

Application Form

Profile

Alfreda

First Name

Wooten

Last Name

5495 NW Evanston Avenue

Home Address

Port St Lucie

City

FL

State

34983

Postal Code

fplretireetreasurecoast@gmail.com

Email Address

What district do you live in? <http://www.cityofpsl.com/districts> *

District 4

Retired?

Yes No

n/a

Employer

n/a

Job Title

n/a

Occupation

Which Boards would you like to apply for?

Planning & Zoning Board: Submitted

Were you nominated or recommended to apply by the Mayor or a Councilmember?

Yes No

Please Agree with the Following Statement

I have read and guarantee that I meet all the requirements for board service.

I Agree

Interests & Experiences

Why are you interested in serving on a board or committee?

Current Board Member

Why do you think you are qualified to serve on this board or committee?

Already serving on the Board.

Brief description of Education & Experience

Resume attached

[Wooten_Alfreda_Resume_2022.doc](#)

Upload a Resume

Demographics

Do you now serve on any City Board, Committee or other Governmental Board or Committee? (NOTE: You cannot serve on more than one Board or Committee within the City of Port St. Lucie during the same time period.)

Yes No

If Yes, please list:

Planning & Zoning

Are you a registered voter?

Yes No

How long have you been a City resident?

17 years

Have you attended the City University classes?

Yes No

Are you a United States Citizen?

Yes No

Are you presently employed by the City of Port St. Lucie?

Yes No

Are you a current or former law enforcement officer, other employee* or the spouse or child of one who is exempt from public records disclosure under FS 119.07?

Yes No

Have you ever been convicted of a crime, pled guilty or no contest to a criminal charge, or entered into an agreement setting forth the terms leading to the reduction or dismissal of the charges?

Yes No

Please Agree with the Following Statement

I agree that all of my answers are truthful and accurate to the best of my ability. I understand that if I have falsified any information my application will be withdrawn and I will not be considered for appointment.

I Agree

Ms. Alfreda Wooten
PO Box 880913
Port St Lucie, FL 34988
Awrealtor2019@gmail.com
Mobile: 772-206-1429

Education:

Miami-Dade Community College – Associate Science Degree –
Nova Southeastern College (Davie) Associate Science Degree
American Institute for Paralegal – Certificate (Corporate Real Estate)
Bismarck State College –Electrical Engineering Technology
Florida Supreme Court Mediator – Civil & County
Gold Coast Real Estate School – Licensed Realtor Associate

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Summary of Qualifications:

- ◇ Customer Service (40+ years)
- ◇ Skilled in Desktop Applications
- ◇ Certified Energy Manager (CEM) to perform Business Energy Evaluations for electrical usage Residential, Commercial & Industrial
- ◇ Electrical designer for current & new electrical service
- ◇ Regulatory Rate case preparation, Rates, Tariff and Florida Administrative Codes(FAC)
- ◇ Nuclear Power Plant with Nuclear Regulatory Commission (NRC) Rules & Regulations, Procedures, Corrective Actions, Fleet and Industry requirements
- ◇ Florida Notary Public

Employment History:

Florida Power & Light Company

2021 – 5/2022 **Senior Account Manager**
Enhance, develop and maintain relationships with key Government Municipalities & Major Accounts customers. This includes the School Boards, Colleges and Department of Transportation. Key responsibilities include account management, customer advocacy, technical expertise and sales for a wide variety of industry segments, presentations to internal/external audiences and the coordination across FPL operational areas to ensure superior customer service.

2016 – 2021 **Account Manager**
Develop, enhance and maintain relationships with key assigned large commercial/industrial and governmental customers. Ensure customer needs and FPL interests are properly balanced and that FPL continues to be the preferred provider of energy. Key

responsibilities include account management, customer advocacy, technical expertise and sales for a wide variety of industry segments, presentations to internal/external audiences and the coordination across FPL operational areas to ensure superior customer service.

2014 – 2016

Small /Medium Business Account Manager (BAM)

Responsible for business account management, building customer relationships, provide technical expertise in distribution and customer service for assigned accounts in the Treasure Coast/Brevard area, West Palm Beach, Fort Lauderdale and Sanford Florida area.

2011 – 2014

Regulatory Affairs - Consumer Issues Analyst

The Consumer Issues Analyst is the liaison for the Business Units and the Florida Public Service Commission (FPSC) on all customer complaints. Ensure that all written responses from the Business units are fully and thoroughly investigated and the issues are addressed in a timely manner. Ensure that FPL is in compliance with the Florida Administrative Code (FAC) and/or the Tariffs when addressing customer issues. All requests and issues from Governmental Agencies and Tallahassee are handled via Regulatory Affairs. Review, update and advise the Business units on customer correspondence from the PSC Docket Correspondence website on the Rate Case issues.

2008-2011

Senior Nuclear Analyst – St Lucie Power Plant

Manage the Corrective Action Program. Ensure the Power Plant meets its responsibility to provide for adequate safety of the workers and the public. Ensuring CAQ and Non CAQ issues are identified. Monitor outage daily reports that are generated for review and distribute for resolution. Review and update procedures to ensure the Site complies with applicable NRC laws and legal requirements. Ensure failures to meet regulatory expectations are promptly identified and appropriate corrective actions are taken. Facilitate Initial Screening Team meetings. Generate Reports to Management on status of outstanding issues and completion dates if any discrepancies occur. Facilitate team meetings with peers and management on a daily basis. Check the Industry (Nuclear Plants) throughout the United States on issues that may affect St Lucie Plant. Interface with FPL Transmission/Distribution on outage related issues and maintenance that may affect the Plant.

2005.2008

Project Construction Manager- (Electrical Engineer Planner)

Responsibilities included designing electrical distribution needs for Commercial /Industrial & Residential communities with new homes. Provide cost estimates for new construction and existing structures. Ensure hardening, reliability, relocation and maintenance projects are cost effective and on schedule. Evaluate electrical reliability and load on transmission system. Handle any Public Service Commission complaints for the, St Augustine Florida, Jacksonville Florida, Daytona Beach Florida, Treasure Coast, Vero Beach, Brevard County and Palm Beach County area.

Previous jobs roles held from 2002 – 1978:

2002-2005	Quality Consultant /Coordinator/Analyst for Field Employees
1994-2002	Business Account Specialist (BAS) for Miami-Dade County Area
1991.1994	System Analyst – Information Management Department (IM)
1987.1991	Team Lead in Customer Accounting
1986.1987	Residential Field Representative for Miami-Dade County Area
1984.1986	Front Counter Customer Service Representative/Cashier
1981.1984	Customer Service Telephone Representative (CSRT)
1980.1981	Collections Specialist (past-due accounts, skip tracing, fraud)
1978.1980	Executive Secretary to Vice President (Fuel Resources)

Certificates:

Florida Supreme Court **Certified County Mediator** – 10/2016-Current
Division of Real Estate Licensed Sales Associate –SL3443555
Leadership Brevard (Lead Brevard) Training – 05/2016
West Palm Beach Leadership Development Training – 06/2015
The Leadership Foundations Curriculum – 09/2016
Self-Awareness and Authentic Leadership
Performance Coaching and Feedback
Emotional Intelligence and Leadership Strengths
Developing High Performing Teams and Individuals
Leading through Change and Influence

Committees & Board of Directors:

Supervisor of Elections Clerk for Gertrude Walkers – 08/2005 - Current
Board of Director for the South Florida Red Cross – 01/2019 - Current
Board of Director for the City of Port St Lucie P & Z – 06/2019-Current
Board of Director for the Chamber of Commerce for Palm Bay – 06/2019 - Current
Board of Director for the Florida Government Finance Officers Association (FGFOA)
Hospitality Team for the State of Florida Chapter – 01/2018 - Current
Realtors Association Board of Directors for Broward/Palm Beaches/St. Lucie County – 01/2020 - Current
Women Leaders Summit of Florida – 08/2021 – Current
Board of Directors for WeVenture Organization (Florida Tech Institute in Brevard County)