



TOP WAYS WE ARE PUTTING THE STRATEGIC PLAN INTO ACTION

EMERGENCY MANAGEMENT

VISION

Build an innovative Emergency Management Program through preparedness and mitigation efforts leading to an effective response and recovery when disaster strikes, thereby strengthening the City of Port St. Lucie's resilience.

FY 25/26

SAFE, CLEAN & BEAUTIFUL

- Continue to train and exercise on the Disaster Recovery Plan.
- Continue to enhance and document incident management and recovery processes through Standard Operating Guidelines .
- Ensuring the Emergency Operations Center remains in a constant state of readiness.
- Training and exercising stakeholders in EM plans, processes and procedures.
- Work in partnership with the Grants & Advocacy Team to identify future mitigation funding streams to be used citywide.
- Continue leveraging the completed Threat Hazard Identification and Risk Assessment towards new funding opportunities.
- Continue to assist Special Events with large special event pre-planning.
- Launch the Recovery Working Group.

National Community Survey

Emergency Preparedness (services that prepare the community for natural disasters or other emergency situations): **72% of residents rated positively, similar to cities nationwide-2025 National Community Survey.**

HIGH-PERFORMING GOVERNMENT ORGANIZATION

- Continue to implement the Emergency Management program's formalized processes and procedures to support mitigation initiatives.
- Manage the Community Rating System (CRS) program by working with various departments to complete the 5-year cycle verification as required by FEMA and retain our Class 5 community rating.
- Continuing to provide public outreach and education programs to our residents.
- Continue to implement and train on Continuity of Operations and Continuity of Government Plans.
- Continue to promulgate procedure and train/exercise three key departments on the operation of Department Operating Centers in concert with the EOC to promote efficiency and rapid response to disasters..
- Continue partnering with non-profits and private sector to launch a Recovery Working Group to oversee volunteers and donations after a disaster.

EMERGENCY MANAGEMENT HIGHLIGHTS

- Successfully completed the annual recertification for the National Flood Insurance Program's Community Rating System (CRS).
- Attended regularly scheduled interagency coordination between Treasure Coast Emergency Management Agencies.
- Conducting all Hazards Preparedness Outreach Events to local homeowners.
- Enrolled **26,869** residents for emergency alerts.
- Held the annual Hurricane Expo, serving **1,400** residents.
- Conducted **13** public outreach events.
- Continued to rank high in the State of Florida Division of Emergency Management's F-ROC (Florida Recovery Obligation Calculation) program to get disaster reimbursement back to the City faster.
- Continued developing relationships with non-profits and private sector for partnerships during and after disasters to serve residents more quickly and efficiently.
- Added eight new projects to Countywide Prioritized Project List for future mitigation funding opportunities.
- Reviewed/updated/promulgated 34 plans and SOGs.
- Continue holding response and recovery exercises to train City staff how to assist the City in response and recovery quickly, safely and efficiently when a disaster occurs.

16,819

residents attended EM outreach events (including the Hurricane Expo) in person or engaged with our messaging online in 2025.

