





OUR MISSION

To provide exceptional services that enhance our community's safety, beauty and quality of life through innovation, engagement and fiscal responsibility.

OUR VISION

To be a leader in finding innovative solutions that put residents first and support opportunities for all people to thrive.



PSL NAMED 2025 ALL-AMERICA CITY

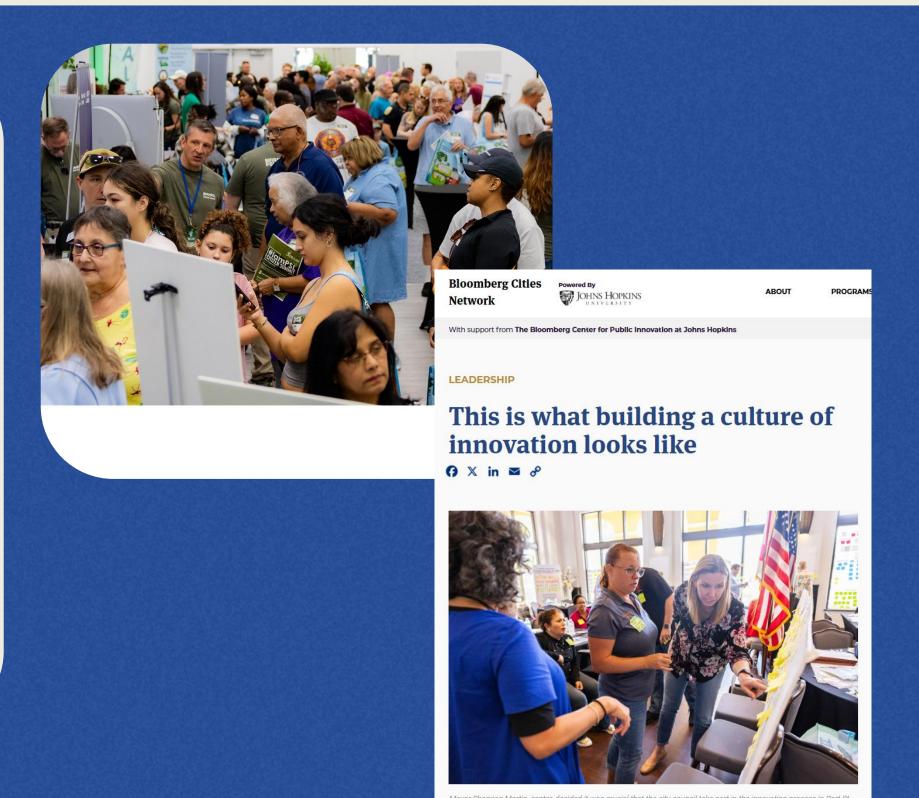
"Port St. Lucie defies the traditional South Florida origin story. Founded in 1961 as a retirement community without job centers, parks, or core infrastructure, it has evolved into one of the fastest-growing cities in the nation through innovation, collaboration, and resident-driven leadership. Now the third-largest city in Florida, PSL is reshaping its future with a focus on sustainability and quality of life."



"A PEOPLE-FIRST APPROACH" STRATEGIC PLANNING

2025 Strategic Plan Process

Since 2024, we have been utilizing Human-Centered Design and Innovation to Transform the City's Strategic Planning **Process** with the Gratitude to the Support of our **Partners**



BLOOMBERG

Center for Public Innovation

AT JOHNS HOPKINS

BLOOMBERG **HARVARD**

City Leadership Initiative .





STRATEGIC PLAN Goals & Strategic Initiatives

GOAL 1



Safe, Clean & Beautiful

Improve Safety and Plan for Future Needs

Beautify Landscaping of Roadways, Public Parks & Gateways GOAL 2



Strategic Growth for a Resilient Future

Advancing Community Design GOAL 3



Engaged & Connected City

Advance Education & Engagement

Advance Innovation & Resiliency GOAL 4



Diverse Economy & Employment Opportunities

Expand Job Opportunities and Support Economic Development

Revitalize Eastern Port St. Lucie GOAL 5



High Quality Infrastructure & Facilities

Plan Roadways, Facilities and Fiber for Future Needs

Advance Mobility & Improve Traffic Flow

Improve Water Quality

GOAL 6



Culture, Nature & Recreation

The Port & Pioneer Park

Expand Culture, the Arts & Special Events

Implement the 10 Year Parks & Recreation Master Plan

GOAL 7



High-Performing Government Organization

Improve Service Delivery while Reducing Millage

Enhance Customer Service

Organizational Development

Intergovernmental Priorities
Advancement

Re-envisioning PSL

GOAL 1:



SAFE, CLEAN, BEAUTIFUL



Rise as a national leader—recognized as one of the safest, cleanest, and most beautiful cities in the United States.



Initiative: Strengthen Public Safety

ONGOING

Traffic, Bicycle, and Pedestrian Safety

PSLPD receives grant funding through partnerships with IPTM & FDOT to identify and proactively address top locations of pedestrian & bicycle crashes.

The areas identified as active traffic problem locations are:

- SW GATLIN BLVD (SW SAVONA BLVD SW PSL BLVD)
- ST LUCIE WEST BLVD (PEACOCK BLVD CALIFORNIA BLVD)
- CASHMERE & ST LUCIE WEST BLVD (Intersection)
- VETERANS MEMORIAL PKWY (PSL BLVD SE TRIUMPH RD)
- SW TRADITION PKWY & SW VILLAGE PKWY (Intersection)

44,500

Combined citations and warning in 2025

214

DUI arrests in 2025



Strengthen Public Safety



IN PROGRESS

55%

Police Training Facility

- Spring 2026: Expected completion of facility.
- A 3-story Police Training Facility is being constructed at the City Hall campus. The facility will be a state-of-the-art training facility to provide cutting edge and relevant training.

IN PROGRESS

Real-Time Public Safety Operations Center

10%

Summer 2026: Expected to be operational

Developing a plan and location for a facility, using technology to assist in traffic issues and law enforcement. Drone as a First Responder (DFR) will be part of the Center. Initial rollout will include:

- Citywide radar, six air docks, & over 1,000 AI streams
- Six drones deployed from six optimal locations.
- Coverage will be available for over 90% of the city.
- 40% of priority calls for service could see their response times halved via DFR.

ONGOING

Security and Hardening of City Facilities

Security and hardening efforts identified annually and underway at City Hall and other city facilities.



Keep Port St. Lucie Beautiful



ONGOING

Keep Port St. Lucie Beautiful Volunteer Program Expanded Litter Prevention/Enforcement

KPSLB continues with pop-up cleanups, litter prevention campaigns including P.S.L. Please Stop Litter and CLPP Cigarette Litter Prevention Program. KPSLB will continue yearly events like drive-thru tree giveaway and hazardous waste collection day.

- Nov 15: Whispering Pines Park Pop-Up Cleanup
- Nov 28 Dec 31: PSL in Lights 2025
- Jan 24, 2026: Rotary Park Pop-Up Cleanup

IN PROGRESS

Citywide Gateways

Master Plan underway including locations and sign options encompassing various departments, focusing on strategic placement, potential consolidation opportunities, and cohesive design to unify signage across various departments.

ONGOING

Attractive and Clean Streets (replaced Port St. Lucie Blvd. Beautification)

- FY 25/26: Design for PSL Blvd. Beautification from Turnpike to Gatlin
- FY 26/27: Construction for PSL Blvd. Beautification from Turnpike to Gatlin
- Continued Commercial Code Outreach, fine-tuning enforcement process, and focusing on landscaping and general property maintenance for code

GOAL 2:



STRATEGIC GROWTH FOR A RESILIENT FUTURE

Approach growth strategically through bold environmental investment and a steadfast commitment to enhancing residents' quality of life.





STRATEGIC GROWTH FOR A RESILIENT FUTURE

Improve Community Design



ONGOING

Strategic Growth Opportunities

- Planning and infrastructure study completed.
- Currently identifying new urban forms to support sustainable growth and housing elements.
- Ongoing: Coordination between City Council and St. Lucie County

ONGOING

Naturally PSL: Green Spaces & Places

(includes Green Space Preservation and Acquisition)

- Proposed Naturally PSL Community Land Trust to be considered by City Council in January to support the continued land acquisition for green space preservation
- FY 25/26: Naturally PSL Land and Trail signage plan and installations
- Nov 2025 May 2026: Neighborhood Green Spaces/ Naturally PSL Conservation Corps
 pilot project at Whispering Pines and initial pilot green space: greenspace activation and
 engagement series funded by Trust for Public Land On Common Ground grant and Love
 Your Bock
- Naturally PSL Land Bank: 255 acres of pending/completed land acquisitions in 2025 alone equivalent to 1 acre per 1,000 residents in PSL

ONGOING

Expanded PSL Tree Canopy

- Seeking grants and Identified other funding sources to increase tree planting.
- 1,400+ trees provided to residents through two KPSLB drive-through tree give-away events to increase tree canopy on residential properties
- 20,826 trees maintained on City Right-of-ways through Urban Beautification
- Additional street trees planted on Tulip in Whispering Pines.



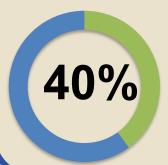
STRATEGIC GROWTH FOR A RESILIENT FUTURE

Improve Community Design



ONGOING

PSL 2045 Comprehensive Plan Update



- Draft data and analysis currently under review by City staff including resident comments
- February 2026: Transmittal hearing planned
- August 2026: Completion of plan anticipated.

IN PROGRESS

Sustainable & Resilient City (Vulnerability Assessment, Resiliency Plan)

- June 2026: Complete Vulnerability Assessment.
- Currently in process of completing a Critical Infrastructure, Key Resources (CIKR)
 Assessment and mapping

ONGOING

Supporting the Needs of Vulnerable Populations including Seniors

- Nov. 2025: Re-opening of the City's Tenant Based Rental Assistance Program (TBRA) For eligible residents ages 62 and older
- Continue attendance at Council on Aging board meetings to explore capacity building
- Early 2026: Support the Council on Aging 5-year funding Request for Proposals (RFP)
- 2026: Convene stakeholders (e.g., Area Agency on Aging, Alzheimer's Community Care) for a gap analysis and action plan
- Ongoing: Identify strategic programs and offer support for competitive grant applications to increase funding for local senior programs.



CONNECTED CITY

Expand Resident Connection & Engagement



those events.

city staff.

ONGOING

Citywide Residents, Business and Neighborhood Engagement

- Q1 2026: Presentation to Council for Mobile City Hall after testing at the Citizen Summit and focus groups.
- December 2025: Year Two of Love Your Block (LYB) starts.
- City Ambassadors continue to improve city programs
- City U is re-launching on-demand option
- October 2026: Annual Small Business Conference
- Business workshops and grants continue to expand, including an on-demand "Before You Sign the Lease" workshop in development.

12+

Citizen
Ambassadors
actively sharing
information about
city programs

Love Your Block Statistics

16 mini-grants

710 volunteers mobilized

1,300+ Residents engaged

73

City U graduates for Class 15 36

Graduates for on-demand City U

Out of 58 completed 24/25
Accelerator Program

IN PROGRESS

Youth Partnerships

- Boys & Girls "Mobile" Club of St. Lucie County continues to operate in City Parks
- Continued participation with schools in Florida City Government Week
- Student Perks continues its partnership with the City at City Hall.
- Youth Council partnered with Naturally PSL to receive a grant from the National Youth Leadership Council. Grant supports a service-learning project focused on environmental stewardship.
- Youth Council hosted its first-ever Outdoor Movie Night on November 1, 2025 an event designed to bring the community together in a fun and memorable way.

900+

Youth Council Volunteer Hours from meetings and events.

DIVERSE ECONOMY EMPLOYMENT OPPORTUNITIES

Expand Job Opportunities and Support Economic Development



ONGOING

Develop Additional Job Corridors of Opportunity

- Planning the program for developing a Jobs Corridor 2.0.
- At this time there is limited opportunity within the City, as substantial as Southern
 Grove, except in the western annexation area, where there are a few parcels within the
 City limits and potentially outside the City limits.
- · Staff exploring options and locations and working with IRSC and nonprofit partners.

ONGOING

50%

Workforce Housing Initiatives – Partnerships/Toolbox

Previously, the framework was presented to Council in Jun 2025 for title, vision, mission, and police guidelines which were approved by Council.

- Organizing a City Council workshop discussion to review and fine-tune program tools for implementation as well as stakeholder engagement events in collaboration with the Comprehensive Plan – Housing Elements updates.
- Finalize communications plan and strategies for workforce housing events with public at large and with developer focus groups.
- Present workforce housing initiative and potential ordinances in alignment with comprehensive plan updates.



Revitalize Eastern Port St. Lucie



Implement the Walton & One Master Plan

Walton & One will be a walkable, urban-style hub with a master plan that includes retail shops, restaurants, residential units, office spaces, hotels, entertainment venues, and public green spaces and trails with a **6,000-seat stadium** anchoring the development. The stadium will be home to the Port St. Lucie Sports Club, a new USL League One professional soccer franchise. The men's team matches are expected to begin in 2027, with a women's team to follow. The stadium will also host concerts, festivals, and other community events.

Reimbursement for a portion of the stadium and infrastructure costs will be from the Community Redevelopment Agency (CRA) using tax increment financing (TIF)—no general taxpayer funds are being used.

The Walton & One Master Plan includes:

- Up to 1,800 residential units
- Up to 100,000 SF retail / restaurant
- Up to 100,000 SF general office
- Up to 250 hotel rooms
- Over .5M SF in public spaces
- Nearly 2,000 parking spaces

ONGOING

Eastside Economic Development & US 1 Business Revitalization Strategy

- With the implementation of the Walton & One Master Plan, additional development and redevelopment on the east side of Port St. Lucie is anticipated.
- Team with Economic Development staff to evaluate businesses within Revised Original CRA and Expansion CRA for new initiatives including signage, facades and landscaping.



HIGH QUALITY INFRASTRUCTURE FACILITIES

Plan roadways, facilities and fiber to meet future needs while improving transportation and advancing water quality.





Plan Roadways, Facilities and Fiber for Future Needs



IN PROGRESS

Partner with FDOT to Accelerate Port St. Lucie Boulevard South

90%

Segment 3: Darwin Blvd to Gatlin Blvd.

Contract End Date: November 28, 2025

Port St Lucie Blvd. will be reconstructed from Darwin Blvd. to Gatlin Blvd. The existing open swale drainage system will be converted to curb and gutter and sidewalks will be added to both sides. This will match the proposed typical section both north and south of this project. Construction is partially funded through a Transportation Regional Incentive Program (TRIP) Grant.

• PSL Blvd.: Preliminary walkthrough action items, and final lift of asphalt are currently being addressed. Following the final lift of asphalt, any remaining asphalt corrections will be addressed as well as a final walkthrough.

1%

Segment 2.2: Paar Dr. to Alcantarra Blvd

Targeted End Date: January 30, 2028

• Sep 2025: Construction began

90%

Segment 2.1: Alcantarra Blvd to Darwin Blvd

Contract End Date: December 30, 2025

Construction of approximately one mile of roadway widening from 2 to 4 lanes. Project includes adding multi-use paths, landscaped median, signalized intersections, roadway lighting, curb and gutter, underground drainage, and relocation of water and sewer lines. Contractor is addressing items on the punch list in preparation for substantial completion.

0%

Segment 1: Becker Rd. to Paar Dr.

Targeted End Date: December 30, 2030, currently under design

• Dec 2026: Estimated completion of design



Plan Roadways, Facilities and Fiber for Future Needs

Public Works Administrative Building Rendering

IN PROGRESS

Public Works Administrative Building

60% Design

The campus was approved by the City Council in Sep 2025 to relocate this Facility to the Cameo Boulevard site.

- Jan 2026: Design of the new complex is on schedule to be completed
- Feb 2026: Construction/CEI Contract Execution
- Jun 2026: Construction groundbreaking planned.
- Sep 2027: Anticipated Completion.

ONGOING

Future Facilities Master Plan (including community centers)

With purchase of 300 NW Peacock, we are in design of our City Complex efforts for departmental locations including the expansion of City Hall and analyzing the traffic and parking volumes for determination of parking needs within the existing City Complex. This will provide a road map on how to best serve the Public and Customer Service needs for future Facilities.

• Dec 2026: Expected completion of design phase, which includes location of community centers.

COMPLETED

Citywide Fiber Network and Wi-Fi



- Completed in June 2025
- This project connects nearly every neighborhood within city limits, laying the groundwork for a smart city.



Improve Traffic Flow, Transportation Options and Walkability



ONGOING

Mobility Plan

- Nov 2025: Held stakeholder workshops on extraordinary circumstances.
- Dec 2025: Adopt Mobility Plan Update and Fees

IN PROGRESS

Expand Transportation Network

- Expanded microtransit and times of service
- California Boulevard and St Lucie West Boulevard Intersection Improvements feasibility & planning underway
- Southbend Blvd Improvements Feasibility & Planning underway
- Fall 2026: Complete Bayshore Blvd Improvements Design
- Ongoing: Coordinating with St. Lucie County Transit to install bus shelters and locate bus stops with roadway improvements
- April 2026: Construction expected to begin for the Port St. Lucie Intermodal Phase 2 Terminal. An amendment to the Interlocal Agreement is in review.

ONGOING

Village Green Corridor Drive Revitalization Project



Design is underway for the Village Green Drive Corridor Improvements which includes: survey, environment analysis, stormwater, geotechnical and pavement design. Stakeholder meetings are being organized.

Dec 2026: Complete design



Improve Water Quality



ONGOING

St. Lucie River C-23 Water Quality Project at McCarty Ranch

McCarty Ranch Water Farm, a series of Above-Ground Impoundments (AGIs) to help remove harmful nutrients from the C-23 canal, and serve as a source for a future Surface Water Treatment Plant. AGIs 1, 2, 3, 4 and 5 have been completed.

- Mar 2026: AGI 7A is in the design process (60%) Final Design to be completed by March (\$720,000 funded)
- FY 2027/2028: AGI 7A construction expected completion(\$9,500,000 not funded)
- **FY 2029/2030:** AGI 7B design expected completion (\$720,000 not funded)
- **FY 2031/2032:** AGI 7B construction expected completion. (\$11,000,000 not funded)

ONGOING

Septic to Sewer Master Plan Annual Projects

Through the CDBG program City Council has continued to approve a dedicated budget of \$100,000 each funding year to provide water sewer connection grants to low-income households. To date 50 water sewer connections for low-income households have been funded with CDBG.

 2025-2026 Indian River Lagoon Sagamore, Elkcam and Monterrey Waterways Grant (\$300,000): 11 of 73 available grant conversions completed to date. Pursuing additional funding via FDEP for \$4,750,000 over a five-year period.

As of Sep 2025:

11,163
Septic-to-Sewer conversions since 1999

12,445
Septic systems remain

3,748

Of the septic systems that remain are within 50 ft of a waterway



Improve Water Quality



ONGOING

Stormwater Management Plan Annual Projects

- SWW1 Rehabilitation construction completed. Upcoming Ditch Restoration, E-8 Canal Bank Stabilization, and E-8 Stormwater Treatment Area Construction.
- For FY 2025–2026, \$160,000 in CDBG funding has been allocated, along with \$400,000 from the Public Works Loan Program.
- Nov 24, 2025: The Pilot Residential Culvert Assistance Program will be presented to Council for approval, similar to the existing Water Sewer Connection Program.
- Nov 2025: Whitmore Baffle Box completion.
- Jan 2026: Design for Hog Pen Slough completion.
- Spring/Summer 2026: Construction for Hog Pen Slough HPS-60 Control Structure completion.
- March 29, 2027: A & B Project Control Structures (A-16, 17 & 18) along with A-14 Control Structures construction completion.
- Dec 2027: Floresta Phase 3 Baffle Box completion.

GOAL 6:



Advance culture and the arts, developing parks and public spaces to increase residents access to nature and recreation.



Initiative: The Port District

IN PROGRESS

Implement the Port District Master Plan

- The Port District won the 2025 Great Places in Florida People's Choice Award from the Florida Chapter of the American Planning Association (APA Florida). Top vote-getter for the 12th Annual Awards.
- Boardwalk is complete and restaurant groundbreaking took place on October 23, 2025.
- 14 new wayfinding signs installed and Port District's anchor base design complete.
- 90% design complete for new restroom facility at Botanical Gardens.
- 41 delineated parking spaces are being created at the Historic Homes site.
- Nov 2025: Start of design for the Port District Gateway Signage project includes five locations:
 - SE Port St. Lucie Blvd (west and east of Westmoreland Blvd): Vehicular Median Gateways
 - SE Westmoreland Blvd (north of SE Palm Beach Rd): Vehicular Monument
 - Lyngate Park NE Pedestrian Entrance (along SE Veterans Memorial Pkwy): Pedestrian Monument
 - Pioneer Park SE Pedestrian Entrance (along SE Westmoreland Blvd): Pedestrian Monument with integrated gate
- Mar 2026: Preserve trail complete.
- Jun 2026: Wilderness trail complete which includes 2.1 miles of multi-modal concrete trail.



Advance the Arts, Culture and Special Events



ONGOING

Increase Access to Entertainment and the Performing Arts

Continue pursuing grant funding to support a feasibility study for a performing arts spaces, including conceptual planning and strategies to meet the cultural needs of the community.

ONGOING Reimagine Special Events

- Oct 2025: Presented Special Events Study to City Council. City Council unanimously approved recommendations from the study
- Apr May 2026: Special Events Master Plan to be completed.

25 56,373

Number of Events Number of Attendees in FY 24/25 in FY 24/25

ONGOING

Public Art Master Plan Implementation

Working to improve Public Art webpage & Call to Artists enhancements. Public Art installations and improvements include:

- Ongoing: Utility Box Art Replacement Program
- Installed: Police Training Facility Monument
- Dec 2025: Port District Branching Anchor Murals
- In RFP, 3 months to select artist: Paar Drive Roundabouts (2)
- Recently approved, install in 7 months: City Hall Interior Suspended Artwork and Exterior Installation
- Early 2026 Planning for: Torino Regional Park Roundabout
- 2026: Village Green Drive General Design & Event Venue with functional art barricade
 concept



Implement the 10 Year Parks & Recreation Master Plan



Rendering of Fairytale Forest Playground for Torino Regional Park Phase 1

IN PROGRESS

Torino Regional Park Phase 1

50% Design Staff presented revised renderings of the updated design with Council expressing strong support. The redesign of skate park was presented, with Council requesting staff to hold public meetings to review updated layout with residents. Phase 1 of Torino includes Dragon's Lair Skate Park, Fairytale Forest Playground, Bugsville Splash Pad, Pickleball Courts, a covered Basketball Pavilion, Walking Trail, Covered Fitness Area, and support facilities

- Dec 2025: 90% design plans complete and ceremonial groundbreaking
- Apr 2026: Final Guaranteed Maximum Price for construction
- May 2026: Construction starts
- Jun 2027: Projected opening

IN PROGRESS

Tradition Regional Park



Tradition Regional Park is a 110-acre, City-owned park site located a quarter-mile from the existing Tradition Parkway Terminus (Fern Lake Roundabout). It has been envisioned as an active regional park. This park is being built in partnership with Mattamy Homes. Amenities include Baseball Quad, Multi-Purpose Field, Three Natural Grass Soccer Fields, BMX Facility, and support facilities.

- Dec 2025: Installation of site electrical, parking lot lighting, and pathway lighting
- Jan 2026: Completion of natural grass soccer fields
- Feb 2026: Completion of all-wheeled adaptive BMX track
- Mar 2026: Park opening

ONGOING

Expand Parks and Recreation Programming through partnerships



Developing an updated Recreation Program Plan as part of the 10-Year Parks & Recreation Master Plan, aligned with CAPRA Accreditation standards

17
New programs delivered

New programs launching soon including STEM workshops and senior art classes

10+
Additional programs in the planning phase

New outdoor programs

CULTURE, NATURE RECREATION

Implement the 10 Year Parks & Recreation Master Plan



Rendering of O.L. Peacock, Sr. Preserve playground

PROGRESS O.L. Peacock Sr. Preserve Construction

Construction is now underway at O.L. Peacock Sr. Park, following contract execution in Oct 2025 and the official pre-con meeting held in Nov 2025. The project is supported by a FRDAP grant and is expected to be largely complete in Apr 2026, with final completion anticipated by July 2026. There will be a number of upgrades to the park, including multi-purpose, open field and event lawn areas, a playground and pavilions, as well as upland walking trail loops.

- Nov 2025: Expected groundbreaking date
- July 2026: Expected completion

ONGOING Bikeways and Trails Expansion

- A 13-acre conservation area in The Port District will soon be a beautiful new destination for nature lovers with the construction of the Preserve Trail.
 - Aug 2025: Construction start
 - Mar 2026: Estimated completion
- Jan Jun 2026: Wilderness Trail construction includes 2.1 miles of 10-ft wide multi-modal concrete trail and restroom.
- Peacock Trail Connection to the park communication with FDOT in process.
- Torino Regional Park design for walkways and trails underway, currently at 50% completion.
- Hog Pen Slough boardwalk currently under design.
- Partnership with All Trails Public Lands Program to raise city trail awareness and trail analytics.

McCarty Ranch Camping Enhancements

- Conceptual Master Plan for the McCarty Ranch Preserve camping areas is complete
- Utility Systems installed main water line and acquiring materials needed to extend individual water service connections to each RV site with supported American Rescue Plan Act funds
- FY 2026: In CIP to install electrical service connections for RV camping. The new design will incorporate
 infrastructure to allow for up to 14 additional RV sites (current 6) to west and south of current area.
- Also considering improving access and circulation at McCarty Ranch following past traffic challenges.



Provide Excellent Value while Reducing Millage for Taxpayers

\$212,526,705

25/26 FUND 2.21% 2.44% FROM FY 24/25 \$5.1M INCREASE DUE TO INFLATION AND OVER FY 24/25 CAPITAL PROJECTS TOTAL BUDGET TOTAL BUDGET

The 2025 certified taxable value increased by 12.95% Tax Base over 2024 certified value, because of increased growth and Increase property appreciation, from \$22.7 billion (FY24/25) to \$25.6 billion (FY25/26) as of July's certification.

MILLAGE RATE

\$869,811,393

Millage rate is the tax rate per \$1,000 of taxable property value. The City's adopted Operating Millage rate is 4.6607 per thousand for FY 25/26. The adopted total millage rate is 4.9750. This is the tenth year the millage rate is reduced.



sessed impact of millage reduction on City taxes for a median home with a

The voter-approved debt service millage for Crosstown Parkway is reducing to 0.3143 in FY 25/26 from 0.3743 for FY 24/25

Operating Millage

Operating Millage is reducing

STORMWATER

Stormwater Fee will increase by \$6 for a total of \$189 for residential and \$141.75 for vacant property.

SOUTHERN GROVE

Southern Grove debt and tax payment reduced to \$1.9 million, which is supported by the Governmental Finance Fund.

SOLID WASTE

The Solid Waste Assessment Fee will increase to \$467.33 per contractual obligations with the City's solid waste vendor & land disposal fee adjustment by St. Lucie County.

ONGOING

Millage Rate Reduction



- Millage rate is the tax rate per \$1,000 of taxable property value. The City's adopted Operating Millage rate is 4.6607 per thousand for FY 25/26. The adopted total millage rate is 4.9750. This is the tenth year the millage rate is reduced.
- Staff will seek guidance from Council for millage rate objective for FY 26/27.

ONGOING

Smart City & A.I.



- Policy guidelines and training are in place as we expand the use of A.I. tools in 2025
- Implementation of a Smart City Roadmap and Data Strategy underway
- New digital signage plan approved. First installation at The Port District on Westmoreland Boulevard and more are being added to the city.
- Microsoft Copilot citywide rollout complete.



Enhance Customer Service



ONGOING

Expand 1PSL

- Top priority requests continue to be tracked and addressed by the City Leadership Team.
- Exploring options to improve app.
- Survey button consideration for current app users to obtain feedback.
- Working with IT to improve 1PSL options for residents and employees.

523,213 Total number of calls for 1PSL as of Sep 2025.

138,839 Total number of requests for 1PSL as of September 2025.

ONGOING

Innovate PSL: Improve Performance & Design through Innovation

- Continuing Innovate PSL Green Belt and Share-It Session training which will be added to 2026 Training Catalog.
- Currently working with Utility Systems on innovation project related to residential sewer systems.
- Innovate PSL Green Belt with Copilot introduction integration planned for Winter 2025.
- · Accelerating and expanding innovation training city-wide.
- Working with departments on strategic planning using human-centered design/innovation practices.
- 2025: Applying for What Works Cities Gold Certification.
- 2025: Partnering with US Digital Response on technology and innovation projects.
- 2026: Fireside Chats to be re-launched with different innovation topics and internal and external leaders in innovation.
- 2026: Innovation Challenges to be launched that will encourage cross-departmental team work to create better and more effective city systems while promoting data usage.



Improving Service & Performance



2025 PLATINUM

ONGOING

Development of East/West City Hall Annexes

To improve City services based on concentration of population growth. Project to be analyzed and developed as part of the Facilities Master Plan including the Real Time Public Safety Operations Center. The Building Department purchased the existing building and property at 300 NW Peacock Blvd in July 2025. Staff are in the process of various building improvements and interior renovations for some City Departments to serve at this location on west side of the City. Improvements are estimated to take 8 to 12 months to complete.

ONGOING

Organizational Development

- Awarded Bell Seal for Workplace Mental Health (Platinum Winner)
- **Tuition Assistance Program** Continuing to support employee growth and development through education funding.
- Employee Focus Groups Actively gathering feedback to enhance workplace culture and engagement.
- New Wellness Platform Launching a more engaging wellness experience to support physical and mental well-being.
- **Spirence:** Online Mental Health Platform Introducing Spirence, a new benefit offering employees accessible, confidential mental health resources.
- Oct 2025: Formalized City's Subsidy Policy and Revised Retiree Health Insurance Policy from Rule of 75 to Rule of 62
- 2026: Update City's Rules and Regulations, P.A.T.H. new High School Internship Program

ONGOING

Intergovernmental Priorities Advancement

- State and Federal Appropriations Recommendations presented, in partnership with Grants & Advocacy Team. State Appropriations submitted.
- Launched Legislative Strike Team to monitor and inform about any impending legislation, specifically around property taxes and sovereign immunity.
- Joint City/County session planning underway.

IN PROGRESS

City Hall Campus Development

- Jan 2026: Complete City Hall Lobby renovation and additional parking
- Sep 2026: Complete Design for City Hall Expansion & City Complex Parking Garage



Port St. Lucie, FL
The National Community Survey

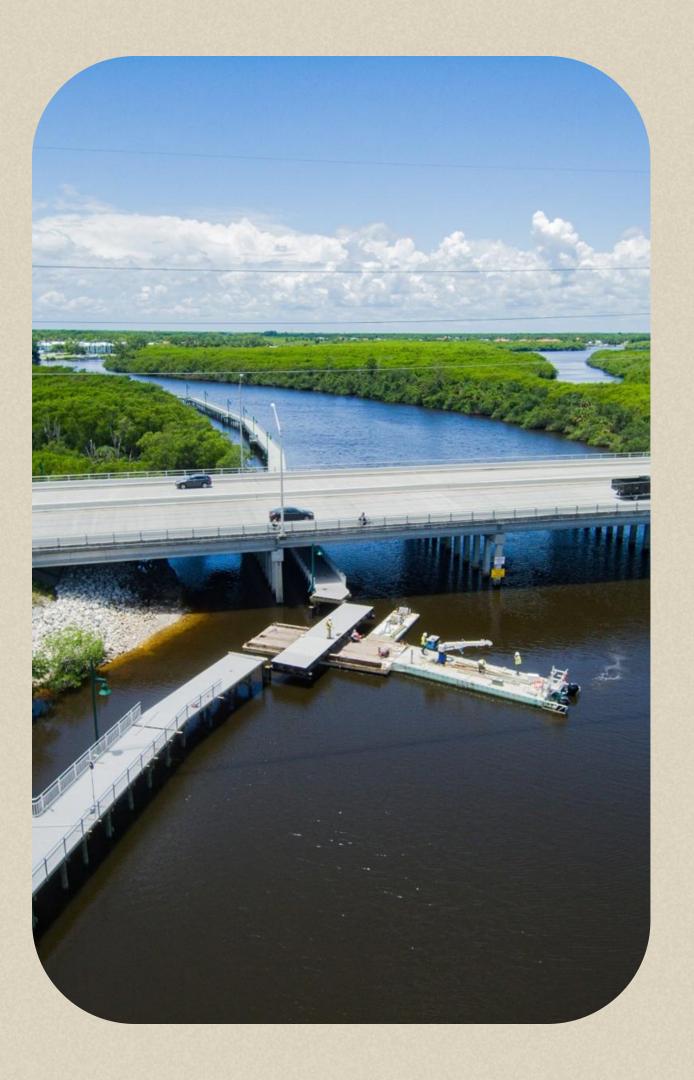
Report of Results 2025



Recommend Polco: National Research Center for conducting community survey after making the following improvements:

- 1. Survey customization with fewer questions
- 2. Outreach options including texting to better reach younger audiences
- 3. Increased sample size from 3,000 to 3,500 with a target of 400 responses
- 4. More access to survey response demographic information
- 5. Survey analyst available to present results remotely
- 6. Regional and other benchmarking options, in addition, to the national benchmark

POLCO COMMUNITY SURVEY



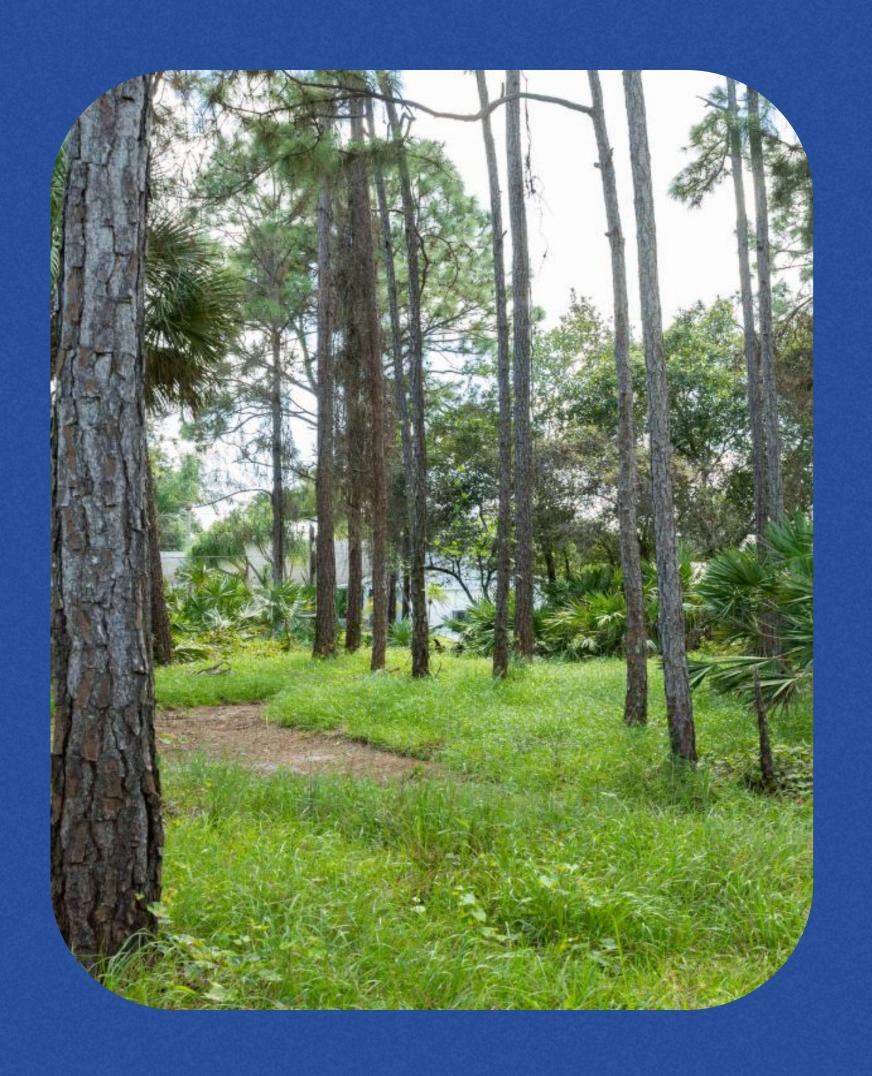
PROPOSED QUESTIONS

Staff has shared the suggested National Community Survey Instrument that includes recommended questions for removal along with past custom questions. This aligns with the Council's feedback to create a more concise survey.

Residents will have the chance to address the removed questions through a non-statistically significant survey panel at various times during the year, or these questions can be included in the survey for the following year.

CUSTOM SURVEY QUESTIONS

- 1. Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.
- 2. Please rate each of the following aspects of Port St. Lucie communications:
- 3. What are the top three priorities you would like the City to focus on in the next year?



REQUESTED ACTION

Staff Recommendation: Move that the Council accept the Strategic Plan Progress Report and finalize the Annual National Community Survey™.



