

TCHSC

Treasure Coast Homeless Services Council

Connect Collaborate Cultivate

2023

Annual REPORT

FL-509 Continuum of Care
Indian River, St. Lucie, &
Martin Counties

**TREASURE COAST HOMELESS
SERVICES COUNCIL**

2525 ST. LUCIE AVE
VERO BEACH, FL 32960

VISIONARY LEADER

RAYME L. NUCKLES

☎ 772-213-9040

✉ office@tchelpspot.org

🌐 www.tchelpspot.org

The Treasure Coast Homeless Services Council is the lead agency for the FL-509 Continuum of Care on Florida's Treasure Coast. This Annual Report provides a summary of both agency and CoC-wide accomplishments throughout the year of 2023.

A message from the Board Chair

Dear Collaborators,

As we head into 2024, our goals of preventing and ending homelessness on Florida's Treasure Coast are stronger than ever. In 2023 we saw tremendous change and growth for our agency, and with it tremendous growth. We have increased services and programs and began improving our methods of program delivery.

We have such immense gratitude for all of those who have supported our mission and believed in our good work. Thanks to your continued support, the CoC has assisted over 10,000 individuals in 2023 and provided over \$4.4 million dollars' worth of assistance in programs and services. Across the Treasure Coast, the CoC has provided over 84,000 services to those in need. The impact of our work in the communities we serve is simply invaluable.

Providing housing for those who need it most has meant so much more than just four walls and a roof over the heads of those we've served. It's meant safety, respect, support, and health. It's provided the opportunity to take advantage of supportive services that increase access to positive results and stability in their health, career, finances, and even personal relationships.

This has been made wholly possible by your support. Whether you're a donor, community partner, board member, staff, or volunteer, **thank you for making our success possible.**

A message from the Visionary Leader

In upcoming years, TCHSC will be working harder than ever to leverage data and strong collaborations to drive systemic change in homelessness across the Treasure Coast. We aspire to be a data-driven leader, working alongside our member agencies to target the very root causes of homelessness.

Our vision for a better future includes a strong partnership with our data management system to create predictive analytics where real-time data can predict and prevent homelessness before it occurs. This will require us to continue developing a robust data infrastructure and strong partnerships with local municipalities and social service agencies across the Continuum of Care. All of our partnering agencies are instrumental to the success of our efforts.

We are excited, as the lead agency, to help cultivate this lasting change. Moving forward, TCHSC is actively working on repositioning, rebranding, and building a new vision in 2025. These efforts will be one of the first moves as we work towards our vision of a truly collaborative Treasure Coast. We will re-define how we interpret and approach homelessness and how we enact housing solutions, with the client's needs always at the center of everything we do.

Through a strong focus on housing first principles and developed understanding of individual's social determinants of health, TCHSC will work collaboratively to connect individuals quickly to the services they need, cultivating lasting change on the Treasure Coast.

As the Visionary Leader of TCHSC, I am personally dedicated to upholding these changes, fostering transparency throughout this process, and providing unwavering support to our Continuum of Care. I believe this data-driven, collaborative approach will empower them to be even more effective. Together, we will build a future where homelessness is not just managed, but prevented. Thank you.

The mission of the Treasure Coast Homeless Services Council is to prevent and end homelessness on the Treasure Coast and to assure that if homelessness happens, it is brief and non-recurring.

2023 Board of Directors

Executive Committee

Todd Heckman
Board Chair

Leigh Anne Uribe
Secretary

William Wims
Board Member

Julianne Price
Vice Chair

Diana Grossi
Treasurer

Jeff Francisco
Board Member

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Melissa Arndt
Stacy Malinowski
Matt Tanner
Vicki Soule

Deana Shatley
Sabrina Barnes
Marty Mercado
Linda Kane
Michelle Miller

Kylee Fuhr
Renee Bireley
Brenda Dickerson
Catherine Sala



Todd Heckman
Life Resource Planners
of the Treasure Coast
2023 Board Chair



Rayme L. Nuckles
MHS, MPS, SPHM
Visionary Leader
since 2022

A Story Of Preserverence

32-year-old Zachery had a history of facing homelessness when he was enrolled into the Supportive Services for Veteran Families (SSVF) Program, where he was supported in receiving a housing voucher and monthly assistance through The HUD-Veterans Affairs Supportive Housing (HUD-VASH) program.

Despite this initial support, Zachery still struggled with motivation and found it difficult to pursue complete independence. He connected with Rhoshanda Jones, Outreach Specialist through the Homeless Veteran Reintegration Program (HVRP).

Rhoshanda was able to share her personal story of previous homelessness, recovery, and perseverance. This allowed Zachery to share his own recovery journey, creating a connection that helped bring him out of his shell as Rhoshanda encouraged him to connect with services.

Zachery enrolled in the Success Training Employment Program (STEP) through United Against Poverty. He graduated and completed his resume and only three days later landed a job! And his upward momentum didn't end there.

Just a month later, Zachery celebrated a year in recovery. He has started his career through Indian River State College's Welding School and is now actively working on regaining his Driver's License. He was even able to purchase an e-bike to enhance his independent mobility to his job and around town.

In less than a year, Zachery has a safe home, a job, is pursuing education, and is even re-building his relationship with his family.



“I’m focused now and so full of gratitude. Thank you to all of those who made this possible.”

Ongoing

Community Information System: Tracks data on people experiencing homelessness, helping communities understand the scope of the issue and measure the effectiveness of programs.

Homeless Prevention: Provides resources and assistance to individuals and families at risk of losing their housing, helping them stay stable.

Rapid Re-Housing: Offers short-term financial and supportive services to quickly transition people experiencing homelessness back into permanent housing.

Supportive Services for Veteran Families: Connects veterans and their families experiencing homelessness with essential services like case management, employment assistance, and healthcare navigation to help them achieve long-term stability.

Permanent Supportive Housing: Combines affordable housing units with ongoing support services, addressing the needs of individuals and families experiencing chronic homelessness and disabling conditions.

Affordable Rental Housing: Increases the availability of housing units that are affordable for low-income renters, providing more options to prevent and end homelessness.

St. Lucie Housing Hub (Men's Shelter): Provides emergency shelter, meals, and basic necessities for homeless men in St. Lucie County, offering a safe place to stay while they connect with resources.

Eviction Diversion: Offers financial assistance, mediation, or legal aid to help tenants at risk of eviction avoid losing their homes and maintain housing stability.

New

Reunification of Families: Works to reunite children in foster care or shelters with their families, promoting family stability and well-being.

Vulnerable Population Diversion: Identifies and steers individuals with complex needs (like mental illness or disability) away from homelessness and into appropriate support services.

Legal Services for Individuals & Families: Provides legal representation or advice on housing issues like eviction prevention or fair housing rights, helping people navigate the legal system to secure or retain housing.

Rapid Resolution Respite: Offers temporary housing and support services to individuals recently discharged from hospitals who lack stable housing, preventing them from returning to homelessness.

Homeless Veteran Reintegration Program: Specifically assists homeless veterans in accessing resources and support services to reintegrate them into stable housing and communities.

St. Lucie Housing Hub (Women's Shelter): Provides emergency shelter, meals, and basic necessities for homeless women in St. Lucie County, offering a safe place to stay while they connect with resources.

Housing Navigation: Connects individuals and families experiencing homelessness with appropriate housing options and guides them through the application process.

Health Care Navigation: Assists individuals and families experiencing homelessness in accessing healthcare services and resources, promoting their overall well-being.

In 2023 We Focused On

- Housing First Principles
- Shared Housing Principles
- Social Determinants of Health
- Increasing supportive services in all three counties
- Increased services focused on women
- Increased services focused on marginalized communities
- Increasing reliable data input and using data as a catalyst for prevention
- Create shelters in St. Lucie County
- Increased services for Veterans facing homelessness
- Rapid Resolution and Rapid Re-Housing Efforts
- Increase services across the tri-county region by 50%

“To save a life is a real and beautiful thing. To make a home for the homeless...yes, it’s a thing that must be good; whatever the world may say, it cannot be wrong.”

-Vincent van Gogh



HOUSING FIRST



"It's important to remember that...behind every statistic is a human being with a story. We can't forget that these are our neighbors, our friends, our coworkers, and our family members who are struggling."
- Bruce Cady, Director of Operations.

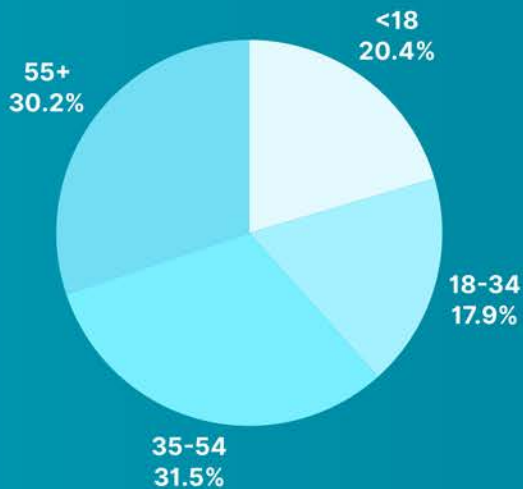


Point-In-Time

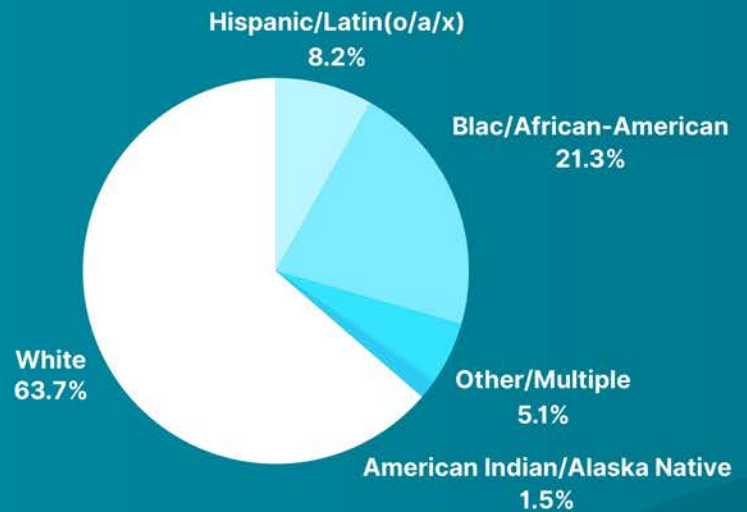
The annual Point-in-Time (PIT) conducted on one of the last 10 days in January, for a 24-hour period across the tri-county region of Indian River, St. Lucie, and Martin Counties. During that time, staff, volunteers, and community collaborators joined together to identify individuals experiencing literal homelessness, both sheltered and unsheltered.

In 2023, the count was held on January 26th and showed a total of 925 literally homeless individuals (736 adults and 189 children), showing a 9% increase from the previous year.

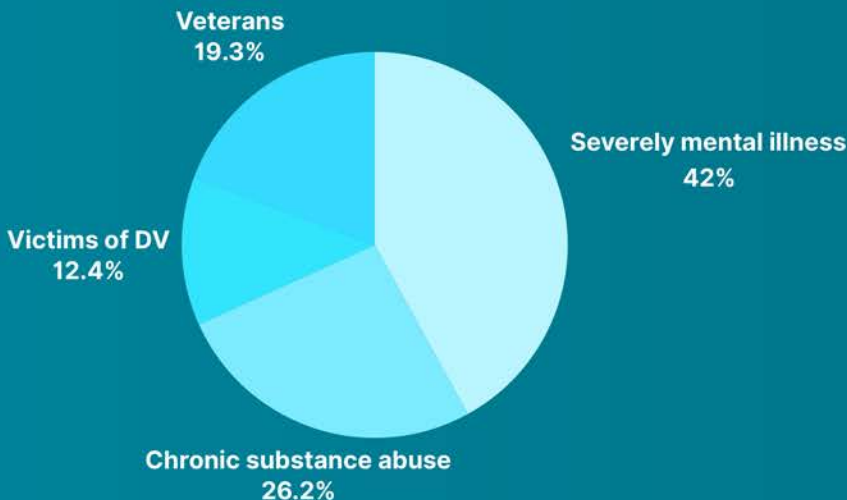
BY AGE



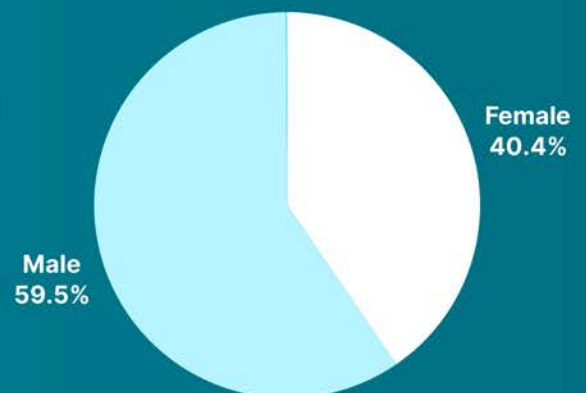
BY RACE/ETHNICITY



OTHER POPULATIONS REPORTED

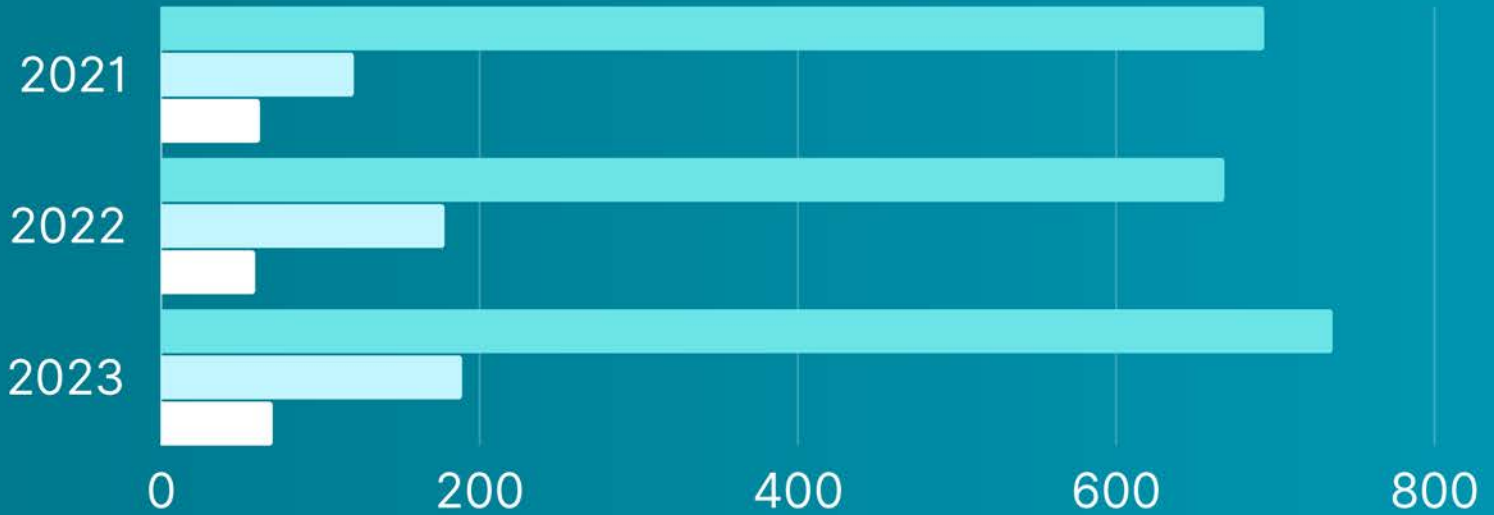


BY GENDER



PIT data through the years

ADULTS CHILDREN VETERANS



The data shows an overall decrease in homelessness, with a striking difference for our Veteran populations. In 2023, we amped up Veteran services through our Supportive Services for Veteran Families (SSVF) grant as well as through our Homeless Veteran Re-Integration (HVRP) grant. This increase in Veteran focused services has allowed us to better address Veteran homelessness on the Treasure Coast in 2023.



REVIEW FULL
PIT DATA HERE



LEARN MORE:
[WWW.TCHELPSHOT.ORG/
POINT-IN-TIME/](http://WWW.TCHELPSHOT.ORG/POINT-IN-TIME/)

Your COC

5,444 Children Served

668 Veterans Served

57% BIPOC Served

387 Served Through Shelters

TCH

Connect Collaborate

Treasure Coast Home

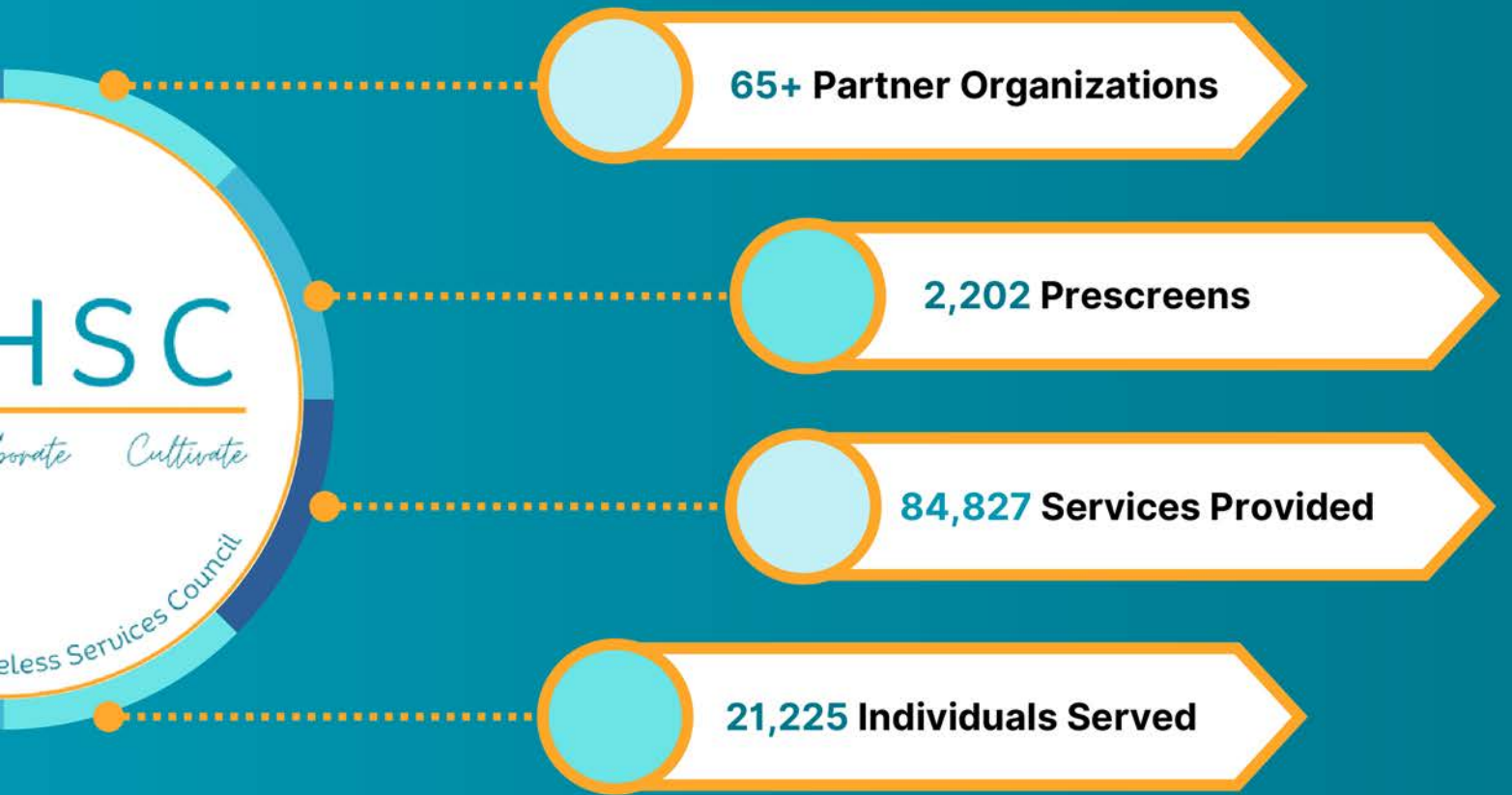
INDIAN RIVER

23,818 services provided to 3,404 households.

ST. L

45,1 services provided to 4,9 households.

At Work



UCIE

46
ces
ed to
27
holds.

MARTIN

15,863 services
provided to 2,025
households.

Top Five Services Provided Per County By Value

INDIAN RIVER COUNTY	TOTAL VALUE	INDIVIDUALS SERVED
HOUSING RELATED	\$1,251,651.44	905
FOOD	\$399,042.81	4,064
HEALTH	\$218,202.82	1,689
UTILITIES	\$201,478.89	1,765
CASE MANAGEMENT	\$192,440.31	2,827

ST. LUCIE COUNTY	TOTAL VALUE	INDIVIDUALS SERVED
HOUSING RELATED	\$1,066,759.33	551
UTILITIES	\$126,357.92	775
CASE MANAGEMENT	\$117,222.22	8,279
HEALTH	\$41,850.94	866
FOOD	\$41,157	7,295

MARTIN COUNTY	TOTAL VALUE	INDIVIDUALS SERVED
HOUSING RELATED	\$448,831.71	313
UTILITIES	\$155,722.12	615
CASE MANAGEMENT	\$65,139.52	3,051
HEALTH	\$22,205.83	482
FOOD	\$9,980	2,213

The CoC reported a 14.5% increase in service delivery in 2023, logging 10,735 more service entries than in 2022.

Permanent Supportive Housing

Permanent Supportive Housing (PSH) is designed for people experiencing chronic homelessness to support long-term housing stability and improve overall well being. PSH uses a **housing first** model where clients are assessed and placed on a prioritization list based on the severity of need, not on their “readiness for housing”. PSH is tenant based rental assistance. The client can live in any available housing unit in the community that can pass housing quality inspection and is rent reasonable.

COUNTY	AWARD	CLIENTS HOUSED
INDIAN RIVER	\$1,085,736	143
ST. LUCIE	\$494,328	56
MARTIN	\$355,884	23
TOTAL	\$1,935,948	222

2023-2024 Fair Market Rent (FMR)

Final FY 2024 & Final FY 2023 FMRs By Unit Bedrooms

INDIAN RIVER COUNTY					
YEAR	0 BED	1 BED	2 BED	3 BED	4 BED
FY 2024 FMR	\$991	\$1,195	\$1,462	\$1,844	\$2,481
FY 2023 FMR	\$845	\$1,048	\$1,264	\$1,629	\$2,104

ST. LUCIE & MARTIN COUNTY					
YEAR	0 BED	1 BED	2 BED	3 BED	4 BED
FY 2024 FMR	\$1,278	\$1,286	\$1,573	\$2,175	\$2,433
FY 2023 FMR	\$1,153	\$1,160	\$1,458	\$1,969	\$2,265

2023 CONNECT COLLABORATE CULTIVATE



Rapid Resolution Respite opened in collaboration with the Indian River Hospital District to provide immediate safe housing for those who would otherwise exit into homelessness.

The Housing Hub Women's Shelter opened with generous funding from St. Lucie County, offering non-congregate solutions for single, unaccompanied women with collaboration from SafeSpace, Inc.

TCHSC made an increased effort to improve services in St. Lucie and Martin Counties in 2023. Increasing provided services by 92% and 42% respectively.



TCHSC became the designated awardee of Homeless Veteran Reintegration Program (HVRP) through the Department of Labor, \$500,000 yearly for three years.

Increase services provided in St. Lucie County (92%)
Increased services provided in Martin County (42%)

IMPACT

“Before you ignore another homeless person on the street, just remember that could be someone’s father or someone’s mother and **they have a story.**”

- Syesha Mercado



301 people were housed across the tri-county region by TCHSC through Permanent Supportive Housing, Rapid Rehousing, and Shelter moves into Permanent Housing.

TCHSC provided **5,529** services to **1,038** individuals, including **130** Veterans. Tri-county services increased by a total of **50%** in 2023.



MORE THAN ONE MILLION dollars in new funding to support new programs in the community such as HVRP, Rapid Resolution Respite, and more.

2023 ANNUAL EVENT

112 collaborative partners attended the 2023 CoC Annual Event and celebrated as we wrapped up our productive year, enjoyed the insightful words of speaker Senator Rosalind Osgood, and handed out 19 awards to local agencies and individuals who had been nominated as exemplary in their field.



Individual Awardees



Stefanie Myers
FL Department
of Health



Jessie
Adamson
Tykes & Teens



Christopher
Nolan
Let the Heroes
Know



Miranda Flatt
RiteLife
Services



Carla-Paula
daSilva
U.S. Dept. of
Veteran Affairs



Lesley
Frederick
House of
Hope



Heyward
Silcox
Love & Hope
in Action



Sherry
Siegfried
Treasure Coast
Food Bank

Agency Awardees



A legacy of dedication

In October 2023, we lost our beloved coworker Walter Washington. For nearly a decade, Walter provided exceptional professional care to those experiencing homelessness, mental illness, and substance abuse. His empathy and temperament allowed him to bring compassionate care and services to hundreds of men, women, and children across the Treasure Coast.

At the 2023 annual meeting, in Walter's memory, TCHSC revealed a new award. The Walter Washington "In His Shoes" award. This award will be handed off each year to a new organization exemplifying the qualities necessary to carry on Walter's work.

These qualities were developed by Walter's daughter to help us uphold his memory for years to come and encourage our community partners to always put their best foot forward.

Those qualities include:

- Dedicated in the field
- Displayed leadership
- Communicate with ALL demographics
- Willing to put in work even after clocking out.
- Positive and balance of professionalism and humor.

So remember Walter as you conduct your daily work and just know that he is here in spirit encouraging us all to continue doing our absolute best at all times.

"If the awardee has a story of how they overcame any trying obstacles...let them embrace that past and apply it in a positive way to serve others."

- Shanene Washington



In His Shoes Award

Bronze cast from an actual pair of Walter Washington's shoes.

Financial Summary

"Treasure Coast Homeless Services Council (TCHSC) is committed to responsible financial management and transparency. We strive to utilize all contributions effectively to maximize our impact in ending homelessness. In 2022, we spent 97% of revenue on programs, 2.9% on administration, and 5% on fundraising. 2023 audit information is on extension and will be included in the next annual report. A detailed breakdown of our income and expenditures is available upon request, demonstrating our commitment to financial accountability and responsible stewardship of your support.

Condensed Audit Information

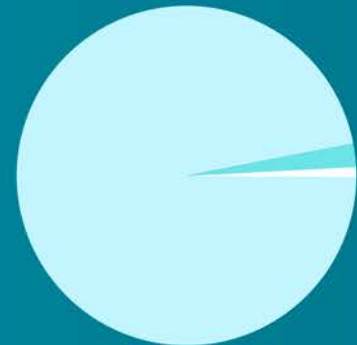
For the 12-month period ending December 31, 2022.

ASSETS	
Cash and Cash Equivalents	\$2,210,514
Accounts Receivable	\$461,558
Other Current Assets	\$63,962
Property and Equipment	\$2,345,115
Other Assets	\$295,315
TOTAL ASSETS	\$5,376,464

LIABILITIES AND NET ASSETS	
Liabilities	
Accounts Payable	\$32,897
Deferred Revenue	\$48,705
Other Liabilities	\$52,057
TOTAL LIABILITIES	\$133,659
Assets	
Without Donor Restrictions	\$2,883,284
With Donor Restrictions	\$2,259,521
TOTAL NET ASSETS	\$5,242,805
TOTAL LIABILITIES AND NET ASSETS	\$5,376,464

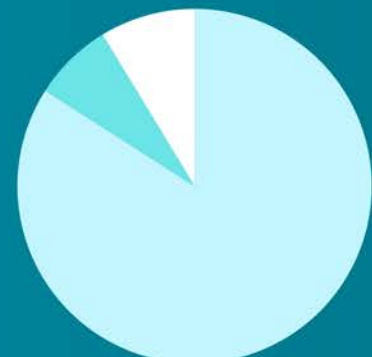
EXPENSE

Programs | 97%
Administration | 2.9%
Fundraising | 0.2%



REVENUE

Government Grants | 84.1%
Rental Income | 8.7%
Individual/Grants (Non-Govt) | 7.3%



THANK YOU

TO OUR 2023 SUPPORTERS

\$750,000+

Department of Children and Families
City of Port St. Lucie

\$500,000+

U.S. Department of Veteran Affairs
U.S. Department of Labor
St. Lucie County BOCC

\$250,000+

Indian River Hospital District

\$100,000+

U.S. Department of Housing & Urban
Development (HUD)
City of Fort Pierce

\$50,000+

Indian River County BOCC
Bernard E. Egan Foundation
John's Island Foundation

\$25,000+

John's Island Community Service
League
Martin County BOCC
Indian River County United Way
Community Church of Vero Beach
United Way of St. Lucie & Okeechobee
(BOCC Funding)

\$5,000+

Camp Younts

\$1,000+

H&J IRC Fund
Schlitt Services

\$500>

Treasure Coast Hope for the Homeless
Foundation
Meredith Rishko



A note to our donors: Thank you! Your generosity fuels our mission and empowers thousands each year. With your support, we provide vital services that break the cycle of homelessness and cultivate self-sufficiency. Thank you for partnering with TCHSC in creating a brighter future for the Treasure Coast.

Because of you, lives are changed.

IF YOUR NAME IS MISSING OR NOT LISTED CORRECTLY, PLEASE REACH OUT TO MEDIA@TCHHELPSPOT.ORG

A commitment to the future

DONATE BY MAIL

2525 St. Lucie Ave
Vero Beach, FL 32960

DONATE ONLINE

www.tchelpspot.org/donate/

RECURRING GIVING

The gift that keeps on giving, consider setting up monthly, quarterly, or annually recurring donations.

DONATING STOCK

Donating appreciated stocks, bonds, or mutual funds offers a tax deduction for the full market value of the security.

DONATE HOUSING

Donating a house, land, or commercial property can make a significant impact.

LEAVE A LEGACY

Leave a lasting legacy through planned giving options including retirement and final estate planning.

DONOR ADVISED FUNDS

Streamline your giving and maximize your impact through a Donor-Advised Fund

**TOGETHER
WE ARE
THE CHANGE**



**DONATE
to TCHSC**



**JOIN
the COC**



FL-509

Continuum of Care

211 Palm Beach/Treasure Coast, Inc.
Area Agency on Aging
Angels of Hope
Camp Haven, Inc.
Career Source
Children's Home Society, Inc.
Christ by the Sea United Methodist Church
City of Ft. Pierce Housing Authority
City of Ft. Pierce Police Department
City of Ft. Pierce Planning Dept.
City of Ft. Pierce Grants Administration Division
City of Port St Lucie
City of Sebastian
City of Fellsmere
Coalition for Attainable Homes
Community Church of Vero Beach
Department of Health - Indian River County
Department of Health - St. Lucie County
Early Learning Coalition (ELC) of St. Lucie County
ELC of Indian River, Martin and Okeechobee
Economic Opportunities Council - IRC
First Presbyterian Church - Vero Beach
Florida Department of Children and Families
Florida Department of Health
Florida Rural Legal Services
Fellsmere Community Enrichment Program, Inc.
GraceWay Village
Habitat for Humanity, IRC
HANDS of St. Lucie County
Holy Cross Catholic Church - Vero Beach
Hope for Families Center, Inc.
House of Hope, Inc.
Indian River County Health and Human Services
Indian River County School District
Indian River County Sheriff's Department
Indian River County Veteran Services
Indian River County Housing Services Division
Indiantown Nonprofit Housing
LifeBuilders
Love and Hope in Action
Martin County School District

Martin County Sherriff's Office
Martin County Veteran Services
Martin County School District
Martin County Health and Human Services
Mental Health Association of Indian River
Mental Health Collaborative of IRC
Mary's Home
MISS, Inc.
Mustard Seed Ministries, Inc.
New Horizons of the Treasure Coast, Inc.
Project LIFT
Public Defender, 19th Circuit Court
RiteLife Services
Roseland United Methodist Church - Sebastian
Salvation Army of Indian River County
Salvation Army of St. Lucie, Martin, and
Okeechobee County
Samaritan Center of Vero Beach
Sarah's Kitchen - St. Lucie County
Southeast Florida Behavioral Health Network
St. Augustine of Canterbury
St. Helen Catholic Church - Vero Beach
St. Lucie County Community Services
St. Lucie County Health and Human Services
St. Lucie County School District
St. Lucie County Veteran Services
St. Vincent de Paul - St. Lucie County
Stuart Housing Authority
SafeSpace, Inc.
Substance Awareness Center of IRC
Team Success
Tent City Helpers
Treasure Coast Community Health
Tykes & Teens
United Against Poverty of St. Lucie County
United Against Poverty of Indian River County
United Way of Indian River County
United Way of Saint Lucie County
Vietnam Veterans of Indian River County
Veterans Council of Indian River County
Whole Health Family Center

**IF YOUR NAME IS NOT LISTED, PLEASE
COMPLETE A MEMBERSHIP APPLICATION
ON OUR WEBSITE OR REACH OUT TO
MEDIA@TCHHELPSPOT.ORG TO ENSURE
FUTURE INCLUSION.**



TCHSC

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