

**From:** [Ester Levine](#)  
**To:** [Krystle Douglas](#)  
**Subject:** Re: COMPLAINT AGAINST YOUR WAY CONSTRUCTION  
**Date:** Wednesday, April 3, 2024 12:34:39 PM  
**Attachments:** [image001.png](#)  
[image002.jpg](#)  
[image005.jpg](#)  
[image006.jpg](#)  
[image003.jpg](#)  
[image004.jpg](#)  
[image007.jpg](#)  
[image008.jpg](#)

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Good Afternoon, I'm contacting you in response to your advertisement to contact the police department. I just got off the phone with them and was told this is NOT a police matter. He also stated that he looked up "your way construction " and sees the "LLC which makes the company licensed". Im left very confused. Although I'm not an expert, I was told that having a LLC does not make you a licensed contractor. So the bottom line is that this man, Luis H. Cardoso will go on to scam more people while I get tossed back and forth between departments.

[Yahoo Mail: Search, Organize, Conquer](#)

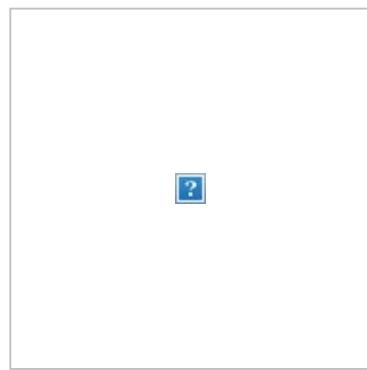
On Mon, Mar 25, 2024 at 4:55 PM, Krystle Douglas  
<KDouglas@cityofpsl.com> wrote:

Hello Ester,

I have reviewed your compliant and opened an investigation. Your case # 31323 is assigned to our Investigator Jennifer S. As we do hope to find some resolution for our residents, I do suggest reaching out to Senior VS. Crime in matters like these. Please contact them at 800-203-3099. Also reach out to our Police Dept #772-871-5000 and file a report.

I will keep you posted on the findings of your case. Any questions, please let me know.

I hope you have a lovely day,



[www.CityofPSL.com](http://www.CityofPSL.com)

**Krystle Douglas**  
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