



TOP WAYS WE ARE PUTTING THE STRATEGIC PLAN INTO ACTION

RISK MANAGEMENT

OVERVIEW

The Risk Management Department serves as a strategic partner across the City, integrating risk awareness into operations, decision-making, and service delivery. The Department oversees claims administration, litigation coordination, and risk financing while advancing loss prevention, safety initiatives, and continuous process improvement. By leveraging data, education, and collaboration, Risk Management protects City assets, safeguards employees and residents, and supports sustainable organizational performance.

FY 26/27

SAFE, CLEAN & BEAUTIFUL

- Continue to evolve the Safety Review Board to operate as a solution-oriented entity using data and analysis.
- Engage Safety Liaison person for each City department.
- Increase the number of safety training hours by 10%.
- Increase the number of safety inspections by 10%.

HIGH-PERFORMING GOVERNMENT ORGANIZATION

- Develop and implement an internal intake system.
- Create and implement Risk Management Intake System.
- Continue to streamline workers' compensation, property and general liability processes.
- Pursue ongoing training and certifications to remain current on industry standards.
- Update Standard Operating Procedures and internal policies.
- Increase use of data and innovation to improve safety and efficiency using telematics.