

Premier Home Pros Agreement

388 South Main Street Suite 340
Akron, OH 44311

Tuesday, February 18, 2025



Job Number	PHWPB00358
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Project Scope

How many bathrooms are included in this project?

One

What style of home is this?

Single Family (detached)

Can the water be shut off (at the main) inside this residence?

Yes

A photo of the shut off valve will be included in the submission

Photo included

Customer Information

Market

WPB

Contract Email

WPB@premier-homepros.com

Customer Name

Judy Haese

Customer Name 2

Bert Haese

Address

719 SE Albatross Avenue
Port Saint Lucie, Florida, 34983

Phone Number

(607) 745-0488

Email

jhaese07@gmail.com

Phone Number 2

(607) 745-2408

Email 2

jhaese07@gmail.com

Shower/Tub/Toilet (Bathroom 1)

Current Area (Bath 1)

Tub Shower Combo

Changing to (Bath 1)

Shower

Is this an ADA shower? (Bath 1)

No

Current Wet Area Dimensions (Bath 1)

Changing To Wet Area Dimensions (Bath 1)

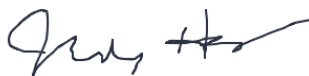
	In Inches
A	96
B	29
C	29
D	96
E	58

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A	96
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Base (Bath 1)

Base - Trim Slate - with threshold - White

Base Acknowledgement (Bath 1)



Current Drain Location (Bath 1)

Current Drain - Left

Future Drain Location (Bath 1)

Future Drain - Left

Wall System Size (Bath 1)

60X36X96

Wall System (Bath 1)

Wall - Monterey Butterscotch - Velvet

Additional Wall Panel? (Bath 1)

None

Ceiling Panel (Bath 1)

None

Window Kit (Bath 1)

Window Kit - 48X48 - Monterey Butterscotch

Demo Work (Bath 1)

Current Bathroom Door Width (inches) 24
(Bath 1)

Future Bathroom Door Width (inches) (Bath 1) 24

Change Door Width? (if the above numbers do not match, this will be marked "yes") (Bath 1) No

Demo a Wall (Bath 1) 0

Build Full Wall (Bath 1) 0

Build Knee Wall (Bath 1) 0

Tear-out Cast Iron or Steel Tub (Bath 1) No

Remove Wet Area Tile Surround (Bath 1) Yes

Slab Work (Bath 1) Yes

Remove Soffit Bulkhead (Bath 1) No

Move Plumbing (Bath 1) No

Doors, Fixtures, Toilet (Bath 1)

Door or Curtain Rod (Bath 1) Door - Frameless - Bypass - Clear - Brushed Nickel

Plumbing Fixtures (Bath 1) Shower Head - Handheld - Round - Brushed Nickel

Toilet Type (Bath 1) Toilet - Existing - moved for install (less than 24")

Rough In Measurement Floor to Bolts (Bath 1) 12"

Move Toilet? (Bath 1) Yes

Shelving (Bath 1)

Shelf (Bath 1) None

Niche (Bath 1) Niche - 14X14 - Color Match

Niche 2 (Bath 1) None

Safety and Convenience (Bath 1)

Seat (Bath 1)

None

Foot Rest Shave Bar (Bath 1)

None

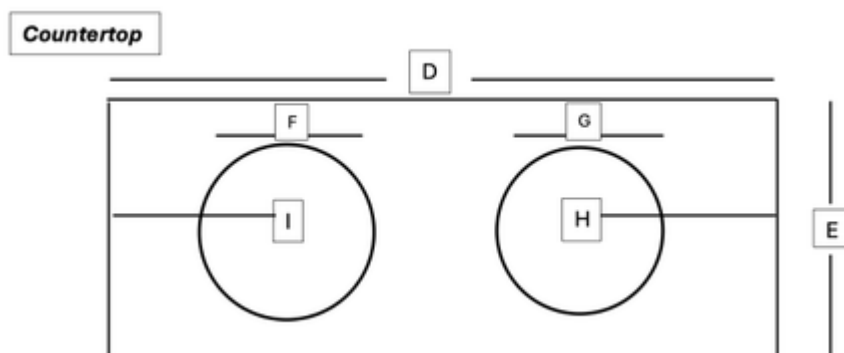
Grab Bar (Bath 1)

None

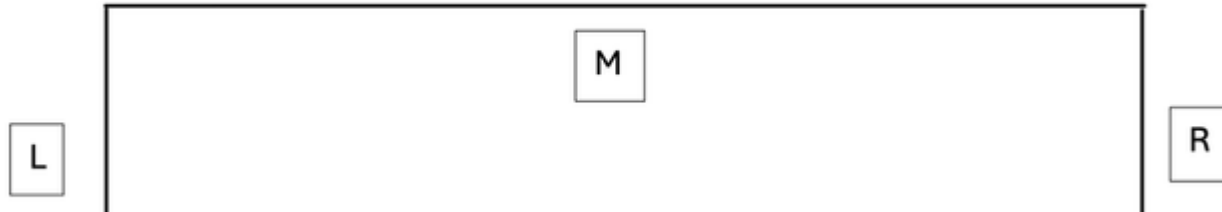
Flooring/Vanity (Bathroom 1)

Are we doing any dry area work (Bath 1)

No



Back/Side Splash



Notes (Bathroom 1)

Notes (Bath 1)

Toilet will be removed and replaced as convenience to our customer. Please rush install for customer as they have company coming in March.

No contract changes after 3 business days, all taxes and fees included. No further work is needed or verbal agreements were made outside of what has been selected in the contract. The notes section is here as a way to document non-contract related items, such as directions or tips to the installation professionals.

Shower/Tub/Toilet (Bathroom 2)

Demo Work (Bath 2)

Doors, Fixtures, Toilet (Bath 2)

Move Toilet? (Bath 2)

Yes

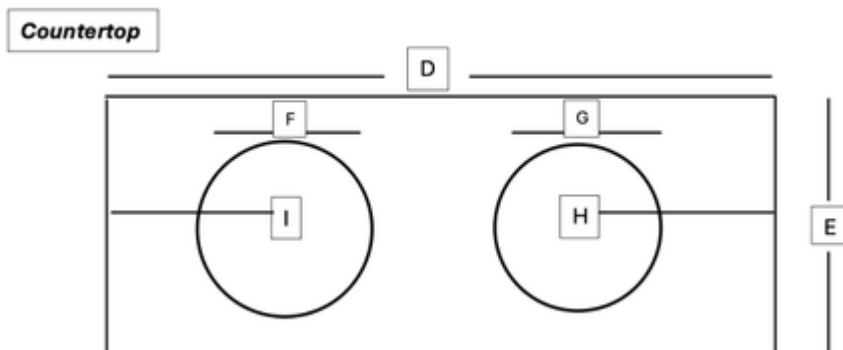
Shelving (Bath 2)

Safety and Convenience (Bath 2)

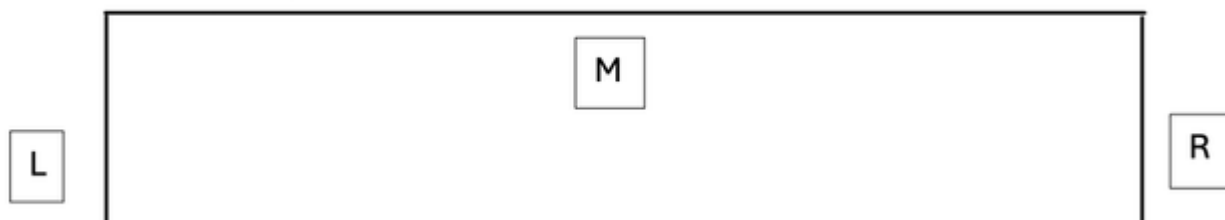
Flooring/Vanity (Bathroom 2)

Are we doing any dry area work (Bath 2)

No



Back/Side Splash



Notes (Bathroom 2)

No contract changes after 3 business days, all taxes and fees included. No further work is needed or verbal agreements were made outside of what has been selected in the contract. The notes section is here as a way to document non-contract related items, such as directions or tips to the installation professionals.

Terms

Lifetime Warranty

Premier Home Pros, a manufacturer of top-quality solid surface engineered stone wall surrounds, shower floors/bases, replacement bathtubs, and accessories (referred to collectively as the "Product"), stands behind the excellence of its offerings. We provide a Lifetime Warranty that assures our valued residential customers that the Product will remain free from material defects for the duration of their homeownership, and this warranty is even transferable to the next homeowner only.

It's important to note that this warranty exclusively covers Premier Home Pros' own products and does not extend to items such as customer-provided faucets, showerheads, doors, grab rails, or stoppers that were not originally purchased from Premier Home Pros. We proudly guarantee that the surface of our Product will maintain its integrity, resisting bubbling or peeling under standard use and when maintained according to our guidelines. However, this warranty expressly excludes any damage resulting from the use of unapproved cleaners. Moreover, it's vital to prevent contact with certain substances, such as dyes, paints, inks, cosmetics, or harsh cleaning agents, as they can compromise the Product's durability. Any damage incurred due to exposure to extreme heat sources, such as cigarettes, or any form of intentional or unintentional abuse, is not covered by this warranty.

In the event that the Product fails to meet these warranty terms, Premier Home Pros reserves the right to take appropriate action, which may involve partial repair, complete replacement, or a full or partial refund, at our sole discretion. Upon receiving a warranty claim, we will promptly assess the situation, determine the necessary course of action, and proceed with repairs or remedies in accordance with the warranty's provisions for covered Products. Please be aware that any warranty-related work will be subject to current lead times and product availability at the time of the claim. Your satisfaction is of paramount importance to us, and we are committed to ensuring that your experience with Premier Home Pros is exceptional in every way.

Recission Period

NOTICE OF CANCELLATION: Buyer may cancel this transaction at any time prior to midnight of the 3rd business day after the date of this transaction. If you cancel, any payments made by you under the contract will be returned within 14 days following the receipt by the seller of your dated copy of this cancellation notice or any other written notice to Premier Home Pros at 388 South Main Street, Akron Ohio 44311 no later than midnight of the 3rd business day after the date of this transaction. Please note, if you cancel after three business days, you will still be responsible for 25% of the purchase price or material cost - whichever is greater. A \$100 administrative fee will be charged for all cancellations to cover the cost of overnighting your refund check with tracking.

Date_____ I wish to cancel_____

Customer Name

Date_____ Accepted:X._____

Premier Home Pros (Seller) Company Rep.

Terms (continued)

The parties agree that any legal action or proceeding arising out of or relating to this contract or the services provided by Premier Home Pros LLC shall be brought exclusively in the state or federal courts located in Stark County, Ohio. The parties hereby consent to the personal jurisdiction and venue of such courts and waive any objections to the laying of venue in such courts. This provision shall apply regardless of the location of the customer's property or the services provided by Premier Home Pros LLC. In the event that Premier Home Pros LLC is forced to file a lien against the customer's property due to non-payment or breaches of the contractual obligations, or if Premier Home Pros LLC successfully prevails in any legal action brought against the customer related to the services provided under this contract, the customer shall be responsible for covering all reasonable and documented legal fees and expenses incurred by Premier Home Pros LLC. By signing this contract, the customer acknowledges and agrees to bear the burden of Premier Home Pros LLC's legal fees and expenses, including but not limited to attorney fees,

court costs, and other related expenses, in the circumstances specified above. This obligation to cover legal fees shall not be contingent upon the amount of damages awarded or the specific outcome of the legal proceedings.

The customer agrees to make full payment to Premier Home Pros LLC upon the successful completion of the bathroom remodeling installation as outlined in the project scope and contract. Payment shall be made in the agreed-upon form of payment mentioned in the contract. Premier Home Pros LLC acknowledges that minor finishing touches may require adjustments or corrections after the installation is completed. However, the customer understands and agrees that these finishing touches do not constitute grounds for withholding payment. The customer understands that full payment is due at the completion of the installation, and any withholding of payment based on minor finishing touch issues is not permissible. Premier Home Pros LLC reserves the right to retain payment in full until the service to fix pieces/parts of the job has been completed to the satisfaction of both parties.

Any modifications or changes requested by the customer to the materials specified in the project scope, occurring after a period of (3) business days from the date of the initial sale, will be considered as additional requirements and will result in an extra charge. The scope of work cannot be changed after (3) business days. The customer acknowledges that any additional expenses related to such changes, including but not limited to the cost of materials, labor, and administrative fees, shall be the sole responsibility of the customer and will not be absorbed by Premier Home Pros LLC. By agreeing to this contract and participating in the welcome call, the customer acknowledges and accepts the stipulation that changes to materials beyond the designated timeframe will incur additional charges. Premier Home Pros LLC shall provide the customer with a detailed cost estimate for the proposed changes, and no work on the alterations shall commence until the customer has approved the revised scope of work and associated costs in writing.

Terms - Initial Here



Date

Tuesday, February 18, 2025

Customer Content and Image Release

By entering into this agreement with Premier Home Pros, the customer grants Premier Home Pros the right to use any photos, reviews, or other content provided by the customer for marketing and promotional purposes. This includes, but is not limited to, the use of such content in online and offline marketing materials, videos, social media, websites, and other promotional channels.

Premier Home Pros agrees to use such content responsibly and consistent with the image and reputation of the customer. We will always identify the customer by first name, last initial when using your photos. We will not alter or edit your photos or reviews in a way that misrepresents the customer’s meaning or experience.

If the customer wishes to revoke this permission or has specific restrictions on the use of their content, they must notify Premier Home Pros in writing by emailing info@premier-homepros.com. Premier Home Pros will make reasonable efforts to comply with such requests in a timely manner.

Premier Home Pros acknowledges that any personal information or sensitive details shared by the customer in reviews or photos will be handled in accordance with applicable privacy laws and regulations.

By signing this agreement, the customer affirms that they have the legal right to grant this permission and that the content provided does not infringe upon the rights of any third party.

Image Release - Initial Here



Expectations and Acknowledgements**Expectations**

The installation team will arrive between 8 and 10 am.

Although we pride ourselves on one-day installations, certain elements of the job could cause the installation to take 2 days or more. Our installation team will be in direct communication with you on the schedule of the job once it is started and as it progresses.

- Before their arrival, please ensure the team has a clear path to the bathroom. Before their arrival, please remove all belongings from the bathroom.
- Before their arrival, please remove anything hanging on the exterior walls of the bathroom or any walls in the travel path.
- Before their arrival, please know where the water shut-offs are for the bathroom. If the water shut-off is shared with multiple units, please contact the management of the building to comply with their requirements for turning the water off.

The installation technician will review the details of the project with you prior to starting. Drop cloths will be placed in the traffic areas before work begins.

The main water will be turned off periodically during the installation process.

The installation team will clean up after each workday. The installation team will try to contain the dust in the bathroom. Unfortunately, during the installation process, dust may escape the containment and be found throughout the house. Once the project is completed, the installation team will perform a final walkthrough with you.

Acknowledgements

By signing below, I understand that Premier Home Pros does not complete and/or is not responsible for the following items:

- Drywall taping and/or mudding.
- Painting and/or staining.
- Electrical work. This includes moving, replacing, and/or installing boxes, switches, outlets, lights, exhaust fans.

The homeowner understands that any tile by the work area may become loose and/or damaged during demolition and Premier Home Pros is not responsible for repairing or replacing damaged tiles. If additional services are needed that are unforeseen during the initial consultation, Premier Home Pros will contact the homeowner and there may be additional charges required for the repair. Payment is required the day the installation is completed. This includes any extra services needed to complete the installation. Any additional services needed will not be included in the customer's warranty. Premier Home Pros is not responsible for slow drains. Premier Home Pros is not responsible for the repair of slow running or backed up/clogged drainage. Installation of new shower drain, shower/tub hardware, and faucets will not repair current plumbing issues. Customer should consult a plumber regarding replacing current plumbing issues. Due to the structural layout of some homes, including narrow hallways or tight corners, it may be challenging to navigate large sheets of material to the bathroom without modifications. While our installation team will make every effort to avoid altering the panels, it may be necessary to make precise cuts and re-join the material to ensure proper installation in your bathroom. Premier Home Pros has applied all applicable rebates and coupons.

Sales members and homeowners have tested and reviewed current water drainage in the tub and or shower area or faucets. The current drainage and water pressure is evaluated as satisfactory.

Healthy

Expectations and Acknowledgements
- Initial Here



Date Tuesday, February 18, 2025

Shower and Tub Surround Cleaning and Care

Following are the instructions to care for your new Premier Home Pros Shower or Tub Wall Surround.

Normal Cleaning:

1. Wipe the surface with a damp cloth or sponge.
2. For basic stains, clean with mild detergent or general-purpose cleaner.

Removing Persistent Stains:

1. Scrub the surface in a circular motion using a mild detergent (such as 409®) and a wet, gray Scotch-Brite® pad.
2. Follow the above step with a wet, white Scotch-Brite® pad, moving in a circular motion, to restore a uniform appearance.

Maintaining a Uniform Appearance:

Occasionally, scrub the entire surface of the product with a wet, white Scotch-Brite® pad and mild detergent.

Removing Scuff Marks and Minor Scratches:

1. To remove minor scuff marks, use a wet, gray Scotch-Brite® pad with a mild detergent, rubbing in a circular motion.
2. Follow this with a wet, white Scotch-Brite® pad, moving in a circular motion.
3. To remove minor scratches, use a 320-grit sandpaper to completely remove the scratch.
4. Follow this with a wet, green Scotch-Brite® pad, moving in a circular motion around the area of the scratch.
5. Use a wet, gray Scotch-Brite® pad, moving in a circular motion, and follow this with a wet, white Scotch-Brite® pad, moving in a circular motion over the same area.

Tips to Avoid Damage:

1. Wipe away strong acids, such as those found in drain cleaners. Some acids, if left on the surface, may cause whitening that can be difficult to remove.

Please note that Scotch-Brite® is a registered trademark of 3M, and the green, gray, and white pads can be purchased at most specialty hardware or building supply stores. The household cleaner, 409®, is a registered trademark of the Clorox company.

These instructions should help you maintain the beauty and longevity of your Premier Home Pros Shower or Tub Wall Surround.

Cleaning and Care - Initial Here

A handwritten signature in black ink, appearing to be 'Jann' or similar, written in a cursive style.

Date

Tuesday, February 18, 2025

Finance

Total Investment 18900

Is there a down Payment?

Yes

Down Payment 4725

Down Payment Method

Check

Balance Due Upon Completion 14175.00

Balance Due Payment Amount 14175

Balance Due Payment Method

Check

Remaining Balance Due 0.00

Down Payment - Reference #
537

Customer Name

Judy Haese

Customer Signature



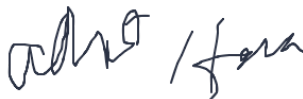
Date

Tuesday, February 18, 2025

Customer Name (2)

Bert Haese

Customer Signature (2)



Date

Tuesday, February 18, 2025

Premier Home Pros Representative Name

Malary Anderson

Premier Home Pros Representative Signature



Date

Tuesday, February 18, 2025

Images

Please upload your images here



[IMG_2832.jpeg](#)



[IMG_2838.jpeg](#)



[IMG_2829.jpeg](#)



[IMG_2830.jpeg](#)



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[IMG_2821.jpeg](#)



[IMG_2839.jpeg](#)



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Contract Delivery

Email: Homeowner 1	jhaese07@gmail.com
Email: Homeowner 2	jhaese07@gmail.com
Email: Premier Representative	malaryanderson@gmail.com
Job Number	PHWPB00358

SUBMISSION ID: 6157065176271894925

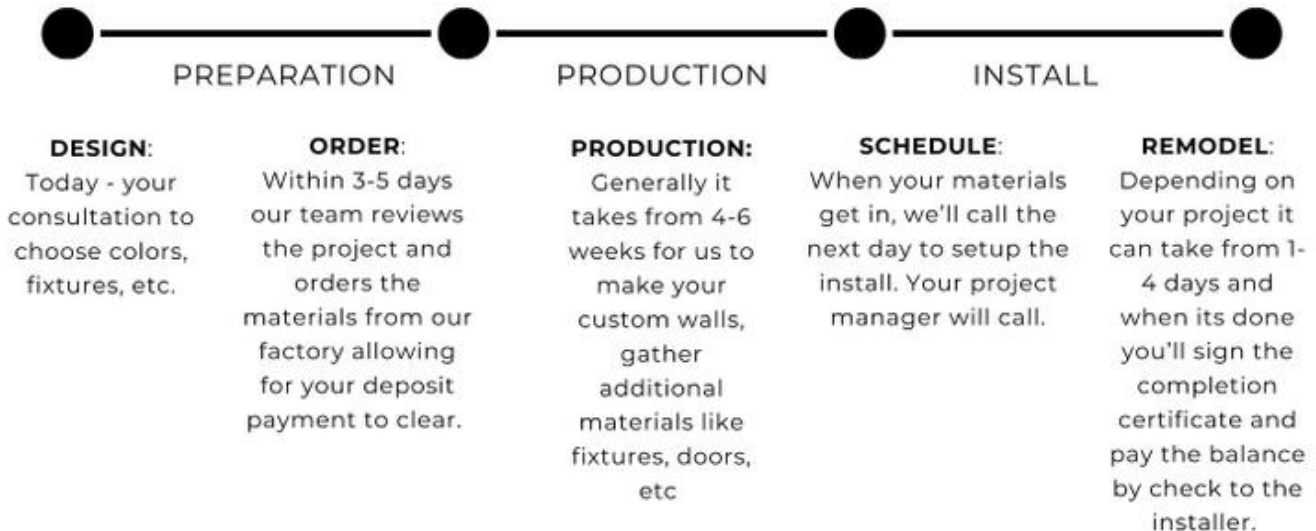
SUBMISSION DATE: Tuesday, February 18, 2025

IP ADDRESS: 99.117.107.26

WHAT HAPPENS NEXT?

Thanks for choosing Premier Home Pros! Here's a typical timeline so you know what to expect next.

IF YOU ARE PAYING WITH CASH/CHECK:



IF YOU ARE FINANCING:



If you are financing your project, be on the lookout for your financing bank to call you in the next few days after the appointment. They will want to verify your information.

IMPORTANT: IT IS CRUCIAL YOU ANSWER ANY CALLS FROM THE BANK AS THIS WILL SLOW DOWN THE PROCESS. If you receive any numbers for an unknown number, please answer. You can also proactively call your bank to see if they need additional information (phone numbers below).

NEED SUPPORT? HAVE QUESTIONS?

Please call our main office line at **855-209-7818** and press "4" for support. Additionally, you can email us at service@premier-homepros.com. Our dedicated service and support team is here should any questions or concerns arise.

QUESTIONS ABOUT FINANCING?

PowerPay: (800) 397-4485 | **Aqua Bank:** (800) 234-3663 | **Foundation:** (855) 241-0024
Slice: support@bnpl.fnbo.com

*Thank
you*

**FOR CHOOSING
PREMIER HOME PROS
FOR YOUR BATHROOM
REMODEL!**

LEAVE US A REVIEW!

Now that the dust has settled, we'd be **incredibly grateful** if you could share your experience with others.

Leaving a review on **TrustPilot** takes just a few minutes but **means the world** to us. Scan the QR code, share your thoughts, and spread the word!



NEED SUPPORT? HAVE QUESTIONS?

We are here for you! Please call our main office line at **855-209-7818** and **press “4” for support**. Our dedicated service and support team is here should any questions or concerns arise.

