



"It Starts with a Good Foundation"

UNIFORM COMPLAINT FORM

Date Received: 03/25/2024

Complainant's Name: Jeffrey + Ester Levine

Address: 1049 SE Proctor Ln, PSL, FL 34983

Email: ester.levine@yahoo.com Phone #: 646-417-2080

SUBJECT OF COMPLAINT

Contractor/Company Name: Your Way Construction AKA Your Way ^{Kitchen,} Bath + ^{Design} Floors ^{LLC}

Address: 1071 SW Locke Ave, PSL, FL 34953

Occupation: Contractor License #: _____

Phone #: ~~772-873-6371 office #~~ 772-777-9323
~~772-871-5132 main #~~

Was a permit obtained for the work performed? Yes No Permit Number: _____

Have you contacted an attorney? Yes No

How did you hear of the above-named person or company? Telephone Newspaper
 Other Angie's.com

Have you contacted the contractor concerning your complaint? Yes No

(If yes, please indicate the date(s) 03/01/24 , 03/06/24 , 03/13/24)

Did you send a demand letter to the contractor? Yes No

COMPLAINT DETAILS

NOTE: A copy of this form will be sent to the subject of your complaint, pursuant to Florida State Statutes 422.255(1). Please give full details of your complaint, include facts and dates. Attach copies of contracts, invoices, checks submitted and correspondence:

- misled by Angie Com + Luis Cardoso into believing his co. was licensed which it's not
 - No permits were submitted
 - Luis Cardoso asked us to make pymt/ck directly to his name
 - work done is damaged + improper... No waterproofing done, grout cracking, No shower doors installed
 - guest bathtub is missing faucet
 - guest bath plumbing caused flood throughout home ^{causing} _{potential} mold
- I paid: \$ 13,078.00 Method of payment: Checks Money Order Other _____
- To: Luis Cardoso And Construction (contractor's or company's name)

To settle this complaint, I would like: (e.g., warranty, repairs, cancellation of a contract, etc.) **NOTE: If you are seeking a refund, this would be a civil matter and is handled by the Clerk of Court.**

- Refund
- I want him to never be able to scam anyone again

Florida State Statute 837.06, False Official Statement: Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

[Signature]
(Complainant's Signature)

[Signature]
(Notary's Signature)

STATE OF FLORIDA, County of Blue



The foregoing instrument was acknowledged before me by means of physical presence or online notarization this 28 day of March, 2024 by Eder Leine who is personally known to me or has produced NY ID as identification.



OFFICIAL DEMAND LETTER REQUIREMENTS

Per Florida State Statute 489.126:

If the job meets one of the following criteria, the complainant must send the contractor a Demand Letter:

- More than 10% of the total cost of the job was issued to the contractor via a deposit and no permits were applied for within 30 days (if applicable), or
- No work has been started within 90 days after the permits were issued (if permits were required).

The Demand Letter must be mailed to:

- The address on the contract
 - In the absence of an address being listed on the contract, the letter must be sent to the address listed with the Department of Business and Professional Regulation (DBPR) or the local licensing construction industry licensing board.

The letter must request for the contractor to:

- Apply for necessary permits
- Start the work.
- Request a refund

The letter must be sent via certified mail. Keep the receipt and Domestic Return Receipt/Tracking Number for your records.

INVOICE



Bill To

Jeff Levine
1049 SE Proctor Ln
Port Saint Lucie, Florida 34983

Your Way Construction Llc

Port Saint Lucie, Florida 34996
Phone: (772) 251-9029
Email: ywc.design1@gmail.com

Payment terms Due upon receipt
Invoice # 780
Date 01/10/2024

Description	Total
Bathroom improvement	\$13,500.00
GUEST	
Removal and disposal existing walls over tu b Provide and prepare walls for tile with cement board Provide and apply waterproof on cement board Provide and install new wall tile Provide and install new glass for enclosure	
MASTER	
Removal and disposal of existing shower enclosure Removal and disposal of existing glass Removal and disposal of existing shower floor	
Extend shower where closet ends Provide and install cement board on walls Provide and apply waterproof on walls Provide and build new shower pan Provide and install new wall tile Provide and install new frameless glass rollers	

Subtotal	\$13,500.00
Taxes	\$945.00
Total	\$14,445.00

Payment Summary

01/10/2024 - Check	\$7,222.50
01/18/2024 - Cash	\$272.50
01/26/2024 - Check	\$2,889.00
<hr/>	
Paid Total	\$10,384.00
<hr/>	
Remaining Amount	\$4,061.00

Notes:

All material and labor are included on price
Timeline is to be finalized with homeowner
Job is to start on the 15th of January and must be done before or on the 25th of January of 2024
Payments are as follows

- Deposit due upon signing 50%
- 20% when guest tile is done
- 15% when demo on master is done
- 10% when tile work is done
- 5% once job is completed

Signed on: 01/10/2024
Luis Henrique C

Signed on: 01/10/2024
Jeff Levine

YW Construction letter.

From: Your Way Construction (ywc.design1@gmail.com)

To: cprworld2003@yahoo.com

Date: Wednesday, January 31, 2024 at 06:48 PM EST

This email is to let Mrs Jeff Levine know that we will take care of the dry out, removal and reinstall of the molding, carpet and underlayment, also replacing it if needed.

Cost must covered a 100% by us, not having any extra cost to the homeowner.

Luis Cardoso

Blessings.

Cell: 772-777-9323

"God does everything right"

J Office of Justice
1010 22 Street Lane
Fort St. Louis, FL 34107 778
1-000000

1/10/11 *MB*

Payable, your way. Considered \$ 7,300.00

Seven Thousand Three Hundred *MB*

TO Cash

for cash on hand *MB*



#776

01/11

\$7,300.00



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Accounts

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Front of check


 Jeffrey H. Leibe
 1449 St. Francis Lane
 Port St. Lucie, FL 34957

1/19 24

778
 11232222

Pay to the order of Luis C. Torres \$ 2889.00
Two Thousand Eight Hundred and Eighty Eight and 00/100

TD Bank
 Signature: Jeffrey H. Leibe
 [Redacted]

Back of check

[Redacted]
 [Redacted]
 [Redacted]

Luis Henrique Cardoso

772-777-9323

ywc.design1@gmail.com

Your Way
Construction



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