

## Application Form

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### Profile

Candy \_\_\_\_\_ D \_\_\_\_\_ Bergman \_\_\_\_\_  
First Name Middle Initial Last Name

3957 SW Savona Blvd \_\_\_\_\_  
Home Address

Port Saint Lucie \_\_\_\_\_ FL \_\_\_\_\_ 34953 \_\_\_\_\_  
City State Postal Code

candaceber@gmail.com \_\_\_\_\_  
Email Address

What district do you live in? <http://www.cityofpsl.com/districts> \*

District 3

Mobile: (813) 454-9574 \_\_\_\_\_  
Primary Phone Alternate Phone

### Retired?

Yes  No

Datacomm Networks \_\_\_\_\_ Sr. Systems Engineer \_\_\_\_\_ VOIP \_\_\_\_\_  
Employer Job Title Occupation

### Which Boards would you like to apply for?

Solid Waste Task Force: For Review

### Were you nominated or recommended to apply by the Mayor or a Councilmember?

Yes  No

### Please Agree with the Following Statement

I have read and guarantee that I meet all the requirements for board service.

I Agree

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### Interests & Experiences

#### Why are you interested in serving on a board or committee?

I have always wanted to be more active in my community. I went through HOA certification when I lived in Boynton Beach but moved before I had a chance to be elected to the board.

Candy D Bergman

**Why do you think you are qualified to serve on this board or committee?**

I am very unhappy with the current lack of interest to collect waste (trash, recycling, yard and bulk)

**Brief description of Education & Experience**

Although I do not have direct experience with waste management, I am opening to reading, learning and providing input.

[CandaceBergmanResume.doc](#)

Upload a Resume

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**Demographics**

**Ethnicity**

Caucasian/Non-Hispanic

**Gender**

Female

10/02/1966

Date of Birth

**Do you now serve on any City Board, Committee or other Governmental Board or Committee? (NOTE: You cannot serve on more than one Board or Committee within the City of Port St. Lucie during the same time period.)**

Yes  No

**Are you a registered voter?**

Yes  No

**How long have you been a City resident?**

Since October 2020

**Have you attended the City University classes?**

Yes  No

**Are you a United States Citizen?**

Yes  No

**Are you presently employed by the City of Port St. Lucie?**

Yes  No

**Are you a current or former law enforcement officer, other employee\* or the spouse or child of one who is exempt from public records disclosure under FS 119.07?**

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Yes  No

**Have you ever been convicted of a crime, pled guilty or no contest to a criminal charge, or entered into an agreement setting forth the terms leading to the reduction or dismissal of the charges?**

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Yes  No

**Please Agree with the Following Statement**

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**I agree that all of my answers are truthful and accurate to the best of my ability. I understand that if I have falsified any information my application will be withdrawn and I will not be considered for appointment.**

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I Agree

# Candace “ Candy” Bergman

3957 SW Savona Blvd.  
Port Saint Lucie, Fl. 34953

Phone: 561-613-2343  
Email:candaceber@gmail.com

## **Objective:**

To obtain a position requiring strong analytical and organizational skills in the business environment, in a growing company that promotes team work. If you are seeking a dedicated team member you will find one in me.

## **Experience:**

### **Sr. System Engineer Present**

**June 2018-**

Datacomm Networks

Tampa, FL

- Compete single/multi site Mitel installations.
- Work with Carriers to schedule cut overs to lesson down time for customer.
- Configure and maintain Microsoft server environment.
- Prepare detailed documentation for delivery to customer after installation is complete.
- Presales Engineering to ensure customer has all necessary components for a successful install.
- Prepare training and administrator documentation.
- Deliver end user and administrator training.
- Install and maintain support on StarLeaf video conferencing.
- Mange support tickets
- Troubleshoot cabling issues on site and correct.
- Complete cabling cross connects on site without involving additional, allowing a cost savings to customer.
- Connect and maintain any necessary paging equipment.
- Perform thorough testing of new installation.
- Complete in-depth discovery with customer on how phone system should work prior to sales and installation.
- Work closely with local IT staff to ensure all network aspects are addressed prior to onsite installation.
- Provide exceptional Customer Service.

**Service and Repair Manager  
BCN Telecom**

**July 2014- June 2018  
Boca Raton, Fl.**

- Manage Call Center Repair Group.
- Monitor agent behaviors, efficiency and availability.
- Oversee responsibilities and performance of team.
- Work directly with all major telecommunication carriers on repair issues for BCN Wholesale

Customers.

- Work with Provisioning to assist in deployment of new hosted phones.
- Manage 3<sup>rd</sup> party vendor for Cradlepoint and Blue Socket AP installations
- Work with 3<sup>rd</sup> party vendor on turn up of Cradlepoint and Blue Socket AP installations.
- Work directly with customers to design and repair hosted phone issues.
- Process invoices for Inside Wiring vendor.
- Implement new processes and procedures for Repair group.
- Administer Prairie Fyre Call Center Solution.
- Maintain Mitel PBX.
- Manage all escalations.

Independent Shoretel Contractor

January 2014 - July 2014

- Provided ongoing Shoretel Support for customers.

Systems Engineer II  
Datacomm Networks

Feb 2012–Dec 2013  
Tampa, Fl

- Manage project from time of sale until installation is complete.
- Compete single/multi site Shoretel installations.
- Work with Carriers to schedule cut to lesson down time for customer.
- Configure and maintain Microsoft server environment.
- Prepare detailed documentation for delivery to customer after installation is complete.
- Presales Engineering to ensure customer has all necessary components for a successful install.
- Manage staff that was assigned to project.
- Prepare training and administrator documentation.
- Deliver end user and administrator training.
- Install and maintain support on lifesize video conferencing.
- Complete support tickets.
- Troubleshoot cabling issues on site and correct.
- Complete cabling cross connects on site without involving additional, allowing a cost savings to customer.
- Present hand off to customer.
- Connect any necessary paging equipment.
- Perform thorough testing of new installation.
- Complete in depth discovery with customer on how phone system should work.
- Work closely with local IT staff to ensure all network aspects are addressed prior to onsite installation. This would lead to a 25% time savings at installation.
- Maintain exceptional Customer Service.
- Conduct follow up calls with Customer to ensure complete satisfaction

System Engineer (Contractor)  
Consultis

Aug 2011–Jan 2012  
San Antonio, Tx

- Compete single/multi site Shoretel installations.

- Manage project from time of sale until installation is complete.
- Prepare training and administrator documentation.
- Deliver end user training.
- Complete support tickets.
- Troubleshoot cabling issues on site and correct.
- Complete cabling cross connects on site without involving additional, allowing a cost savings to customer.
- Perform thorough testing of new installation.
- Work closely with local IT staff to ensure all network aspects are addressed prior to onsite installation. This would lead to a 25% time savings at installation.
- Maintain exceptional Customer Service.
- Conduct follow up calls with Customer to ensure complete satisfaction

Project Coordinator  
Communication Resources Inc.

October 2010 - Aug 2011  
Knoxville, FI

- Compete single/multi site Shoretel installations.
- Manage project from time of sale until installation is complete.
- Work with Carriers (Windstream, Verizon, ATT) to schedule cut to lesson down time for customer.
- Configure and maintain Microsoft server environment.  
Install and maintain support on lifesize video conferencing.
- Prepare detailed documentation for delivery to customer after installation is complete.
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- Maintain exceptional Customer Service.

Project Coordinator  
Advanced Communications

May 2007–Aug 2010  
Morristown, TN

- Compete single/multi site Shoretel installations.
- Manage project from time of sale until installation is complete.

- Work with Carriers (Windstream, Verizon, ATT) to schedule cut to lesson down time for customer.
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- Work closely with local IT staff to ensure all network aspects are addressed prior to onsite installation. This would lead to a 25% time savings at installation.
- Maintain exceptional Customer Service.

Technical Analyst  
Victory Automotive

October 2005–May 2007  
Morristown, TN

- Troubleshoot network related issues.
- Configure Sonicwalls for deployment to remote locations.
- Maintain security on Reynolds and Reynolds.
- Maintain exceptional customer service.
- Install, repair, replace all computer equipment.
- Complete nightly backups of all systems.
- Complete procurement of all computer equipment.

Regional Information Technology Manager  
Weitz Construction

2002 - 2005  
West Palm Beach, Fl.

- Troubleshoot network related issues.
- Complete setup of job site trailers with all required equipment (computers, printers, MFP's)
- Completed installation of Avaya Partner keys systems at job site trailers.
- Maintained complete inventory of all equipment in Florida region.
- Completed all necessary cabling at job site trailers.
- Installed InterTel PBX at new main office location.
- Conducted new employee orientation for all electronic applications.
- Prepared training documentation on all electronic applications.
- Maintain exceptional customer service.
- Install, repair, replace all computer equipment.
- Complete nightly backups of all systems.

- Complete procurement of all computer equipment.
- Prepare disaster recovery documentation.