



# TOP WAYS WE ARE PUTTING THE STRATEGIC PLAN INTO ACTION

# UTILITY SYSTEMS DEPARTMENT

## OVERVIEW

To be the vanguard of environmental stewardship and innovation through fiscal responsibility and advancement in utility operations.

### FY 26/27

## HIGH-QUALITY INFRASTRUCTURE AND FACILITIES

- Septic to Sewer Master Plan will continue to connect homes and businesses currently on septic systems to the City's wastewater collection and treatment system, proactively improving the health of our local waterways.

### Remaining septic systems as of Dec. 31, 2025:

- Estimated septic tanks within City limits (total): 12,359
- Estimated septic tanks within utility service area (total): 14,218
- Septic conversions completed since tracking began in 1999: 11,250
- Current conversion time is 4 to 6 weeks

As of Dec. 31, 2025, USD has 99,226 customers (water).

## Septic to Sewer Conversions

**527**  
2017/18

**428**  
2018/19

**448**  
2019/20  
34=utilitizing grants

**359**  
2020/21  
67=utilitizing grants

**616**  
2021/22  
67=utilitizing grants

**472**  
2022/23  
36=utilitizing grants

**464**  
2023/24  
48=utilitizing grants

**392**  
2024/25  
51=utilitizing grants

**87** As of Dec. 2025  
2025/26  
13=utilitizing grants

## HIGH-PERFORMING GOVERNMENT ORGANIZATION



- Continuing to seek out all grant opportunities to aid in funding a multitude of capital improvement projects currently under design or to be constructed in FY 25/26 and beyond
- Committed to the continued expansion of our systems to accommodate the rapid rate growth while also upgrading and replacing older systems that have met their end of use
- Continue evaluating alternative materials or products that could be new to the market and/or have become better because of advancements in manufacturing processes
- Standard operating procedures, plus specialized training for staff, will be implemented and updated as needed to allow staff to work more efficiently and effectively when responding to calls for residential sewer services
- Offer additional educational opportunities for our customers through quarterly events, presentations and facility tours

### **Improving Water Quality and Preparing for Future Water Supply**

**Progress continues on the St.  
Lucie River/C-23 Water Quality  
Project at McCarty Ranch.**

Areas 1 through 5 are complete. To date, 17 billion gallons of water held back, including rainfall and water pumped from C-23 Canal.