

CITIZEN ENGAGEMENT REPORT

2025 #IAmPSL
Citizen Summit



May 2025

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INTRODUCTION

Each year, the #IAMPSL Citizen Summit transforms Port St. Lucie's Strategic Plan into a hands-on experience where residents shape the City's future. Now in its eighth year, the Citizen Summit continues to break the mold of a traditional government meeting. It's fun, free, and family-friendly, offering residents of all ages a chance to learn about the City's seven Strategic Goals and share direct feedback through engaging and interactive experiences..

This year's Summit was held on February 1, 2025, at the Port St. Lucie Community Center and **welcomed a record-breaking 1,000+ residents** from across the City. Upon arrival, attendees received a tote bag with their Strategic Plan roadmap, PSL Bucks, and a pencil to help them navigate more than 25 booths—each designed to spark conversation, invite questions, and gather meaningful community input. For the first time, based on training from Bloomberg Center for Public Innovation at Johns Hopkins, the 2025 Citizen Summit introduced interactive prototypes at various booths, allowing residents to engage with projects in a more hands-on way. Instead of just dot-voting, participants were invited to move pieces, rearrange elements, and manipulate models to visually and physically represent their ideas.

This new approach offered another dynamic and inclusive way for residents of all ages to share feedback, reflect preferences, and imagine future improvements—adding an exciting layer of engagement to the Summit experience. Through the roadmap and booth activities, residents provided **9,531** poll responses and submitted **1,988** comments, both at the in-person Summit and through the online survey.



This year's theme, "**Naturally PSL: Green Spaces & Places**," was inspired directly from resident feedback gathered during the 2023 Citizen Summit, where participants identified a strong desire to preserve and expand access to green space across Port St. Lucie as their #1 priority in a participatory budgeting activity. In response, the City embarked on a journey throughout 2024 to understand how to expand "green space" and what it really means to residents. Through a collaboration with Bloomberg Philanthropies and Centre for Public Impact, the City used human-centered design to deeply explore these perspectives.



INTRODUCTION

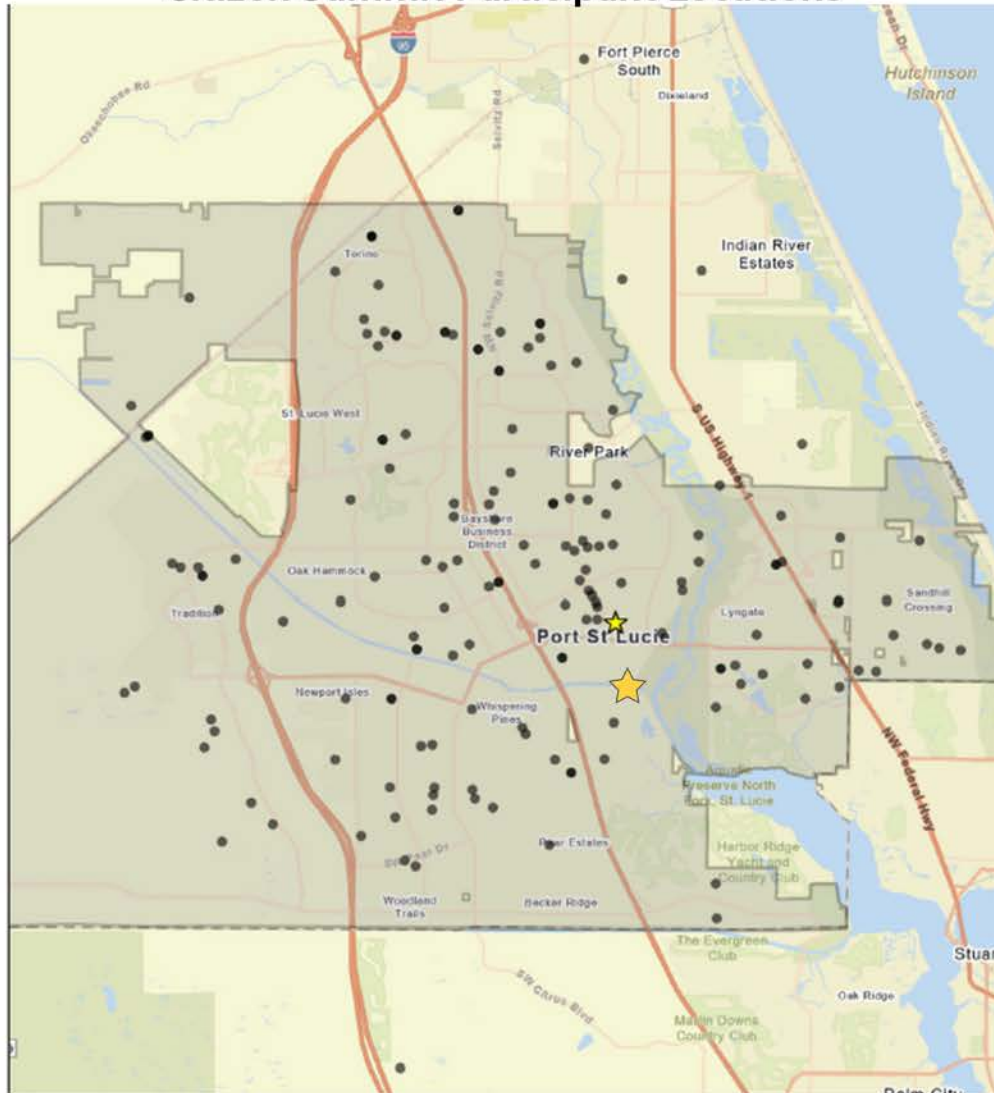
Over a 9-month engagement process, City staff conducted interviews, hosted workshops, and co-created solutions alongside residents to develop the

Naturally PSL initiative—a commitment to protecting the environment, connecting people to nature, and designing spaces that reflect community values. What started as an idea shaped by public input grew into a citywide initiative.

During the process, the City learned that many residents were unaware of the great parks and trails available. In response, the City created a trails map and, to further promote awareness, featured the trails on the back of this year's Citizen Summit t-shirt.



Citizen Summit Participant Locations



The yellow star shows location of Citizen Summit at the Community Center.

INTRODUCTION

In April 2025, the City was proudly named a finalist for the National Civic League's All-America City Award—with our Naturally PSL initiative featured as one of the leading efforts in the "Advancing Environmental

Stewardship" category. This recognition is a testament to the power of listening to residents and co-creating solutions that reflect a shared vision for a sustainable and inclusive future.



Port St. Lucie, FL

2★0★2★5

All-America City Finalist

www.nationalcivicleague.org

The #IAmPSL Citizen Summit is increasingly utilized as a model for other cities. The City of Columbia, Missouri visited the Summit last year and debuted their own Summit this spring. Port St. Lucie was honored to host the Centre for Public Impact visiting city teams from across the country during this year's Citizen Summit. Their visit reflected the growing national recognition of Port St. Lucie's leadership in community engagement and environmental stewardship.

Community partners played an essential role in bringing the event to life:

- **St. Lucie Public Schools** supported the event by coordinating student performances and participation. Students from Northport K-8 served refreshments as part of their culinary program, while student bands from Fort Pierce Westwood Academy, Southern Oaks Middle School, and Samuel Gaines Academy of Emerging Technologies energized the crowd with live music.
- The **Boys & Girls Clubs of St. Lucie County** brought their Mobile Club, complete with STEM experiments and creative games to engage children in learning while having fun.
- The **Children's Services Council** provided free books to children and hosted a booth that gathered parent input on youth programming.
- The **St. Lucie County Transportation Planning Organization (TPO)** gave away bike helmets and offered fittings on site, while also discussing transportation safety and infrastructure projects.
- The **Oxbow Eco-Center and St. Lucie County Environmental Resources Department** educated attendees on local conservation efforts, trails, and eco-tourism opportunities.
- **St. Lucie County Transit** offered information on the ART (Area Regional Transit) system, including fare-free routes and a new micro-transit pilot program, which allows riders to book shared rides in designated zones.
- The **City's Youth Council** returned for their second year, hosting their own booth, interacting with peers and adults alike, and facilitating dialogue about teen programming and civic engagement.

INTRODUCTION

City departments also went above and beyond to connect with residents and showcase how their work ties into the Strategic Plan. Activities ranged from in-depth engagement on the Parks & Recreation 10-Year Master Plan to envisioning new Mobile City Hall to an immersive Comprehensive Plan experience.

Residents were also given \$100 in PSL Bucks and asked to “spend” them on the initiatives that mattered most to them. Over **\$44,100** was allocated, with the highest amount going toward Reducing Traffic Congestion (\$7,220)—giving City leaders a tangible view of community priorities.

This Citizen Engagement Report includes feedback collected through Summit booths, roadmaps, and the online survey, as well as insights from the National Community Survey (scientific and open-participation responses). In total, the City analyzed over **9,500** poll responses and **8,100+** comments to inform the annual update of the Strategic Plan.

Each goal section that follows contains a breakdown of feedback, sample resident quotes, and visual data summaries to highlight what matters most to the people of Port St. Lucie. The comments numbers highlighted in green show the top comment from the particular data source.

Together, we’re making Port St. Lucie a more connected and forward-thinking city—shaped by those who call it home.



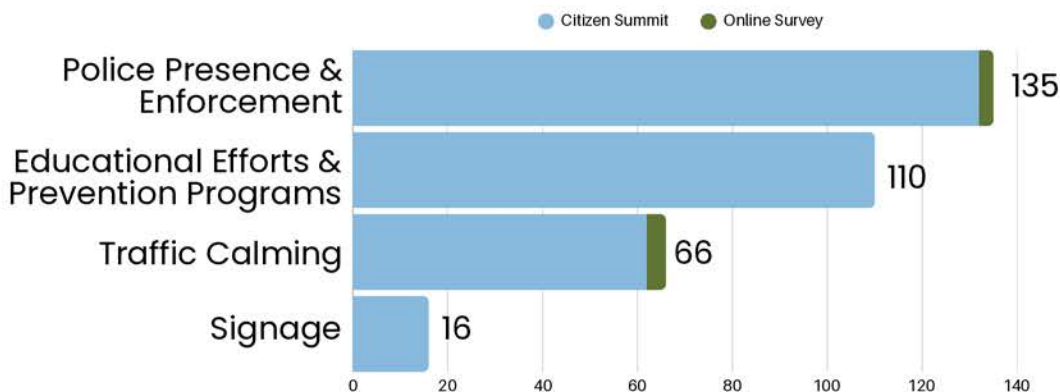
GOAL 1: SAFE, CLEAN & BEAUTIFUL

At the heart of Port St. Lucie's Safe, Clean & Beautiful goal is the City's commitment to ensuring a safe city that residents take pride in. The Police Department provided citizen engagement on the work they do that helps Port St. Lucie remain one of the nation's safest cities including the construction of the Police Training Facility. Traffic safety and traffic calming remains a top priority, with ongoing efforts to reduce crashes and promote safe driving habits. In partnership with St. Lucie TPO, the City also distributed free bicycle helmets and raised awareness about pedestrian and cyclist safety.



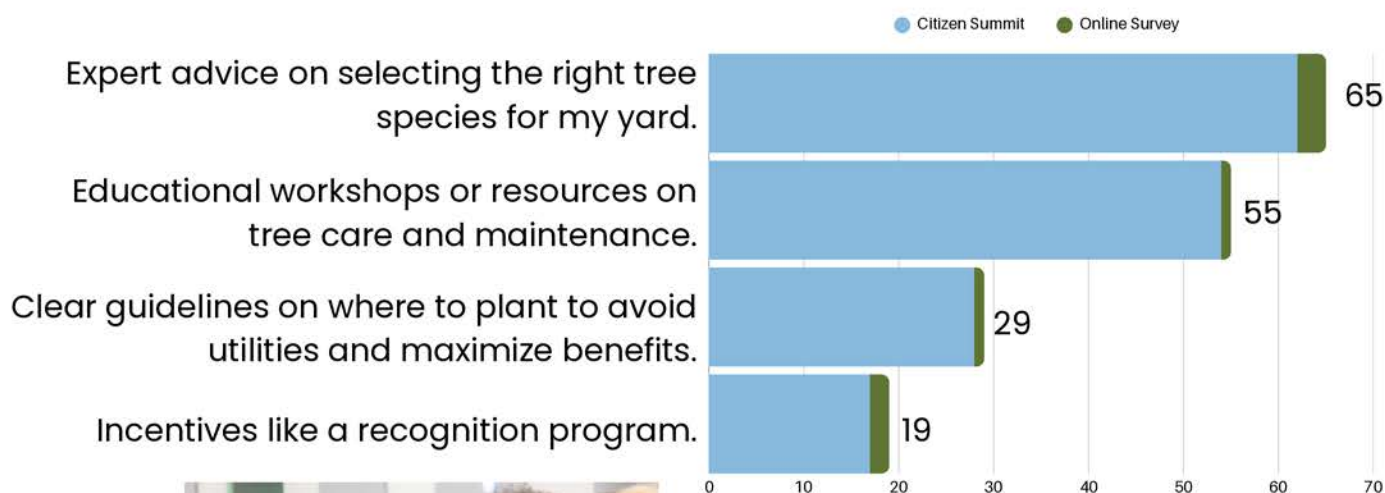
Focused on the Clean & Beautiful, the City is prioritizing the tree canopy and supporting initiatives including Keep Port St. Lucie. New gateway signs debuted this year that will soon welcome residents and visitors with vibrant, inviting entry points to the city. To ensure streets stay beautiful, Code Enforcement showcased a new prototype, inviting residents to spot the violations as part of the ongoing effort to keep major corridors like Port St Lucie Blvd attractive and well-maintained.

Where do you think we should focus our resources and/or efforts to reduce traffic incidents and speeding?



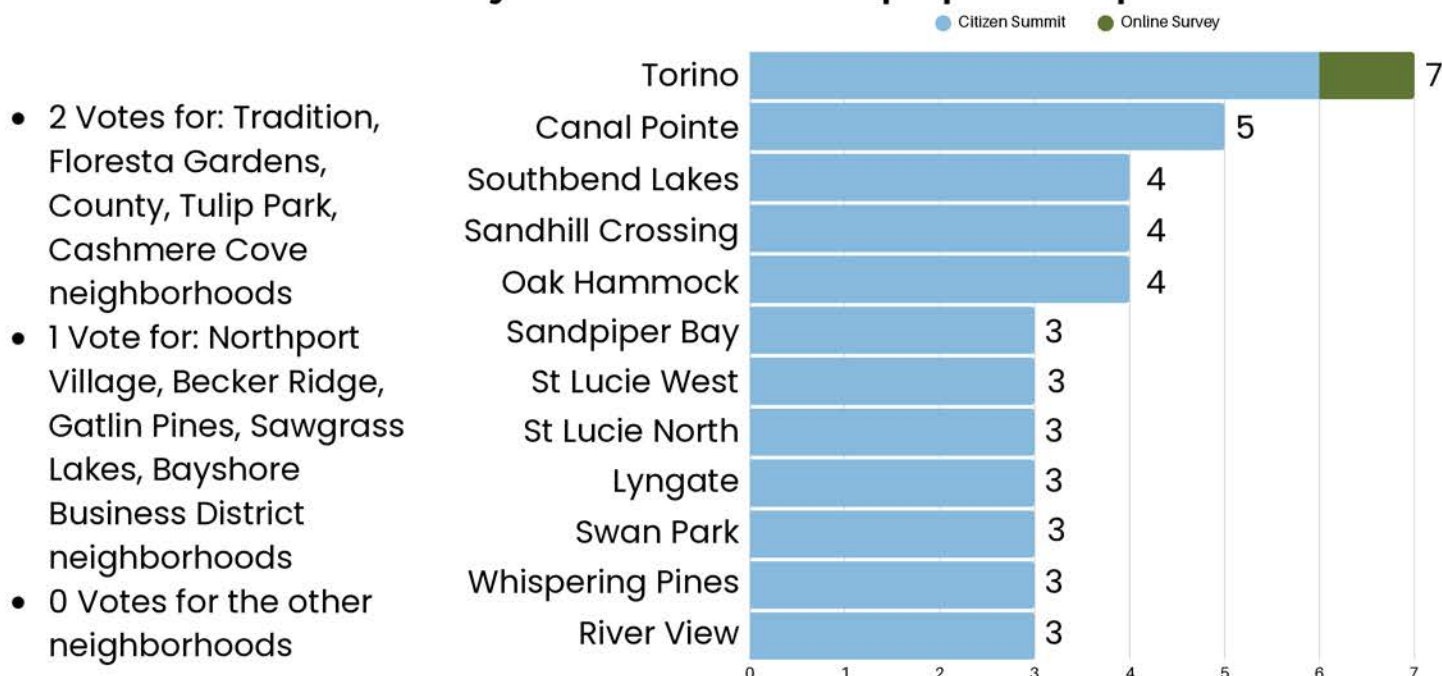
GOAL 1: SAFE, CLEAN & BEAUTIFUL

The City received a \$1 million tree grant to plant trees in neighborhoods but within a limited area. We want to expand the program City-wide. What would help you to plant a tree at your home?



"Add a neighborhood cleanup day for everyone to become involved in while maintain[ing] a safe and beautiful environment."
-Citizen Summit Attendee

We are looking to expand the cleanup beyond the annual event. Where would you like to see the Pop-up Clean-ups?



- 2 Votes for: Tradition, Floresta Gardens, County, Tulip Park, Cashmere Cove neighborhoods
- 1 Vote for: Northport Village, Becker Ridge, Gatlin Pines, Sawgrass Lakes, Bayshore Business District neighborhoods
- 0 Votes for the other neighborhoods

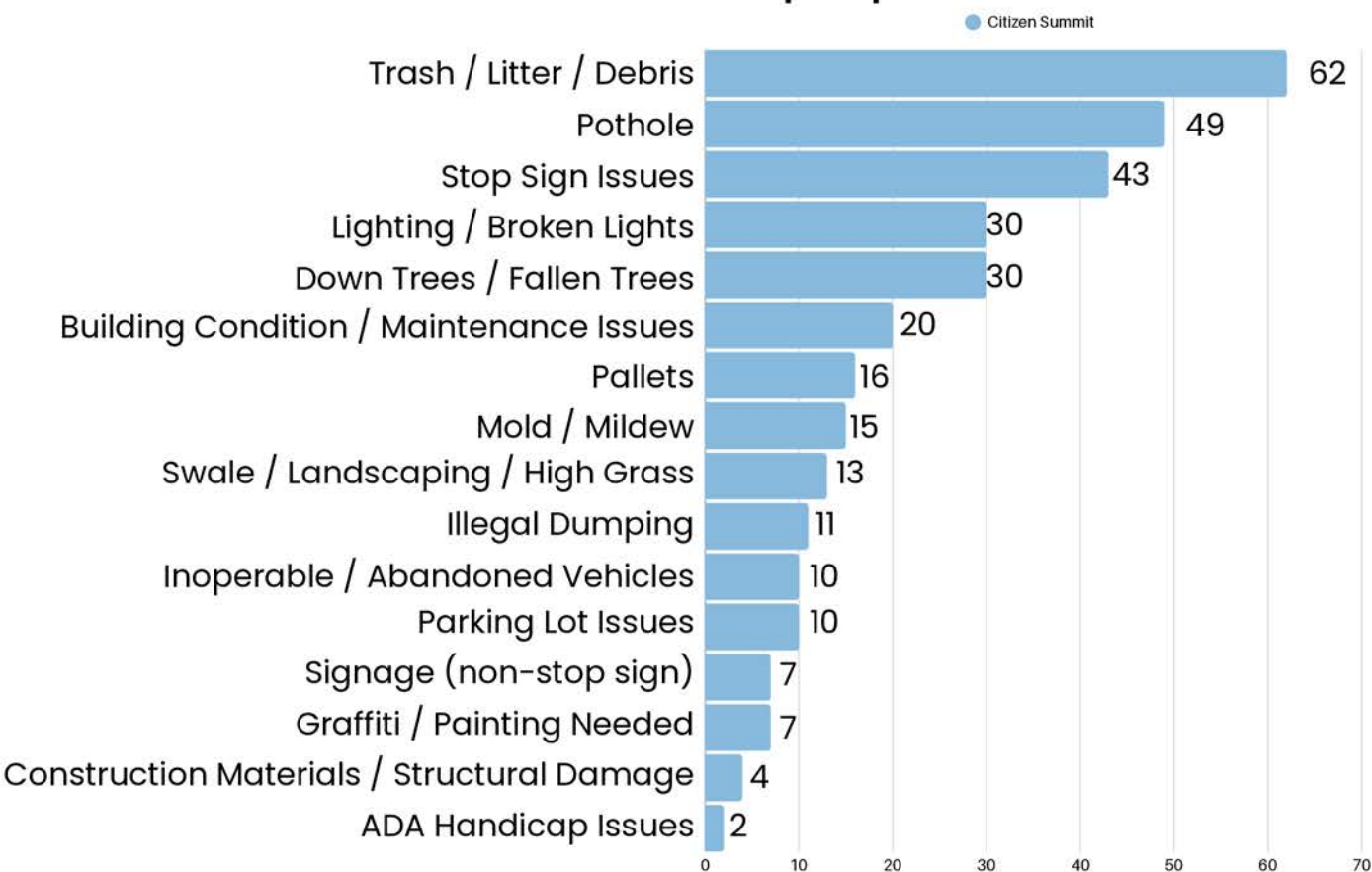
GOAL 1: SAFE, CLEAN & BEAUTIFUL

Spot the Code Violation.

Write down what you see wrong on the provided suggestion card.

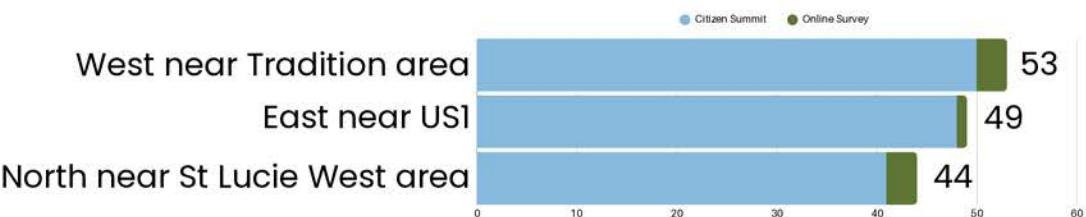


As a prototype, we asked residents to write down the top 5 code violations they see in the image (above left) to see if residents know their code. These were their top responses:



- 1 Vote for: Oil in road, broken driveway, hazardous waste, traffic line complaint, noise complaint, boiling water, plastic bags in shopping stores, disabled vehicles, missing stripes, broken fence

Which commercial business zone do you shop within or near the most?



GOAL 1: SAFE, CLEAN & BEAUTIFUL

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Safety & Police/Traffic Enforcement	55	0	18	345	<ul style="list-style-type: none"> Safety in the community is very important Keep up the aggressive driving enforcement. Traffic is starting to get better but for a while was scary.
Speeding / Red Light Running	26	2	14	175	<ul style="list-style-type: none"> More police presence for speeding & running red lights; US1, Pt St Lucie Blvd, Crosstown Crackdown on SPEEDING
Police Presence, Pay & Training	40	0	6	140	<ul style="list-style-type: none"> Keep growing the police dept I think the police training facility is a smart investment
Garbage Pickup	32	0	9	110	<ul style="list-style-type: none"> Garbage pick up twice a week to beautify the city Additional garbage bins on Crosstown Exway
Code Enforcement	8	0	3	81	<ul style="list-style-type: none"> I like the system for code violations Code enforcement increased patrols and enforcement in the South area of the city
Crime Prevention	7	1	2	75	<ul style="list-style-type: none"> Maintain low crime rate Keep the city crime free
Beautification & Cleanliness	38	0	1	24	<ul style="list-style-type: none"> More keep st lucie beautiful clean up days I love the new Gateway sign Beautification of roadways
Landscaping & Maintenance	25	0	1	33	<ul style="list-style-type: none"> Need bushes cut back at intersections Natural landscaping
Tree / Flower Planting	22	0	1	22	<ul style="list-style-type: none"> Planting and maintain more trees Clean the empty lots and add more green trees
Noise Control / Enforcement	4	0	1	34	<ul style="list-style-type: none"> Noise ordinance. There are too many loud vehicles in this city. Enforce noise pollution laws (if there are any)
Traffic Calming	16	1	2	15	<ul style="list-style-type: none"> More traffic calming and speed tables in high traffic residential/mixed-use areas
Litter Cleanup	19	0	0	10	<ul style="list-style-type: none"> More frequent community clean ups
Golf Cart Space / Enforcement	9	0	1	14	<ul style="list-style-type: none"> Sign banning golf carts from sidewalks Work on golf cart policy and program
Signage	11	0	0	5	<ul style="list-style-type: none"> Encourage more signage Some signage is way out of date
Animal Control	0	0	0	16	<ul style="list-style-type: none"> Animal control available on nights and weekends

GOAL 2: PLANNING FOR A THRIVING FUTURE

At this year's Citizen Summit, the City highlighted how we're shaping a thriving future—starting with the launch of **Naturally PSL: Green Spaces and Places**. This initiative began with a human-centered design approach to better understand community needs and create High-Performing Public Spaces (HPPS)—multifunctional green spaces that support environmental resilience, public health, and economic growth.



Now in its first year, Naturally PSL has already delivered three exciting resident-informed components: a new Citywide Trail Map to help residents explore nature close to home, the creation of a Conservation Corps to engage residents in environmental stewardship, and the launch of Environmental Stewardship Awards to celebrate local champions of green space. Behind the scenes, the City is advancing long-term sustainability through policy work—like advocating for greater flexibility in HPPS funding and creating a conservation land bank to protect and activate more green space. Oxbow Eco-Center/St. Lucie Environmental Resources Department attended the Summit and provided more information on nature and trails in the area.

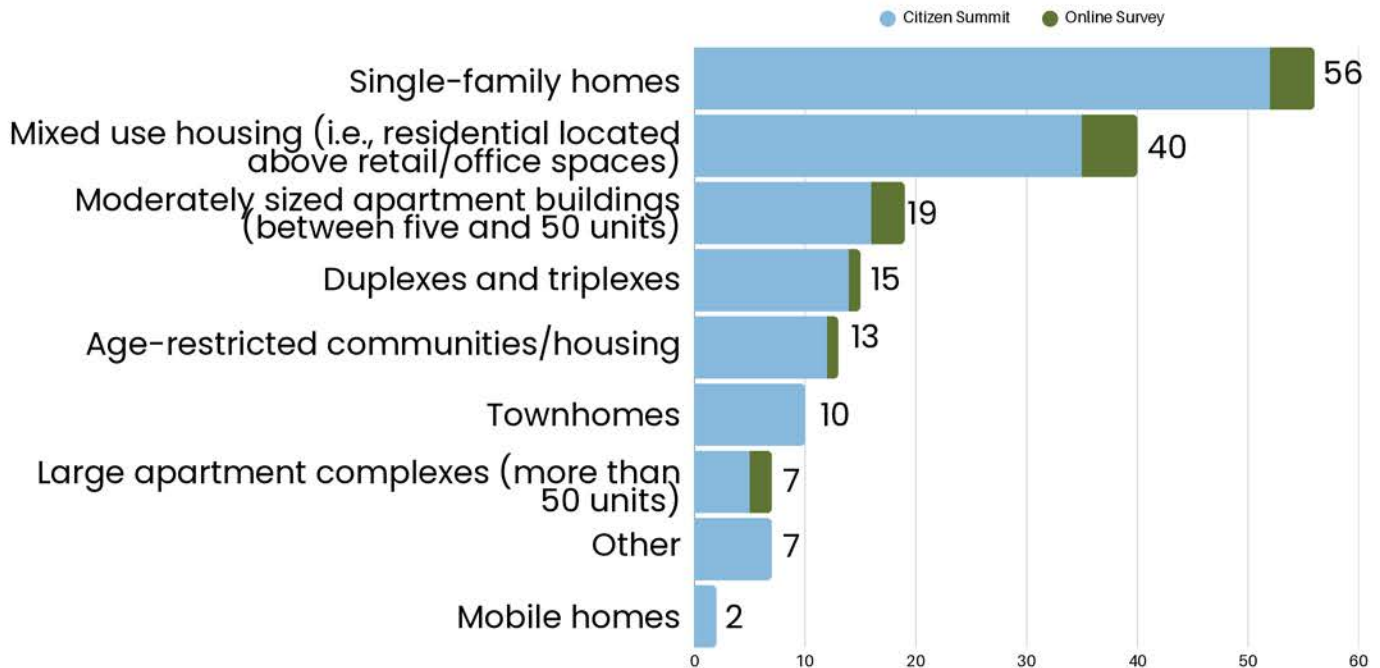
"Please keep some more of the natural preserves and make it feasible to get to."
-Citizen Summit Attendee

Goal 2 also featured interactive feedback stations, where residents helped shape the vision for the 2045 Comprehensive Plan. The City invited attendees to share their thoughts on how the City can better support the needs of seniors through a prototype. Participants were encouraged to review idea cards—ranging from fitness clubs to home repair assistance—and add their own suggestions to guide future senior programming and services.

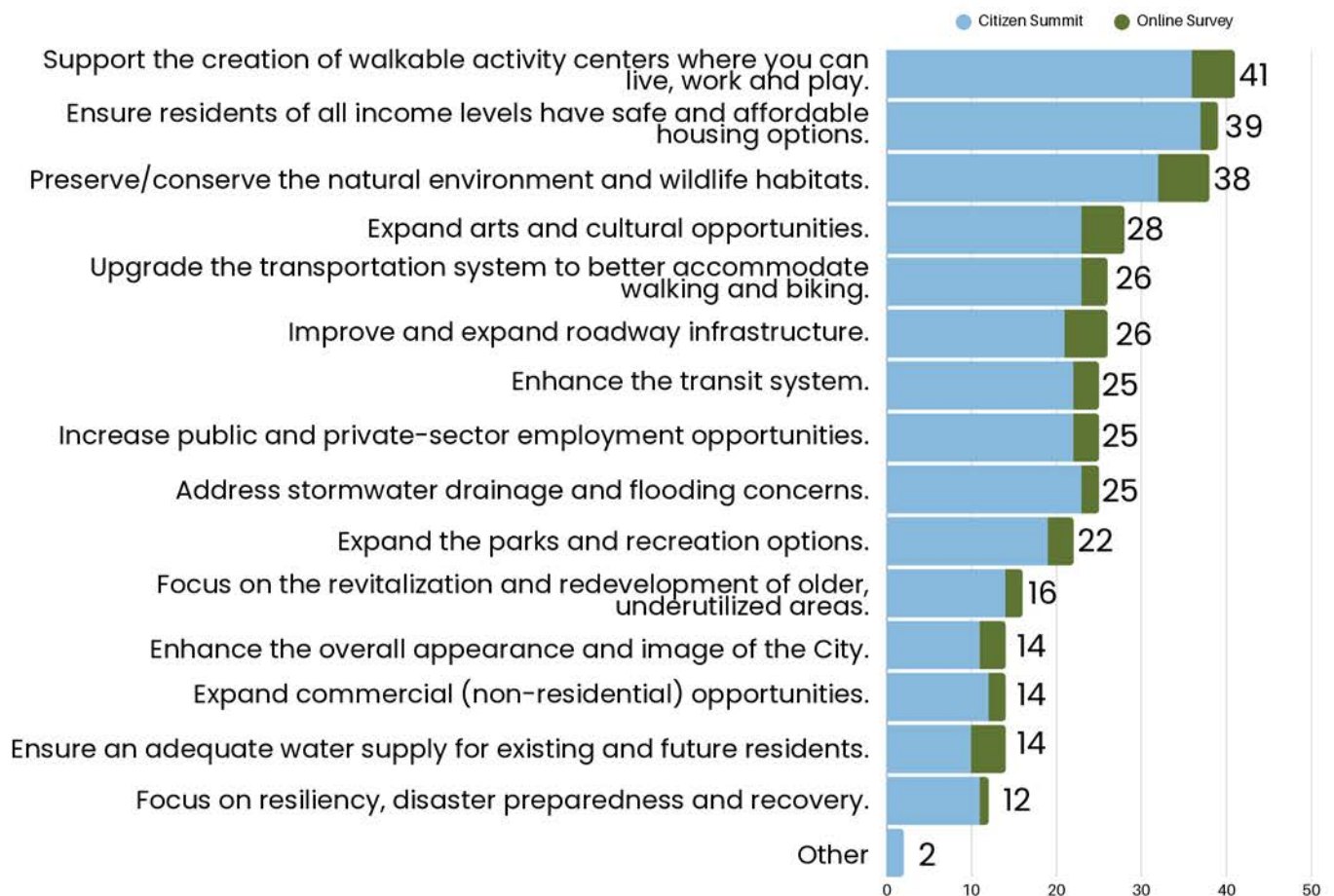


GOAL 2: PLANNING FOR A THRIVING FUTURE

**To better plan our 2045 Comprehensive Plan, we asked:
Which of the following initiatives should be prioritized by the City over the next 20 years regarding housing? Choose all that apply.**



**To better plan the 2045 Comprehensive Plan, we asked:
Which of the following initiatives should be prioritized by the City over the next 20 years? Choose all that apply.**

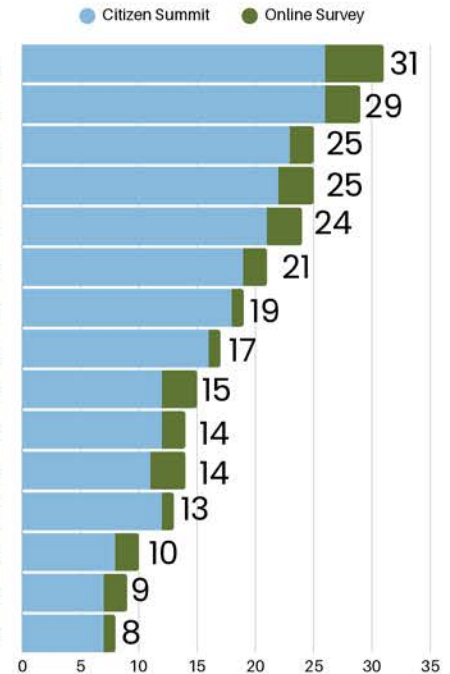


GOAL 2: PLANNING FOR A THRIVING FUTURE

**Using a prototype, we asked residents:
How can the City better support the needs of seniors?**



Home Repair Financial Assistance
Legal Assistance for Seniors
Memory Screen Sites
Exercise Clubs
Learning Opportunity Sessions
Game Night Opportunities
Classes on Nutrition
Walking Club Opportunities
Gardening Opportunities
Volunteer Work Opportunities
Arts and Crafts Activities
Cooking Classes
101
Incorporate Additional Park Amenities at Current/Future Parks Aimed at Seniors
Provide Opportunities to Visit Open Space Parks
Book Club Gatherings



Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Quality Health Care	6	0	3	104	<ul style="list-style-type: none"> We need better quality healthcare! Drs & providers leaving area
Senior Programs & Benefits	42	1	1	46	<ul style="list-style-type: none"> Free legal advice/ financial assistance for seniors with limited resources.
Comprehensive Plan / City Design	15	0	4	51	<ul style="list-style-type: none"> Control quantity and quality of new subdivisions, by creating good infrastructure, green spaces, connectivity with other neighborhoods.
Backyard Chickens	0	0	0	49	<ul style="list-style-type: none"> Allowing chickens. Time to get with the times PSL.
Homeless Shelter / Assistance	7	0	1	17	<ul style="list-style-type: none"> Work with the homeless in the area to get back on their feet
Social Services	8	0	1	12	<ul style="list-style-type: none"> Support needs of vulnerable populations.
Ordinances	1	0	0	4	<ul style="list-style-type: none"> City ordinance that requires a certain percentage of all housing types and market value (see: Columbia, MD)
Veteran's Programs & Benefits	0	0	0	4	<ul style="list-style-type: none"> Helping veterans with their quality of life

GOAL 3: SMART & CONNECTED CITY

This goal focuses on advance education & engagement as an initiative. One example is through the Love Your Block program, a community-driven initiative made possible through support from Bloomberg Center for Public Innovation and John Hopkins University. Love Your Block empowers residents to partner with the City to revitalize neighborhoods through small, volunteer-led projects that create visible, lasting impact. This year, the program is focused on the Whispering Pines neighborhood, where residents, city staff, and local organizations are coming together to address community challenges, strengthen relationships, and improve quality of life. It's a model for future engagement efforts rooted in collaboration, trust, and shared ownership of change. During the summit, we encouraged participants to apply for the mini-grants.



At the summit, partnerships were celebrated that strengthen youth and family engagement like the Boys & Girls Clubs of St. Lucie County, Children's Services Council, and St. Lucie Public Schools. Local schools performed and served food, highlighting student talents and community spirit. The City Youth Council hosted meaningful conversations with peers and residents about expanding teen programming. Finally, this goal is focused on advancing innovation & resiliency. At the Summit, the Emergency Management team spoke with families about building a more resilient and prepared Port St. Lucie.



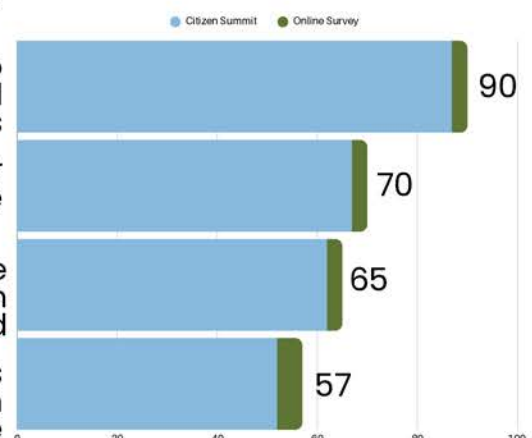
Please select all the actions you and your family have taken to prepare for an emergency:

Stayed informed: Sign up for Alert St Lucie. Tune into radio and TV stations. Follow the City's website and social media. Sign up for City emails

Identified your zone: Know whether your home is in a flood or evacuation zone

Built a kit: Have one week of non-perishable supplies for each family member and pet in your home all year round

Made a plan: Every family has unique needs and should build an emergency plan to reflect those

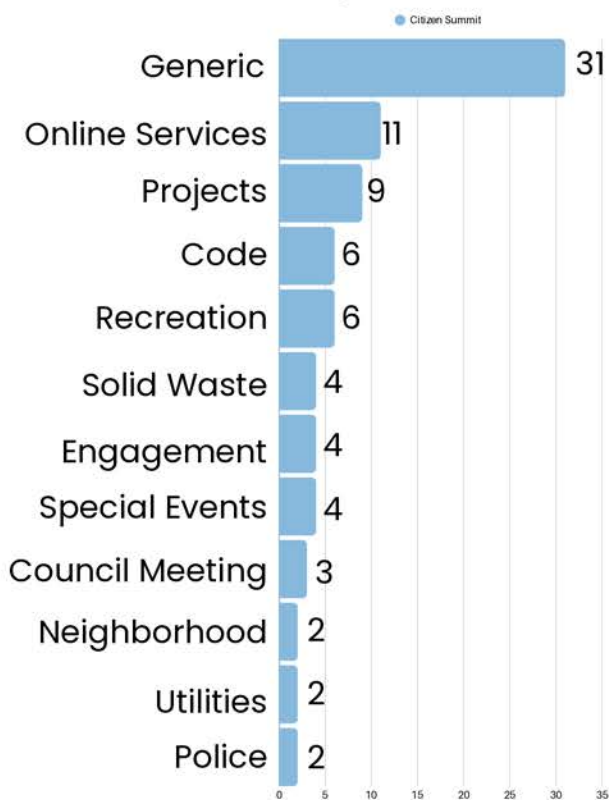


GOAL 3: SMART & CONNECTED CITY

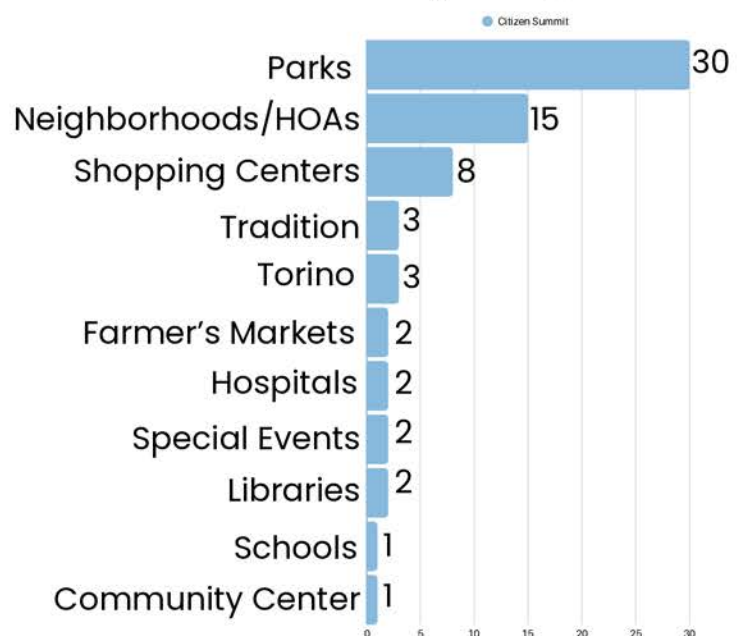
A prototype was introduced as a concept for a Mobile City Hall, inviting residents to help us design how this initiative can bring services and engagement opportunities directly into neighborhoods.



What services might the Mobile City Hall offer?



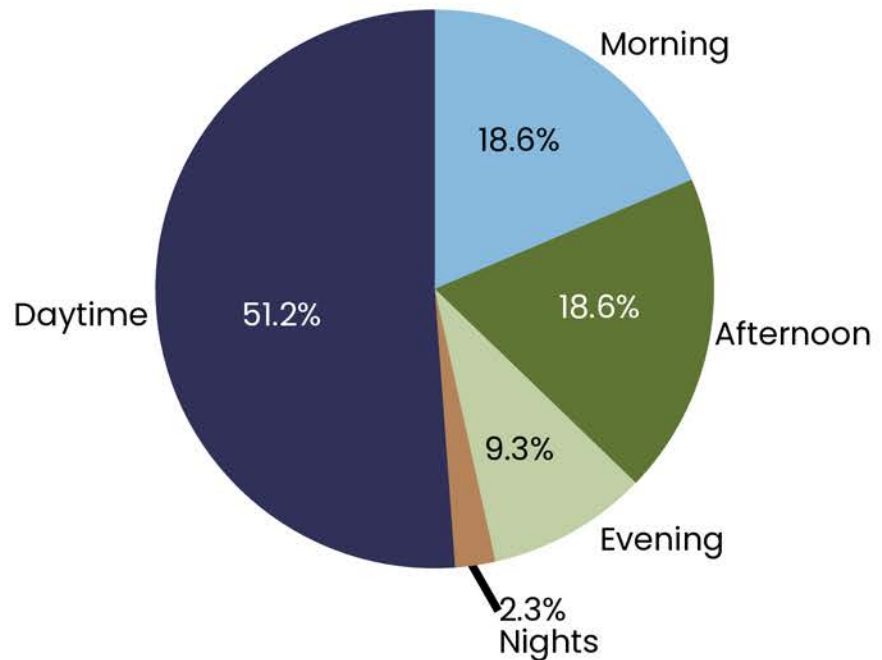
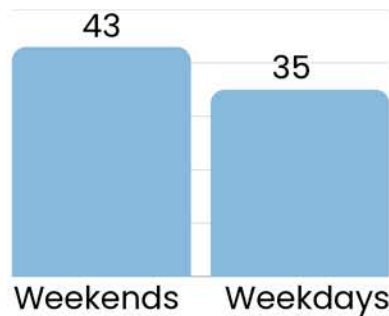
What locations might Mobile City Hall go to?



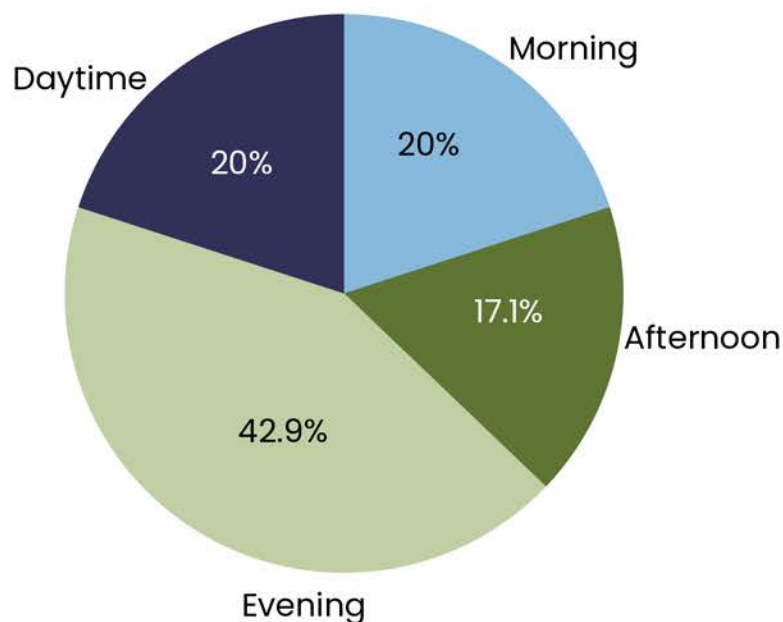
GOAL 3: SMART & CONNECTED CITY

What time should the Mobile City Hall be out in the community on the weekends?

What time should the Mobile City Hall be out in the community?



What time should the Mobile City Hall be out in the community on the weekdays?



GOAL 3: SMART & CONNECTED CITY

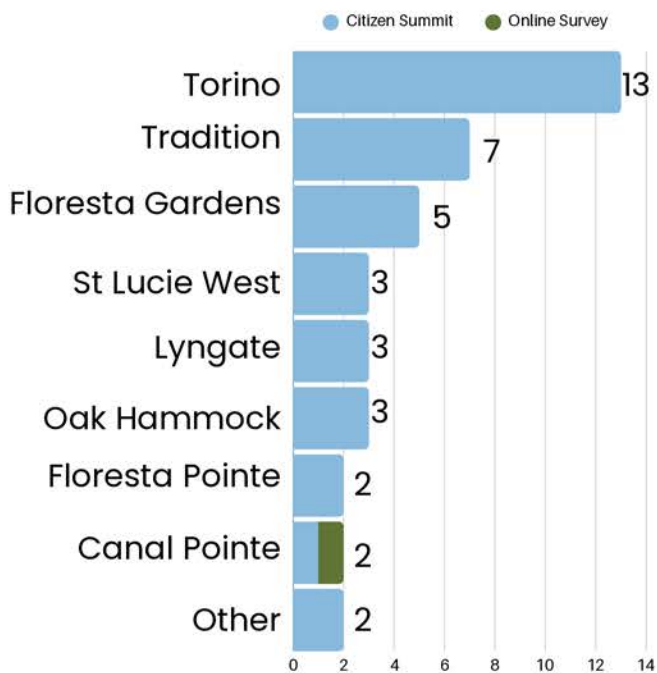
What do you think is the best way for the Youth Council to engage with the community?



How would you like to engage with your government?

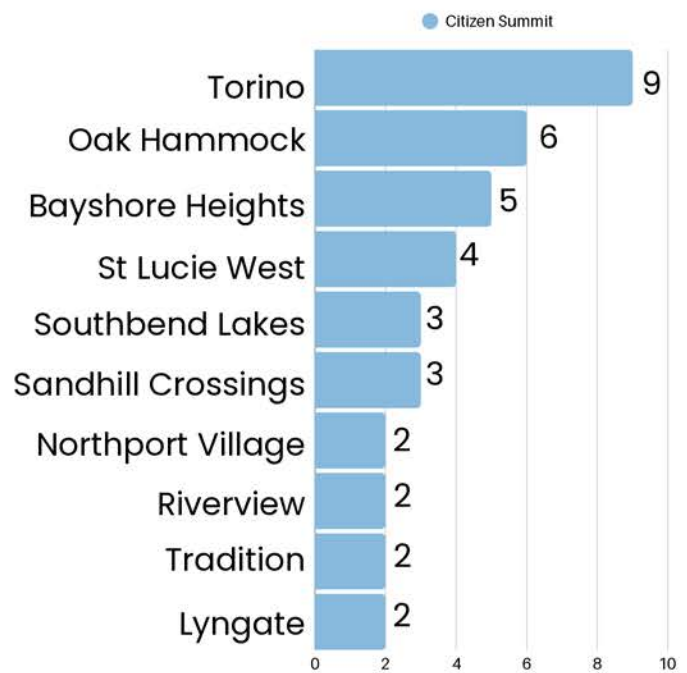


Where would you like to see the Boys & Girls Club of St. Lucie County Mobile Club go next?



- 1 Vote for: Sandhill Crossings, Woodland Trails, Cashmere Cove, Becker Ridge, Verano, Morningside, St Lucie North, Newport Isles, Northport Village and Bayshore Heights neighborhoods
- 0 votes for other neighborhoods

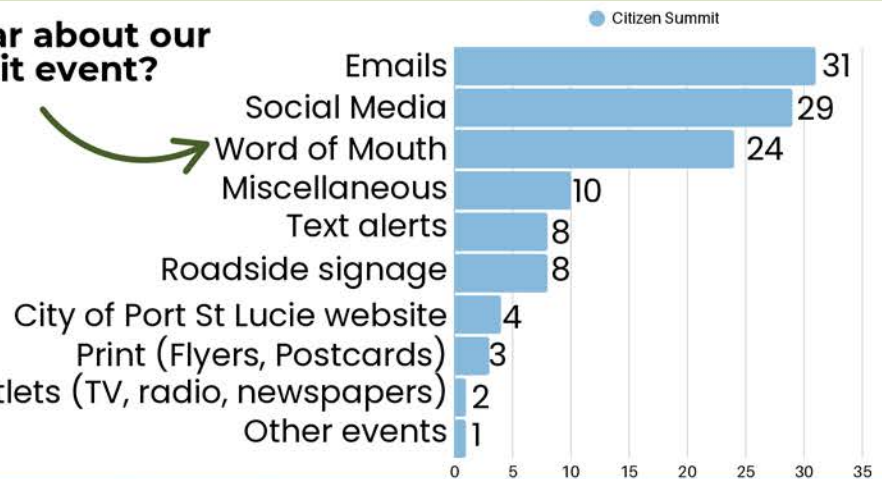
Where would you like to see the Love Your Block go next?



- 1 Vote for: Copper Creek, Floresta Pointe, Sandpiper Bay, Gatlin Pines, Cashmere Cove, Canal Pointe, Swan Park, Morningside, Newport Isles, and Becker Ridge neighborhoods
- 0 votes for other neighborhoods

GOAL 3: SMART & CONNECTED CITY

How did you hear about our Citizen Summit event?



Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
School, Education & Programs Improvement	36	0	5	86	<ul style="list-style-type: none"> More schools and a better school system Resources -more needs to be communicated to home school groups and families perhaps in person presentations
Resident Communication	41	0	2	29	<ul style="list-style-type: none"> Up to date info website Having maps letters and information sent out to citizens telling them what is going to be happening in the city
Community Engagement & Programs	27	0	1	39	<ul style="list-style-type: none"> More community events for learning about our city Outreach in this city is very good
Resiliency	26	0	0	16	<ul style="list-style-type: none"> Help people get free emergency kits
Technology	19	0	0	0	<ul style="list-style-type: none"> Implement Smart City technology.
Bus School Transportation	1	0	1	14	<ul style="list-style-type: none"> Secure school bus pick up and drop off locations
Adult Education	2	0	1	10	<ul style="list-style-type: none"> more adult classes
Teacher's Salaries	2	0	0	9	<ul style="list-style-type: none"> Financially Supporting quality Educators to enter our school systems
Libraries	3	0	0	4	<ul style="list-style-type: none"> Improve library computer literacy program
Childcare	1	0	0	3	<ul style="list-style-type: none"> Affordable care options + incentive businesses to help keep moms needing to choose between being a hard worker at expenses of their childs care
Wi-Fi / Fiber Expansion	1	0	0	1	<ul style="list-style-type: none"> Access to fiber-optic Internet
Vocational	1	0	0	0	<ul style="list-style-type: none"> I would like to see schools that have vocational studies

GOAL 4: DIVERSE ECONOMY & EMPLOYMENT OPPORTUNITIES

At this year's Citizen Summit, a new initiative was introduced from the City's Strategic Plan focused on Workforce Housing, asking residents to share their thoughts on what affordable and workforce housing should look like in our community.

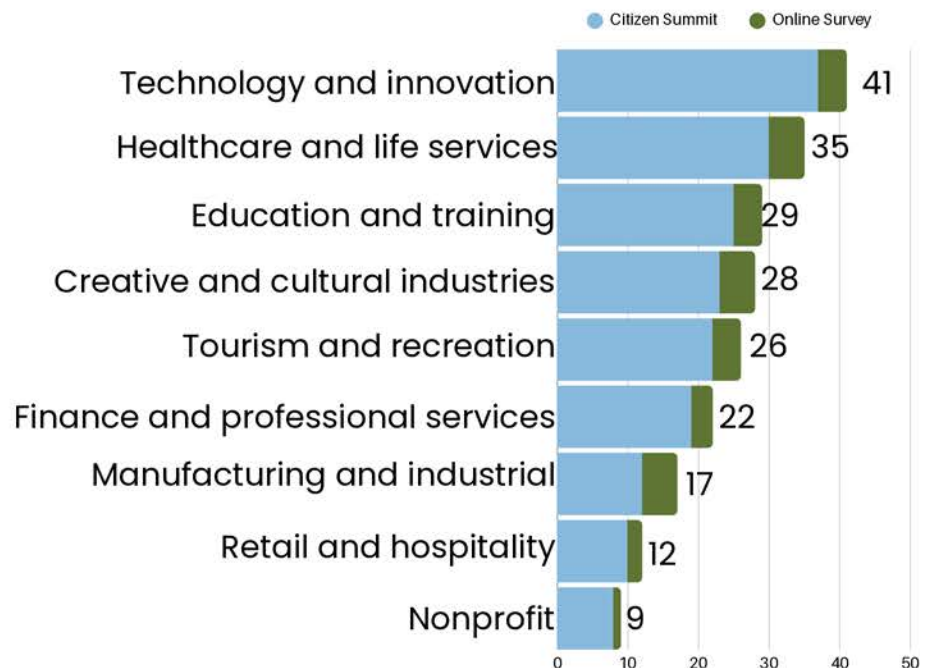
The Summit included the initiative to support small businesses and grow local job opportunities by highlighting major developments shaping the city's future. The Walton & One Master Plan showcases the exciting potential to revitalize the U.S. 1 business corridor and bring new life and commerce to the east side of the city. Meanwhile, Southern Grove has become a success story of rapid economic development—built out in just a quarter of the originally estimated time, this area has already generated thousands of high-paying jobs for the residents.



The City is seeking to provide more local job opportunities for residents. Please indicate what types of jobs we need in Port St. Lucie. Select all that apply.

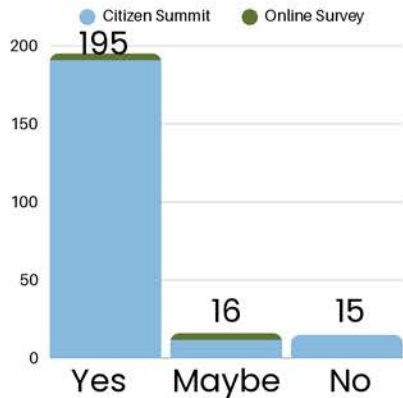
"Creating job districts for employment and ensuring responsible development for future generations."

—Citizen Summit Attendee

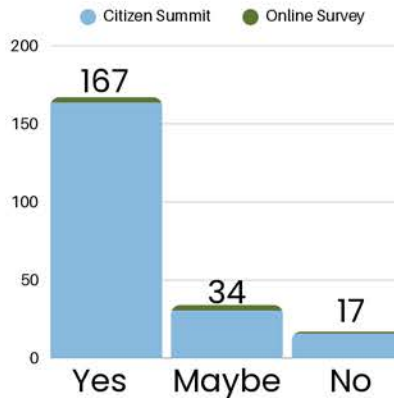


GOAL 4: DIVERSE ECONOMY & EMPLOYMENT OPPORTUNITIES

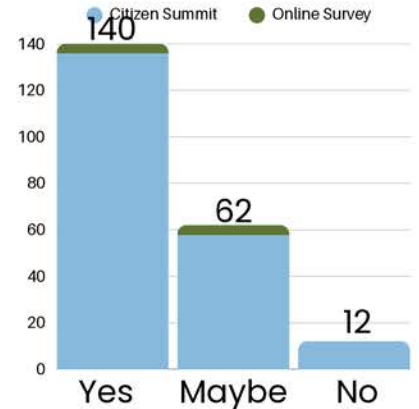
Do you believe there is a need for more affordable housing options for middle-income earners in this community?



Do you believe more affordable housing options would attract more young professionals to the community?



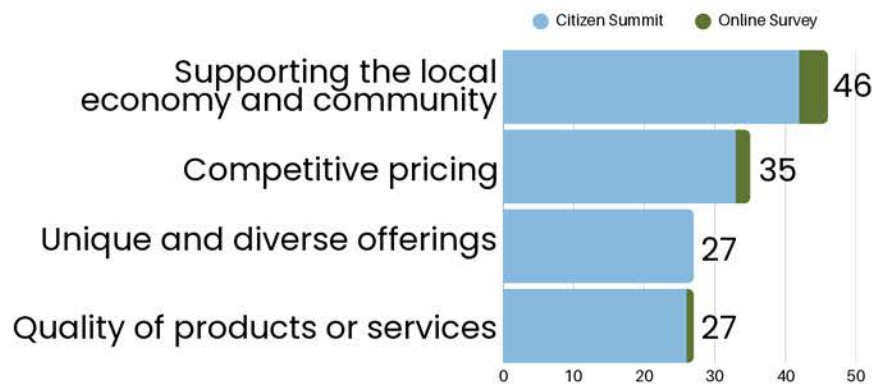
Do you know anyone who works in the community but struggles to find affordable housing nearby?



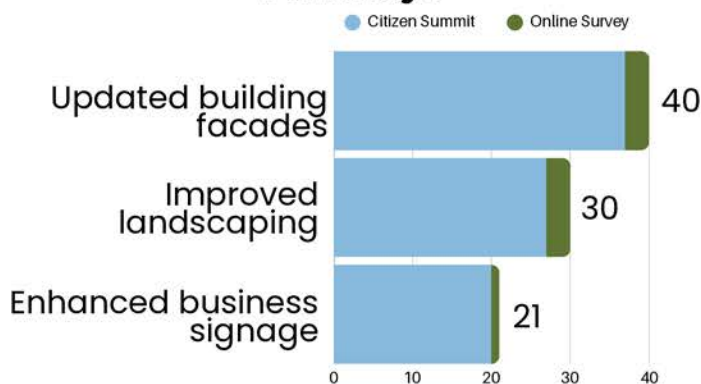
If workforce housing units were available, do you think you, one of your children or a family member would be interested in them?



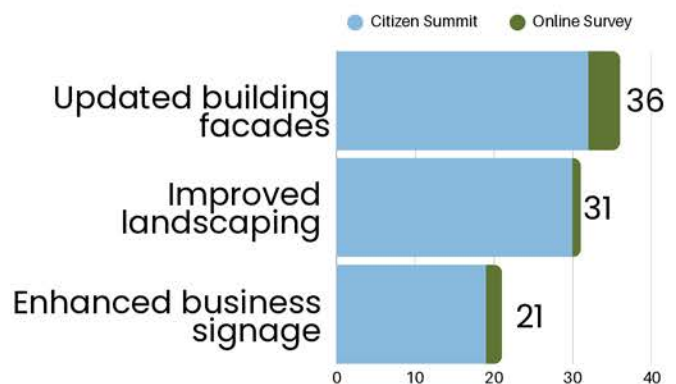
What is most important to you when deciding to shop locally and support small businesses?



What improvements would you like to see on Port St. Lucie Boulevard from U.S. 1 to Veterans Memorial Parkway?



What improvements would you like to see along the U.S. 1 corridor?



GOAL 4: DIVERSE ECONOMY & EMPLOYMENT OPPORTUNITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Slow, Control or Stop Growth / Development	37	0	22	576	<ul style="list-style-type: none"> Like our community the way it is. Less growth Stop building, so many houses
Affordable housing / Cost of living	55	0	6	130	<ul style="list-style-type: none"> Affordable housing is CRUCIAL - my close friend who grew up here had to move away because she could not afford to raise her 2-year-old here. Heartbreaking
Job / Employment Opportunities	80	0	5	68	<ul style="list-style-type: none"> Let more company expand so that people in PSL have more job opportunities
Business / Economic Development	25	0	6	96	<ul style="list-style-type: none"> Great job to build more businesses to work in the community you live in
Restaurants	8	0	3	99	<ul style="list-style-type: none"> Like to see more restaurants & less fast food
Retail / Shopping	8	0	2	77	<ul style="list-style-type: none"> Need a more varied shopping experience.
Downtown PSL	7	0	0	58	<ul style="list-style-type: none"> Build a city centers/downtown with shopping, restaurants, banks etc
Higher Paying Jobs	21	0	3	38	<ul style="list-style-type: none"> Jobs for everyone. More high paying jobs for qualified job seekers
Grocery Store/ Farmer's Market	6	0	0	30	<ul style="list-style-type: none"> PSL could really use a Trader Joes
Small / Local Business Support	16	0	1	10	<ul style="list-style-type: none"> Support small business. Hire local contractors, sponsor small business networking events, assist with getting loans to start business to create more job opportunities
Youth Jobs	12	0	0	5	<ul style="list-style-type: none"> More jobs for teenagers 16+
Housing Assistance / Incentives	0	0	1	9	<ul style="list-style-type: none"> Assistance or incentives for first time homebuyers
Annexation	3	0	0	0	<ul style="list-style-type: none"> Add annex to western side of city
Tourism	0	0	0	1	<ul style="list-style-type: none"> Tourism development

GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

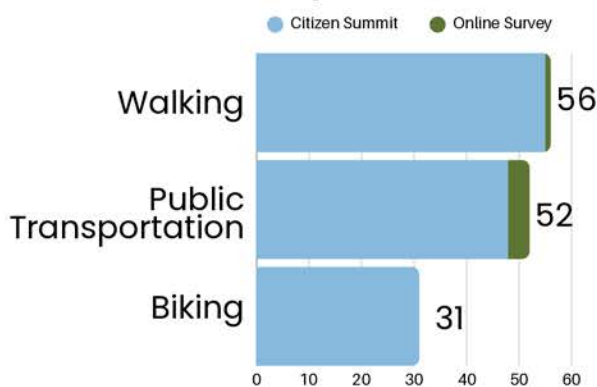
Under Goal 5, the City is planning and investing in the roads, facilities, and fiber networks that will serve the community well into the future. At this year's Citizen Summit, the City showcased where Wi-Fi is currently available in parks and asked residents where they'd like to see expanded access. The City gathered input on daily commute patterns to better understand how to improve roadways, traffic flow, and mobility across different times and areas of the city.



Residents were re-introduced to the City's Mobility Plan, which focuses on enhancing how people move through the city—not just by car, but by foot, bike, and transit. St. Lucie County Transit attend the summit to share information on the fare-free ART Bus and micro-transit zones, offering flexible rides from point A to B. Major infrastructure projects like the revitalization of the Village Green Drive Corridor and the ongoing work along PSL Boulevard South were also highlighted.

On the water quality side, the St. Lucie River/C-23 Water Quality Project at McCarty Ranch, was showcased as a vital initiative that supports both water quality and the future water supply. The Septic-to-Sewer Conversion Program, which plays a key role in protecting the environment, was also discussed. Residents were invited to share feedback on their at-home water quality and were educated on how the stormwater and swale systems are being continuously improved to create a more resilient city.

Instead of driving, would you be willing to use one of these other forms of transportation?

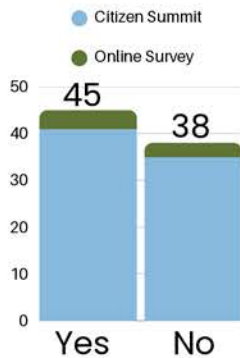


"Maintain road and bridges, expand public transit. Improve traffic lights in areas where needed. Monitor heavy traffic areas to ensure safety of residence including walkways."

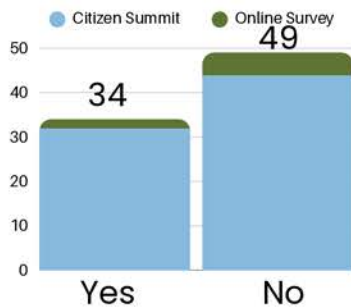
-Citizen Summit Attendee

GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

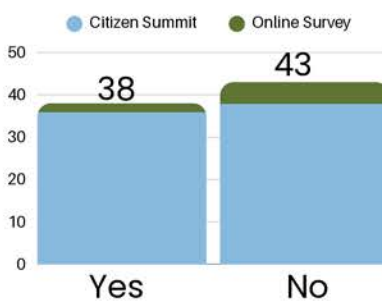
Do you know about ART On Demand?



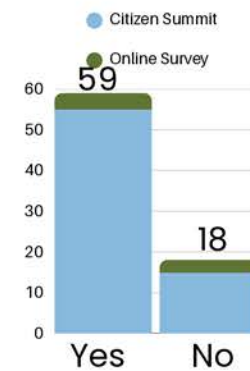
Did you know there are micro-transit zones available for Port St. Lucie residents?



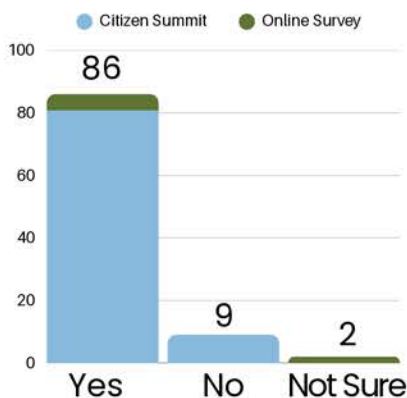
Did you know all ART On Demand public transportation services are fare-free?



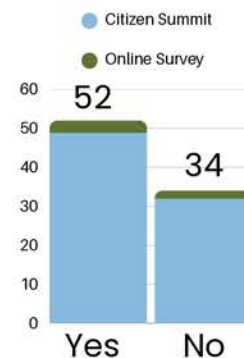
Do you plan to try ART On Demand?



Are you a Port St. Lucie Utility Systems customer?



If you are a customer, do you feel you are getting a good value for the quality of tap water you receive?



GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

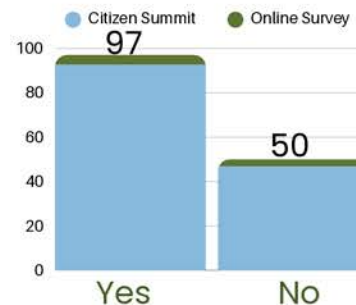
If you are a customer, how would you describe the ODOR of your tap water?



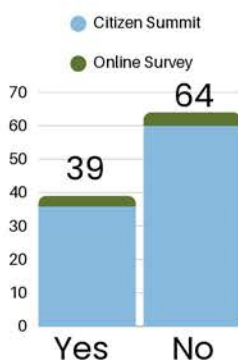
If you are a customer, how would you describe the TASTE of your tap water?



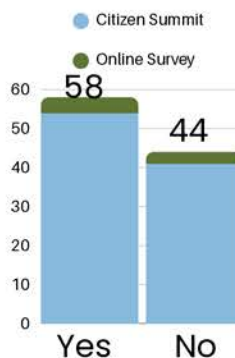
Would you support the mandatory conversion of septic tanks to sewer upon the sale of a home? Note: The proposed conversion would not take place until the new owners take possession and within 365 days of the property changing hands.



Did you know it's OK for a swale to hold water for up to seven days?



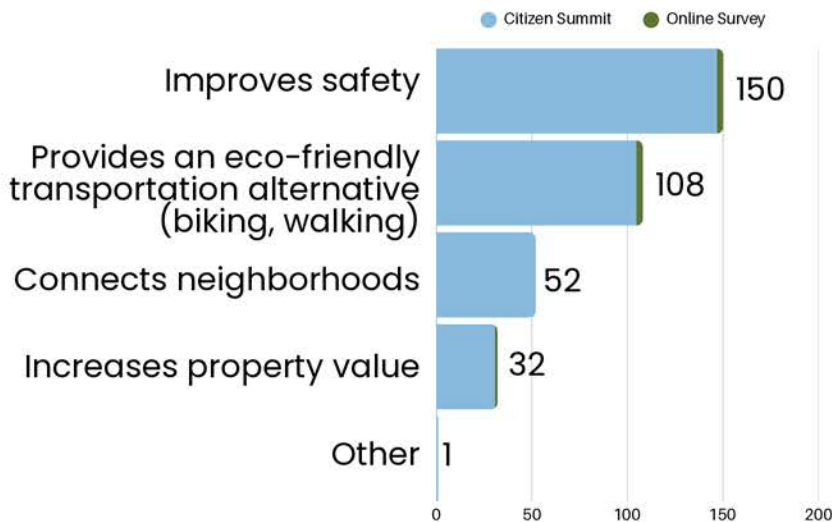
Did you know it's a homeowner's responsibility to maintain a swale?



GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

Sidewalks offer many benefits to communities.

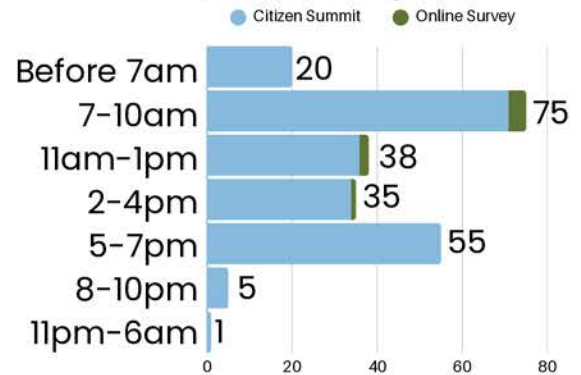
Which of these is most important to you?



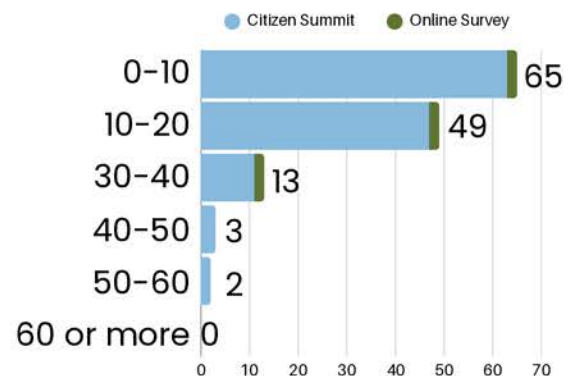
How do you currently use City sidewalks?



Help us understand your commute to improve traffic flow. When do you typically travel inside the City limits?

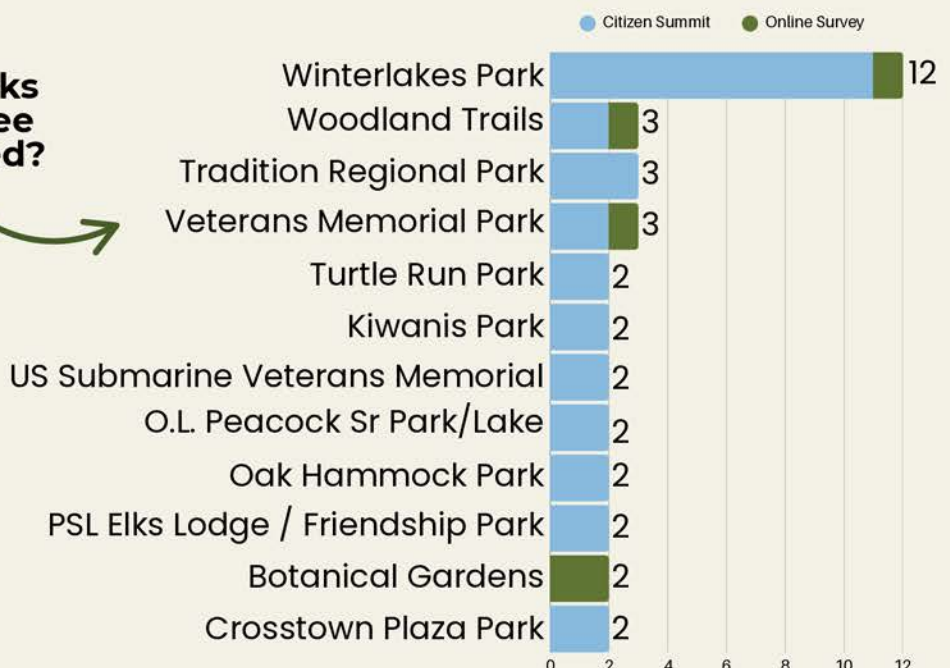


How many total miles a day do you drive in the City?



Which of the following city parks would you like free wi-fi to be included?

- 1 Vote for: Charles E Ray, Sportsman's Park West, Girl Scout Friendship, Mariposa Cane Slough Preserve, Woodstork Trail, Ravenswood Racquetball Courts, Pioneer, River Place, Jaycee, and Rotary parks.
- 0 Votes for other parks



GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Sidewalks / Walking Trails	143	0	5	263	<ul style="list-style-type: none"> More sidewalks in areas heavily trafficked more preserves/shaded walking trails Need longer connectivity trails throughout these areas.
Traffic Flow Improvement	26	1	11	334	<ul style="list-style-type: none"> Plans for managing traffic Yes- traffic handling to deal with growth.
Roadway or Turning Lane Addition, Widening or Improvement	46	1	4	182	<ul style="list-style-type: none"> maintaining adequate lane way with development for future lane widening with development to accommodate traffic Widen all roads in Tradition/Gatlin area congested & growing more by the day
Repair, Repave, or Finish Roadway Construction or Paving	22	1	9	199	<ul style="list-style-type: none"> Let's finish existing projects before starting new ones like PSL Blvd and Gatlin paving and maintain existing streets and [continuing] with California and Savona expansion.
Street Lights	22	1	8	163	<ul style="list-style-type: none"> Safety at night - some streets in the area do not have enough city lights.
Traffic Lights, Signals & Cameras Improvement	40	0	3	138	<ul style="list-style-type: none"> Intersection light timings. Some are a bit to short while others are a bit to long. Cameras would contain the speeding by pictures taken of residents car and a ticket being sent
Stormwater / Drainage / Swale Maintenance & Improvement	24	0	5	137	<ul style="list-style-type: none"> Improved drainage needed in most areas Need better alternative than swales. Do away with the swales - they cause driveway collapse plus we are sending all the runoff into the river which is harming the sealife.
Water Quality Improvement	31	0	4	72	<ul style="list-style-type: none"> More cleaner water purifying system Keep the river pristine. If it turns green like down south we're sunk.
Public Transportation	41	0	2	61	<ul style="list-style-type: none"> More public bus routes Local trolley - like the TIM bus in Tradition
Bike Paths, Trails or Lanes	27	0	2	67	<ul style="list-style-type: none"> more biking area- not only sidewalks Develop a paved walkway/ bike path along C 23 canal (PSL/ Martin County line) with solar lighting and benches
Infrastructure	12	0	2	56	<ul style="list-style-type: none"> Make sure infrastructure matches approved growth
Wi-Fi / Fiber Expansion	41	0	0	14	<ul style="list-style-type: none"> We need more public Wi-Fi

GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Roundabouts	12	0	3	35	<ul style="list-style-type: none"> You should put an informational flyer on how roundabouts work in the waterbills sent to all residents! More roundabouts & fixing the poor planning of the GDC to help traffic flow. No more circles PLEASE
Sewer & Wastewater Improvement	23	0	0	11	<ul style="list-style-type: none"> Get people off septic and onto city sewer and water. Concerns about the cost of the converting to sewer.
Underground / Update Utilities	9	0	1	22	<ul style="list-style-type: none"> Burying the power lines was a great improvement.
Bridge / Beach Access	5	0	0	23	<ul style="list-style-type: none"> Expand access to beach area
Train Transportation	6	0	3	8	<ul style="list-style-type: none"> Get a train station so I can get here easier and spend more \$ in your city :)
Expand Parking	2	0	0	14	<ul style="list-style-type: none"> Expand parking at City Hall complex
Cell Towers	1	0	3	10	<ul style="list-style-type: none"> Have more cell towers installed for better coverage
Airport	4	0	0	5	<ul style="list-style-type: none"> We need a close airline or faster service to the airport. We all growing fast and need better means.
Pollution / Air Quality	0	0	1	7	<ul style="list-style-type: none"> Stop burning pits and refuse
Accessibility	3	0	0	0	<ul style="list-style-type: none"> Accessibility in the city and buildings.



GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

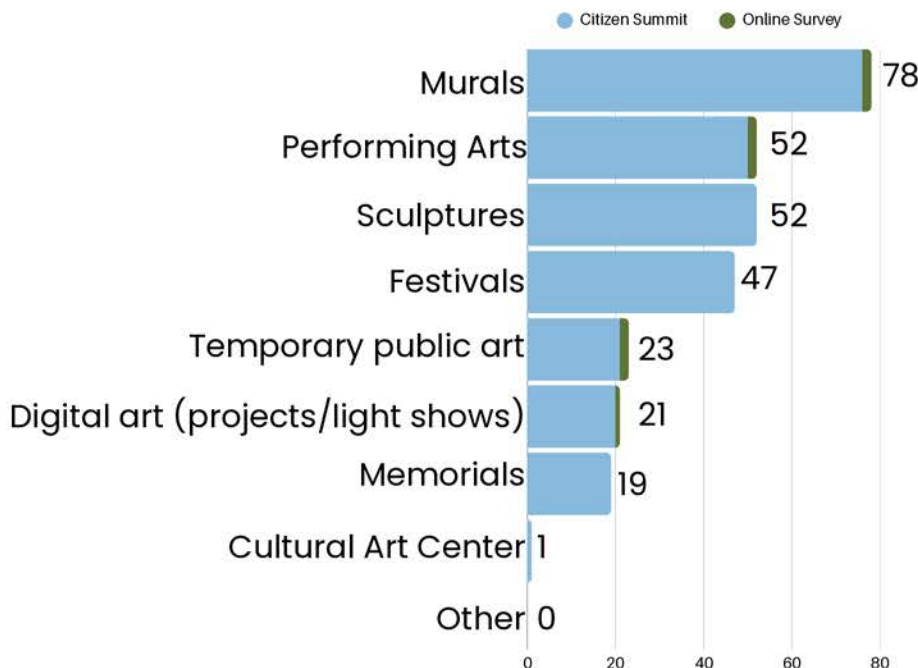
At this year's Citizen Summit, supporting goal 6, the City highlighted the exciting progress at the Port District, including Pioneer Park, and gave residents a preview of what's to come in this vibrant waterfront destination. Residents heard updates on the Public Art Master Plan, with new artistic installations being proposed to bring beauty and creativity to the city.

For the first time, the new Special Events Division joined the Summit, asking residents what types of live music and entertainment they'd love to see in the future. The MIDFLORIDA Event Center was back with a popular raffle and collected feedback on musical genres, performance ideas, and festival preferences to help shape future programming. Parks & Recreation engaged the community in updating the 10-Year Parks & Recreation Master Plan, highlighting plans for new regional parks in Tradition and Torino and exploring the development of recreation or community centers in key cite nodes.



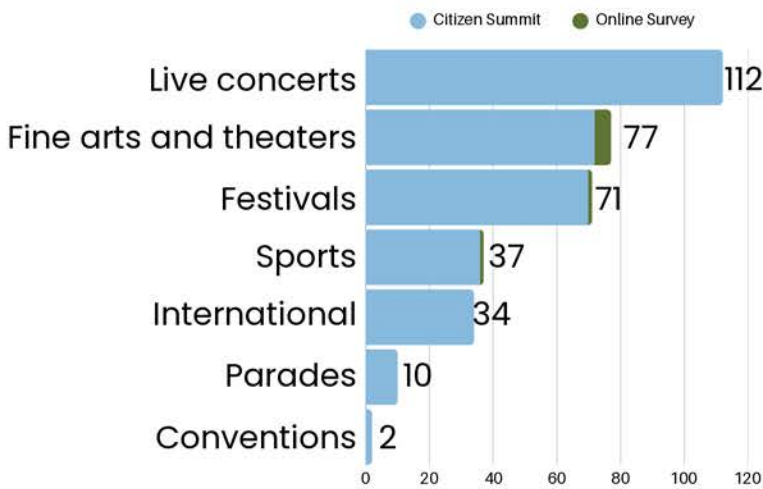
Recognizing how much residents value the outdoors, the City asked for input on green space preservation and acquisition, and let attendees know about camping opportunities at McCarty Ranch, where nature, relaxation, and recreation come together. The Saints Golf Course was outside displaying their offerings to residents.

What type of public art would you like to see in your city?

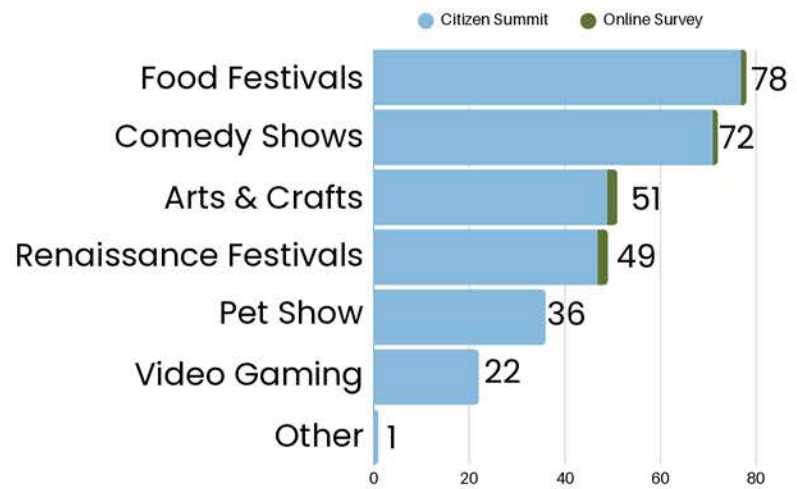


GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

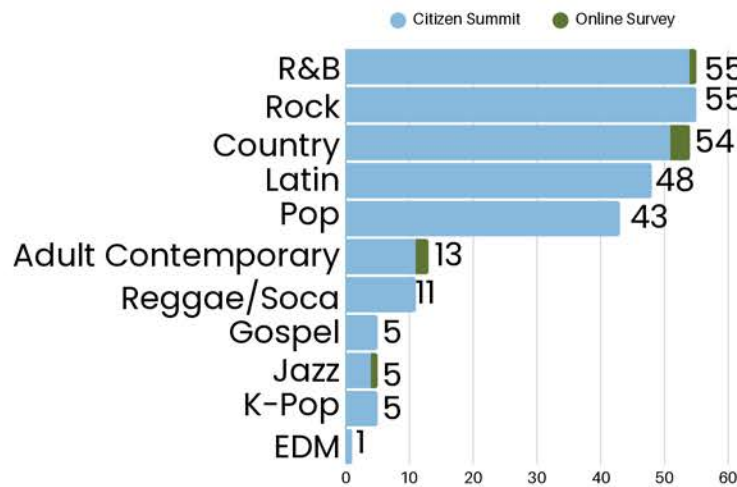
What type of performances would you like to see at the MIDFLORIDA Event Center?



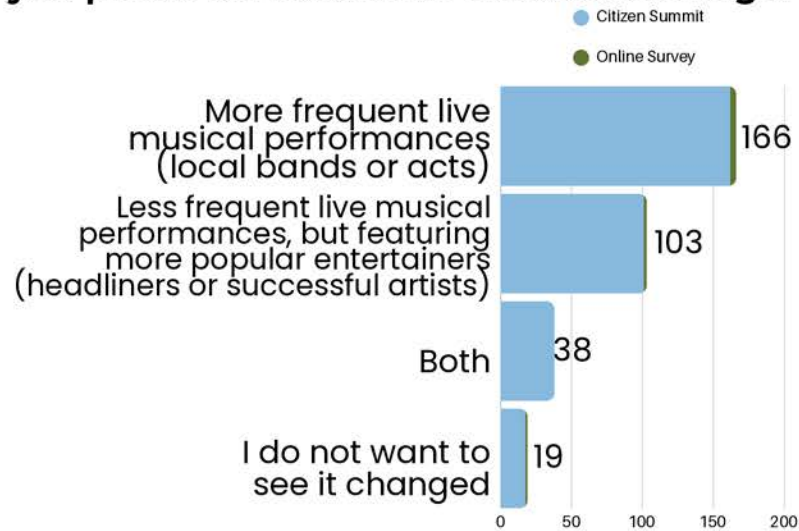
What type of festival and event would you like to see at the MIDFLORIDA Event Center?



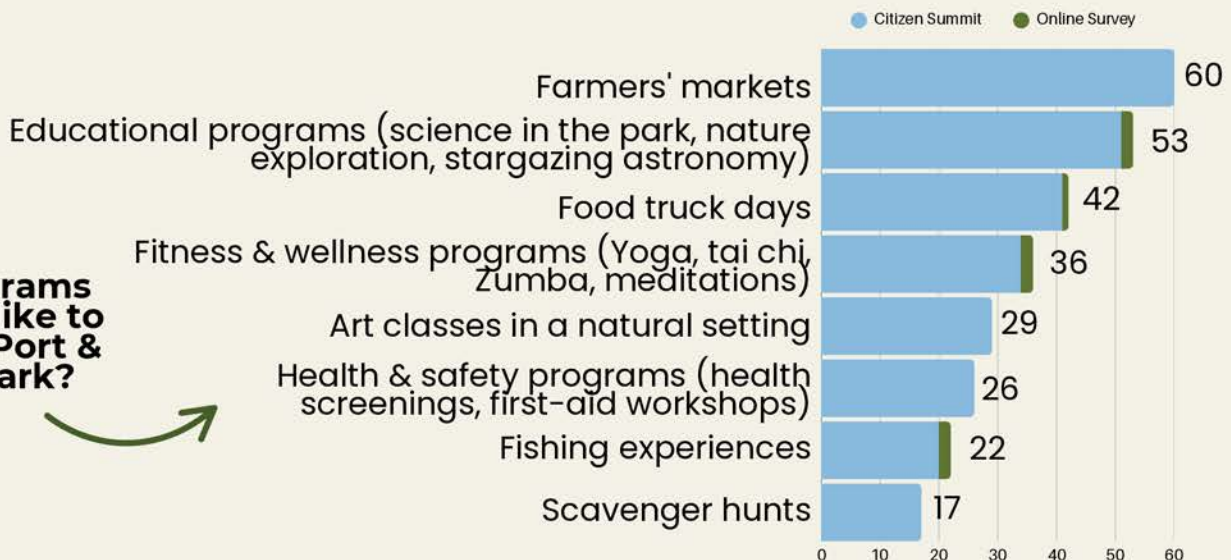
What genres of music would you like to see at the MIDFLORIDA Event Center?



We're expanding special events! What would you prefer for future live musical offerings?

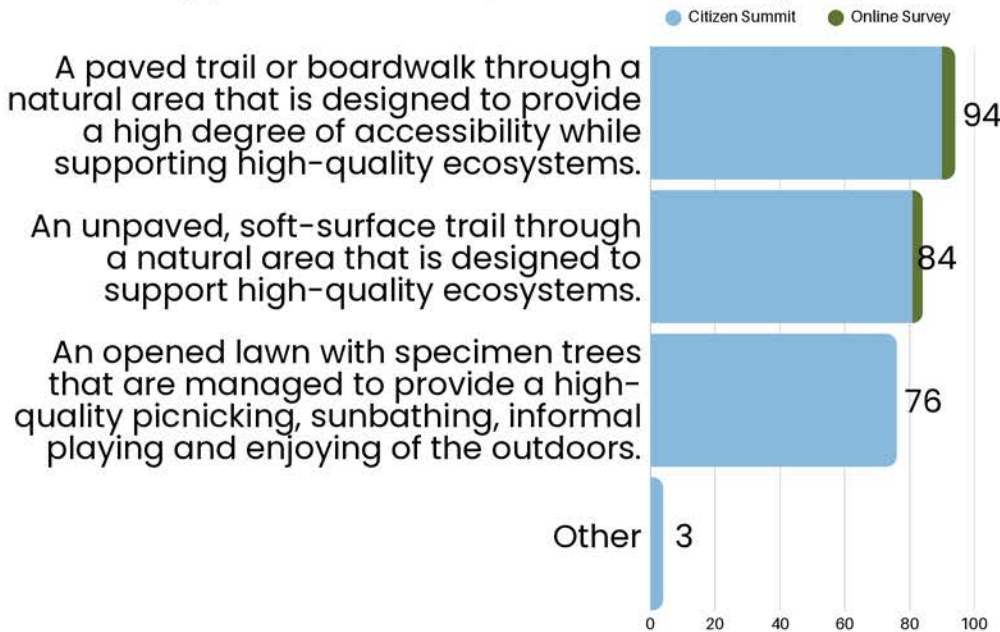


What programs would you like to see at The Port & Pioneer Park?

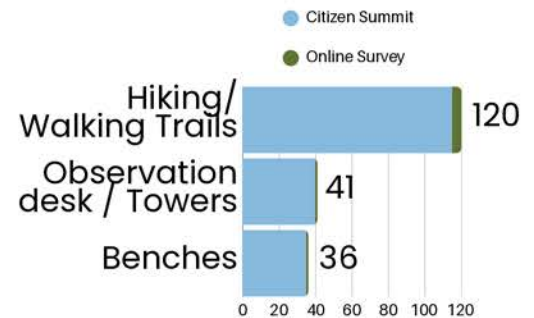


GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

We heard from many of you that Natural Areas/Nature Parks are very important to you! So, we are curious, exactly what type of nature experience would you prefer?



What does your vision for a preserve area in the city include?

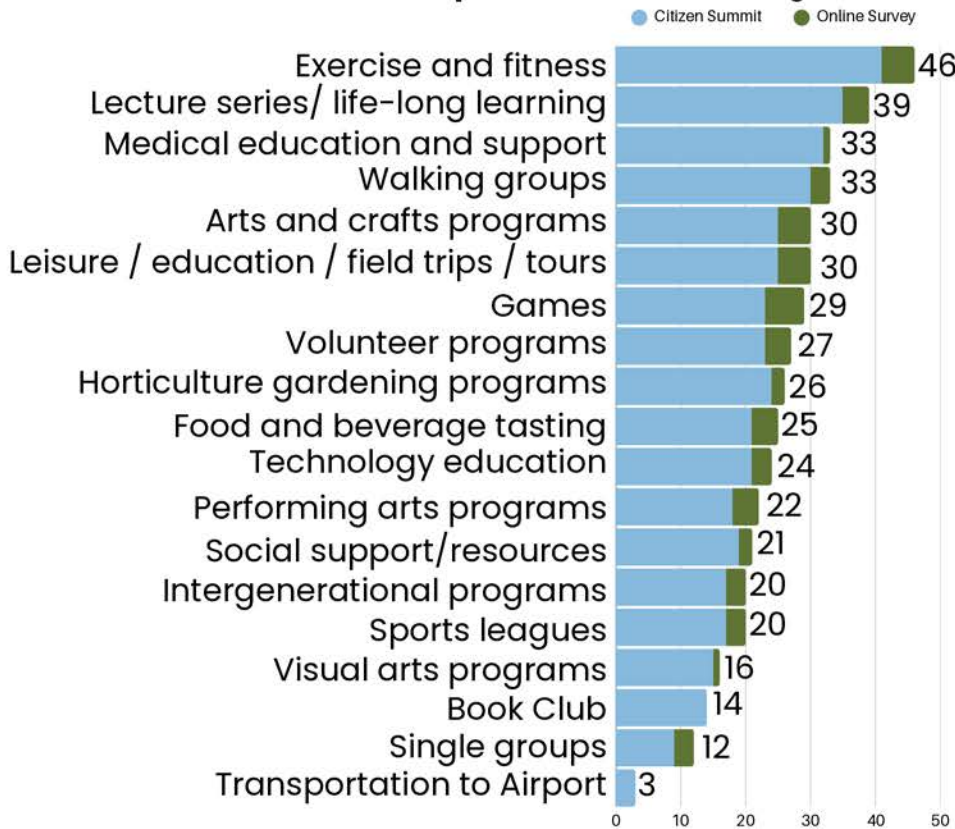


We heard from many of you that adult fitness and wellness programs were also very important to you! What type of adult fitness and wellness programs would you like to see more of in the City of Port St. Lucie?



GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

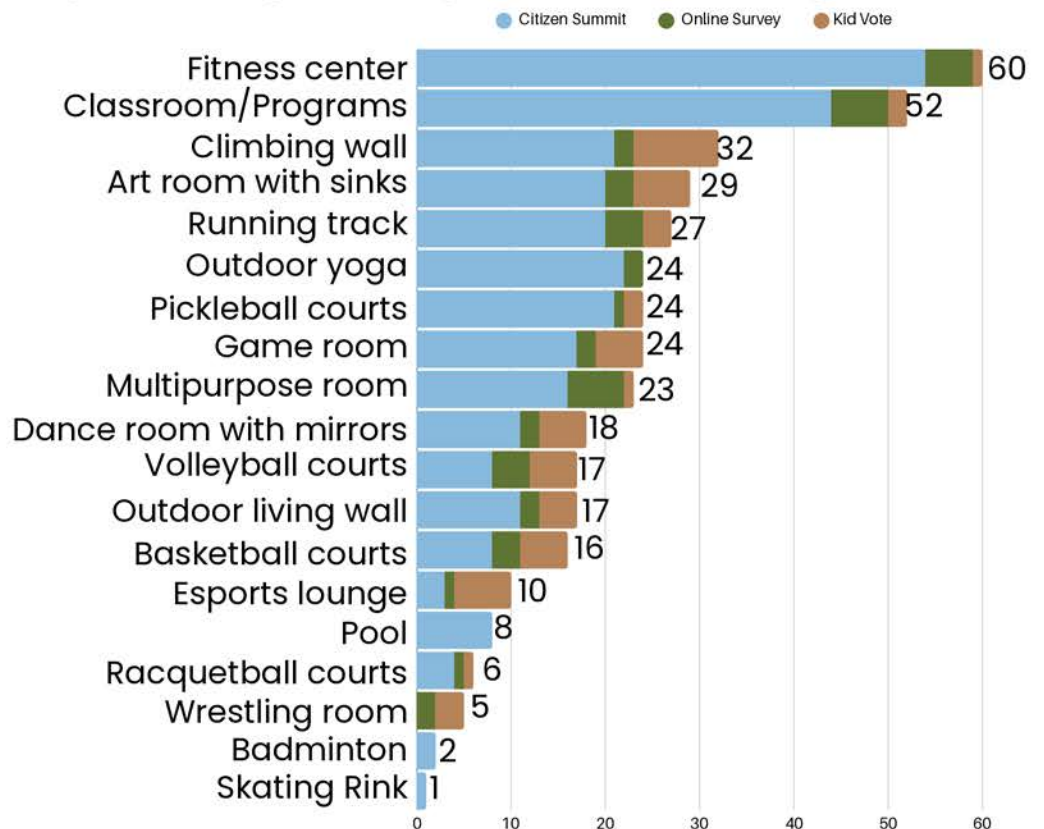
We heard from many of you that senior programs were also very important to you! What type of senior programs would you like to see provided in the City of Port St. Lucie?



- 1 Vote for Financial Literacy & Budget, Art, Lower Prices for Senior Programs, and Bilingual Classes



What would you like to potentially see at a community center?



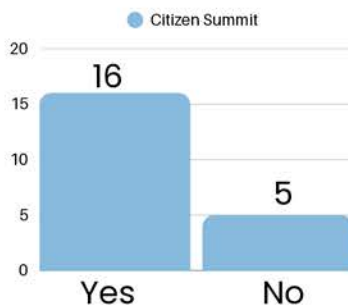
GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Green Space Preservation & Acquisition	68	0	12	210	<ul style="list-style-type: none"> • More open space, natural preserves with trails. • Preserve natural land, recs development & more strategic use of already developed land.
More / Improve Parks & Recreation	63	0	8	105	<ul style="list-style-type: none"> • More neighborhood parks • More update parks for all ages
Cultural / Artistic / Entertainment Events & Festivals	53	0	7	69	<ul style="list-style-type: none"> • Cultural events free of charge to engage all community. • Cultural Arts Center for theater and visual arts • Need more festivals.
Youth Activities & Facilities	40	0	1	36	<ul style="list-style-type: none"> • make more fun activities for the kids • Activities focused on our teens • more boys and girls clubs
Music, Theaters & Concerts	30	0	1	34	<ul style="list-style-type: none"> • more concerts and opportunities for local artists and musicians
Entertainment Places & Destinations	5	0	2	43	<ul style="list-style-type: none"> • Add museums, as well as an ampitheater, indoor area, (for concerts, and add a performing arts theatre graduations, shows)
Family / Fun Activities	26	0	2	18	<ul style="list-style-type: none"> • Events and activities for kids & families
Wildlife	3	0	4	31	<ul style="list-style-type: none"> • Like parks & preserves but need to put aside more space for nature & wildlife
Sports Areas	17	1	2	17	<ul style="list-style-type: none"> • more sports activities for teens and young adults
Water Park or Features	7	0	0	22	<ul style="list-style-type: none"> • I believe we need a water park • Help citizens thrive by: community pools - help with disabled people and others who can benefit with water therapy; help families with teaching swimming to children and adults
Shade / Benches	13	0	1	14	<ul style="list-style-type: none"> • Shading tents/trees at parks
Nightlife / Adult Activities	7	0	0	14	<ul style="list-style-type: none"> • there should be an emphasis on more nightlife and events for young adults
Fitness / Exercise / Outdoor Activities	15	0	0	5	<ul style="list-style-type: none"> • More classes at fitness centers (group exercise) earlier start times.

GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Lease Extension for City Space	18	0	0	0	<ul style="list-style-type: none"> Permanent area for PSL RC club
Adventure Park Elements	1	0	0	14	<ul style="list-style-type: none"> Obstacle courses on trails BMX bike track. BMX /skate park. BMX pump track. Roller hockey rink, basket courts. Near Becker road.
Public Art	10	3	0	0	<ul style="list-style-type: none"> Art in public places, community & regional art shows, music festivals, etc Continue the picture wraps on traffic/electric boxes
Dog Parks	6	0	0	3	<ul style="list-style-type: none"> Additional dog parks
Fishing	0	0	0	4	<ul style="list-style-type: none"> Create more freshwater fishing access to lakes and ponds

Have you ever visited The Saints Golf Course?



If you have visited The Saints, have you:



GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

Goal 7 focuses on building a high-performing government that meets the needs of the growing community. A key part of that effort is expanding IPSL, the City's 311 customer service platform. At this year's Citizen Summit, Solid Waste staff were on hand at the IPSL station to help answer questions—reflecting the fact that solid waste remains the number one reason residents contact the City. A prototype of IPSL app was premiered to residents to ask for feedback on how to improve and encourage more use, including what changes or features residents would find most helpful.



The City presented information on the previous reductions of the millage rate and provided education on residents' tax bills. The Human Resources team supported the organizational development project with information. Other initiatives include the City is planning for future accessibility through the development of City Hall annexes on the east and west sides of Port St. Lucie, and advancing intergovernmental priorities that help us collaborate and deliver services more effectively across the region.

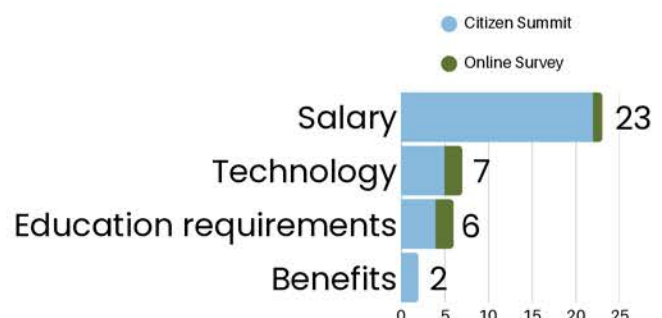
"Love it. Keep doing what you you're doing. This kind of event [Citizen Summit] is a great improvement of the city in engaging residents."

-Citizen Summit Attendee

If you were able to volunteer, which area would be your first choice?

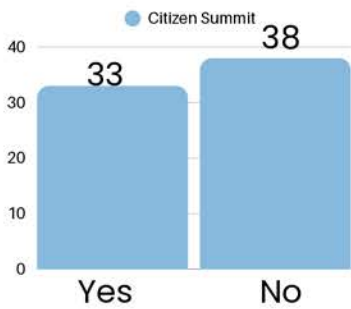


If you have not previously applied for a job with the City of Port St. Lucie, why have you chosen not to apply?

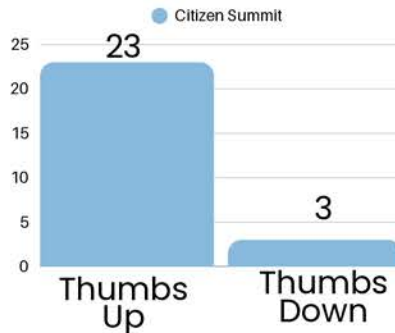


GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

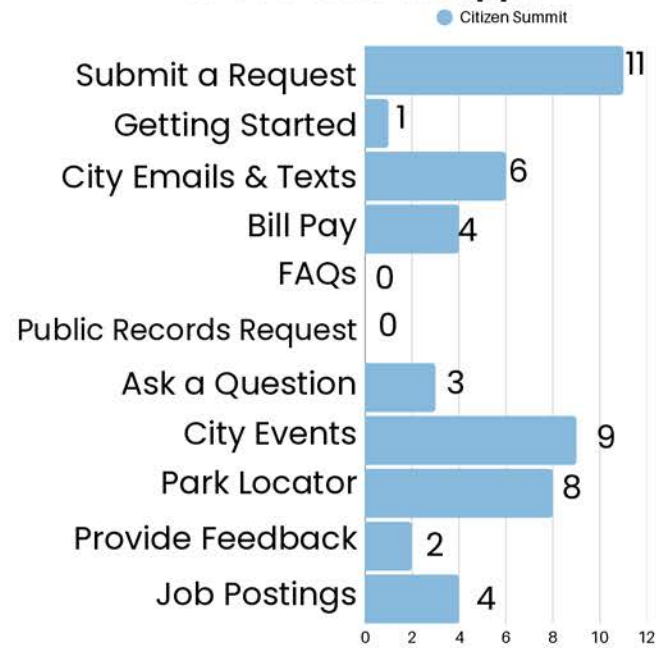
Have you used IPSL before?



How would you rate the IPSL app?



What buttons would you like to see on IPSL app?



Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Lower / Cut Taxes, Fees & Abatements	13	0	10	203	<ul style="list-style-type: none"> Lower Taxes! Cut city govt by 90%
Reduce Property Taxes	2	1	9	139	<ul style="list-style-type: none"> Reduce property taxes
Positive Feedback	97	1	0	8	<ul style="list-style-type: none"> Keep doing what you are doing. Doing a great job
City Council Feedback	28	0	3	40	<ul style="list-style-type: none"> Continue to thrive for the future of PSL Allow the government to lead and public to speak
Homeowner's / Auto Insurance Reduction	2	1	2	48	<ul style="list-style-type: none"> Continue to push for insurance reform (auto and housing)
Balance Budget / Monitor or Stop Spending	11	0	1	38	<ul style="list-style-type: none"> Spend no money. Keep it lean.
Accountable & Transparent Government	2	0	0	26	<ul style="list-style-type: none"> Accountability & transparency are crucial. Keep communication open and transparent between public and private sector
Utility Bill	2	0	1	25	<ul style="list-style-type: none"> remove processing fee for water payments and add it into rate

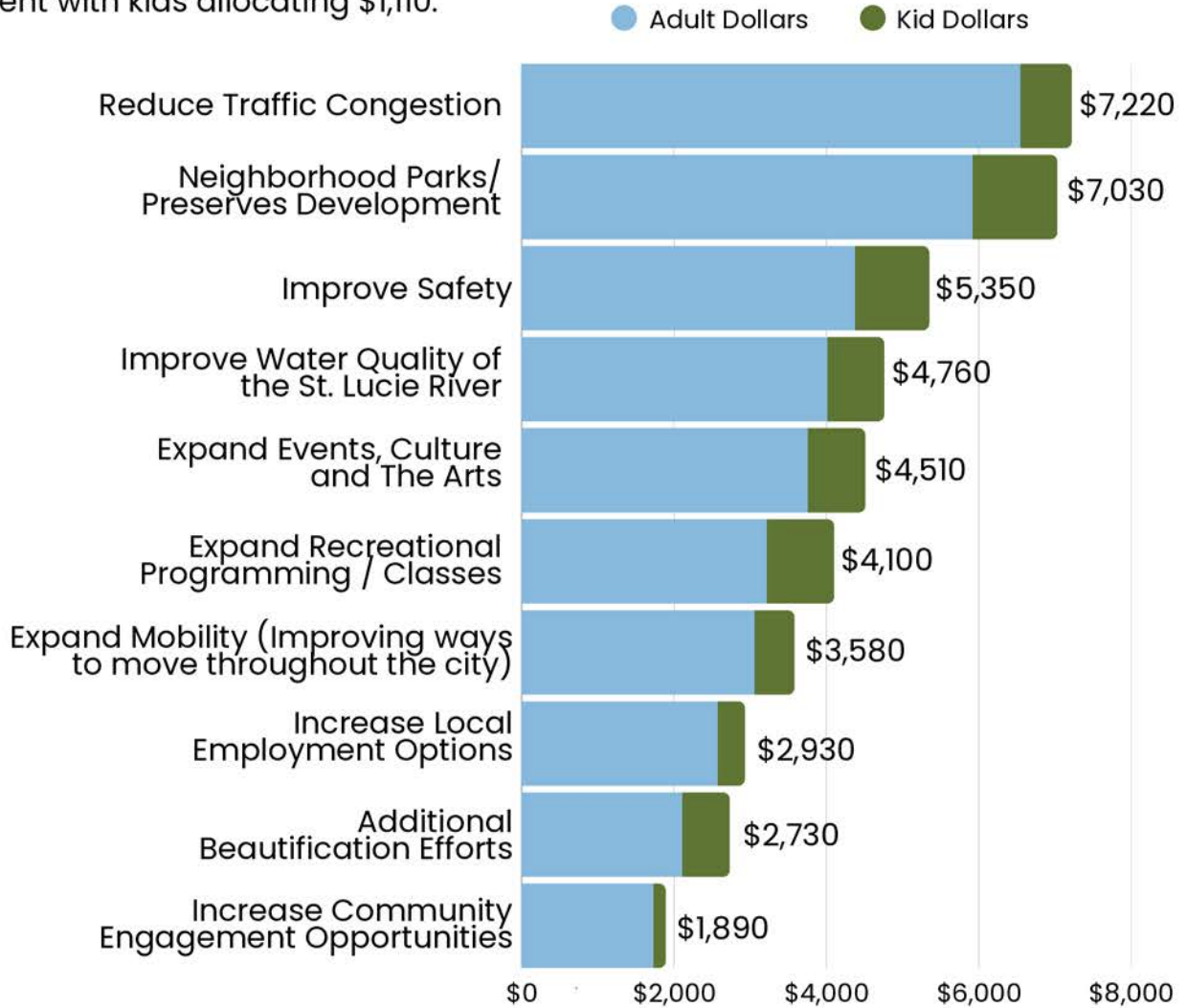
GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Diversity	7	0	3	13	<ul style="list-style-type: none"> Encourage diversity in the workforce
IPSL	18	0	0	1	<ul style="list-style-type: none"> Keep IPSL going - use it frequently.
Volunteers	12	0	0	7	<ul style="list-style-type: none"> I would volunteer for events around me to help out as much as I can.
Support East Side of PSL	3	0	1	8	<ul style="list-style-type: none"> Don't forget about people that live East. Seems a lot of focus out West.
County Collaboration	4	0	1	6	<ul style="list-style-type: none"> More interaction between the city & county to better serve residents
Immigration	0	0	0	5	<ul style="list-style-type: none"> Comply with ICE to arrest illegals
Less Government	1	0	0	4	<ul style="list-style-type: none"> Decrease the size of government. You shouldn't be the only major or the largest employer in the county.
Meeting Flexibility	4	0	0	0	<ul style="list-style-type: none"> More meetings in which public input is needed/required at or after 7pm. Many people work out of country and cannot attend day time meeting.
More Organization	4	0	0	0	<ul style="list-style-type: none"> More organization
More Taxes	3	0	0	0	<ul style="list-style-type: none"> More taxes and sidewalks
Allow Anonymous Reports	0	0	0	2	<ul style="list-style-type: none"> Allow residents to make anonymous reports to IPSL



CITIZEN SPENDING

Citizens were given \$100 in "PSL Bucks" that they were asked to "spend" based on an initiative important to them. Adults and kids were given different PSL Bucks so the City could obtain data on the preferences of different age groups. The top adult priority was Reduce Traffic Congestion with adults allocating \$6,550. Kids top priority was Neighborhood Parks/Preserve Development with kids allocating \$1,110.



CITIZEN RESPONSE SUMMARY

Following is an overview of the total responses received, categorized by type of response. Responses were gathered from the Citizen Summit, Online Citizen Summit survey, and the responses to the top 3 things the City should focus on in 2025 in the National Community Survey Open Participation & Random Sample survey.

Type of Response	# of Responses	Type of Response	# of Responses
Total Number of Responses from All Goals: 8,105			
Goal 1 - Safe, Clean & Beautiful		Goal 1 Number of Responses: 1,507	
1. Safety & Police/Traffic Enforcement	418	11. Traffic Calming	34
2. Speeding / Red Light Running	217	12. Litter Cleanup	29
3. Police Presence, Pay & Training	186	13. Golf Cart Space / Enforcement	24
4. Garbage Pickup	151	14. Signage	16
5. Code Enforcement	92	15. Animal Control	16
6. Crime Prevention	85	16. Bulk Pick Up	14
7. Beautification & Cleanliness	63	17. Recycling	7
8. Landscaping & Maintenance	59	18. Vacant Lot Issues	7
9. Tree / Flower Planting	45	19. Holiday Lights	4
10. Noise Control / Enforcement	39	20. Yard Waste Pick Up	1
Goal 2 - Planning for a Thriving Future		Goal 2 Number of Responses: 377	
1. Quality Health Care	113	5. Homeless Shelter / Assistance	25
2. Senior Programs & Benefits	90	6. Social Services	21
3. Comprehensive Plan / City Design	70	7. Ordinances	5
4. Backyard Chickens	49	8. Veteran's Programs & Benefits	4
Goal 3 - Smart & Connected City		Goal 3 Number of Responses: 381	
1. School, Education & Programs Improvement	127	7. Adult Education	13
2. Resident Communication	72	8. Teacher's Salaries	11
3. Community Engagement & Programs	67	9. Libraries	7
4. Resiliency	42	10. Childcare	4
5. Technology	19	11. Wi-Fi / Fiber Expansion	2
6. Bus School Transportation	16	12. Vocational	1

CITIZEN RESPONSE SUMMARY

Type of Response	# of Responses	Type of Response	# of Responses
Goal 4 - Diverse Economy & Employment Opportunities		Goal 4 Number of Responses: 1,524	
1. Slow, Control or Stop Growth / Development	635	8. Higher Paying Jobs	62
2. Affordable housing / Cost of living	191	9. Grocery Store/ Farmer's Market	36
3. Job / Employment Opportunities	153	10. Small / Local Business Support	27
4. Business / Economic Development	127	11. Youth Jobs	17
5. Restaurants	110	12. Housing Assistance / Incentives	10
6. Retail / Shopping	87	13. Annexation	3
7. Downtown PSL	65	14. Tourism	1
Goal 5 - High-Quality Infrastructure & Facilities		Goal 5 Number of Responses: 2,431	
1. Sidewalks / Walking Trails	411	12. Wi-Fi / Fiber Expansion	55
2. Traffic Flow Improvement	372	13. Roundabouts	50
3. Roadway or Turning Lane Addition, Widening or Improvement	233	14. Sewer & Wastewater Improvement	34
4. Repair, Repave, or Finish Roadway Construction or Paving	231	15. Underground / Update Utilities	32
5. Street Lights	194	16. Bridge / Beach Access	28
6. Traffic Lights, Signals & Cameras Improvement	181	17. Train Transportation	17
7. Stormwater / Drainage / Swale Maintenance & Improvement	166	18. Expand Parking	16
8. Water Quality Improvement	107	19. Cell Towers	14
9. Public Transportation	104	20. Airport	9
10. Bike Paths, Trails or Lanes	96	21. Pollution / Air Quality	8
11. Infrastructure	70	22. Accessibility	3



CITIZEN RESPONSE SUMMARY

Type of Response	# of Responses	Type of Response	# of Responses
Goal 6 – Culture, Nature & Fun Activities		Goal 6 Number of Responses: 1,065	
1. Green Space Preservation & Acquisition	290	10. Water Park or Features	29
2. More / Improve Parks & Recreation	176	11. Shade / Benches	28
3. Cultural / Artistic / Entertainment Events & Festivals	129	12. Nightlife / Adult Activities	21
4. Youth Activities & Facilities	77	13. Fitness / Exercise / Outdoor Activities	20
5. Music, Theaters & Concerts	65	14. Lease Extension for City Space	18
6. Entertainment Places & Destinations	50	15. Adventure Park Elements	15
7. Family / Fun Activities	46	16. Public Art	13
8. Wildlife	38	17. Dog Parks	9
9. Sports Areas	37	18. Fishing	4
Goal 7 – High-Performing Government Organization		Goal 7 Number of Responses: 820	
1. Lower / Cut Taxes, Fees & Abatements	226	11. Volunteers	19
2. Reduce Property Taxes	151	12. Support East Side of PSL	12
3. Positive Feedback	106	13. County Collaboration	11
4. City Council Feedback	71	14. Immigration	5
5. Homeowner's / Auto Insurance Reduction	53	15. Less Government	5
6. Balance Budget / Monitor or Stop Spending	50	16. Meeting Flexibility	4
7. Accountable & Transparent Government	28	17. More Organization	4
8. Utility Bill	28	18. More Taxes	3
9. Diversity	23	19. Allow Anonymous Reports	2
10. IPSL	19		





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