

2021 ICMA Awards: Certificate of Excellence in Performance Management

May 9, 2022

City Manager's Office



Congratulations Port St. Lucie!

- ICMA Certificate of Excellence in Performance Management
- Highest level of recognition from ICMA
- Wonderful to obtain with our first application
- Only 30 other cities/counties in the nation received the highest-level Certificate of Excellence in 2021



Congratulations PSL!

- Criteria include incorporation of:
 - data gathering and verification
 - public reporting
 - benchmarking and networking,
 - strategic planning,
 - community surveying,
 - staff development,
 - dashboarding, and
 - continuous improvement.

“This is testament to your efforts to incorporate performance management into your public reporting, training, and planning.”

ICMA

INTERNATIONAL CITY/COUNTY
MANAGEMENT ASSOCIATION

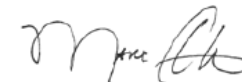
This
Certificate of Excellence
is presented to

Port St. Lucie, Florida

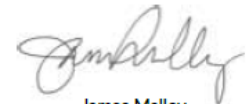
for exceeding the standards established by the International City/County Management Association in the identification and public reporting of key outcome measures, surveying of both residents and employees, and the pervasiveness of performance management in the organization's culture.

Presented in conjunction with the
107th ICMA Annual Conference

October 4, 2021



Marc A. Ott
ICMA Executive Director



James Malloy
ICMA President