hiring, Pay & Training	37	10	15	45	<ul style="list-style-type: none"> Make sure PSL PD offers competitive compensation for police officers at or above other nearby PD's and SO's to make sure we hire & retain the best.
Crime Prevention	2	4	11	90	<ul style="list-style-type: none"> Focus on maintaining a low crime rate.
Trees / Flower Planting	51	2	5	6	<ul style="list-style-type: none"> More trees & greenway around the city should be a law to keep native trees in your yard. People cut them down after the builder puts them in
Speeding	12	1	15	29	<ul style="list-style-type: none"> Too much "speeding" and going thru red lights, too much surfing
Traffic Calming	10	20	4	2	<ul style="list-style-type: none"> Traffic calming in all major back roads
Beautification & Cleanliness	10	3	2	19	<ul style="list-style-type: none"> Like it when there is a feel of different neighborhoods because it gives people another identity and way to define place. Love manicured medians and flowers if the city can afford the maintenance.
Traffic & Gateways Signs	6	13	2	7	<ul style="list-style-type: none"> Improve all street signs for the older neighbors
Litter Cleanup	23	0	1	3	<ul style="list-style-type: none"> Litter initiative . Get more people on board about this
Landscaping & Maintenance	7	3	1	5	<ul style="list-style-type: none"> On Bayshore some of the center islands the landscaping is too high to see oncoming traffic when you have to make left turns.
Animal Control	0	3	2	10	<ul style="list-style-type: none"> Improve the community cat program with the trap, neuter, vaccinate & release program (TNVR) by having more veterinarians involved. Increase their \$75 fee to help entice them to participate.
Invasive Removal	1	0	0	2	<ul style="list-style-type: none"> Torino parkway right of way - clean out all Brazilian pepper & leave native trees along right of way.
Neighborhood Watch	3	0	0	0	<ul style="list-style-type: none"> Neighborhood watch.

GOAL 2: VIBRANT NEIGHBORHOODS

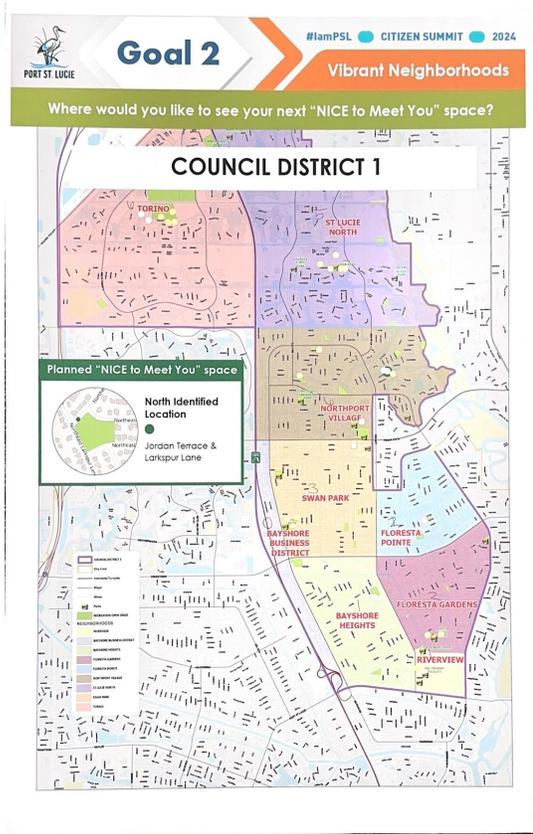
To obtain insights into the Vibrant Neighborhoods Goal, staff gathered feedback related to resident awareness of Community Engagement and Improvement Opportunities like NICE and obtained feedback regarding NICE to Meet You Spaces.

Staff provided information on the upcoming “NICE to Meet You” spaces or the neighborhood spaces that will encourage socializing and gathering, while asking which elements and future locations residents prefer. Also at Goal 2, the Building Department participated with a Lego table, so kids could build their home or neighborhood. For the first time, community partner Boys & Girls Club of St. Lucie County participated and featured their “Boys & Girls Club Mobile Club,” where students had fun and learning activities.

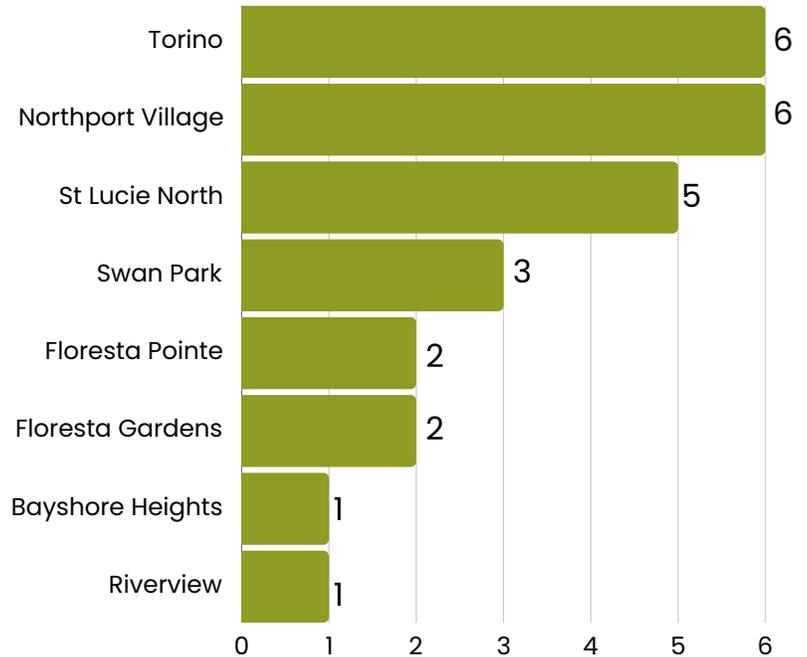
What features would you like at the "NICE to Meet You" spaces?



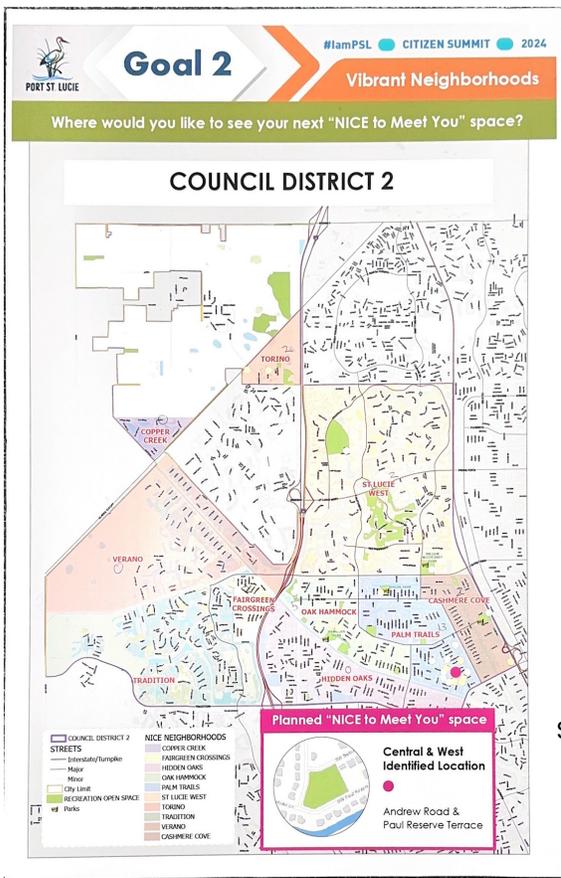
GOAL 2: VIBRANT NEIGHBORHOODS



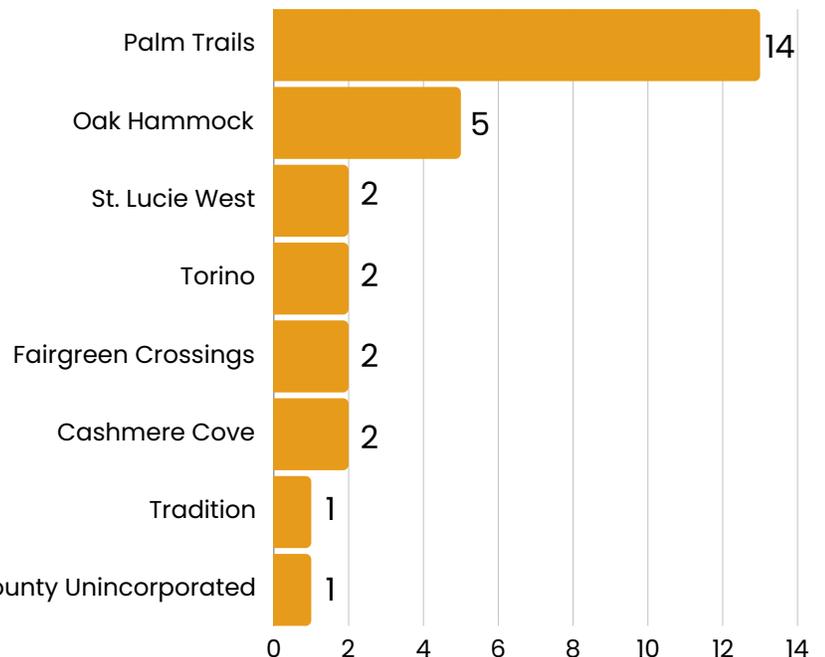
Where would you like to see your next "NICE to Meet You" space? Council District 1



There were 0 votes for the Bayshore Business District.



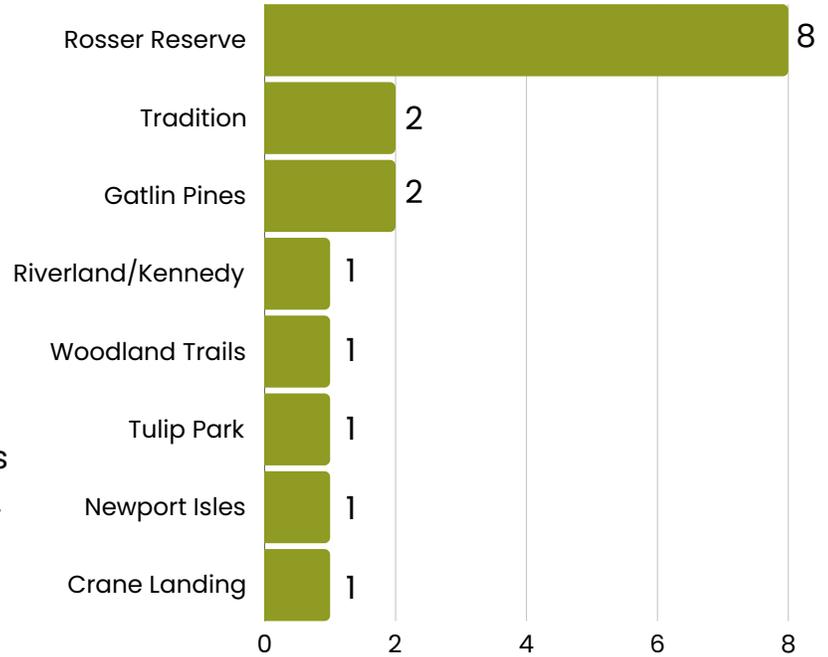
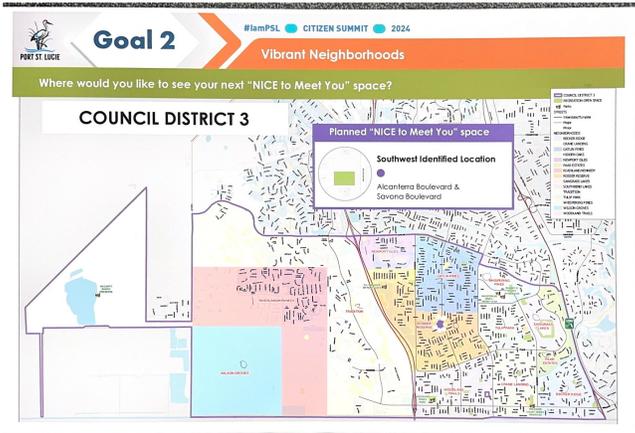
Where would you like to see your next "NICE to Meet You" space? Council District 2



There were 0 votes for Verano, Hidden Oaks, and Copper Creek neighborhoods.

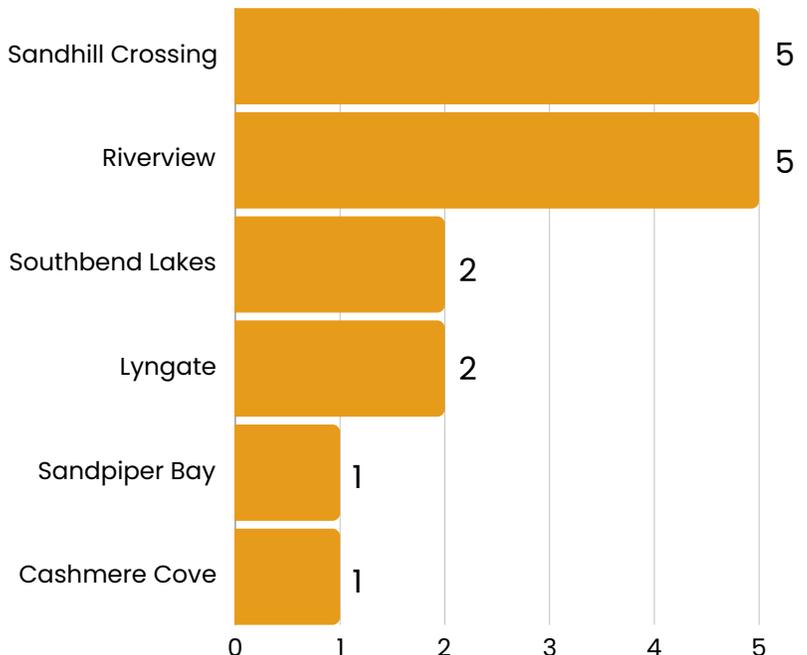
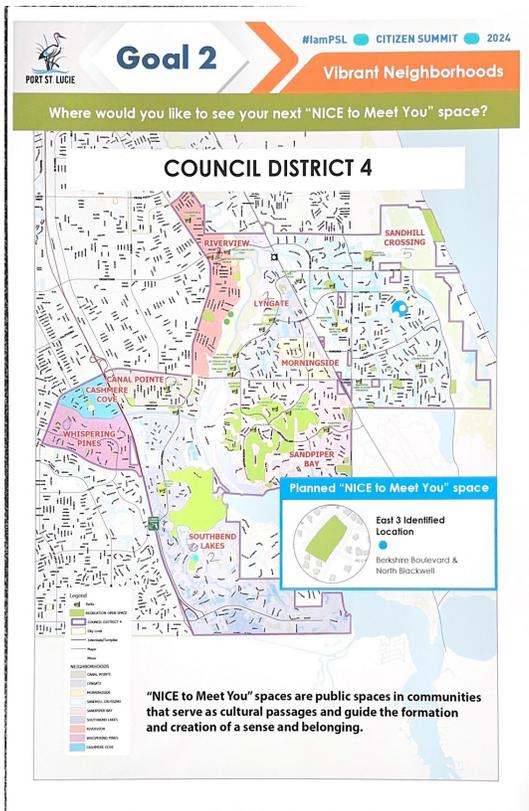
GOAL 2: VIBRANT NEIGHBORHOODS

Where would you like to see your next "NICE to Meet You" space? Council District 3



There were 0 votes for Wilson Groves, Whispering Pines, Paar Estates, Sawgrass Lakes, and Becker Ridge neighborhoods.

Where would you like to see your next "NICE to Meet You" space? Council District 4



There were 0 votes for Canal Pointe, Whispering Pines, and Morningside Neighborhoods.

GOAL 2: VIBRANT NEIGHBORHOODS

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Garbage Pickup / Receptacles	23	2	19	121	<ul style="list-style-type: none"> Additional garbage pick up days Trash regulation enforcement on neighbors.
Affordable / Fair Housing	7	3	21	98	<ul style="list-style-type: none"> More affordable housing
Code Enforcement	11	3	13	45	<ul style="list-style-type: none"> Code enforcement for properties out of compliance
NICE - Neighborhood and Community Gatherings	34	0	3	28	<ul style="list-style-type: none"> Encourage community activities within neighborhoods. Creates sense of pride, etc. Have more community gatherings More neighborhood parties and groups to help each other, especially seniors.
Cost of Living	0	0	4	28	<ul style="list-style-type: none"> Helping to cut down on cost of living expenses.
Homeless Assistance	10	2	5	9	<ul style="list-style-type: none"> Please do something to help the homeless. Homeless neighbors are still your neighbors.
Diversity	6	1	2	10	<ul style="list-style-type: none"> Welcome all people. Encourage diversity
Social Services	0	2	3	12	<ul style="list-style-type: none"> Have more social services available for lower income families More help for seniors.
Bulk Pick Up	4	1	1	10	<ul style="list-style-type: none"> Residents need to know when bulk pick-up is. They are leaving bulk trash for weeks in front of the properties which will bring the value of homes down.
Building Codes	0	0	3	7	<ul style="list-style-type: none"> Slow building and do a better job enforcing building codes. Inspectors are overwhelmed and do not have the time to inspect properly.
Yard Waste Pick Up	0	0	0	7	<ul style="list-style-type: none"> Better Yard waste
Recycling	3	0	1	2	<ul style="list-style-type: none"> Recycling program
Decorations	3	0	0	3	<ul style="list-style-type: none"> Decorate signs for Christmas too!
Community Gardens	3	2	0	0	<ul style="list-style-type: none"> Community gardens. NICE.
Benches	3	0	0	0	<ul style="list-style-type: none"> Benches,
Chickens	0	0	0	1	<ul style="list-style-type: none"> Allowing chickens

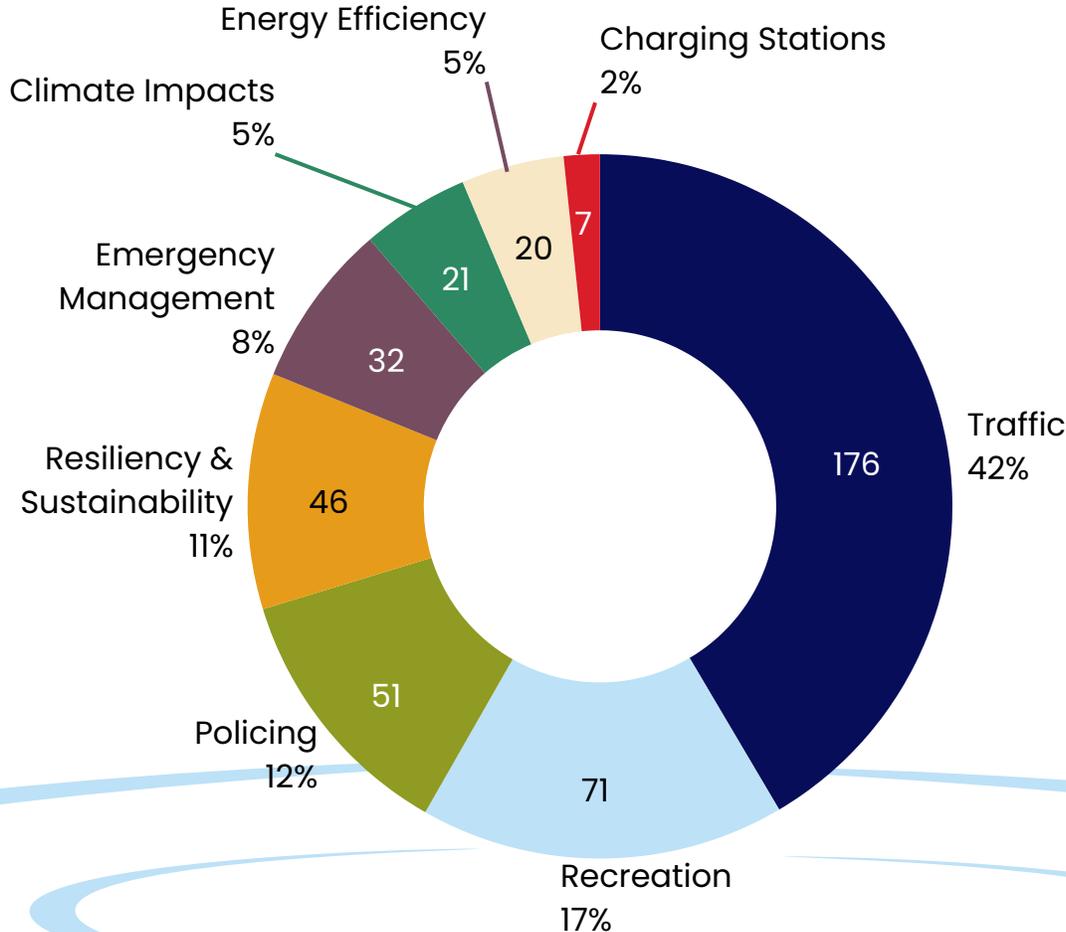
GOAL 3: SMART & CONNECTED CITY

At this year's Citizen Summit, staff obtained feedback on the City's initiatives including advancing education & engagement and advancing innovation. Residents had the opportunity to learn more about resiliency through emergency preparedness. The Port St. Lucie Youth Council participated in their first year as an appointed Council and gathered feedback on ways the City could support the needs of teens.

Community partners St. Lucie Public Schools (SLPS) and the Children's Services Council (CSC) participated in the Summit. The CSC offered a book giveaway for kids participating in the summit. SLPS culinary students served food at the event and students from SLPS provided performances on the plaza.



Where would you like to see SMART City investments?



GOAL 3: SMART & CONNECTED CITY

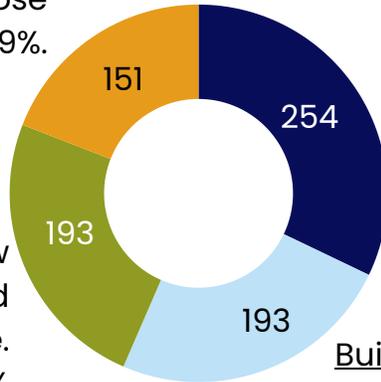
Please select all the actions you and your family have taken to prepare for an emergency.

Made a plan: Every family has unique needs and should build an emergency plan to reflect those

19%.

Identified your zone: Know whether your home is in a flood or evacuation zone.

24%



Stayed informed: Sign up for Alert St. Lucie. Tune into radio and TV stations. Follow the City's website and social media. Sign up for City emails.

32%

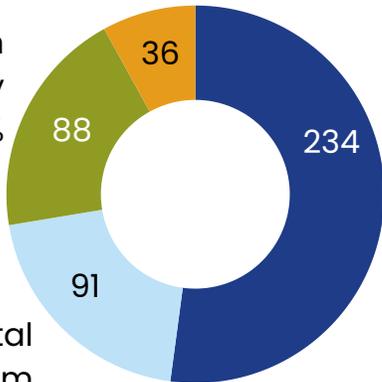
Built a kit: Have one week of non-perishable supplies for each family member and pet in your home all year round.

24%

What can the City do for teens?

More presentations at schools
8%

Educating teen traffic safety
19%

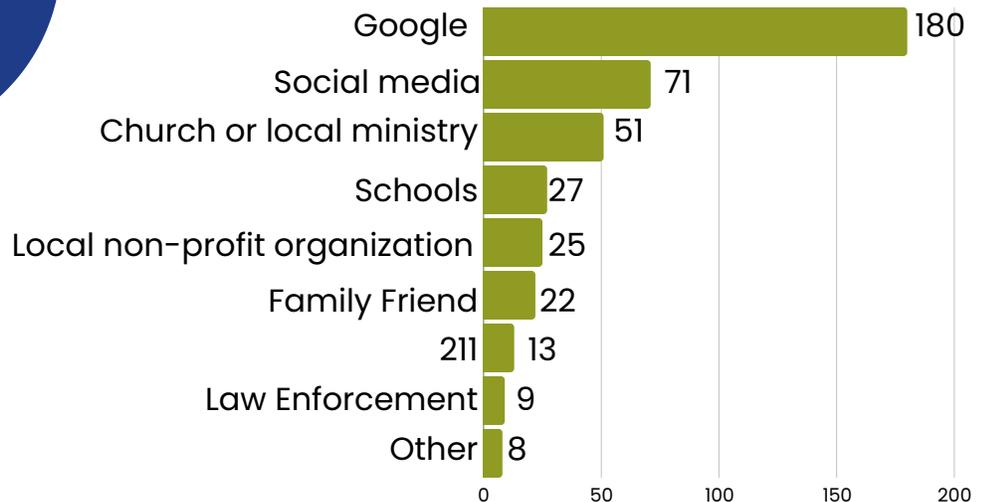


Hosting mental health forum
20%

More teen oriented events
52%



If you or a family member needed a local resource or service for your children, where would you go to find more information?



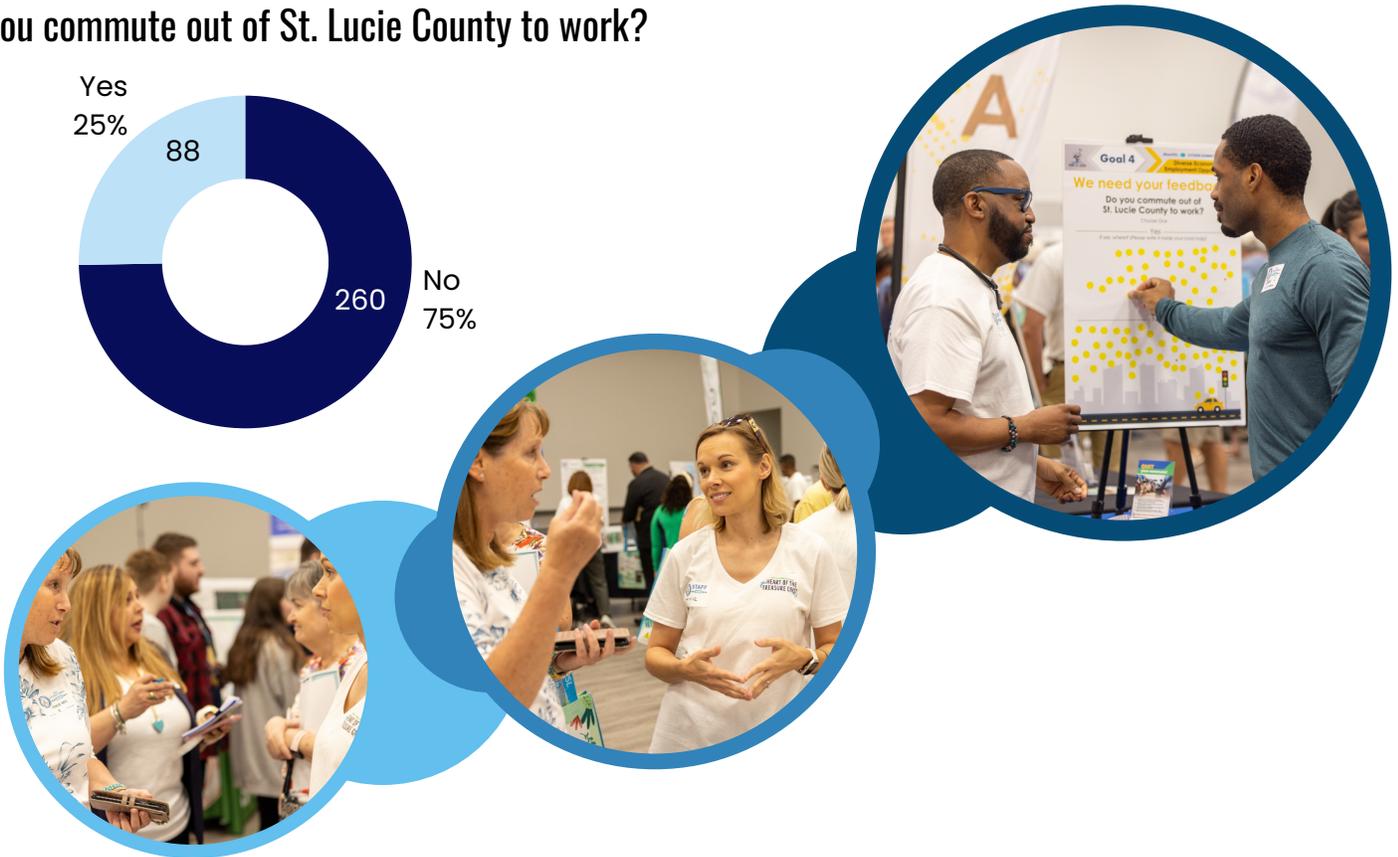
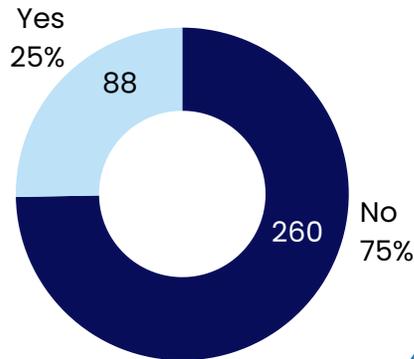
GOAL 3: SMART & CONNECTED CITY

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Health Partnerships	4	2	18	95	<ul style="list-style-type: none"> • Bring in more doctors • Love the health center! Have some southwest side. • Mental hospital in Western PSL
Education	13	0	11	34	<ul style="list-style-type: none"> • Bring educational programs in. • Love kids reading being promoted need more resources from city
Schools	0	2	5	41	<ul style="list-style-type: none"> • More schools, my kids are on waiting list everywhere. • Schools are overcrowded.
SMART City	11	3	0	2	<ul style="list-style-type: none"> • Invest in smart technologies and invest in reducing the city's carbon footprint. Set an example for other cities. • Smart infrastructure
Student Safety	3	0	2	6	<ul style="list-style-type: none"> • Safety in areas of school bus stops • To make schools safer for kids and adults
Emergency Plans	6	0	0	3	<ul style="list-style-type: none"> • Emergency plans, evacuation
Libraries	5	0	3	1	<ul style="list-style-type: none"> • Little free libraries • Libraries-learning places for families to enjoy in the city
Partnerships	6	0	1	1	<ul style="list-style-type: none"> • Boys & Girls programs, mobile club gets updated with information for community • Partner with IRSC and remember your long time residents
Adult Education	2	0	0	5	<ul style="list-style-type: none"> • Adult educational centers or trade schools
Teacher Salaries	0	2	1	3	<ul style="list-style-type: none"> • Spend it on pay raises for teachers and budget it for schools
Youth Education	6	0	0	0	<ul style="list-style-type: none"> • More free summer camps, teaching children how to respect and not be afraid of authority • Educate youth/teens and teach them the importance
Childcare	0	0	1	3	<ul style="list-style-type: none"> • Affordable childcare.

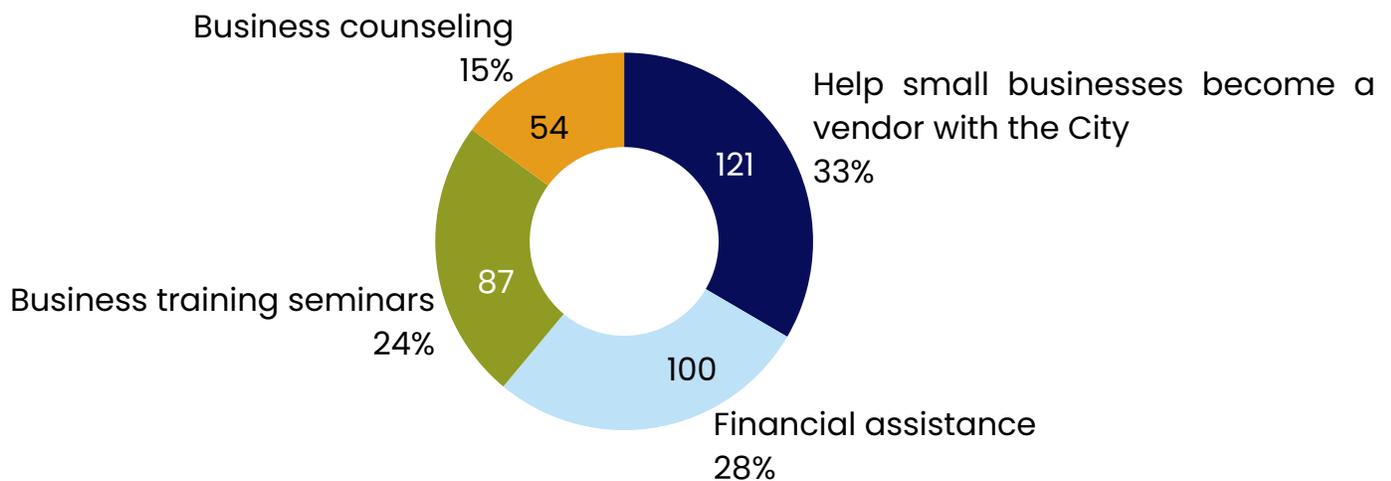
GOAL 4: DIVERSE ECONOMY & EMPLOYEMENT OPPORTUNITIES

In order to better understand how to continue to advance a Diverse Economy and Employment Opportunities, feedback was gathered related to Facilitating the Buildout of Southern Grove, Revitalizing City Center, Supporting Business Development, and Expanding Job Opportunities.

Do you commute out of St. Lucie County to work?



How can the City of Port St. Lucie support the establishment and growth of small businesses?



GOAL 4: DIVERSE ECONOMY & EMPLOYMENT OPPORTUNITIES

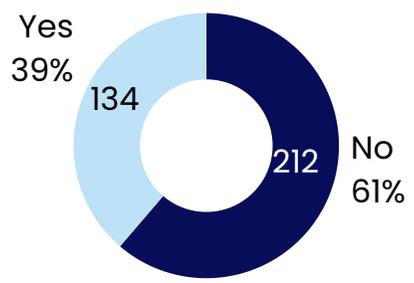
Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Slow / Stop Growth / Building Moratorium	19	6	58	328	<ul style="list-style-type: none"> • Stop residential & commercial development. Our infrastructure can't handle it. Small town atmosphere is why we moved here. • Slow down building homes to focus on current residents. • Stop the building of homes in Tradition and off Becker
Job / Employment Opportunities	38	1	12	53	<ul style="list-style-type: none"> • Attracting wide range of jobs, Jobs corridor is good • More big companies so we can work in the city instead of trowelling • Provide more job opportunities for seniors
Business / Economic Development	5	2	13	73	<ul style="list-style-type: none"> • Bring jobs like financial center, commercial center, office buildings for younger professions • Keep bringing more companies
Retail	4	2	17	68	<ul style="list-style-type: none"> • More retail development. Perhaps a shopping mall with big name clothing brands. Please & thank you.
Restaurants	3	2	18	61	<ul style="list-style-type: none"> • Would love to have more restaurant options that aren't fast food/big chains.
Higher Paying Jobs	12	1	5	26	<ul style="list-style-type: none"> • We need to bring more good paying jobs to the area to keep our residence from having to travel out of the county to work.
Grocery Store / Farmer's Market	4	1	10	24	<ul style="list-style-type: none"> • Trader Joes • Add costco • Local "small or large" grocery stores accessible by walking
Downtown PSL	2	1	3	31	<ul style="list-style-type: none"> • More downtown area. We need our own downtown - similar to Stuart. More family - friendly events
More Businesses Opportunities, & Support	22	0	1	10	<ul style="list-style-type: none"> • Add more business support opportunities • Business training seminars on weekend • Create activities for local businesses to connect & interact with officials
Small / Local Business Support	15	0	2	8	<ul style="list-style-type: none"> • Help small business in PSL • Ways to give incentives to "Mom & Pop" businesses
City Center	7	0	2	14	<ul style="list-style-type: none"> • City Center development is high priority for me. It will bring everything I feel the city is missing in comparison to other large cities. I would love to see my family enjoy it in the close future
Career Fairs	11	0	0	0	<ul style="list-style-type: none"> • Hold quarterly job fairs with increase advance public awareness notices.
Gas Stations	0	0	2	1	<ul style="list-style-type: none"> • More gas stations in Traditions

GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

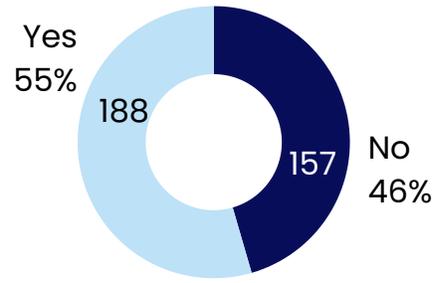
At the Citizen Summit, City staff gathered feedback related to the City's goal of high-quality infrastructure and facilities. Several strategic initiatives were highlighted including Planning Roadways, Facilities and Fiber for Future Needs, Advancing Mobility, and Improving Water Quality. St. Lucie County's Transit Department participated in the Citizen Summit and residents learned more about the free Area Regional Transit (ART) program. Information was specifically highlighted on the two micro-mobility zones now available free for residents.

Further, residents were about to learn more about water quality through the McCarty Ranch Water Quality project and feedback was gathered regarding resident's feedback on their drinking water. Feedback was also gathered regarding swales, mobility and on resident preferences regarding Wi-Fi availability at local parks.

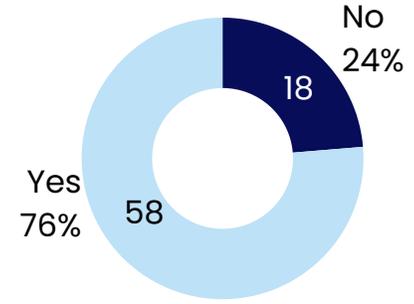
Did you know all ART On-Demand public transportation services are fare free?



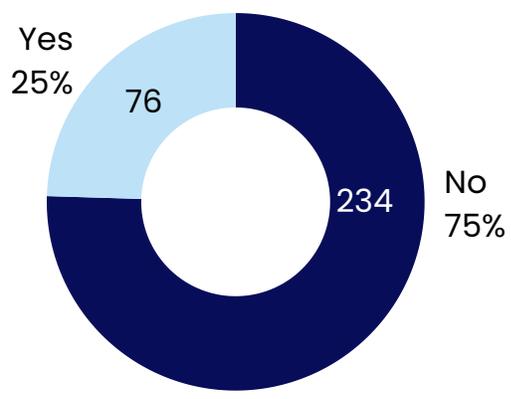
Do you know about ART On-Demand?



Do you plan to try ART On-Demand?

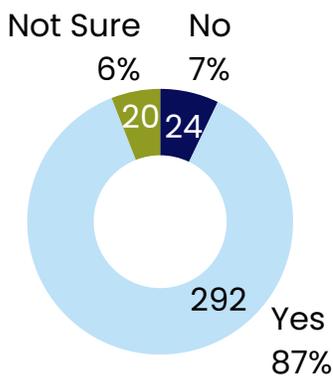


Do you know that there are two-zones (North West Zone and South West Zone) in Port St. Lucie that you can access ART On-Demand for free?

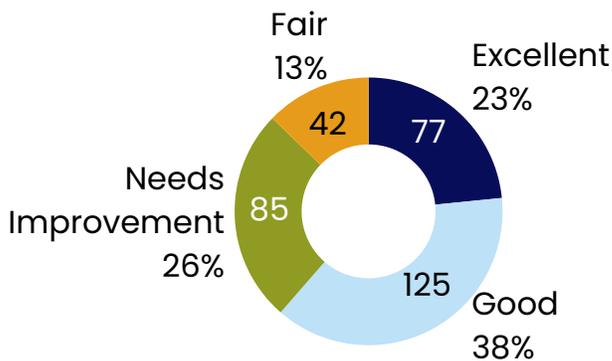


GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

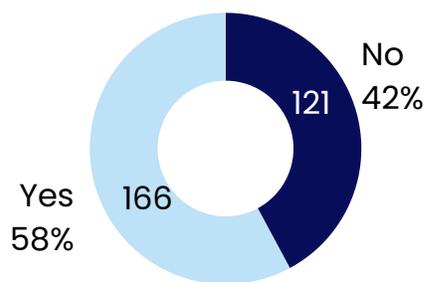
Are you a Port St. Lucie Utility Systems customer?



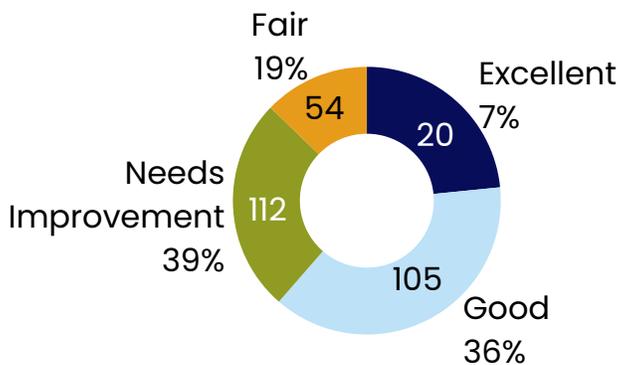
If you are a PSL Utility Systems customer, how would you describe the ODOR of your tap water?



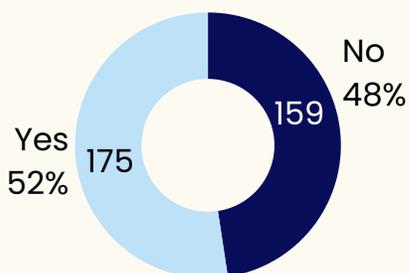
If you are a PSL Utility Systems customer, do you feel you are getting a good value for the quality of tap water you receive?



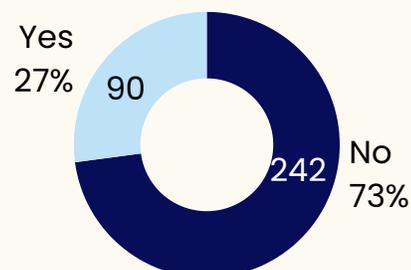
If you are a PSL Utility Systems customer, how would you describe the TASTE of your tap water?



Did you know it's a homeowner's responsibility to maintain a swale?

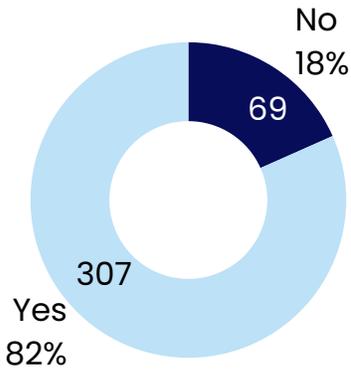


Did you know it's OK for a swale to hold water for up to seven day?

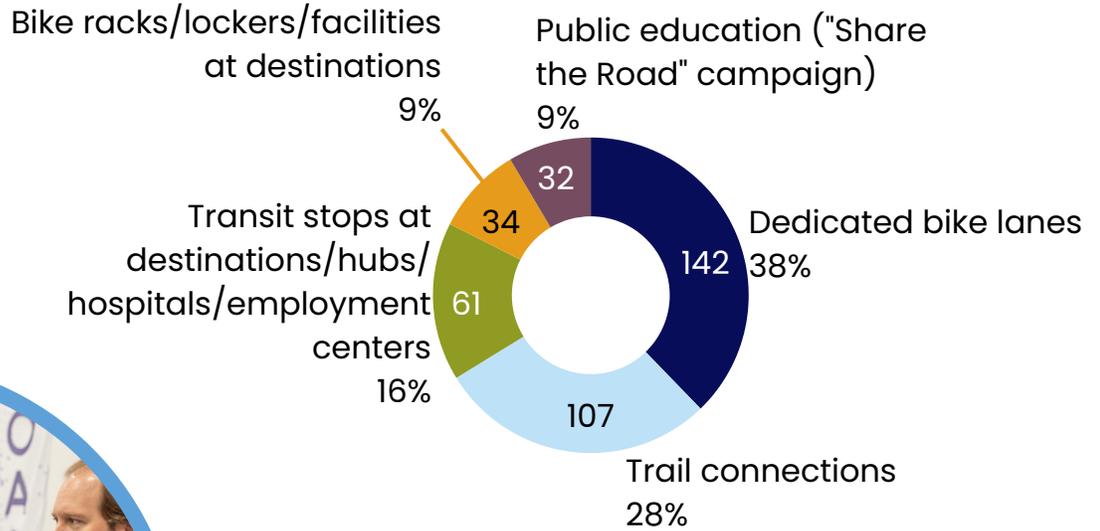


GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

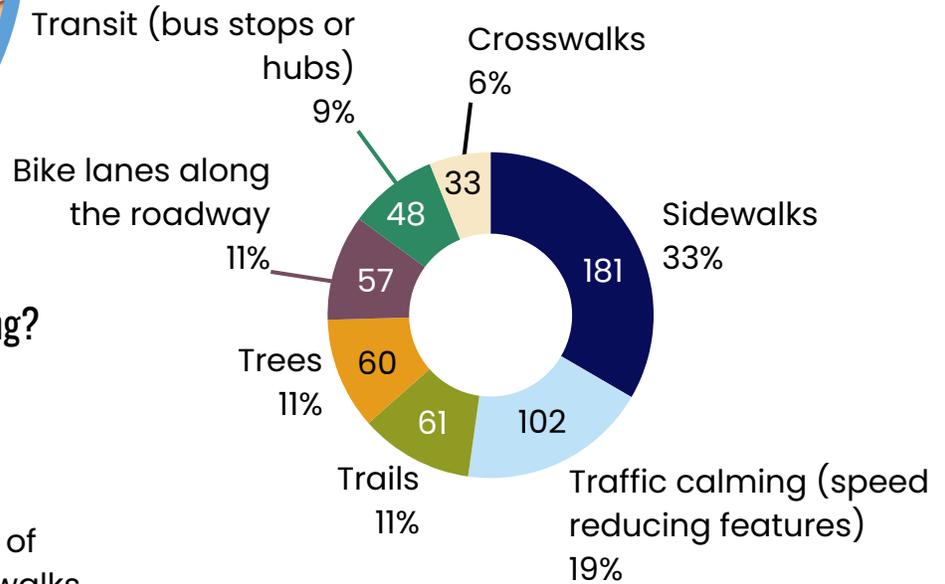
Do you bike or walk in your neighborhood?



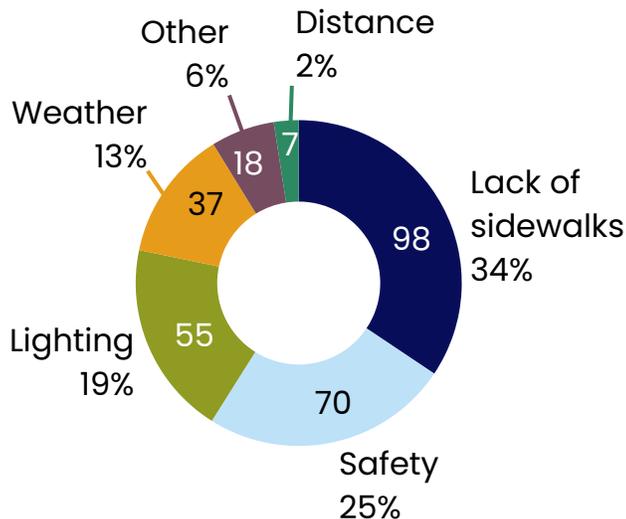
What things would help increase the ease of biking or walking to your regular destinations?



What is important to you for your transportation system?

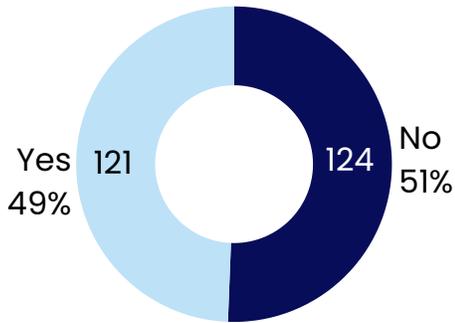


What deters you from biking or walking?



GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

Would you like Wi-Fi at parks?



Which of the following city parks would you like free Wi-Fi to be included?



Parks that received 1 vote are:

- Turtle Run, Lyngate*, and Whitmore Park

All other parks received 0 votes.

*Already has Wi-Fi



GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Traffic Flow Improvement	25	9	86	401	<ul style="list-style-type: none"> Improve Traffic Flow Slower traffic
Improve / Widen / Add Roadways & Lanes	35	16	53	226	<ul style="list-style-type: none"> More lanes, better roadways Roadways are crowded. Need better ways to move about town. Many times roads are at a standstill. If we had more roundabouts that could help alleviate to back ups. Roads could use some repavement not only the main roads
Sidewalks	62	9	18	135	<ul style="list-style-type: none"> PSL is in need of more neighborhood sidewalks We should have sidewalks in areas where speeding is most common such as on Paar across from Sawgrass.
Traffic Lights & Signals Improvement	20	41	20	82	<ul style="list-style-type: none"> Traffic: Maybe not over spend on roads but fix the traffic light timing. Some left turns only take like 3 secs to change leaving a lot of traffic behind Timed traffic lights in heavy traffic areas
Street Lights	32	6	13	85	<ul style="list-style-type: none"> Adding more street lights to certain public roads (Glades Cut off Road) - very hard to drive at night because its too dark Lighting @ bus stops for students Need more street lights in residential areas
Infrastructure	3	2	14	111	<ul style="list-style-type: none"> Keep infrastructure and facilities as needed for the growth we are experiencing
Public Transportation	29	0	10	50	<ul style="list-style-type: none"> Support for public transportation (night hours services) for disability citizens. I am visually impaired and would like to start using Art services! Buses to connect major roads to shopping centers
Improve Water Quality	22	1	10	32	<ul style="list-style-type: none"> Water is externally important. from the conservation, to the quality the water can use some improvement . I use filters, and as a fast growing city, water quality needs to remain high priority.
Finish Road Construction	1	2	51	10	<ul style="list-style-type: none"> Roads- I'm sure the city is working very hard on reducing traffic congestion, PSL has grown exponentially so I'm not blaming anyone. But PSL Blvd between Gatlin & Paar is a disaster that need to be completed.

GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

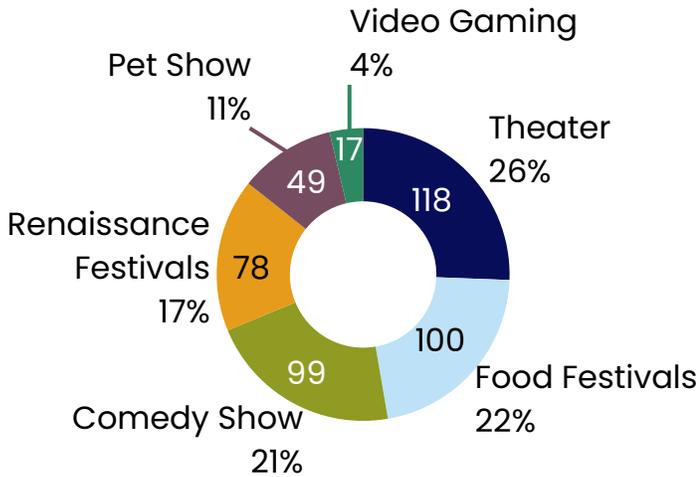
Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Bike Trails / Lanes	24	3	3	21	<ul style="list-style-type: none"> • Need separate biking paths to keep pedestrian paths safe. Notice that not all bikers feel safe on the street bikeways.
Stormwater / Drainage Maintenance & Improvement	4	0	10	36	<ul style="list-style-type: none"> • Improve drainage. • Remove swales but replace with curb & gutters for runoff.
Wi-Fi /Fiber Expansion	15	0	4	7	<ul style="list-style-type: none"> • Outdoor Wi-Fi to assist students who don't have at home to do school work • Free Wi-Fi in public area such tradition square
Improve Drinking Water Quality	13	0	4	3	<ul style="list-style-type: none"> • Continued improvement on water, make water taste better
Sewer Install / Septic Removal	0	0	2	14	<ul style="list-style-type: none"> • Address the sewer ejection/grinder systems in all of PSL. This will haunt tax payers as the system ages and upkeep is labor intensive. Find a better system
Noise Control	0	0	3	12	<ul style="list-style-type: none"> • Barrier Walls for Traffic Noise Reduction
Roundabouts	3	7	1	4	<ul style="list-style-type: none"> • Get rid of the nonsense on Floresta and Crosstown! More roundabouts, please!
Beach Access	2	0	2	10	<ul style="list-style-type: none"> • Would love a causeway connecting to Hutchison Island.
Better Facilities	8	0	0	3	<ul style="list-style-type: none"> • Spaces / restrooms/ parking
Pollution / Air Quality	0	1	0	9	<ul style="list-style-type: none"> • Cleaner air quality, stop burning vegetation! • The hazards of the use of pesticides including "mosquito control" in our neighborhoods effecting ALL life!
Accessibility	2	1	2	4	<ul style="list-style-type: none"> • Easier access for older people
Cell Towers	1	0	0	8	<ul style="list-style-type: none"> • We need better cell service on T-Mobile in Tradition area
Underground Utilities & Gas Lines	0	0	0	5	<ul style="list-style-type: none"> • Underground utilities, • Natural gas lines to the east side. We were told this would happen 3 years ago.
Boat Ramps	4	0	0	0	<ul style="list-style-type: none"> • Safe boat ramps
Airport	0	0	1	2	<ul style="list-style-type: none"> • An airport.

GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

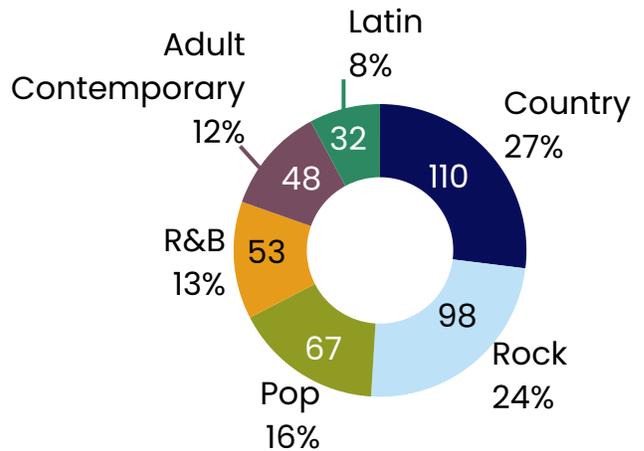
To better understand the needs of residents regarding Culture, Nature & Fun Activities, staff gathered feedback relating to improving The Port and Pioneer Park, Implementing the 10-year Parks & Recreation Master Plan and Advancing Culture & The Arts.

This year camping amenities at McCarty Ranch Preserve were highlighted and feedback gathered for the Master Plan. Residents were also asked to weigh in on their preferred type of events at the MIDFLORIDA Event Center. Lastly, residents were also asked the type of art they want displayed around the City and where they would like to experience it. Questions were also asked regarding preferred activities to be offered at the city's conservation areas.

What type of festivals and events would you like to see at the MIDFLORIDA Event Center?

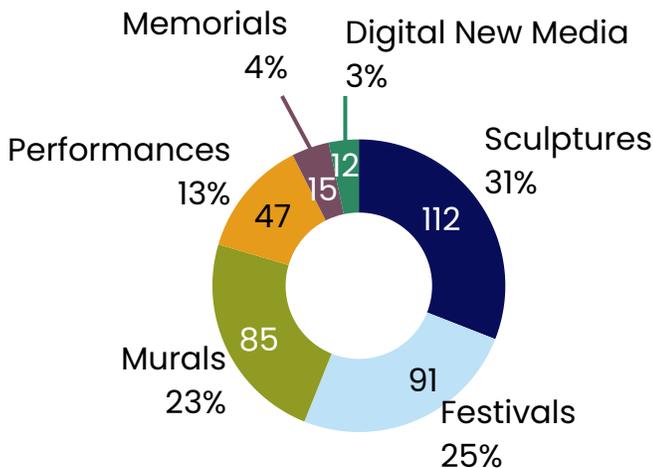


What genres of music would you like to see at the MIDFLORIDA Event Center?

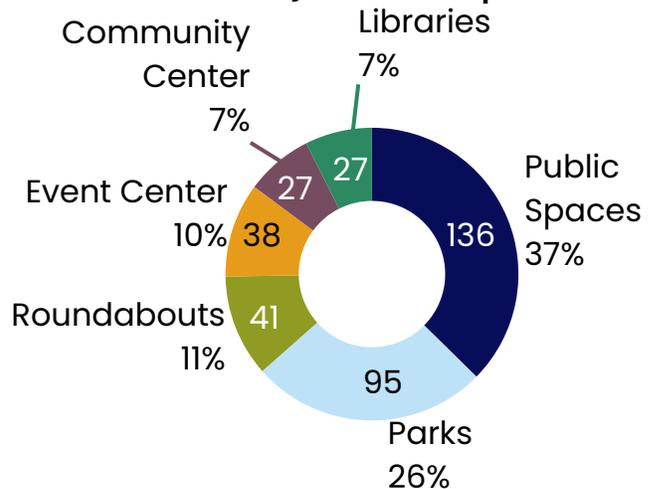


Other Write-Ins included Christian (12), Jazz (9), 80's (4), Reggae (3), 60's Rock (3), Classical (2), and Rap (2).

What type of public art would you like to see?

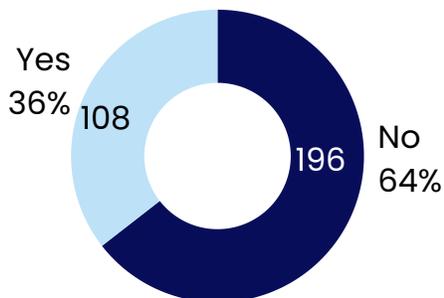


Where would you like to experience art?

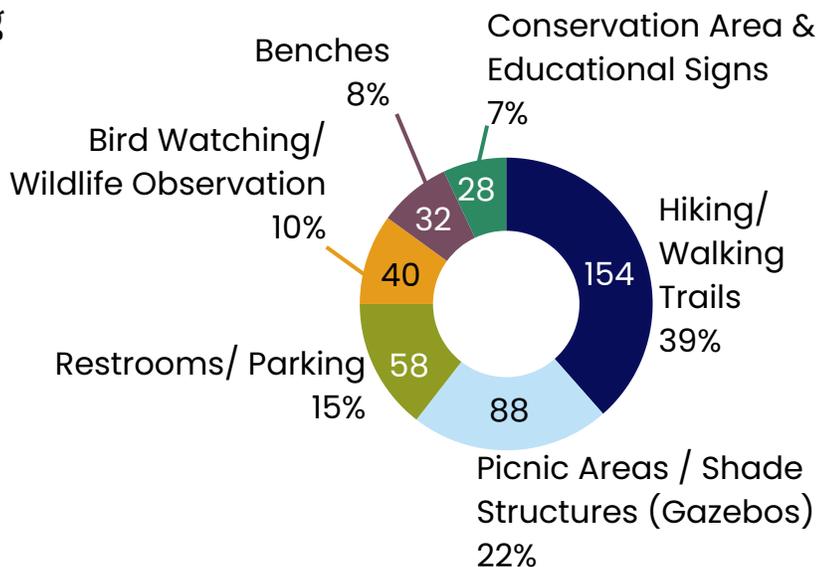


GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

Did you know that the 3,100+ acre McCarty Ranch Preserve was purchased by the City in 2012 as part of the City's long-range planning efforts to meet future water storage and treatment needs?

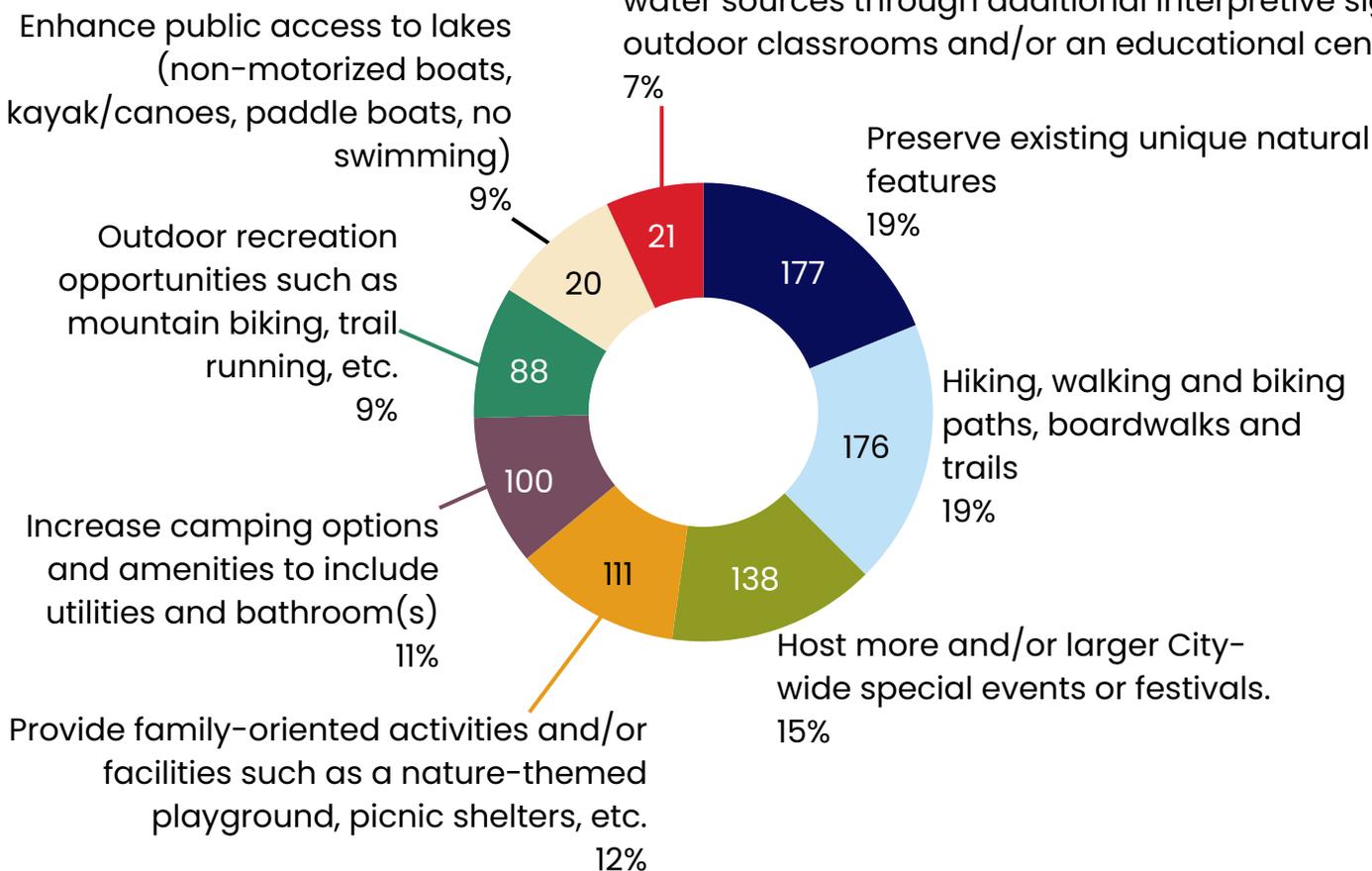


What activities/features in conservation areas within the City would you enjoy?



Which three opportunities or outcomes are most important to have at McCarty Ranch Preserve?

Educational opportunities: habitats and/or drinking water sources through additional interpretive signage, outdoor classrooms and/or an educational center.



GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Green / Open Space / Environmental Preservation	37	8	30	125	<ul style="list-style-type: none"> • Preserve more . Not everything needs to be built upon. We need to preserve natural space for our animal species (also keep them from roaming neighborhoods so much) • More nature preserves
More Parks & Recreation/ Improve Playgrounds	54	1	8	68	<ul style="list-style-type: none"> • Keep the parks coming. Doing a great job now maybe small entertainment within the neighborhoods. • Parks & playground are my #1 priority! (Well, safety too)! Love all the facilities.
Additional Cultural / Artistic/ Entertainment Events & Festivals	31	4	9	44	<ul style="list-style-type: none"> • I notice on the Treasure Coast at as whole cultural & fun activities really decrease in the summer with the high number of full-time residents, we need more events & activities year-round! • Enjoy the festivals & music activities.
Trails	27	2	3	22	<ul style="list-style-type: none"> • More walking/hiking trails! ;)
Music, Theaters & Concerts	28	10	6	10	<ul style="list-style-type: none"> • Please bring an performing arts theatre to city center property, like sunrise theater (FP) or Kravis Center (WPB) • Need a venue built with seating to draw in more acts and concerts
Art, Culture & Sculptures	31	1	5	17	<ul style="list-style-type: none"> • Art in public spaces • Sculpture in parks adds to enjoyment and is permanent
Youth Activities & Facilities	17	1	4	23	<ul style="list-style-type: none"> • More activities for young people • Would be better to have more activities for children.
Family / Fun Activities	19	1	5	16	<ul style="list-style-type: none"> • Free family events • Continue to develop activities for families of all types to strenghten the community
Water Features	10	3	1	10	<ul style="list-style-type: none"> • More for kids - water park • YMCA with outdoor pool-water park,
Entertainment Places & Destinations	0	2	3	19	<ul style="list-style-type: none"> • More entertainment venues • Be a tourist destination • Entertainment - We need something to do here, tired of driving to Orlando or Palm Beach.
Adult & Senior Activities	6	0	3	14	<ul style="list-style-type: none"> • More "fun after hours" things to do. • Mor activities for seniors

GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Teen Activities & Spaces	7	2	1	11	<ul style="list-style-type: none"> • Please add great TEEN programming • Kids & teens need free activities.
Roller / Ice Skating Rink or Skate Park	4	2	2	6	<ul style="list-style-type: none"> • Skate park/Trails & skatable walk ways • Roller/ice skating rink
Sport Areas	6	2	1	3	<ul style="list-style-type: none"> • Can more basketball courts be provided in PSL and football
Fitness Stations	8	0	0	3	<ul style="list-style-type: none"> • More outdoor exercise equipment centers
Camp Sites	7	1	0	0	<ul style="list-style-type: none"> • Would love to see more RV camping areas at ranch. • McCarty Ranch camping area's group
Shade	5	2	1	0	<ul style="list-style-type: none"> • Playgrounds in parks need better shading • Trees to shade sidewalks
Golf	2	1	0	1	<ul style="list-style-type: none"> • Putt-Putt golf
Dog Parks	1	0	3	0	<ul style="list-style-type: none"> • More dog parks
Horseback Riding	2	1	0	0	<ul style="list-style-type: none"> • Horseback riding, more rodeos

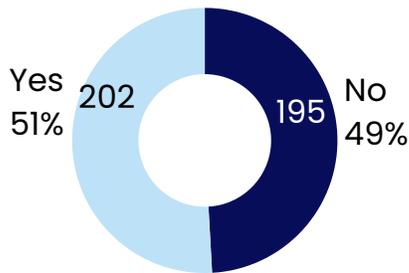


GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

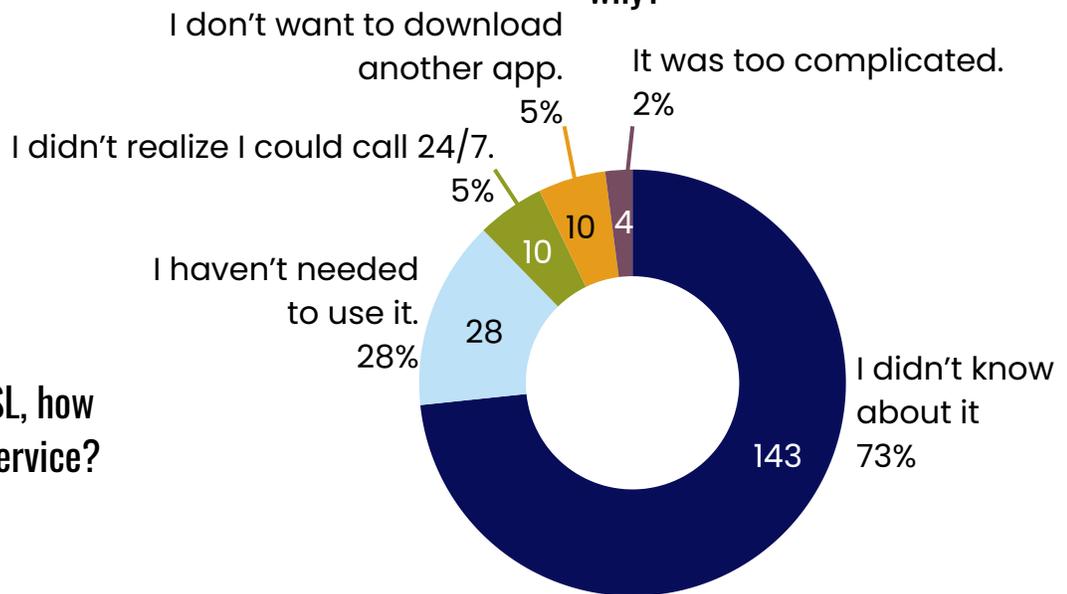
Residents learned about the City's efforts as a High-Performing City Government including its work in reducing the millage, enhance customer service and efficiency through the 1PSL system, cultivate a high performing organization, and how Port St. Lucie is being re-envisioned.

Staff shared more of the research that informed the city's new brand and position as the "Heart of the Treasure Coast." Residents were asked what about PSL's story they connect with and shared their impressions. Human Resources worked to share information on recruitment and joining the City team and representatives from 1PSL helped further connect residents with that service featuring representatives from the top requested department, the Office of Solid Waste.

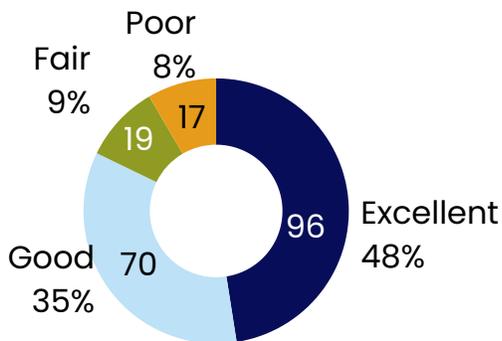
Have you used 1PSL: Your 24/7 City Hall before?



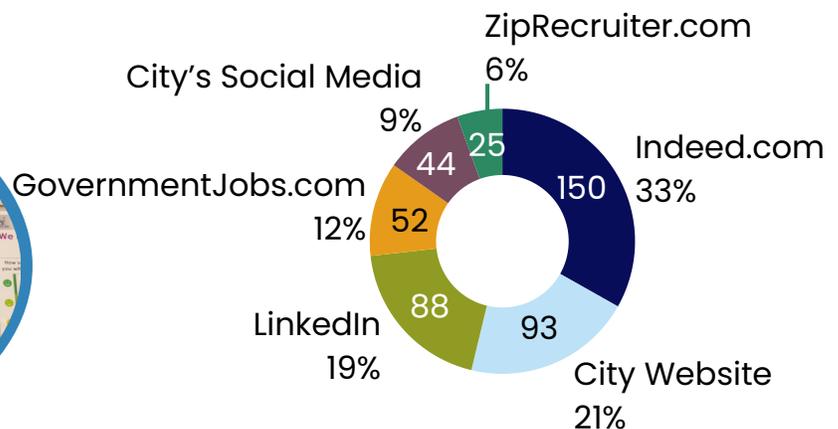
If you have not used 1PSL, why?



If you have used 1PSL, how would you rate the service?

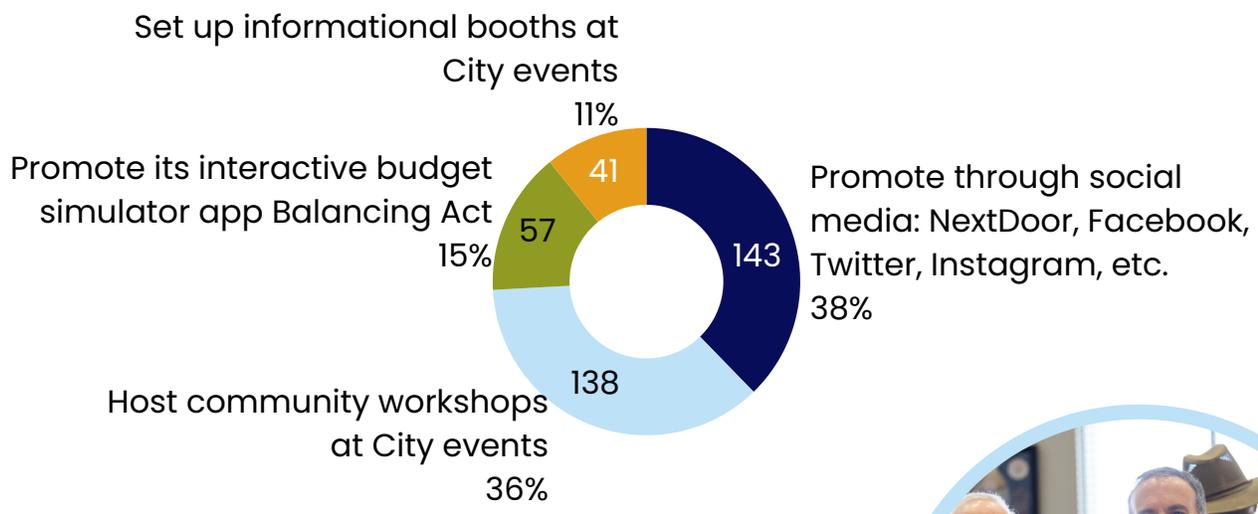


What recruitment platforms, sites and apps do you use when searching for a career opportunity?

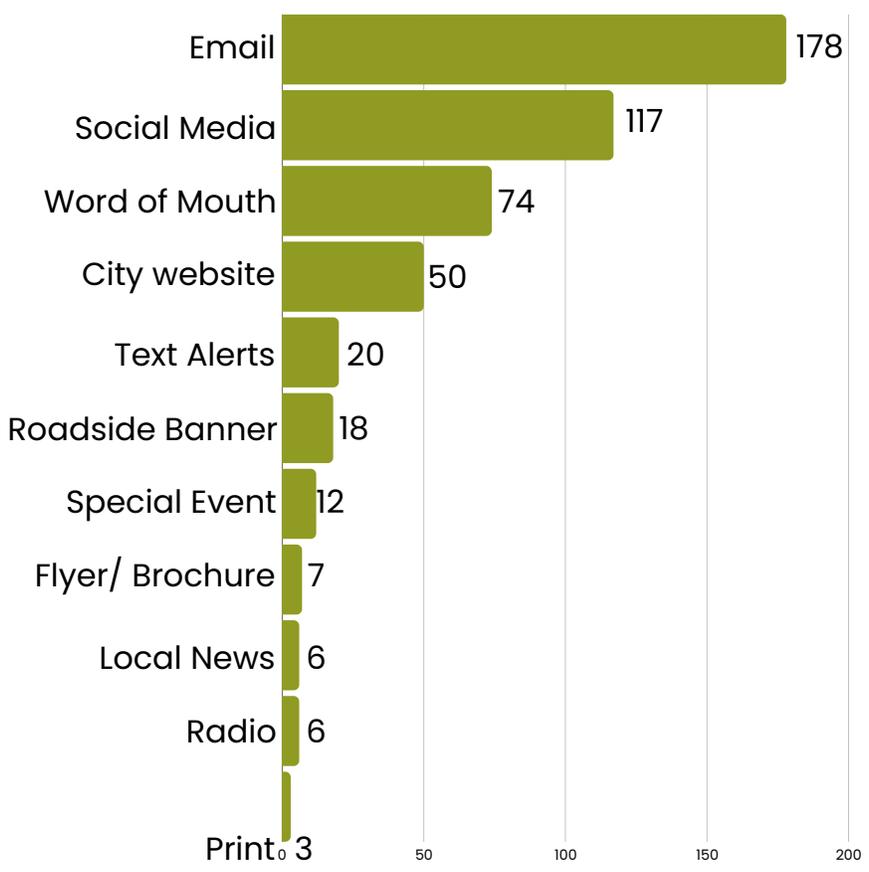


GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

How can we best involve residents in understanding the budget process? The City can:



How did you hear about our event (Citizen Summit)?



GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

What about PSL's Story do you connect with as the Heart of the Treasure Coast?

Popular Comments
Nature Areas
Family Friendly
Safe Place to Raise Kids
Parks



Citizen Summit #IamPSL

What about PSL's story do you connect with?

Handwritten comments on heart-shaped sticky notes include:

- Perfect place to raise a family!
- watching it grow!
- Parks
- More activities for young adults
- the school!
- PARKS Recreation
- Safe place to raise kids
- Horses and my sister
- Native
- NY METS!!
- Red Public Transportation
- Safe Place
- Family Friendly
- Safe and open to criticism
- Driving classes for teens
- In a Great Community
- Community Love People
- Family Friendly
- Parks
- OPEN SPACES Parks & Wildlife
- SMALL TOWN APPEAL
- Playgrounds, Parks & Boardwalk Trails
- SAFE Place
- Family Friendly activities
- PSL
- Every Body wants every Body nice
- Beauty
- The Community
- Proactive Government
- Safe and Areas
- Swana
- Tons of opportunities for everyone!
- more Stop Signs - Friday
- friendly people
- La petite songs Ms. Tara's Musical Show
- NO Speed limits
- Health care
- Walking Trails
- Parks

GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Lower / Cut Taxes	13	5	42	247	<ul style="list-style-type: none"> • Please take a look at tax rates. We have too much new tax payers not to lower taxes. Way too high! • Lower Taxes
Reduce Property Taxes	6	2	19	114	<ul style="list-style-type: none"> • Reduce property taxes
Positive Feedback	87	5	2	6	<ul style="list-style-type: none"> • I like that the city is attracting well-known, financially stable companies to our city • PSL does a great job in bring diversity activities! • I'm happy with the job PSL is doing
Resident Communication	22	1	6	20	<ul style="list-style-type: none"> • Communication and outreach with residents, especially new residents • Like the Alert emergency as long as not abused
Planning & Zoning / City Design	2	0	3	44	<ul style="list-style-type: none"> • For planning and zoning -- more mixed-use zoning. The city planning as-is is primarily responsible for trafficking woes, note people commuting out of PSL. Liberalize permitting to better accommodate new & innovative businesses like cat cafes, learning pods, micro schools, and office space.
Homeowner's Insurance Reduction	0	0	1	48	<ul style="list-style-type: none"> • Insurance is out of control. Getting too crazy and expensive to live here. • Lowering homeowner insurance • Affordable house insurance
Budget Efficiently / Less Spending	6	3	11	27	<ul style="list-style-type: none"> • Reduce expenses! Try to run the city like a business. Watch costs and avoid overspending!
City Council Feedback	17	2	1	22	<ul style="list-style-type: none"> • Get back with constituents. Had issues about swale- never heard back • The Council is doing an excellent job. Staff is great to work with. Always helpful
Accountable & Transparent Government	8	1	4	10	<ul style="list-style-type: none"> • Accountability • More transparency
Citizen Engagement	14	1	0	6	<ul style="list-style-type: none"> • Keep people more informed in a fun engaging way. • Data analysis of city feedback/surveys to make more sound decisions

GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Utility Bill	0	0	4	15	<ul style="list-style-type: none"> Less costly utilities there's a fee for all forms of payment for water bill that is ridiculous.
Lower Bills	0	0	4	9	<ul style="list-style-type: none"> Lower FPL bills,
IPSL App Improvement & Feedback	9	1	0	1	<ul style="list-style-type: none"> IPSL - I like being able to contact the city so directly. I wish it could be more of a one-stop-shop for info re: weather alerts, traffic alerts, police/sheriff activity Love IPSL; they took care of the problem quickly
Volunteer, Internships, Youth Jobs	7	0	1	2	<ul style="list-style-type: none"> Volunteer opportunities Summer youth jobs Offer more apprenticeship opportunities for the youth, community.
Website	7	0	0	1	<ul style="list-style-type: none"> It's alright but the website isn't smooth Classes for seniors on how to connect to city website
Raise Taxes	0	1	2	3	<ul style="list-style-type: none"> INCREASING TAXES. Stop giving businesses tax breaks
Immigration	0	1	2	3	<ul style="list-style-type: none"> Immigration reform.
Millage	0	0	0	6	<ul style="list-style-type: none"> Figure out a way to fix the millage. Too much money leaving my pocket to help out things I don't care about.
Less Government	1	0	0	2	<ul style="list-style-type: none"> Less government means more progress with greater increase in faith and cultural moral

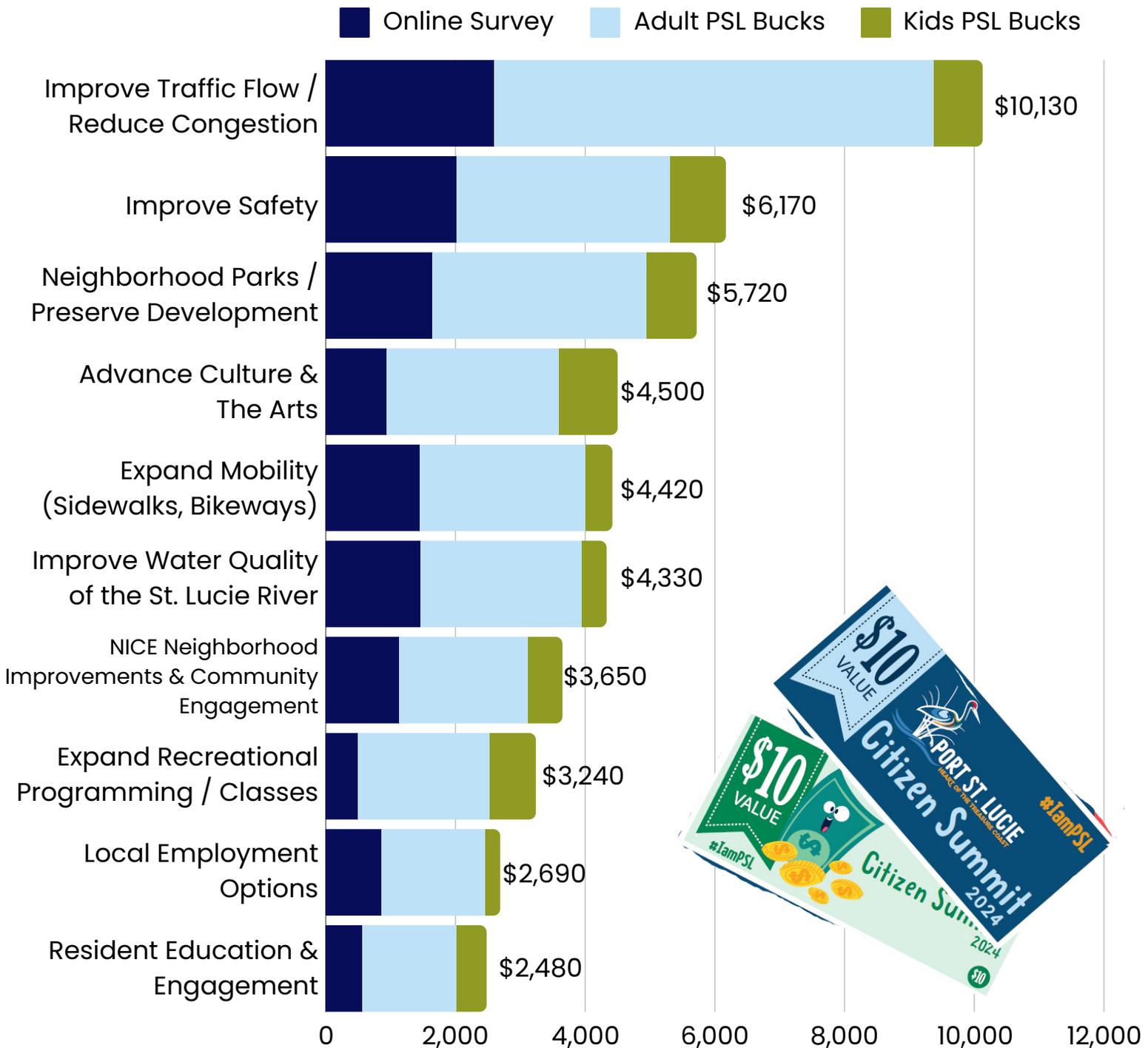
VETERANS' BOOTH

This year at the Citizen Summit we had a Veterans' Booth to get feedback from residents on what the city can do to support our veterans, military service members, and their families.

Main Topic	Citizen Summit	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Veteran Services	0	2	3	<ul style="list-style-type: none"> Help the veterans More services for veterans
Military Monument & Events	2	0	0	<ul style="list-style-type: none"> It would be great to do more veteran events and publicize we do events like these - reach out more More monuments to Military

CITIZEN SPENDING

Citizens were given \$100 in "PSL Bucks" that they were asked to "spend" based on an initiatives importance to them. Adults and kids were given different PSL Bucks so we could obtain data on the preferences of different age groups. This year an online Citizen Summit Survey (Online Survey) was conducted through Balancing Act, for the first time. The top adult priority, among both the online and in person summits, was Improve Traffic Flow/Reduce Congestion with adults allocating \$10,130. Kids top priority was Advance Culture & The Arts.



CITIZEN RESPONSE SUMMARY

Following is an overview of the total responses received, categorized by type of response. Responses were gathered from the Citizen Summit, Online Citizen Summit survey, and the responses to the top 3 things the City should focus on in 2024 in the National Community Survey™ Open Participation & Random Sample survey.

Type of Response	# of Responses	Type of Response	# of Responses
Total Number of Responses from All Goals: 6,453			
Goal 1 – Safe, Clean & Beautiful		Goal 1 Number of Responses: 855	
1. Safety & Police Enforcement	358	8. Traffic & Gateways Signs	28
2. Police Presence, Pay & Training	107	9. Litter Cleanup	27
3. Crime Prevention	107	10. Landscaping & Maintenance	16
4. Trees / Flower Planting	64	11. Animal Control	15
5. Speeding	57	12. Invasive Removal	3
6. Traffic Calming	36	13. Neighborhood Watch	3
7. Beautification & Cleanliness	34		
Goal 2 – Vibrant Neighborhoods		Goal 2 Number of Responses: 579	
1. Garbage Pickup / Receptacles	165	9. Bulk Pick Up	16
2. Affordable / Fair Housing	129	10. Building Codes	10
3. Code Enforcement	72	11. Yard Waste Pick Up	7
4. NICE – Neighborhood and Community Gathering	65	12. Recycling	6
5. Cost of Living	32	13. Decorations	6
6. Homeless Assistance	26	14. Community Gardens	5
7. Diversity	19	15. Benches	3
8. Social Services	17	16. Chickens	1
Goal 3 – Smart & Connected City		Goal 3 Number of Comments: 301	
1. Health Partnerships	119	7. Emergency Plans	9
2. Education	58	8. Partnerships	8
3. Schools	48	9. Adult Education	7
4. SMART City	16	10. Youth Education	6
5. Student Safety	11	11. Teacher Salaries	6
6. Libraries	9	12. Childcare	4

CITIZEN RESPONSE SUMMARY

Type of Response	# of Responses	Type of Response	# of Responses
4 - Diverse Economy & Employment Opportunities		Goal 4 Number of Responses: 998	
1. Slow / Stop Growth / Building Moratorium	411	8. Downtown PSL	37
2. Job / Employment Opportunities	104	9. More Businesses, Workshops, & Support	33
3. Business / Economic Development	93	10. Small / Local Business Support	25
4. Retail	91	11. City Center	23
5. Restaurants	84	12. Career Fairs	11
6. Higher Paying Jobs	44	13. Gas Stations	3
7. Grocery Store / Farmer's Market	39		
5 - High-Quality Infrastructure & Facilities		Goal 5 Number of Responses: 1,980	
1. Traffic Flow Improvement	521	13. Improve Drinking Water Quality	20
2. Improve / Widen / Add Roadways & Lanes	330	14. Sewer Install / Septic Removal	16
3. Sidewalks	224	15. Noise Control	15
4. Traffic Lights & Signals Improvement	163	16. Roundabouts	15
5. Street Lights	136	17. Beach Access	14
6. Infrastructure	130	18. Better Facilities	11
7. Public Transportation	89	19. Pollution / Air Quality	10
8. Improve Water Quality	65	20. Accessibility	9
9. Finish Road Construction	64	21. Cell Towers	9
10. Bike Trails / Lanes	51	22. Underground Utilities & Gas Lines	5
11. Stormwater / Drainage Maintenance & Improvement	50	23. Boat Ramps	4
12. Wi-Fi / Fiber Expansion	26	24. Airport	3

CITIZEN RESPONSE SUMMARY

Type of Response	# of Responses	Type of Response	# of Responses
6 - Culture, Nature & Fun Activities		Goal 6 Number of Responses: 823	
1. Green / Open Space / Environmental Preservation	200	11. Adult & Senior Activities	23
2. More Parks & Recreation/Improve Playgrounds	131	12. Teen Activities & Spaces	21
3. Additional Cultural / Artistic / Entertainment Events & Festivals	88	13. Roller / Ice Skating Rink or Skate Park	14
4. Trails	54	14. Sport Areas	12
5. Music, Theaters & Concerts	54	15. Fitness Stations	11
6. Art, Culture & Sculptures	54	16. Camp Sites	8
7. Youth Activities & Facilities	45	17. Shade	8
8. Family / Fun Activities	41	18. Golf	4
9. Water Features	24	19. Dog Parks	4
10. Entertainment Places & Destinations	24	20. Horseback Riding	3
7 - High-Performing Government Organization		Goal 7 Number of Responses: 910	
1. Lower / Cut Taxes	307	11. Utility Bill	19
2. Reduce Property Taxes	141	12. Lower Bills	13
3. Positive Feedback	100	13. IPSL App Improvement & Feedback	11
4. Resident Communication	49	14. Volunteer, Internships, Youth Jobs	10
5. Planning & Zoning / City Design	49	15. Website	8
6. Homeowner's Insurance Reduction	49	16. Raise Taxes	6
7. Budget Efficiently / Less Spending	47	17. Immigration	6
8. City Council Feedback	42	18. Millage	6
9. Accountable & Transparent Government	23	19. Less Government	3
10. Citizen Engagement	21		
Veterans' Booth		Veterans' Number of Responses: 7	
1. Veterans' Services	5	2. Military Monuments & Events	2



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