

Application Form

Profile

Michael J Wagenheim
First Name Middle Initial Last Name

654 SE Crescent Ave
Home Address

Port St. Lucie FL 34984
City State Postal Code

mwagenheim@gmail.com
Email Address

What district do you live in? <http://www.cityofpsl.com/districts> *

District 4

Home: (541) 729-9364 Home: (541) 729-9364
Primary Phone Alternate Phone

Retired?

Yes No

PA-Distribution IT Director / Systems & Network Administrator System & Network Administrator
Employer Job Title Occupation

Which Boards would you like to apply for?

Solid Waste Task Force: For Review

Were you nominated or recommended to apply by the Mayor or a Councilmember?

Yes No

Please Agree with the Following Statement

I have read and guarantee that I meet all the requirements for board service.

I Agree

Interests & Experiences

Why are you interested in serving on a board or committee?

I would like to help the community by serving upon this committee. I figure this Solid Waste Taskforce would be a good way to start interfacing with the city and help where I can. This particular issue with solid waste has been affecting many people in the area and I have seen many speak up about this issue on Social Media platforms. I feel I can help to solve these issues and restore expectations the general public has when it comes to Waste Pro and the communities' solid waste needs. I would love to be part of the solution to this particular problem, whether it is rectifying the issue with Waste Pro - or helping decide to look elsewhere for alternative services.

Why do you think you are qualified to serve on this board or committee?

I have 20 years of managerial experience and responsibility over several key systems that keep businesses able to operate. The past 10 working for a company where several layers of logistics and planning factor in daily. I work for a distribution company (much like Amazon) that sells and distributes Arts and Crafts supplies to many Fortune 100 retailers.

Brief description of Education & Experience

High School/College 20+ years working in IT as a Career.

[Michael-Wagenheim-Resume.doc](#)

Upload a Resume

Demographics

Ethnicity

Caucasian/Non-Hispanic

Gender

Male

09/02/1982

Date of Birth

Do you now serve on any City Board, Committee or other Governmental Board or Committee? (NOTE: You cannot serve on more than one Board or Committee within the City of Port St. Lucie during the same time period.)

Yes No

Are you a registered voter?

Yes No

How long have you been a City resident?

2 years

Have you attended the City University classes?

Yes No

Are you a United States Citizen?

Yes No

Are you presently employed by the City of Port St. Lucie?

Yes No

Are you a current or former law enforcement officer, other employee* or the spouse or child of one who is exempt from public records disclosure under FS 119.07?

Yes No

Have you ever been convicted of a crime, pled guilty or no contest to a criminal charge, or entered into an agreement setting forth the terms leading to the reduction or dismissal of the charges?

Yes No

Please Agree with the Following Statement

I agree that all of my answers are truthful and accurate to the best of my ability. I understand that if I have falsified any information my application will be withdrawn and I will not be considered for appointment.

I Agree

Michael Wagenheim
mwagenheim@gmail.com
<https://www.linkedin.com/in/mwagenheim/>
541.729.9364
654 SE Crescent Ave

Port St Lucie FL 34984

Technical Skills

OS: Linux Various Distros (Debian,Ubuntu,CentOS) Mac OS, Microsoft Windows Server NT - 2019 & XP/W7/W10

Microsoft Specific: Active Directory, MS Sharepoint, WSUS, Skype for Business

Office Software: MS Office 97-2019, Office 365, Openoffice, Libreoffice and Google Apps

Virtualization: Vmware vSphere/ESXI & Workstation Versions | MS HyperV 2008 - 2019 | Azure HyperV

High Availability: Veritas Cluster Server, Linux-HA, Microsoft SQL Cluster Server, Azure SQL Data Warehouse (Synapse)

Web Servers: Apache, MS IIS, Azure and AWS Web Hosting

Mail Servers: Sendmail, Postfix, IMAP/POP, Outlook, Microsoft Exchange 5.5 - 2019, Office 365, Google Apps Business Gmail. Experienced in upgrading MS Exchange: and Local Exchange to 365 Migration/Google Apps/GSuite.

Databases: MySQL, Microsoft SQL Server 8.0 - 2019, SQL Clustering & Transaction Log Shipping

Storage: Acronis Cyber-Backup, Veeam, Retrospect, Veritas Volume Manager, Veritas NetBackup, EMC Symmetrix, TimeFinder, DiskSuite, LVM2, Tivoli Backup Suites, Norton Disk Ghosting, Shadowprotect, VMWARE Disk imaging. NAS & SAN Implementation/Configuration and RAID Array Configuration/Management across the board (0/1/2/4/5/6/10/50/60/100/JBOD)

Security: Nessus, Snort, Sguil, Tripwire, Osiris, Autopsy, Sleuth Kit, PKI, OTP, Firewalls & Various Enterprise level A/V software (ESET and Norton SAV)

Development Tools: Max MSP, VVVV, Adobe Flash AS3, Multipoint SDK, Adobe CS2 - CS6 & CC, FLASH CS4, GIMP.

CLOUD Services: Experienced with migrating servers and web service applications to both AWS and Azure's cloud computing platforms. Acronis True Image, Carbonite Safe, Google Cloud Storage and Azure Cloud Storage.

Hardware Experience: Vast array of Dell, Supermicro, IBM (AS400) and HP Servers as well as building custom servers & workstations for designed for the needs of clients & company

Network Connectivity: Experienced in Network Installation (cable runs, fiber inter-connectivity, ethernet switch configuration and wireless infrastructure) I have configured several enterprise models of network switches for use in Production (Cisco/Netgear/D-Link/Trendnet) and well as Wireless APs and Management Services (Ubiquiti, Linksys, and Cisco Meraki)

Wireless: Short and Outdoor Long range WiFi installations. Meshed Wireless Network installation and configuration.

Accounting: I have supported Quickbooks 2004 - 2019, ACT!, Exact Software Macola, Microsoft Dynamics

B2B Data Exchange/AS2: Exact EDI, Cleo Lexicom, FTP/SFTP CITRIX (local and Web), have interfaced with several fortune 500 companies EDI Departments to setup data exchanges for order information/SQL integration.

VPN: CiscoVPN, OpenVPN, Teamviewer, Splashtop, VNC and TightVPN

Shipping Software: Administrated On-Site Fedex Server, On-Site Connectship Server and have worked with their adjacent clients (UPS Worldship, Connectship Warehouse. USPS: Endicia Label Server/Dazzle/Stamps.com – Setup integration with DHL.

Printing: Setup and configured a vast array of Enterprise level copiers, wide format printers, and desktop/MFPs. Extensive label printing experience and support. Worked to support commercial grade equipment (labelers, cutters, joggers and binders).

Work Experience

Petersen-Arne (Pa-Distribution) & CreateForLess.com: 02/13-current (Systems & Network Administrator) Eugene OR
www.pa-dist.com & www.createforless.com

Petersen-Arne (Pa-Distribution) is an Arts & Crafts distributor, wholesaler, fulfillment warehouse and Paper manufacturer. PA is housed in a 200,000 SQ FT warehouse selling over 75,000 different products to hundreds of businesses nationally, including several large corporations such as Walmart, Amazon, and Kroger to name a few.

My job involves maintaining PA's network and infrastructure, keeping systems running optimally for day to day operations. I have to ensure that all systems in the office and warehouse are running as they should. I have a server room on-site that I directly manage. Primary scopes of responsibility are as a Server and Network Administrator and handling tech-support requests from our employees, customers and vendors. I am also responsible for all IT related purchases for the company and (hardware/software) as well as involved in the planning of future projects regarding the infrastructure of the company and technical workflows.

Below is a summary of my responsibilities, as well as managed Infrastructure at Petersen-Arne that I have direct responsibility to maintain.

- 6 SQL Servers, Exchange Servers, Office 365 Tenant, 4 Domain Controllers and 2 DNS/DHCP for 150+ users
- 25 Physical Servers / 50 Virtual Servers (VMWARE/HyperV) / 150 Workstations / 50 Laptops (onsite and off)
- Manage and Support FTP and Fax Servers for Vendor & Customer needs
- Manage and Support 8 Terminals Servers for Employees' daily functions
- UPS & FedEx Server Management / Shipping Stations / 3D Cubic Scanning Implementation
- Manage and Support the Network Intrusion Rules, Antivirus and Firewall
- Configure Workstations and Servers via Group Policy rules that I defined
- 50+ Printers, 20 Enterprise Copy Machines and 2 Printing Presses
- Manage and Support 5 Web Servers and 4 Dev SQL Servers
- Involved in the barcode production, printing and implementation for our 75,000+ different items
- Manage and Support a Shoretel VOIP Phone System – 70+ Phones/Mailboxes with Analog Fax Interfaces
- Manage and Support a Honeywell Security and Door Entry System & Surveillance System
- 400+ Node network over 20+ Managed switches (Cisco/D-Link/POE for phones)

- Internal Windows Mobile PDA Support for 50 devices used in the warehouse for product management
- Managed a project of Website migration to cloud services (AWS)
- Implemented 3D-Cubic Scanning of packages outgoing from Petersen-Arne (Automation)
- Manage customer/vendor access to SQL databases for EDI/order exchange
- Help-desk support for 100+ employees/20+off-site sales employees/50+ off-site limited customer support
- Worked on implemented streamlined procedures for photo-room and wide format printing done onsite
- Support 12+ Copier, 30+ Printers, and 3 Digital Presses onsite
- Manage and Support 50+ On-site Mobile Devices and 100+ Android based Order Entry Devices off site: along with 3 Mobile Android Apps. The update and distribution of 2 Android apps utilized by our sales team as well as for customer order entry. We have 100+ android devices in the field that I manage as well as 50+ Laptops
- Setup Site to Site VPN between acquired companies in another state / and Remote access for 20+ Employees

Original Impressions LLC: 01/08-02/13 (Systems & Network Administrator / IT Director) Miami FL
www.originalimpressions.com

Responsible for the responding to all IT related calls for 150+ users at Original Impressions. I manage and maintain roughly 20+ DELL Windows based servers, some consisting of:

- Exchange Server 2007 (150 mailboxes over 4 message databases)
- Print Server hosting 30 Printers and 8 Copy Machines
- Applications server for custom Printing and Accounting Software
- Arcserve Backup Server and 24 tape Autoloader
- NAS Server (16 TB Capacity) Running Retrospect for Cataloged Backups
- 3 Domain Controllers/2 DNS Servers/10+ Application Servers
- WSUS and Symantec Corp. Anti-Virus Server
- Imaging Server for scheduled Image Backups (Shadowprotect and VMWARE Imaging)
- Web Filtering and Email Filtering Servers/ MXLogic/Websense (CLOUD Services)
- 3 Web Server hosting Salesforce Software for various clients

My responsibility scope outside of user helpdesk service involved meeting with vendors for services such as equipment financing, purchasing and implementation of networking, phone, printing and cloud services. Did work for various IT work for large corporate clients such as Subway, Burgerking Corporation (Sale of promotional products on ebay:over \$30,000 in sales) and RCCL, to name a few.

The primary responsibility at OI is keeping the company infrastructure up and running (phones, internet, wiring, users workstations, servers). I am the primary IT systems & network administrator at Original Impressions.

Coastal Computer Solutions: 07/07-01/08 (Computer Technician, Network Technician) Miami/Broward FL www.coastpc.com

Mobile on-site computer repair and network setup. Supply custom computer configurations for clients as well as design and implementation of servers and networking in office environments. Most in-home client services range from hardware upgrades, network troubleshooting, software problem-solving, and software training.

University of Miami: 2002 - 2003 (Network Security Technician) Miami, FL
www.universityofmiami.com

Worked within a security center for the University of Miami Wireless Network and Intranet. Handled network incidents around the campus and provided support to the campus faculty. Provided solutions to deal with unnecessary bandwidth consumption through network security. Worked directly with a team of 12 other IT individuals to coordinate large scale network upgrades.
Provided technical assistance to Mobile Faculty on the Campus Wireless Network (10mi Radius)

Freelance Computer Services: 1999-2003 (Computer Technician, Engineer) Miami FL

Offered technical support, computer design, & wired/wireless network support and setup. Experience with a multitude of home wireless routers and modems. Years of Customer Service experience of dealing with customers seeking computer services. Troubleshooted problems in high paced office environments where efficiency and speed were necessary while responding to trouble calls.

TCG Inc. Freelance Technical Services: 1995-1996 (Computer & Network Technician) Miami/Broward FL

Mobile computer technical assistance for clientele. Setup various software and operating systems as well as intricate backup solutions. Provided service for business users in corporate office environments as well as home users. Sold custom built computers to clients for significantly.

Education

- 2009 - Present: Learning material towards obtaining MCA certification.
- 2001-2004: Miami Dade College : Completed courses in English, Science and Psychology.
 - 1997-2001: Coral Gables Senior High

References

Sean Karshis - CTO: Original Impressions LLC.
305-234-3881
Sean@originalimpressions.com

Robert Burr - President: Quantum Leap Networks Inc.
(305) 446-2477
Rob@Quantumleap.net

Mark Powell - IT Director: University of Miami Computer Research Dept.
Mpowell@miami.edu

Gary Heath – Facilities Manager: University of Miami Facilities Manager
gheath@miami.edu

Toby Grudnter – President: CCS (Coastal Computer Solutions)
Office: (727) 446-4228
toby@clearwaterpc.net

Craig Curtis
Owner/CEO of CreateforLess LLC.
Craig.Curtis@Pa-Dist.com

Cynthia Morris
Owner/CEO of PA-Distribtuion
Cynthia.Morris@Pa-Dist.com

Additional references are available upon request.