

City of Port St. Lucie

121 SW Port St. Lucie Blvd.
Port St. Lucie, Florida 34984



Meeting Agenda

Thursday, May 8, 2025

8:00 AM

**The Promenade on the River 2240 SE Veteran's Memorial Pkwy, Port St. Lucie, FL
34952**

Strategic Planning Session

Shannon M. Martin, Mayor

Jolien Caraballo, Vice Mayor, District IV

Stephanie Morgan, Councilwoman, District I

Dave Pickett, Councilman, District II

Anthony Bonna, Sr., Councilman, District III

Please visit www.cityofpsl.com/tv for new public comment options.

1. Meeting Called to Order**2. Roll Call****3. Pledge of Allegiance****4. Public to be Heard****5. New Business****5.a Hold the 2025 Strategic Plan Workshop**[2025-454](#)**6. Adjourn**

Notice: No stenographic record by a certified court reporter will be made of the foregoing meeting. Accordingly, if a person decides to appeal any decision made by the City Council, board, agency, or commission with respect to any matter considered at such meeting or hearing, he or she will need a record of the proceedings, and that, for such purpose, he or she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based. (F.S. 286.0105)

Notice: Public and Press are invited to review all the backup for Council Meetings. Copies are available in the City Clerk's Office on Wednesday, Thursday, Friday, and Monday before Council Meetings. On Meeting nights, a copy of backup material is available in the reception area of City Hall for public review. Please leave the agenda and backup material in good order for others to review.

Notice: Anyone wishing to speak during Public to be Heard is asked to fill out a yellow Participation Card and submit it to the City Clerk. Anyone wishing to speak on any Agenda Item is asked to fill out a green Participation Card and submit it to the City Clerk. Participation Cards are available on the side table in Council Chambers, at the reception desk in City Hall lobby, and in the City Clerk's Office.

Notice: In accordance with the Americans with Disabilities Act of 1990, persons needing special accommodation to participate in this proceeding should contact the City Clerk's Office at 772-871-5157.

As a courtesy to the people recording the meeting, please turn all cell phones to silent or off. Thank you.



Agenda Summary

2025-454

Agenda Date: 5/8/2025

Agenda Item No.: 5.a

Placement: New Business

Action Requested: Motion / Vote

Hold the 2025 Strategic Plan Workshop

Submitted By: Kate Parmelee, Deputy City Manager for Strategic Initiatives & Innovation

Strategic Plan Link: The City's Goal of a high-performing city government organization.

Executive Summary (General Business): The annual Strategic Planning Workshop focuses on the most important strategic goals, initiatives and projects for the upcoming fiscal year and beyond, based on input from citizens, the Mayor and Council and staff.

Presentation Information: N/A

Staff Recommendation: Move that the Council discuss any recommended changes to the Strategic Plan and advise of the top priority projects.

Alternate Recommendations:

1. Move that the Council amend the recommendation and discuss any recommended changes to the Strategic Plan and advise of the top priority projects.
2. Move that the Council provide direction.

Background: The Mayor and City Council have long utilized the strategic planning process to determine the priorities of the City. At this Strategic Planning workshop, the Council will begin to plan for the next fiscal year and beyond and identify the top priority projects. The Mayor, Council and City team will review resident feedback gathered through the National Community Survey and #IAMPSL Citizen Summit. Following the workshop sessions staff will provide an updated and streamlined summary document for the Plan's adoption at the City Council's Summer Workshop in July.

Issues/Analysis: The Strategic Plan is a living document, and it is anticipated that future updates will be needed to account for changing needs and priorities of the City. Staff will report quarterly on the progress of the plan. Included in this agenda item is a PowerPoint presentation that contains highlights of the National Community Survey™, the National Community Survey Summary Report™, a new streamlined Strategic Plan Progress Report with current project details, and a Citizen Summit Engagement Report on this year's Citizen Summit events.

Financial Information: The City's annual budget is in the process of development and budget recommendations are continually in alignment with the Strategic Plan.

Special Consideration: N/A

Location of Project: N/A

Business Impact Statement: N/A

Attachments:

1. Strategic Plan Workshop Agenda (to be provided 5/5/25)
2. National Community Survey Summary Report (to be provided 5/5/25)
3. 2025 Citizen Summit Engagement Report (to be provided 5/5/25)

NOTE: All of the listed items in the "Attachment" section above are in the custody of the City Clerk. Any item(s) not provided in City Council packets are available upon request from the City Clerk.

Internal Reference Number: N/A

Legal Sufficiency Review:
N/A



**CITY OF PORT ST. LUCIE CITY COUNCIL
2025 STRATEGIC PLANNING WORKSHOP**

Wednesday, May 7, 2025

Promenade on the River | 2240 SE Veterans Memorial Pkwy., Port St. Lucie

8:00 AM – 4:00 PM

8:00 am **Breakfast**

8:30 am Welcome, Purpose of the Workshop, Review of Agenda

Session 1: Refining A New Chapter for PSL

8:40 am Kick Off Exercises

10:15 am Break

Session 2: Putting Residents First: Input to Form the Vision

10:30 am Listening to Our Residents: Results of the 2025 National Community Survey™
2025 #IAMPSL Citizen Summit

Council Review and Discussion
Group Workshop

12:00 pm **Lunch**

1:00 pm **Session 3a: Refining the Vision**

Break out sessions/ideation in Response to Resident Feedback/Strategic Plan
Council Feedback for modifications in the current plan

3:00 pm **Session 3b: Refining the Vision: Guiding Principles**

4:00 pm **Adjourn**



**CITY OF PORT ST. LUCIE CITY COUNCIL
2025 STRATEGIC PLANNING WORKSHOP**

Thursday, May 8, 2025

Promenade on the River | 2240 SE Veterans Memorial Pkwy., Port St. Lucie

8:00 AM – 4:00 PM

- | | |
|----------|--|
| 8:00 am | Breakfast |
| 8:30 am | Session 4: Implementing the Vision –Strategic Plan Update
Refinement and Ideation in response to resident feedback |
| 10:00 am | Break |
| 10:15 am | Session 5: Round-table discussions on Proposed Additions to the Strategic Plan/Prioritization (To be adjusted based on Council direction) |
| 12:00 pm | Lunch |
| 1:00 pm | Session 6: Proposed additions to the Strategic Plan/Prioritization <ul style="list-style-type: none">• Discuss and re-prioritize projects |
| 3:30 pm | Summary/Next Steps/Action Items/ |
| 4:00 pm | Adjourn |

Port St. Lucie, FL

The National Community Survey

Report of Results
2025

Report by:



Visit us online!
www.polco.us



National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Port St. Lucie. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement



POWERED BY POLCO



The report provides the opinions of a representative sample of 248 residents of the City of Port St. Lucie collected from January 22nd, 2025 to March 9th, 2025. The margin of error around any reported percentage is 6% for all respondents and the response rate for the 2024 survey was 8%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Port St. Lucie.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Port St. Lucie's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Port St. Lucie's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Port St. Lucie's average rating was more than 20 points different when compared to the benchmark.

Trends over time

Trend data for Port St. Lucie represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than eight percentage points between the 2023 and 2025 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Selecting survey recipients

All households within the City of Port St. Lucie were eligible to participate in the survey. A list of all households within the zip codes serving Port St. Lucie was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Port St. Lucie households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Port St. Lucie boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,000 randomly selected households received mailings beginning on January 22nd, 2025 and data collection for the survey remained open for about six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. Both mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

About 1% of the 3,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,957 households that received the invitations to participate, 248 completed the survey, providing an overall response rate of 8%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.²

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Port St. Lucie survey is no greater than plus or minus six percentage points around any given percent reported for all respondents (248 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City of Port St. Lucie. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Port St. Lucie and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on February 1st, 2025. The survey remained open for five weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2023 American Community Survey estimates for adults in the City of Port St. Lucie. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.³ The results of the weighting scheme for the probability sample are presented in the following table.

		Unweighted	Weighted	Target ⁴
Age	18-34	5%	22%	23%
	35-54	23%	33%	32%
	55+	72%	46%	45%
Area	Area 1	22%	22%	23%
	Area 2	29%	27%	27%
	Area 3	26%	26%	26%
	Area 4	23%	24%	24%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish origin	87%	79%	79%
	Yes, I consider myself to be of Hispanic, Latino/a..	13%	21%	21%
Housing tenure	Own	93%	83%	83%
	Rent	7%	17%	17%
Housing type	Attached	10%	12%	12%
	Detached	90%	88%	88%
Race & Hispanic ori..	Not white alone	27%	45%	45%
	White alone, not Hispanic or Latino	73%	55%	55%
Sex	Man	45%	49%	48%
	Woman	55%	51%	52%
Sex/age	Man 18-34	3%	12%	11%
	Man 35-54	9%	16%	16%
	Man 55+	33%	22%	21%
	Woman 18-34	2%	10%	12%
	Woman 35-54	15%	17%	16%
	Woman 55+	39%	24%	23%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident

behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Port St. Lucie funded this research. Please contact Sabrina McLeod of the City of Port St. Lucie at SMcLeod@cityofpsl.com if you have any questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. **Non-response error** arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. **Coverage error** refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household's physical location. Finally, **recall bias** occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and **social desirability bias** may cause respondents to answer in ways they think cast their responses in a more favorable light.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

2. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>
3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
4. Targets come from the 2020 Census and 2023 American Community Survey

Key Findings

Highest-performing areas:

- Virtually all (96%) of community members reported feeling safe in their neighborhood during the day, and 7 in 10 respondents rated the overall feeling of safety as excellent or good.
- About 7 in 10 residents positively rated Port St. Lucie's public information services and the overall customer service by Port St. Lucie employees.
- A significant portion (roughly two-thirds) of the community rated the overall quality of parks and recreation opportunities and city parks favorably.
- The city's cleanliness, air quality, and water resources received strong positive ratings, consistent with 2024 results. Ratings for recycling and yard waste pick-up also remained steady since 2024 after improving significantly from 2023 to 2024.

Focus areas:

- Mobility-centered ratings were generally less favorable, with only one-third of respondents rating the ease of travel by car, bicycle, and walking as excellent or good. Fewer residents, about 2 in 10, had a positive view of traffic flow on major streets.
- Some ratings related to the transparency of local governance experienced downward trends since 2024, including:
 - Being open and transparent to the public (from 50% in 2024 to 42% in 2025)
 - Informing residents about issues facing the community (from 47% to 38%)
- While employee opportunities (33%) and Port St. Lucie as a place of work (38%) were rated relatively lower, residents' economic outlook improved in 2025 (from 23% very or somewhat positive in 2024 to 35% in 2025).
- Several ratings related to education decreased significantly since 2024, including:
 - K-12 education (from 44% in 2024 to 33% in 2025)
 - Adult educational opportunities (from 42% to 34%)
 - Overall support for education, culture, and arts (from 43% to 32%)

Other notable results:

- Most residents supported a sales tax increase to continue city-wide traffic improvements, such as roundabouts at key corridors, roadway widening, and improved traffic signal systems.
- Residents tended to utilize the City website to access information about Port St. Lucie.
- The possibility of the City acquiring land for additional parks, green spaces, water quality, etc. and planting additional trees in parks and along streets for increased shade access was strongly supported.
- A significant portion (76%) of respondents preferred accessing city services online (through applications such as 1PSL), though some (32%) sought more in-person options.

Areas of greatest change since 2024:

Of the 114 evaluative questions included on both the 2024 and current survey iterations, 96 were statistically similar to previous results. Upward trends were seen in 4 items, while 14 ratings decreased since 2024. The most significant of those trends are listed below.

Increases

- Traffic signal timing (+12%)
- Economic income on family income over the next six months (+12%)
- Sewer services (+9%)
- Utility billing (+8%)

Decreases

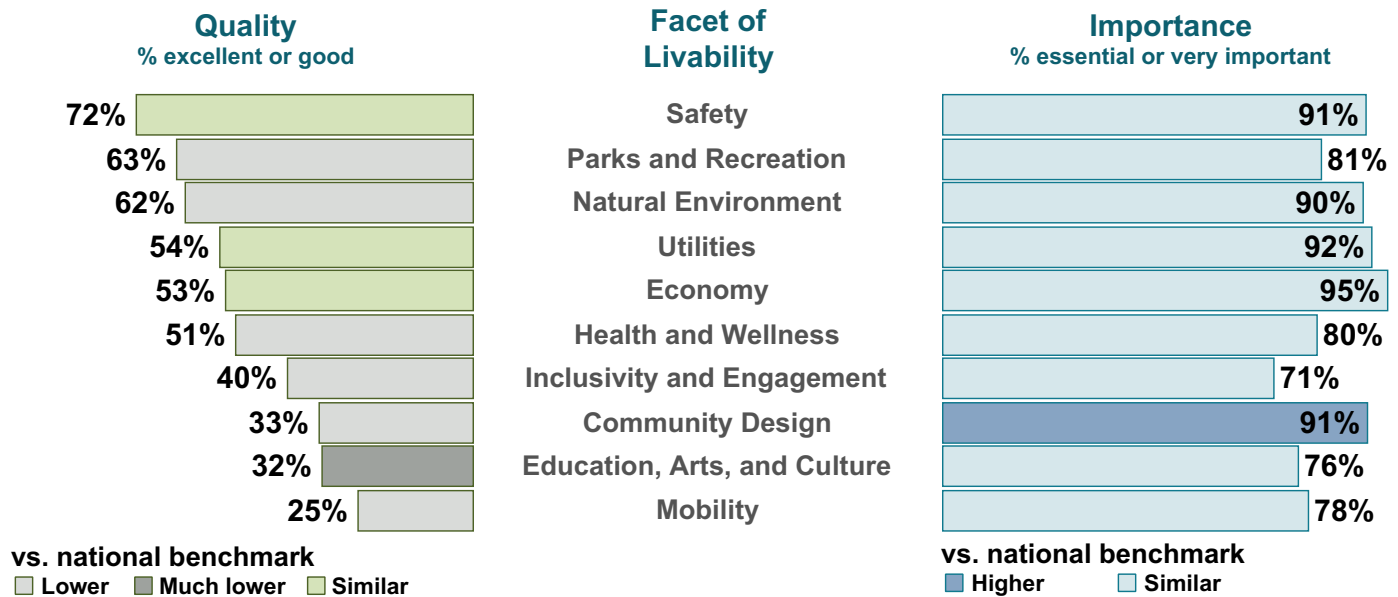
- Making all residents feel welcome (-12%)
- Overall opportunities for education, culture, and the arts (-11%)
- Overall appearance of Port St. Lucie (-11%)
- Recreational opportunities (-11%)
- K-12 education (-11%)

Facets of livability

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

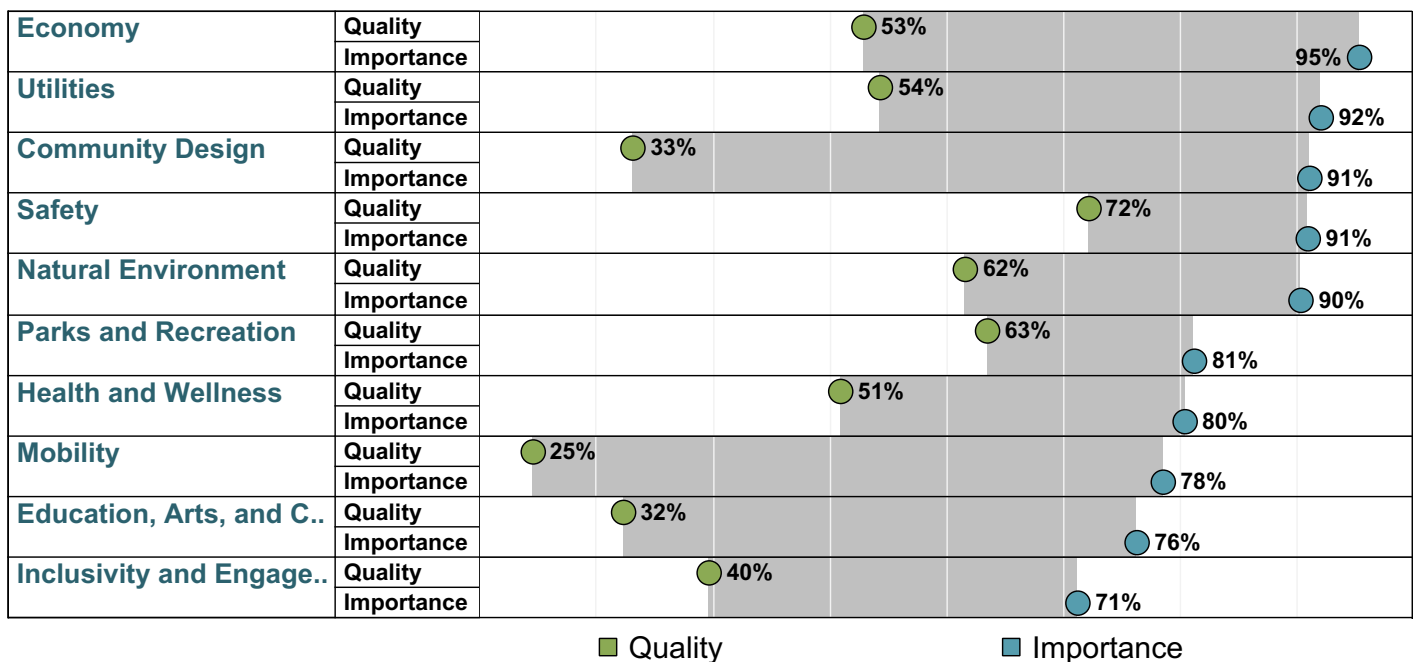
Quality and Importance by the Numbers

The table below shows the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local quality ratings were lower, similar, or higher than communities across the country (the national benchmark).



Quality/Importance Gap Analysis

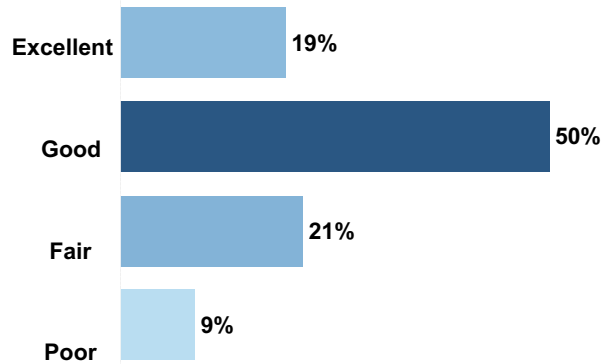
The gap analysis chart below shows the same data as above; however, this chart more clearly illustrates the comparative differences in quality and importance ratings for each facet, as well as the absolute ratings for each.



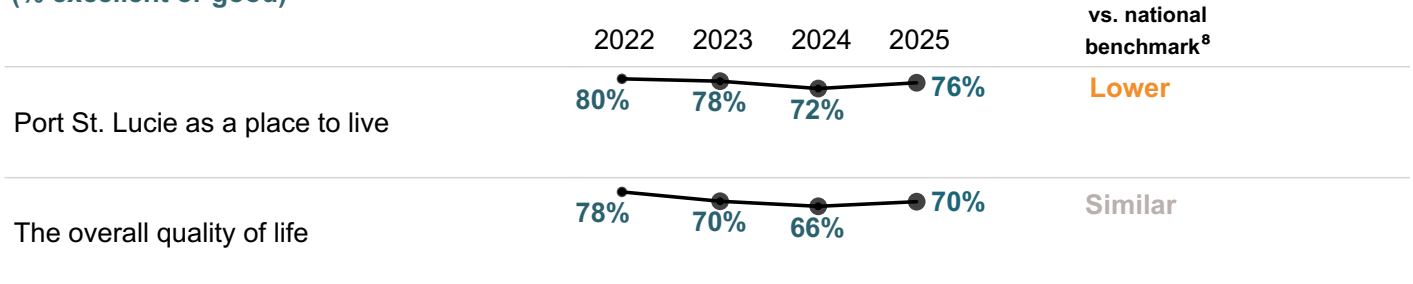
The overall quality of life in Port St. Lucie, 2025

Quality of Life

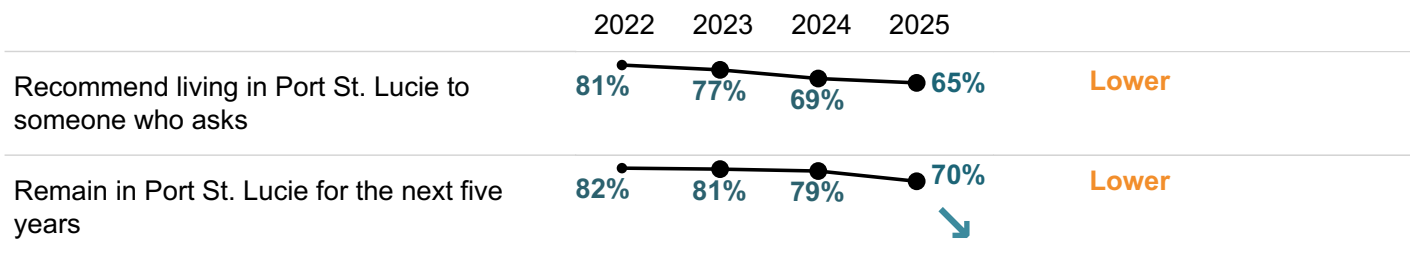
Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



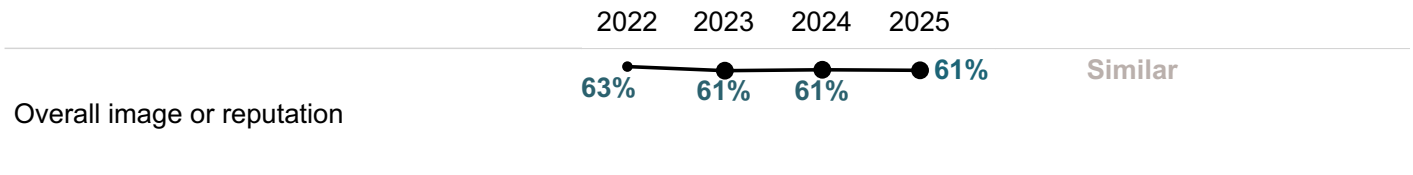
Please rate each of the following aspects of quality of life in Port St. Lucie.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Port St. Lucie community.
(% excellent or good)

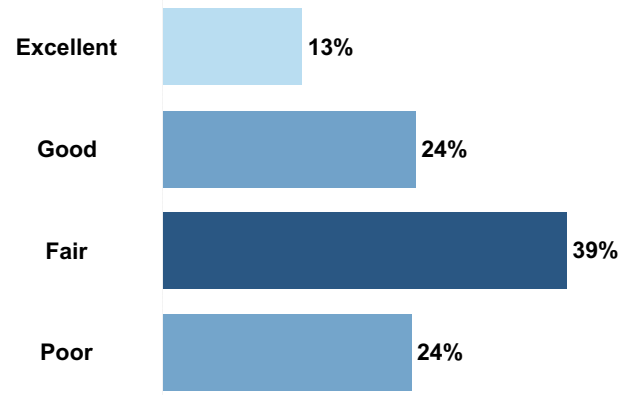


8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

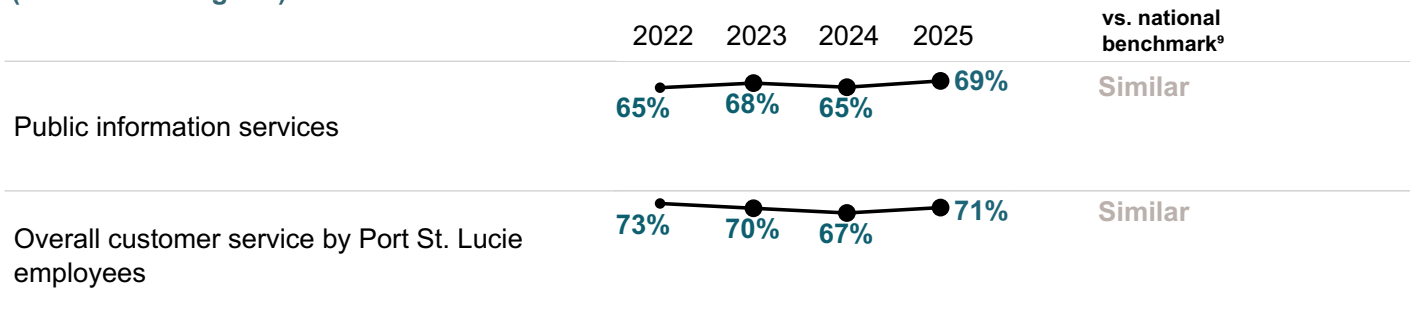
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

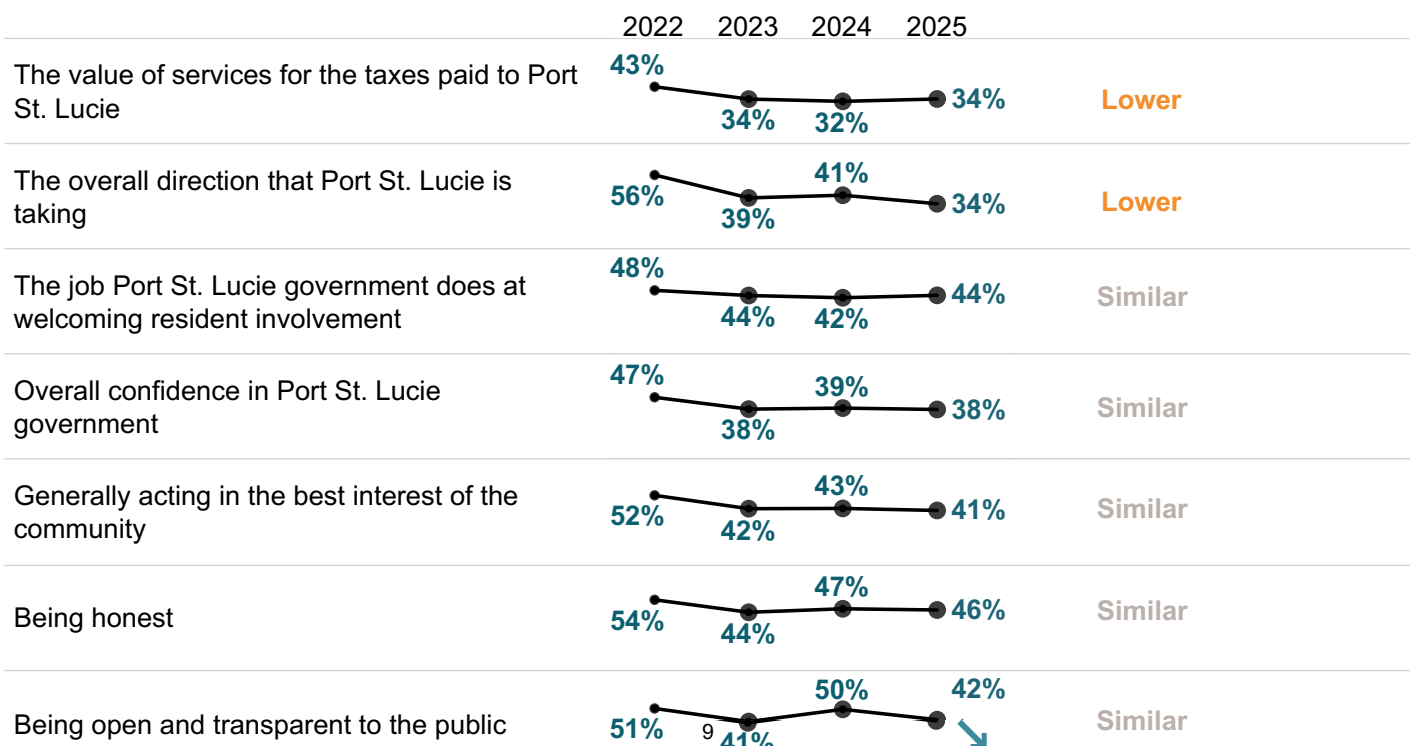
Overall confidence in Port St. Lucie government, 2025

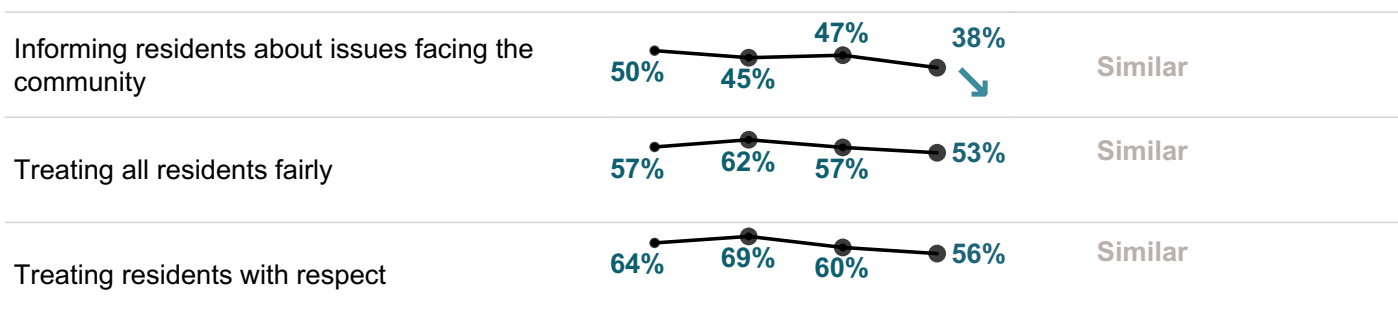


Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)

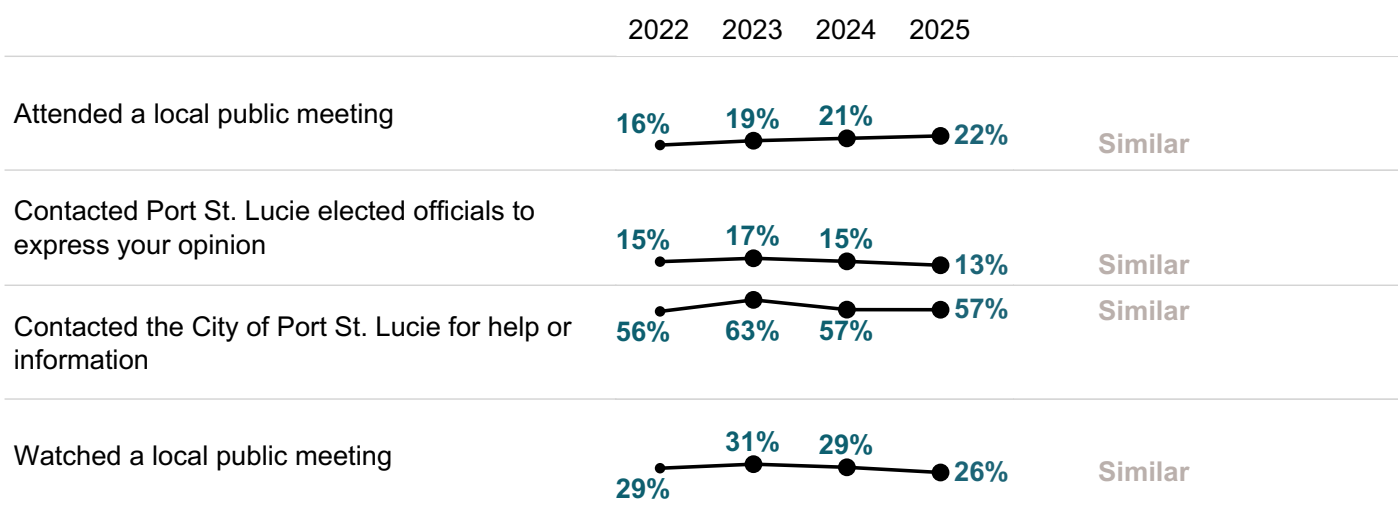


Please rate the following categories of Port St. Lucie government performance. (% excellent or good)

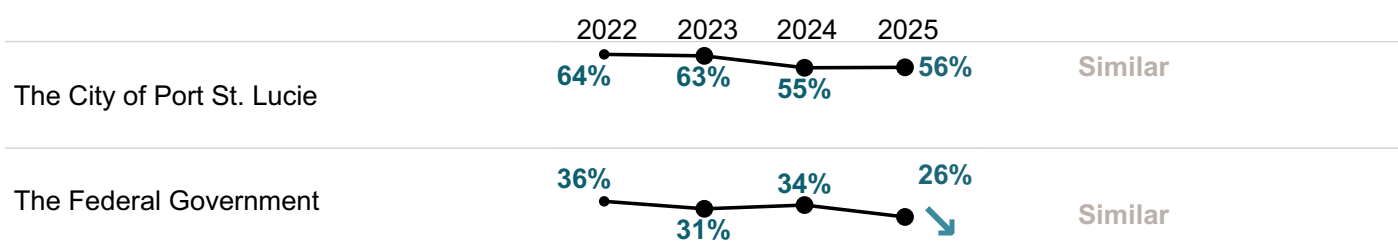




Please indicate whether or not you have done each of the following in the last 12 months.
 (% excellent or good)



Overall, how would you rate the quality of the services provided by each of the following?
 (% excellent or good)

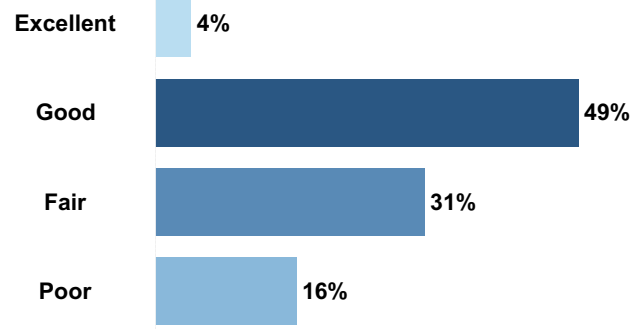


9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

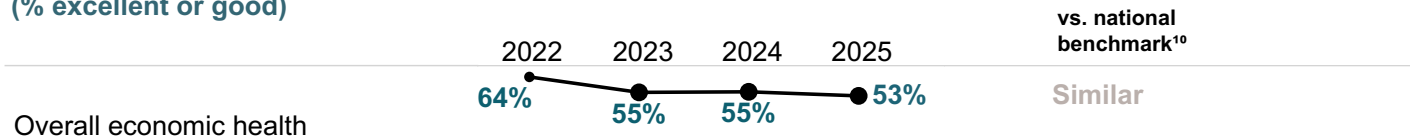
Overall economic health of Port St. Lucie, 2025

Economy

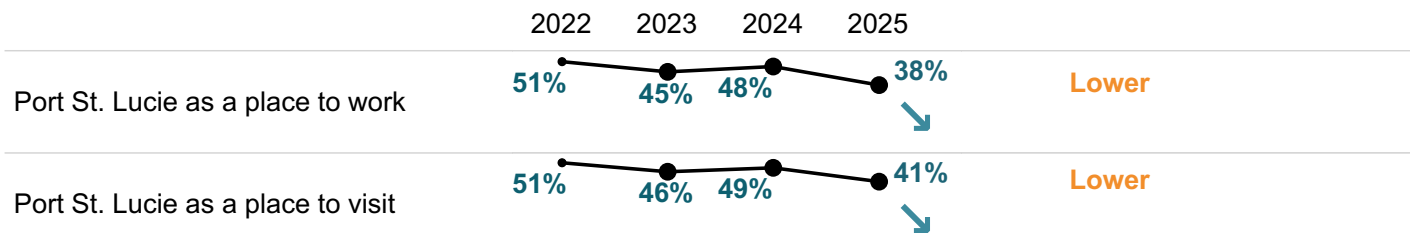
Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.



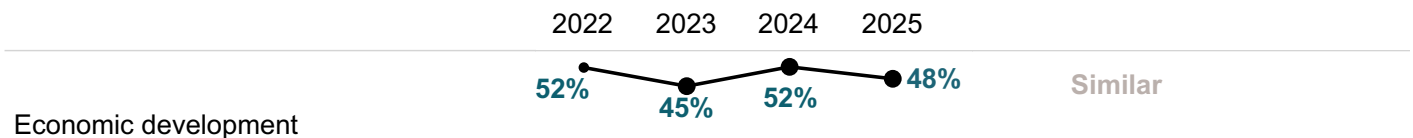
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



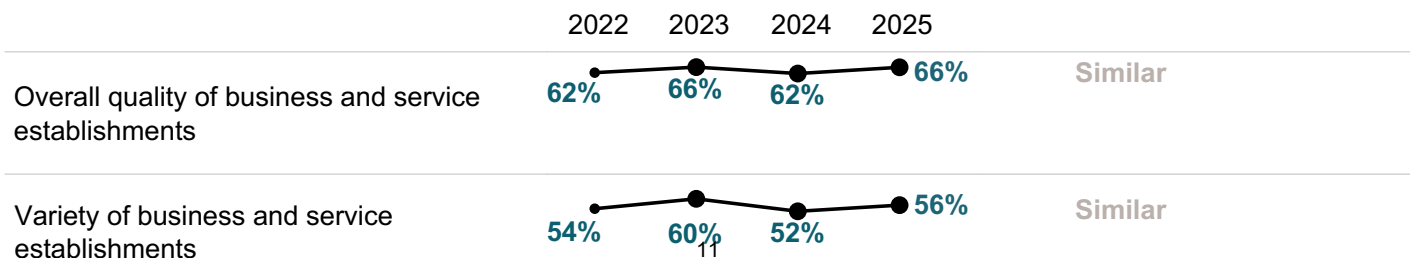
Please rate each of the following aspects of quality of life in Port St. Lucie.
(% excellent or good)

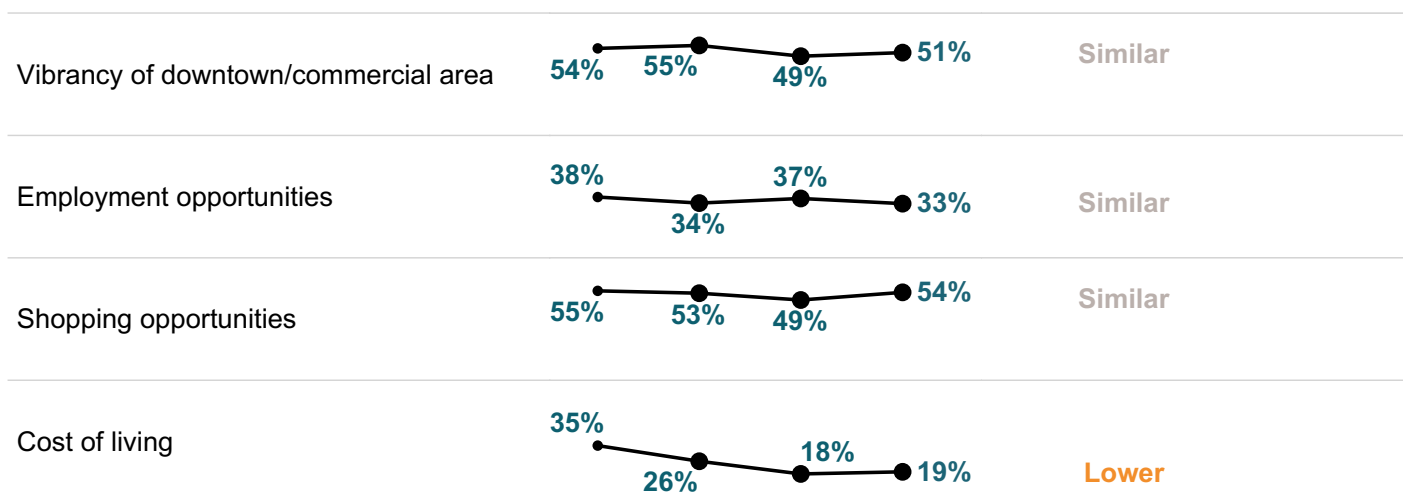


Please rate the quality of each of the following services in Port St. Lucie.
(% excellent or good)

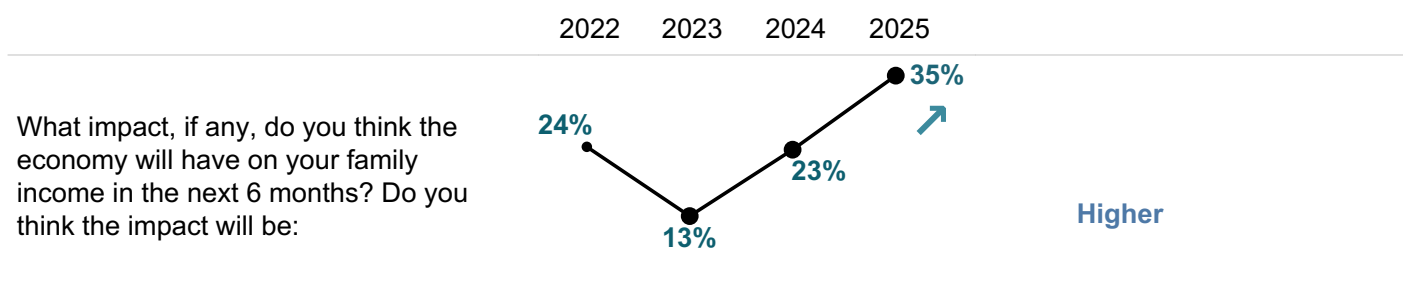


Please rate each of the following in the Port St. Lucie community.
(% excellent or good)





What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 (% very or somewhat positive)

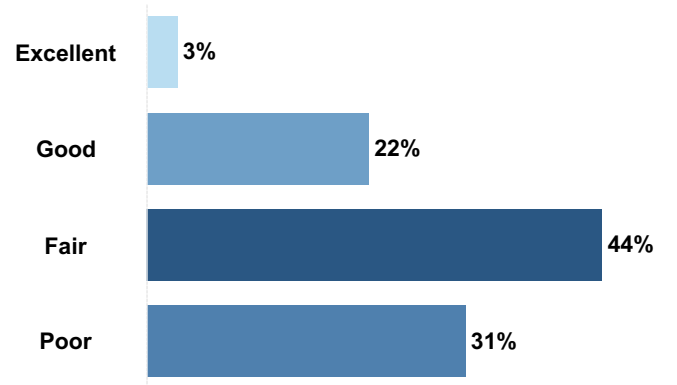


11. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

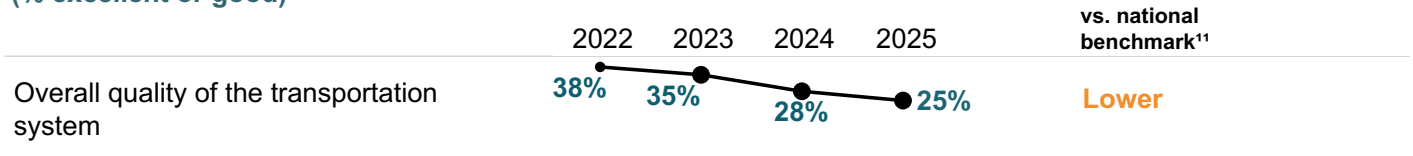
Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

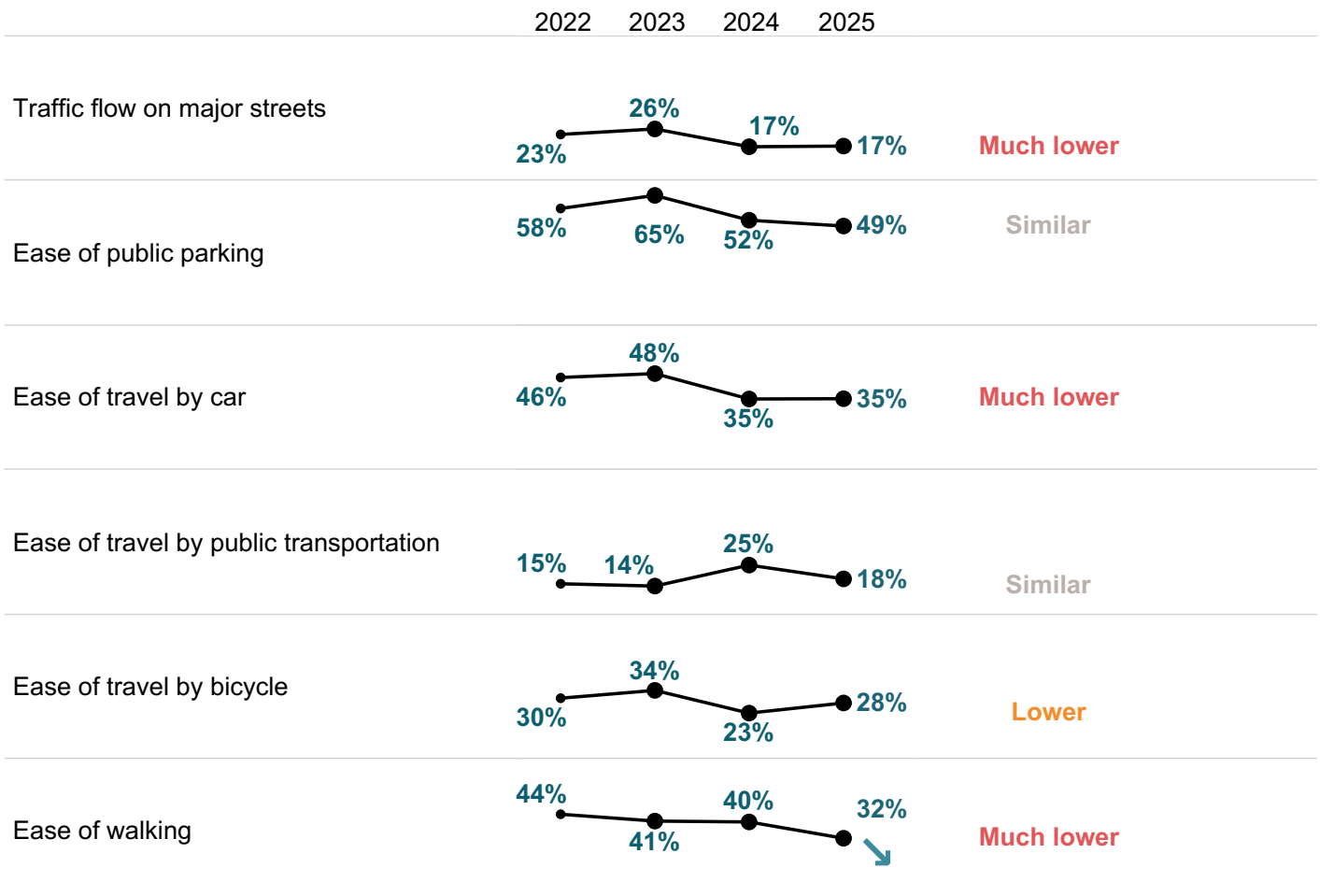
Overall quality of the transportation system in Port St. Lucie, 2025



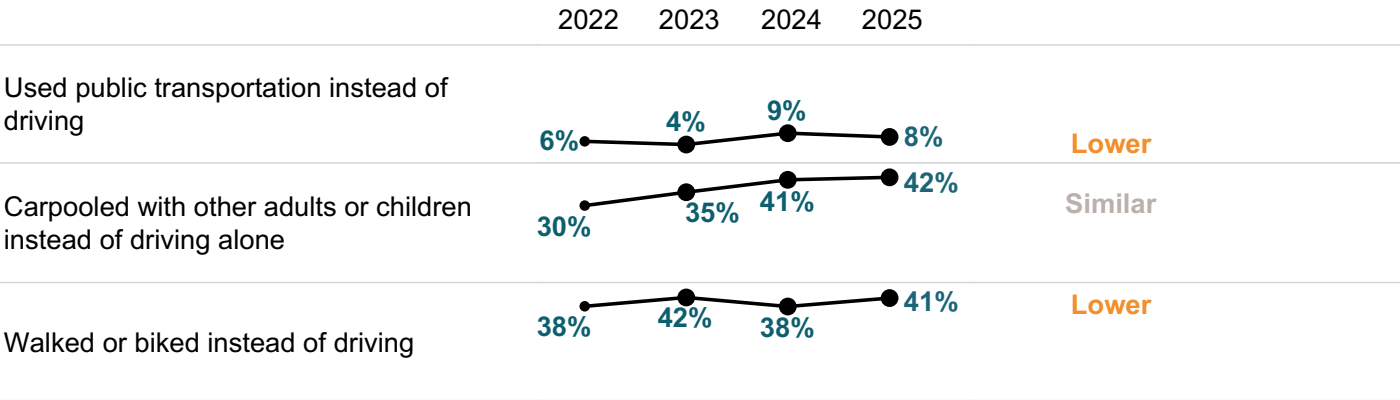
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



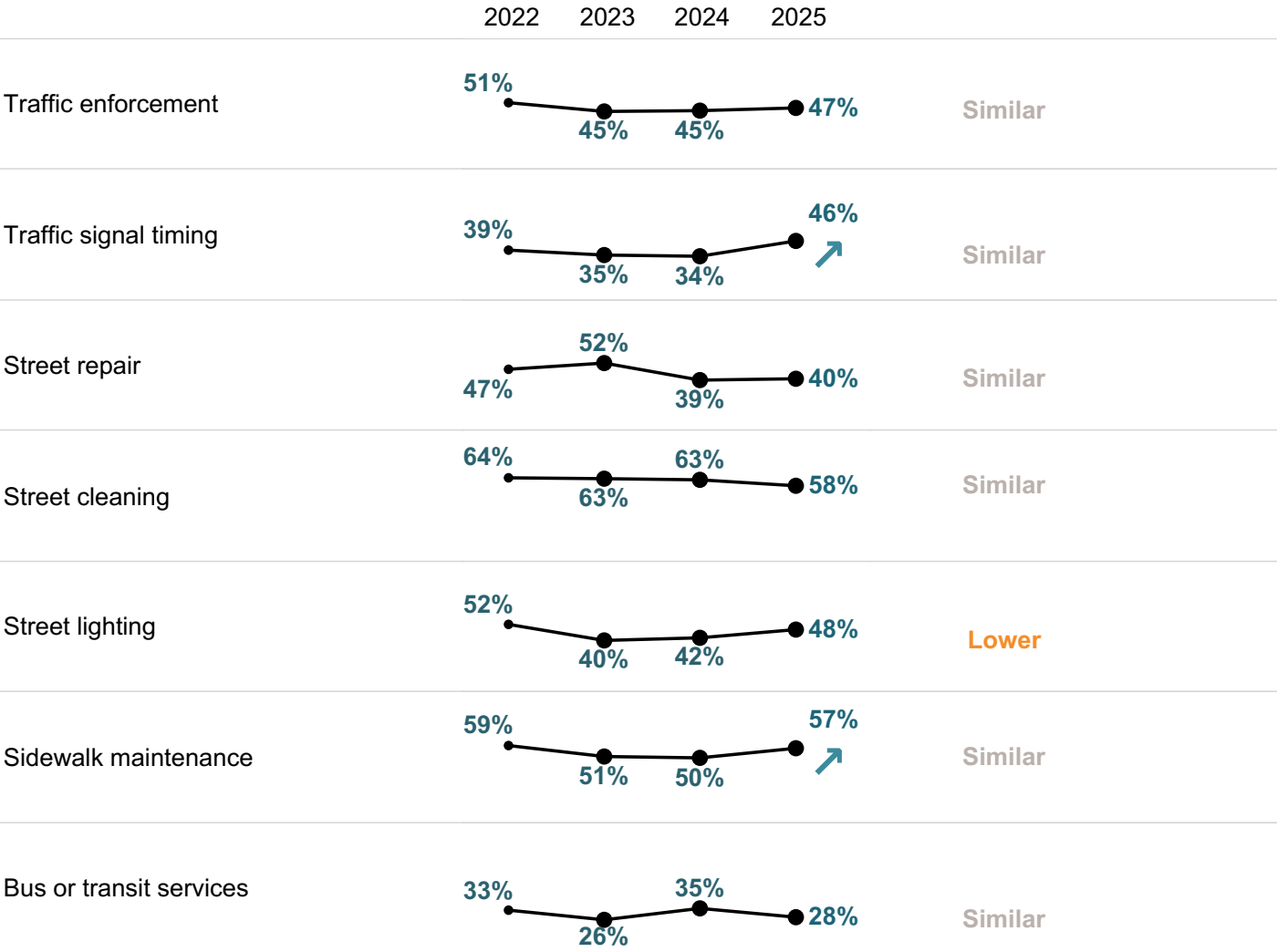
Please also rate each of the following in the Port St. Lucie community.
(% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



Please rate the quality of each of the following services in Port St. Lucie.
(% excellent or good)



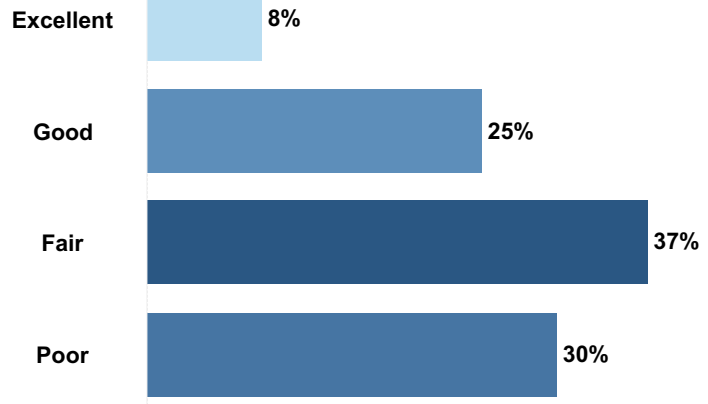
11. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

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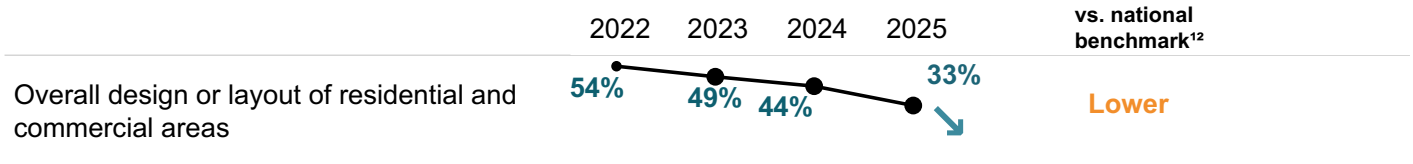
Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

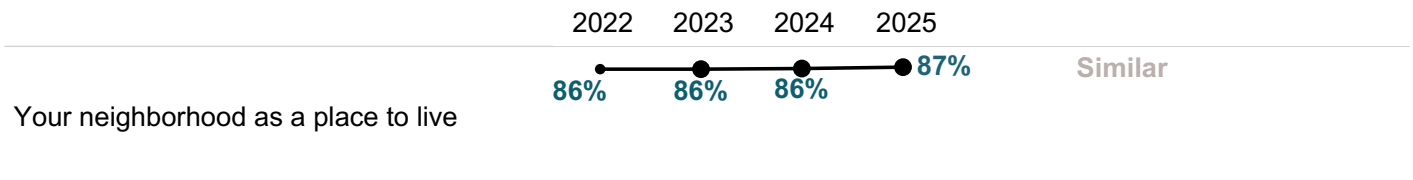
Overall design or layout of Port St. Lucie's residential and commercial areas, 2025



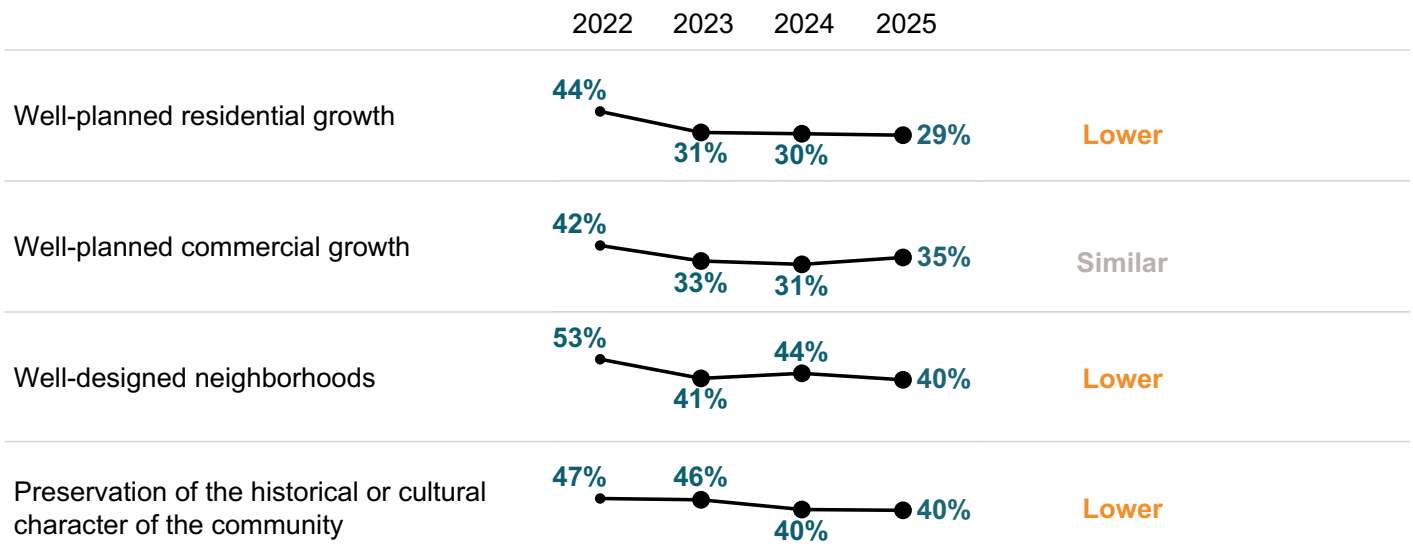
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)

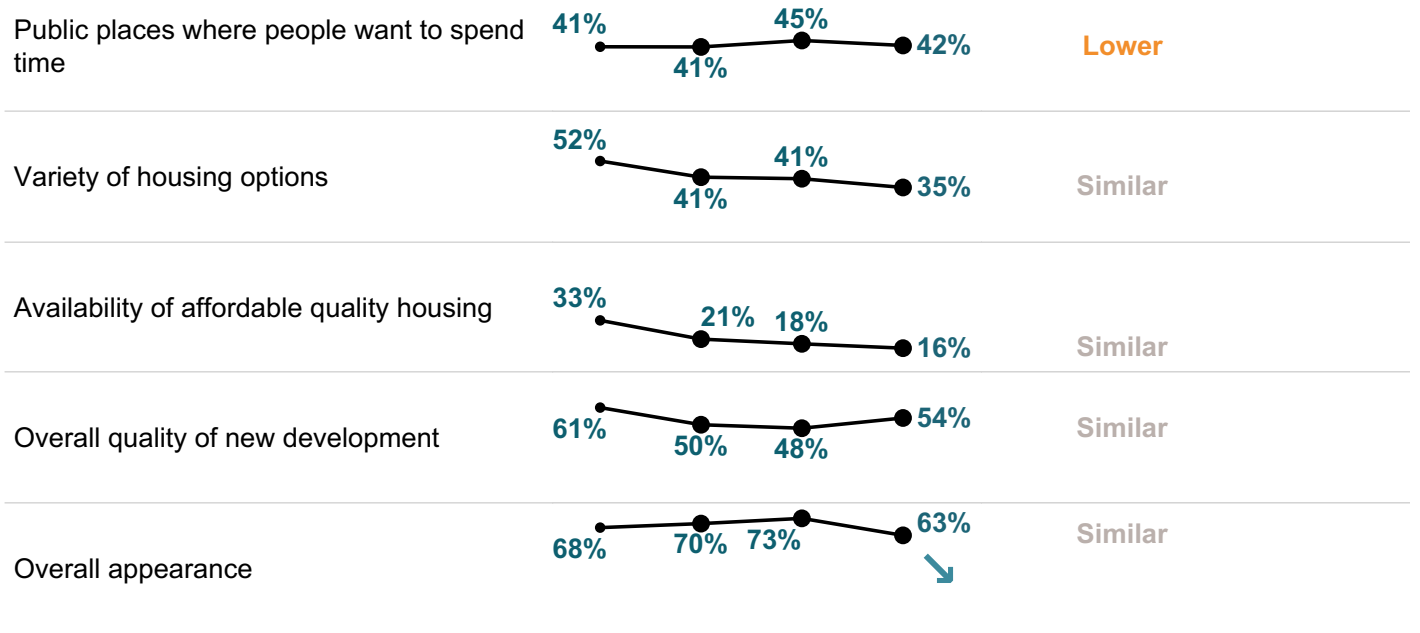


Please rate each of the following aspects of quality of life in Port St. Lucie.
(% excellent or good)

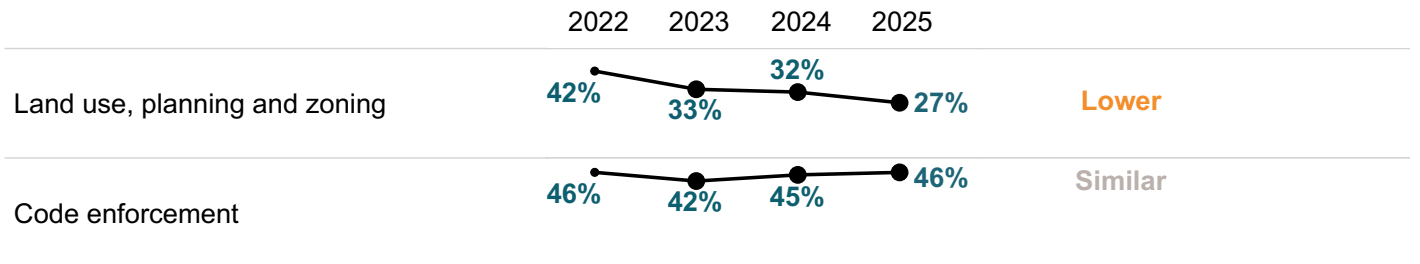


Please also rate each of the following in the Port St. Lucie community.
(% excellent or good)





Please rate the quality of each of the following services in Port St. Lucie.
 (% excellent or good)

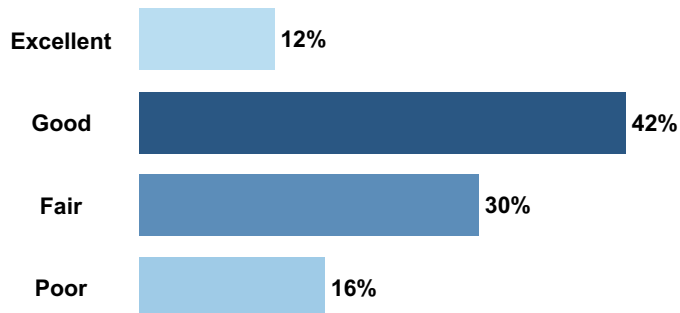


12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Utilities

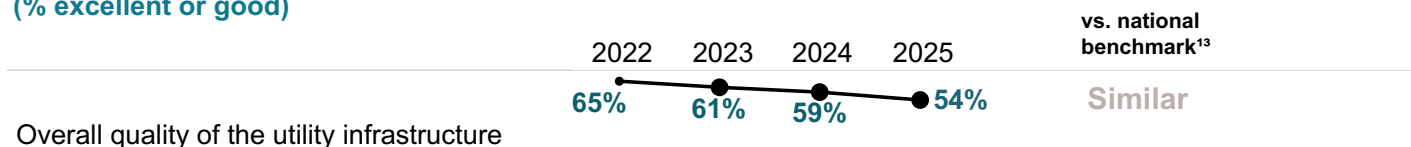
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Port St. Lucie, 2025



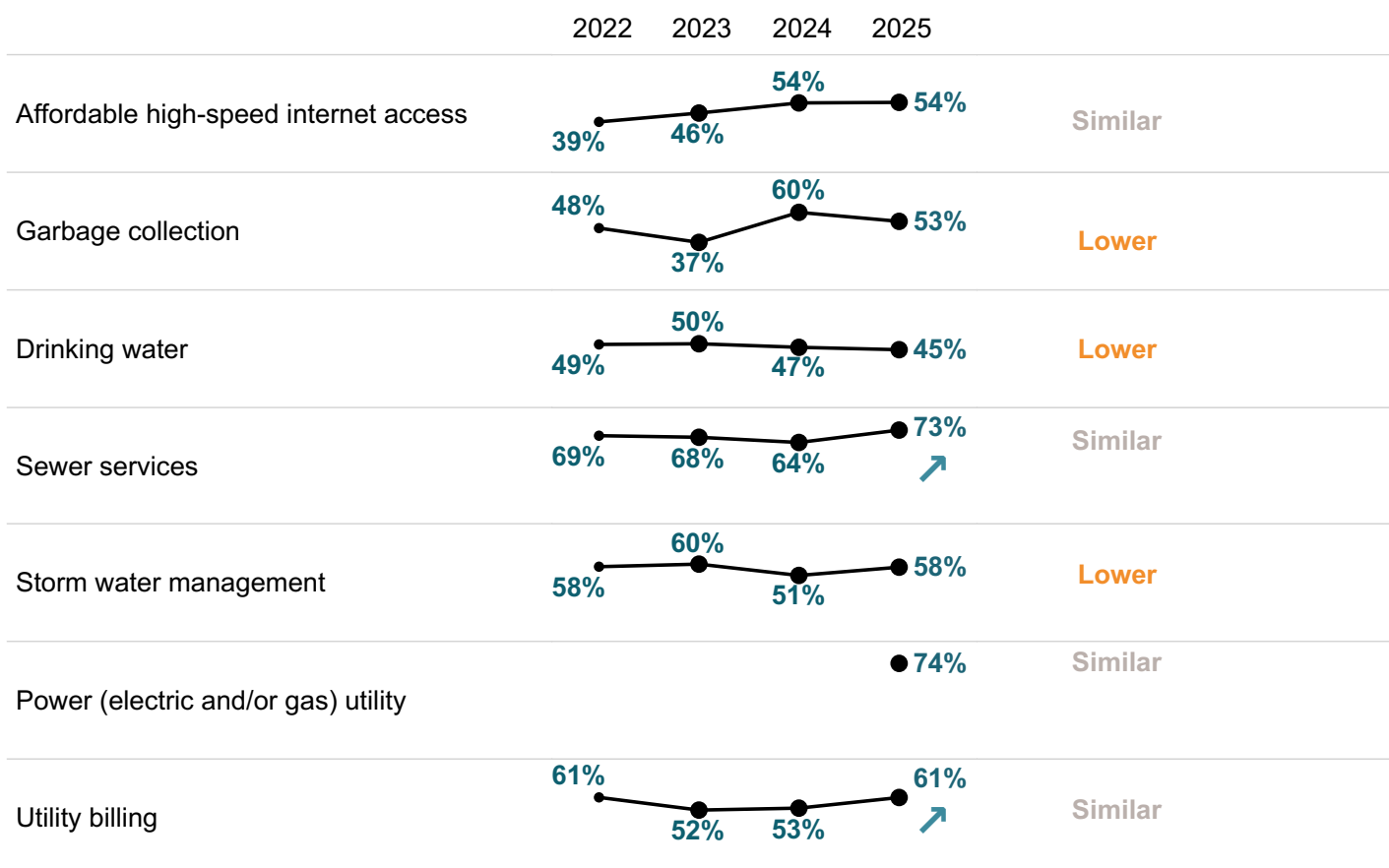
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

(% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie.

(% excellent or good)

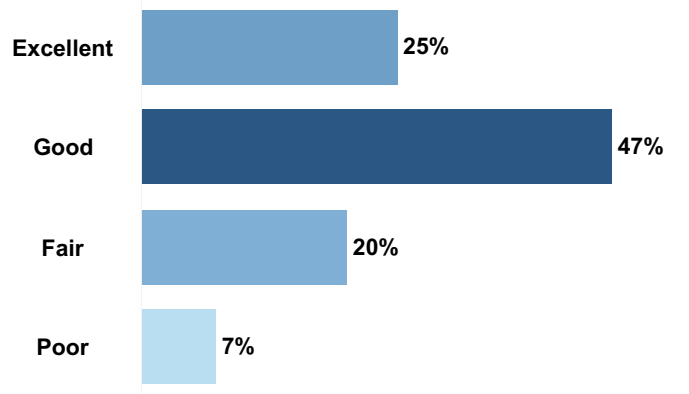


13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

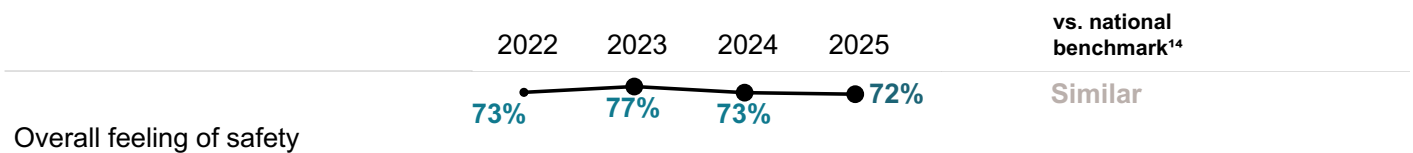
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

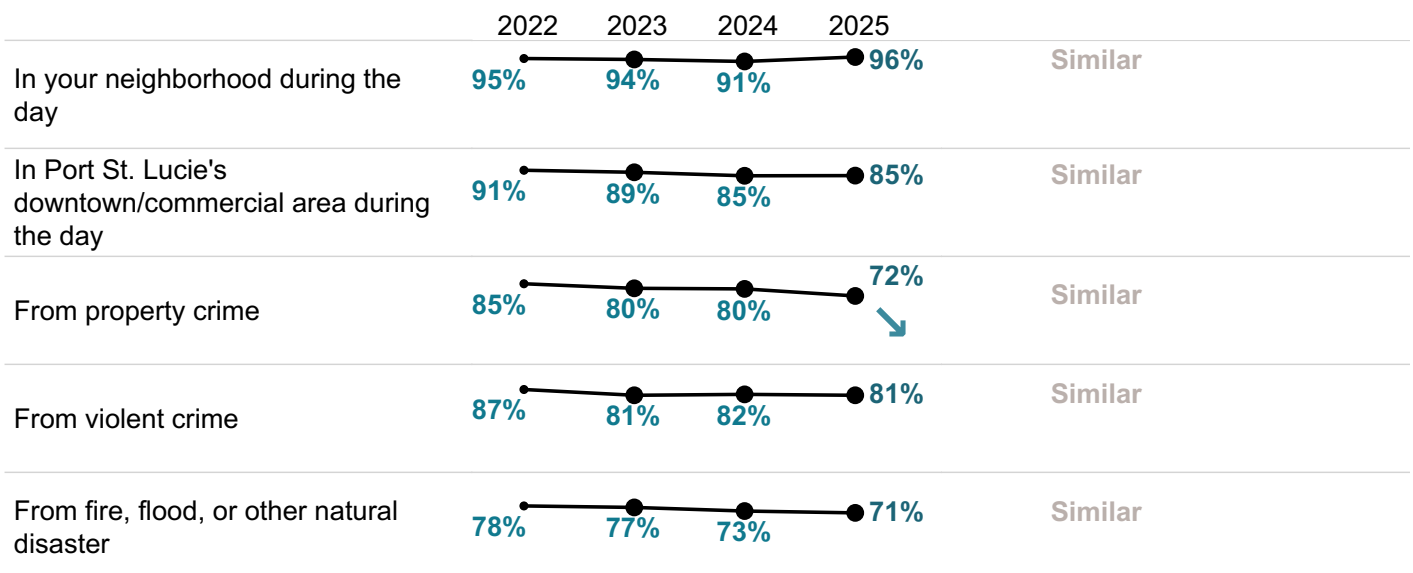
Overall feeling of safety in Port St. Lucie, 2025



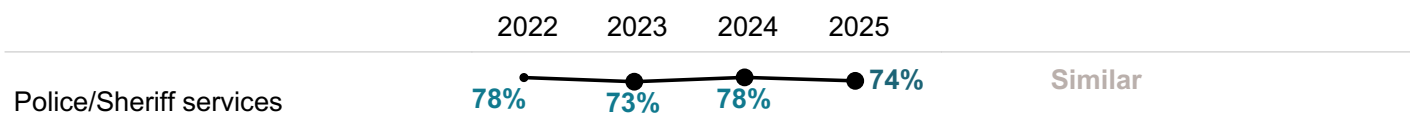
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Port St. Lucie.
(% excellent or good)



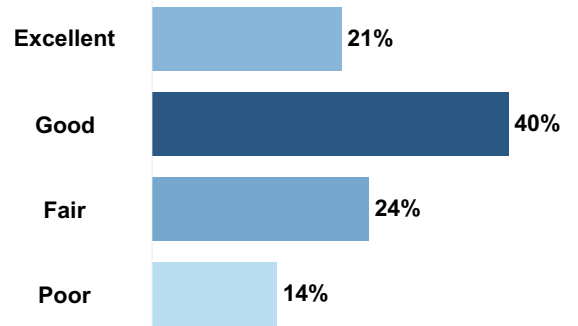


14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

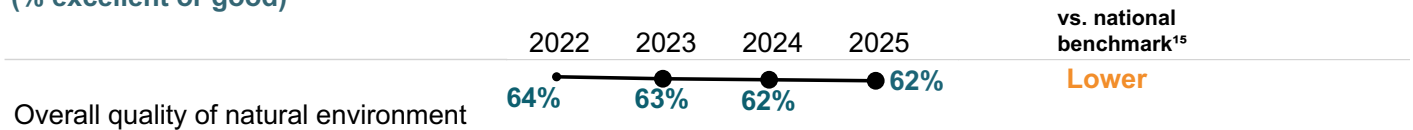
Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

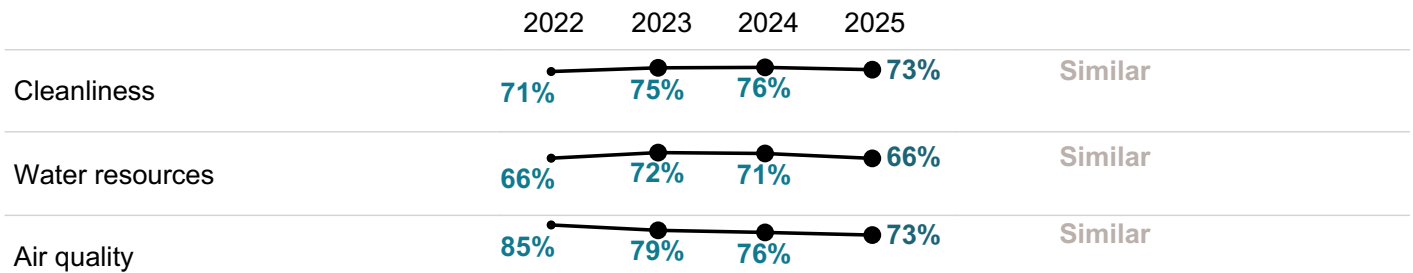
Overall quality of natural environment in Port St. Lucie, 2024



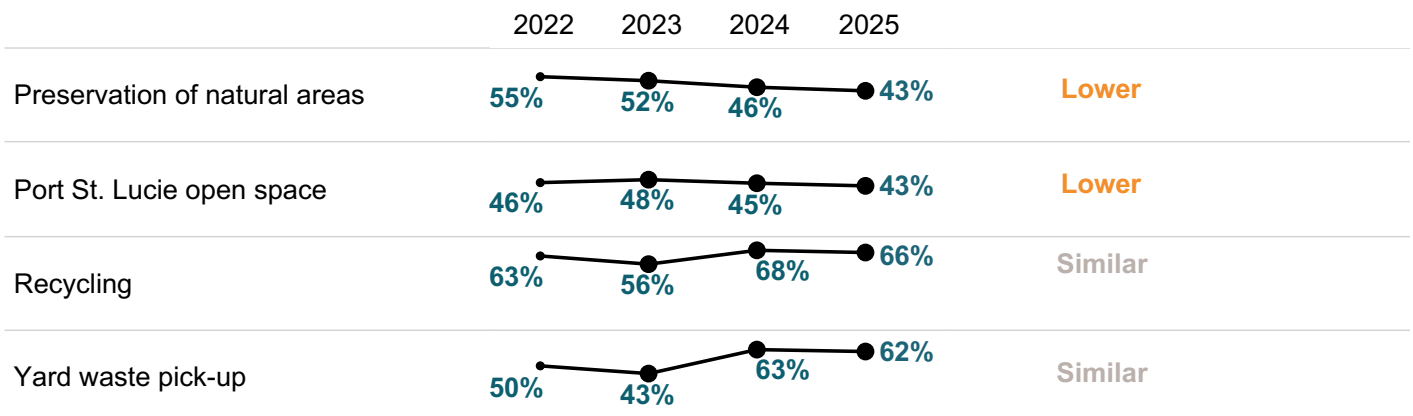
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



Please also rate each of the following in the Port St. Lucie community.
(% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie.
(% excellent or good)



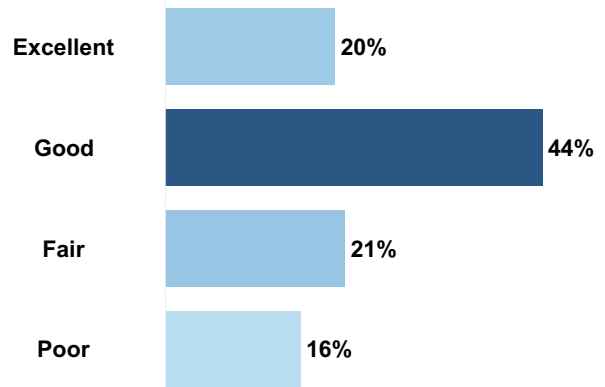
15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Parks and Recreation

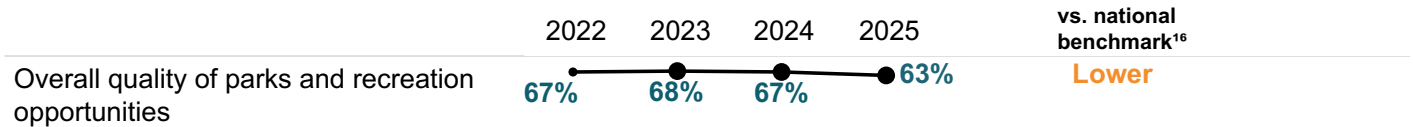
"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association

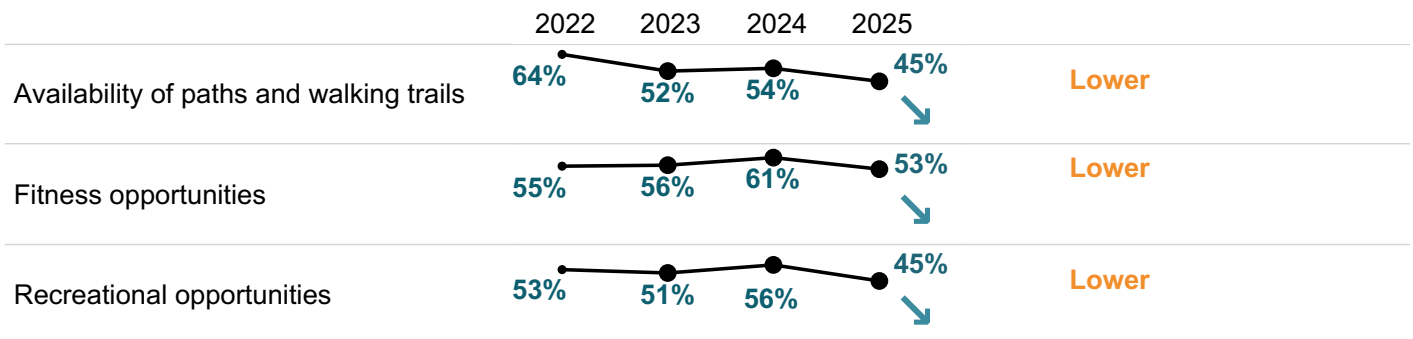
Overall quality of parks and recreation opportunities, 2025



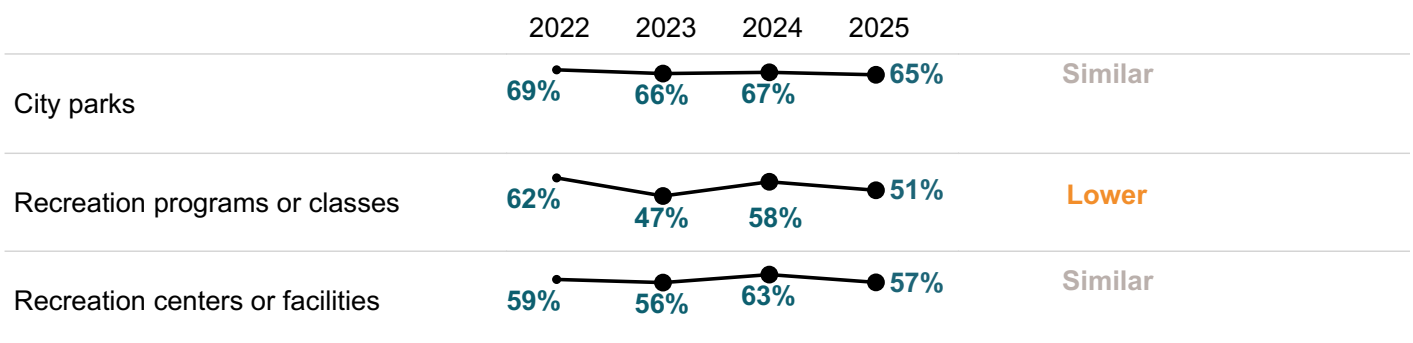
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



Please also rate each of the following in the Port St. Lucie community.
(% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie.
(% excellent or good)

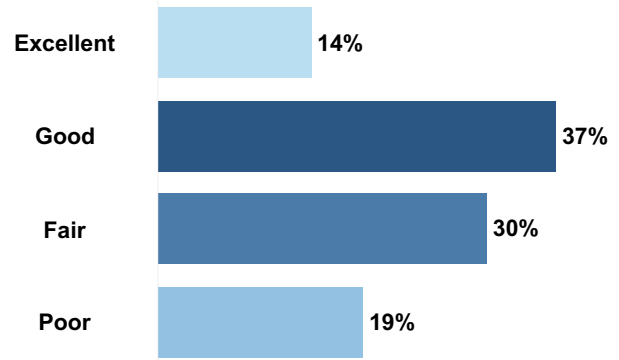


16. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

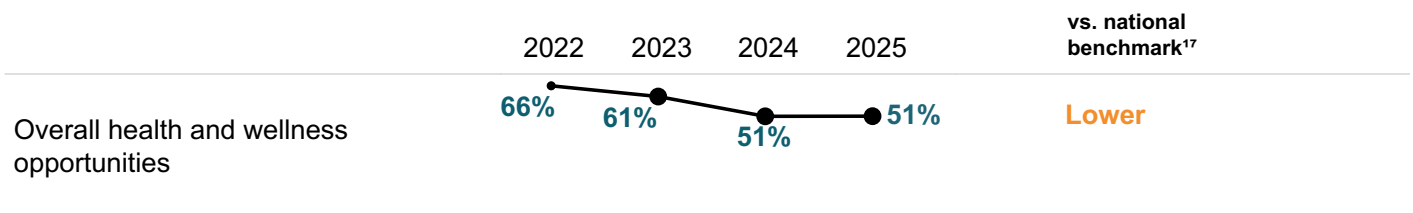
Health and Wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

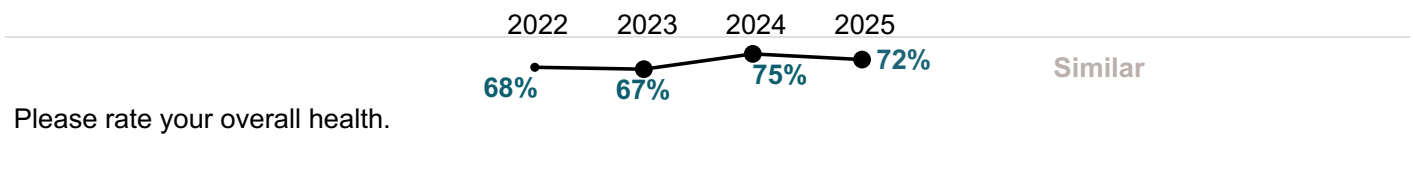
Overall health and wellness opportunities in Port St. Lucie, 2025



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

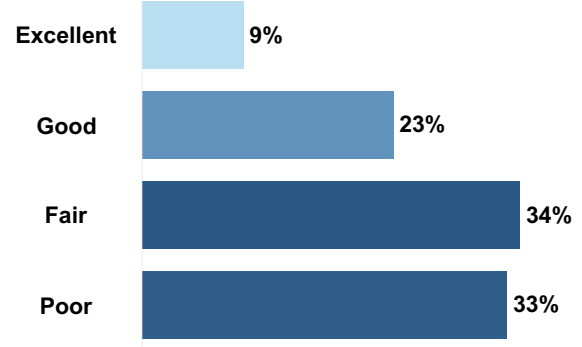


17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

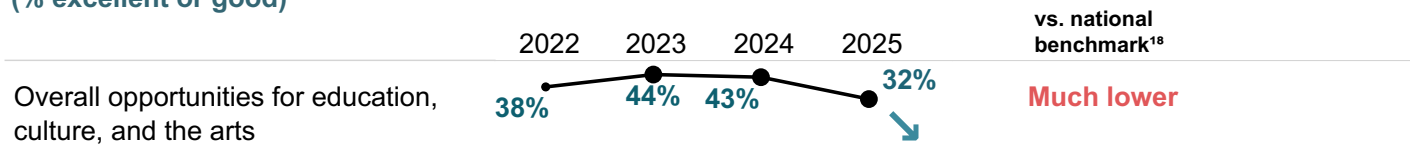
Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

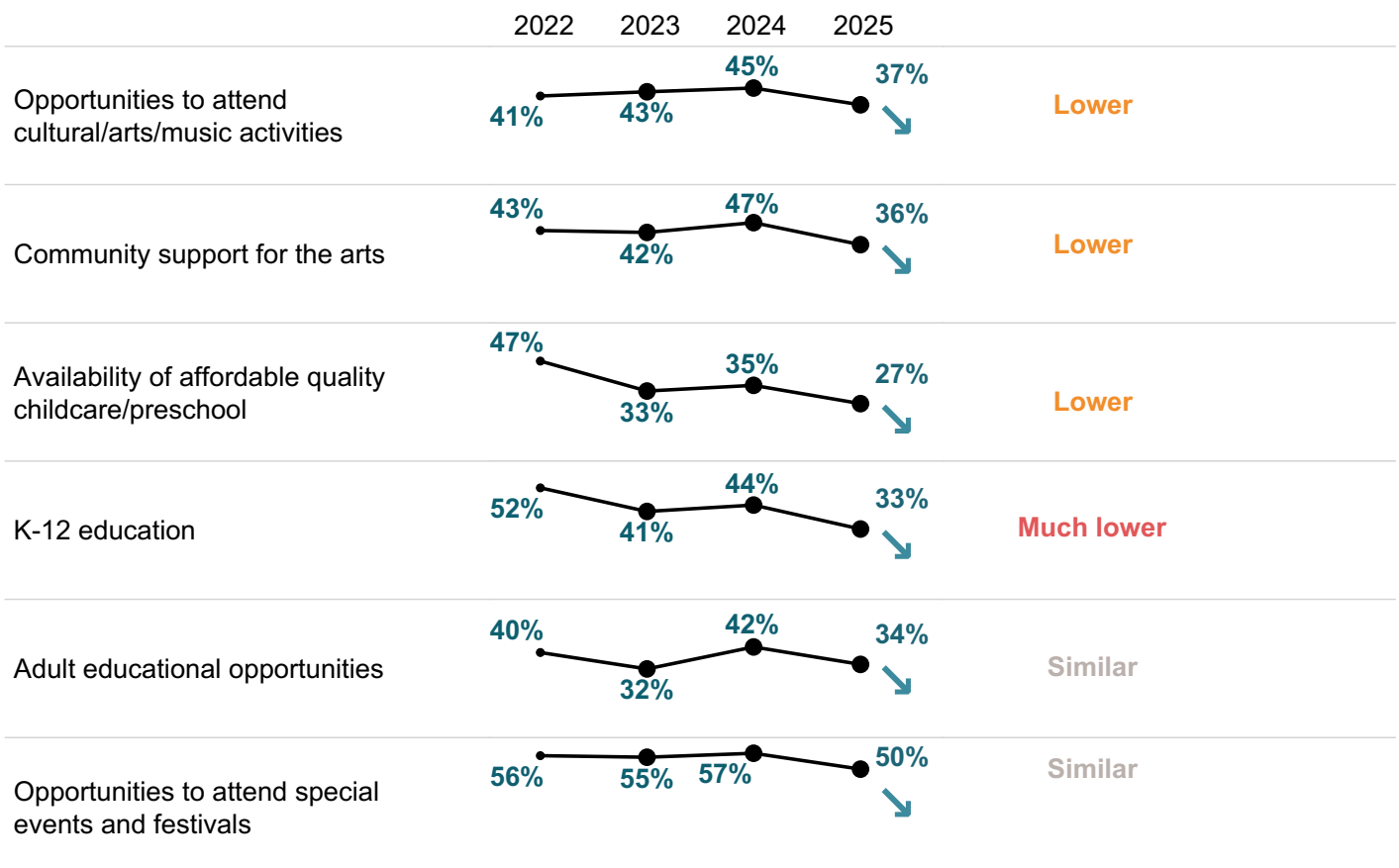
Overall opportunities for education, culture and the arts, 2025



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



Please also rate each of the following in the Port St. Lucie community.
(% excellent or good)

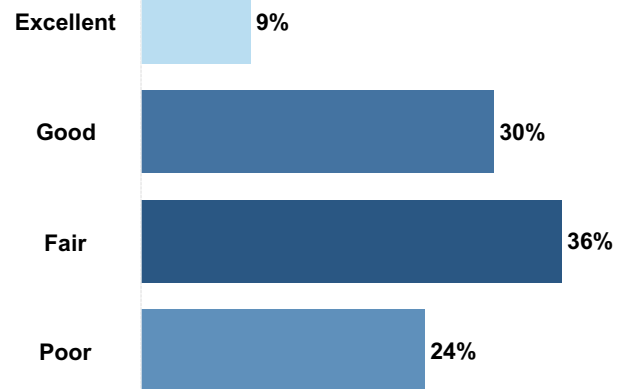


18. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

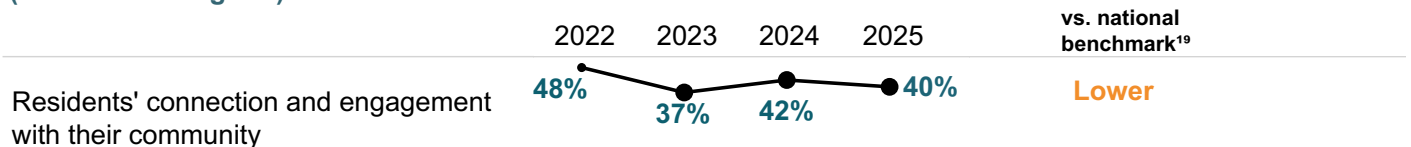
Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

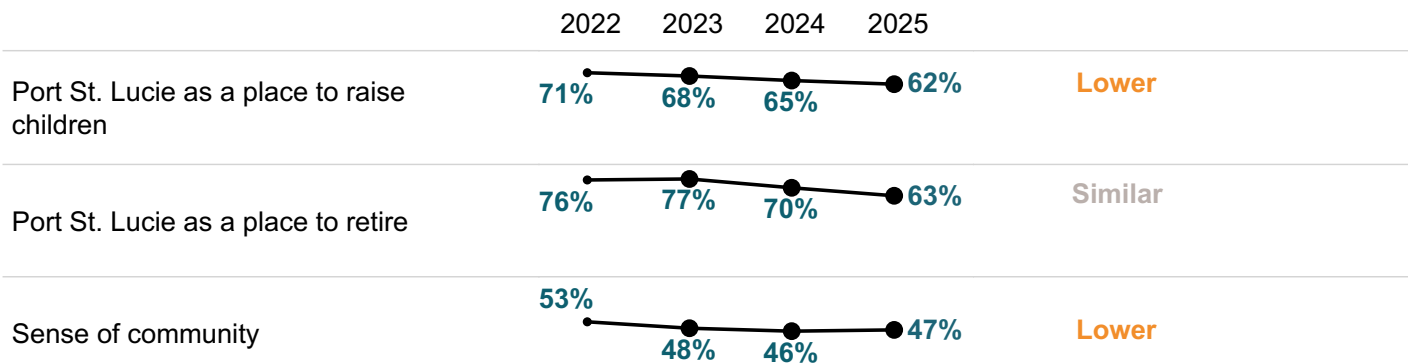
Residents' connection and engagement with their community, 2025



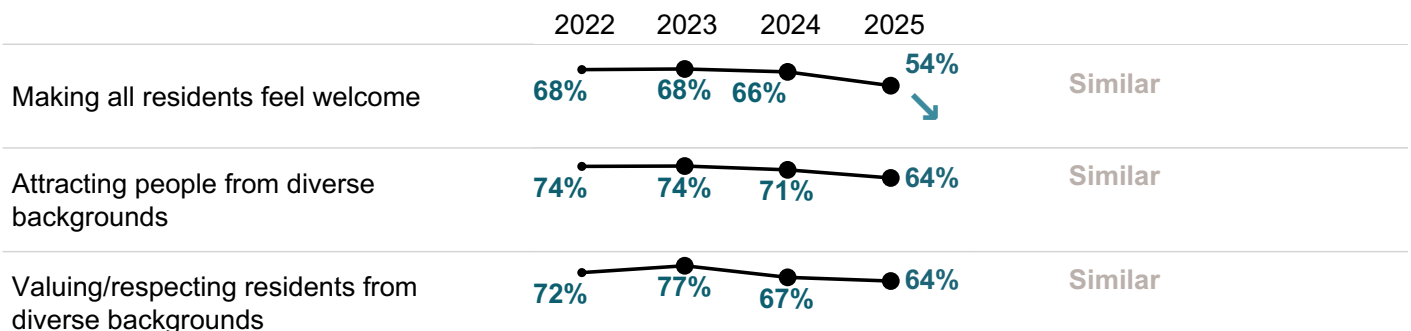
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



Please rate each of the following aspects of quality of life in Port St. Lucie.
(% excellent or good)

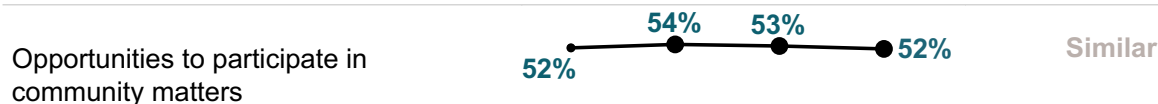
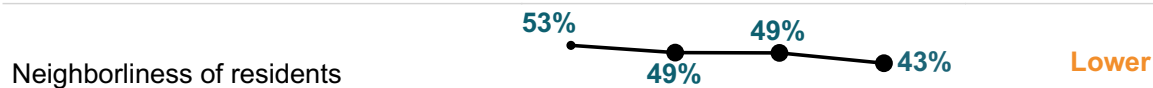
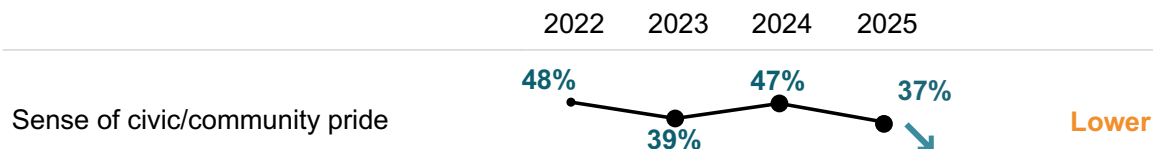


Please rate the job you feel the Port St. Lucie community does at each of the following.
(% excellent or good)

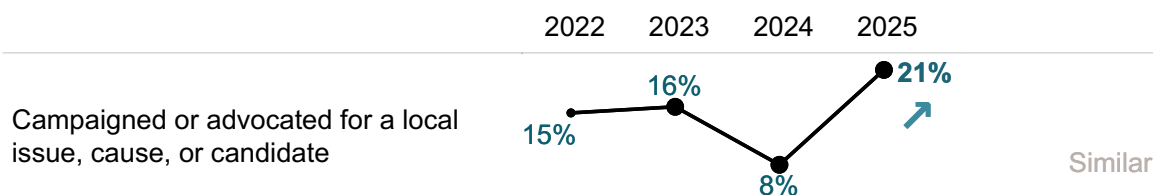




Please also rate each of the following in the Port St. Lucie community.
 (% excellent or good)



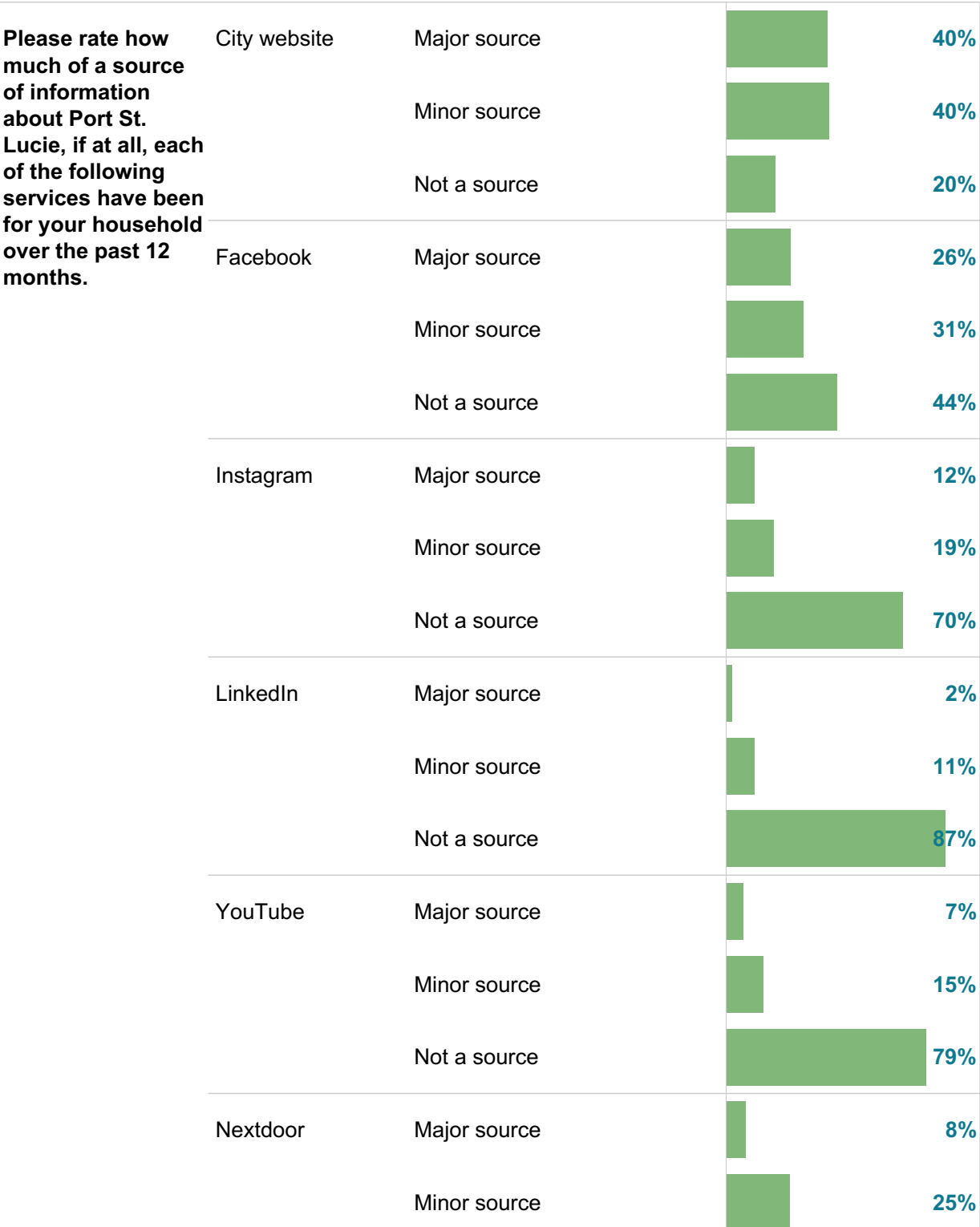
Please indicate whether or not you have done each of the following in the last 12 months.
 (% excellent or good)

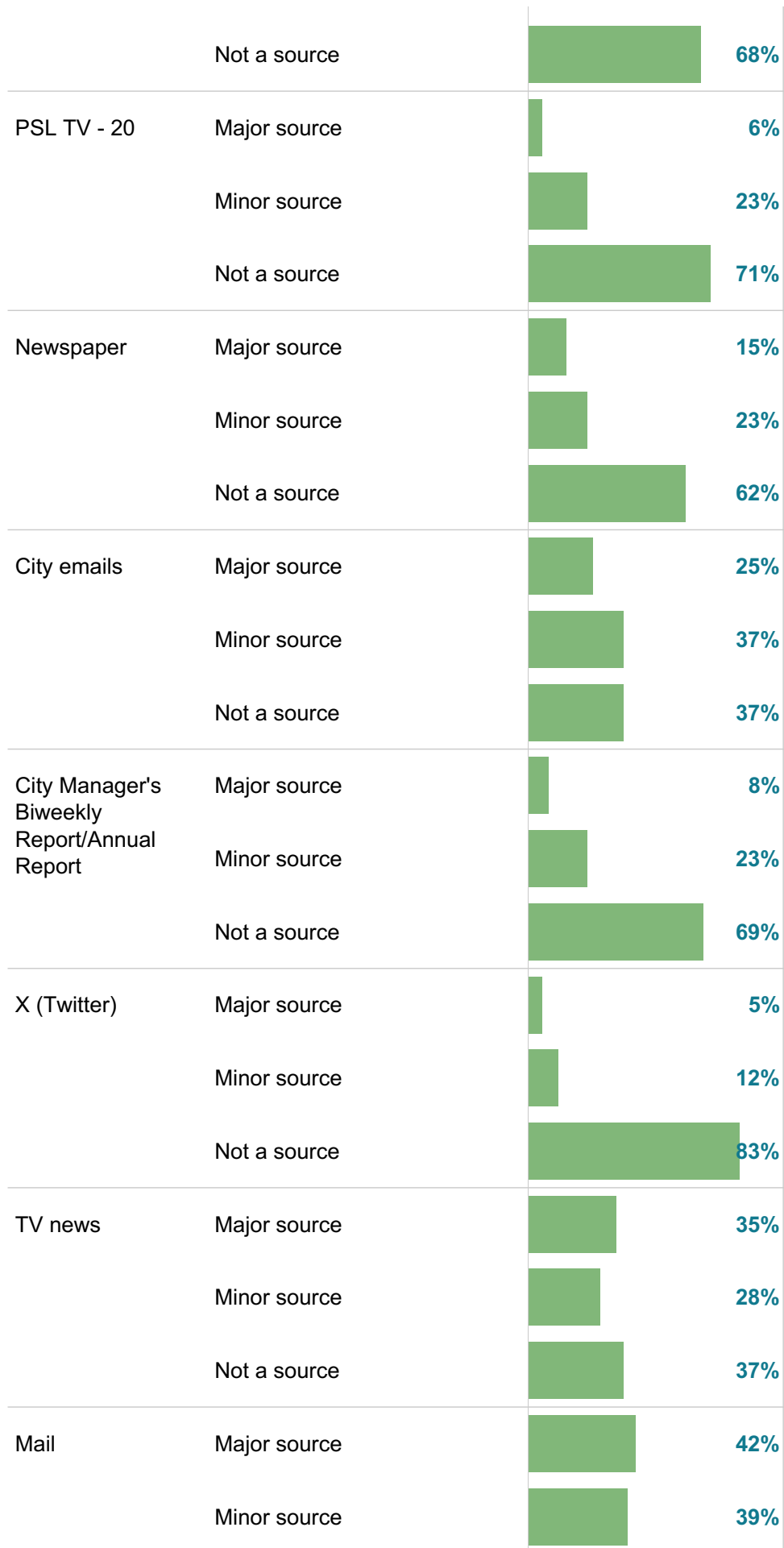


19. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded.

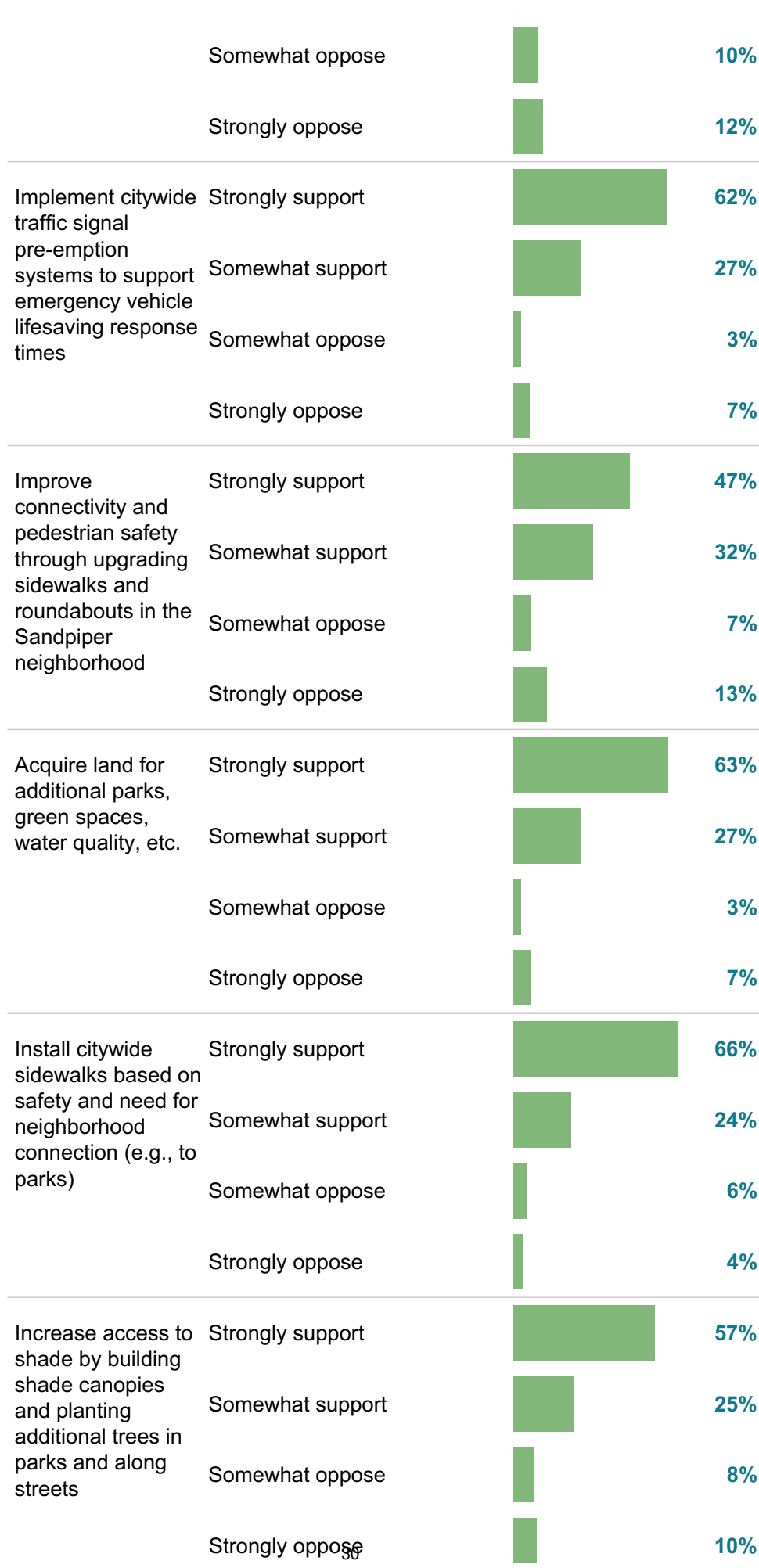


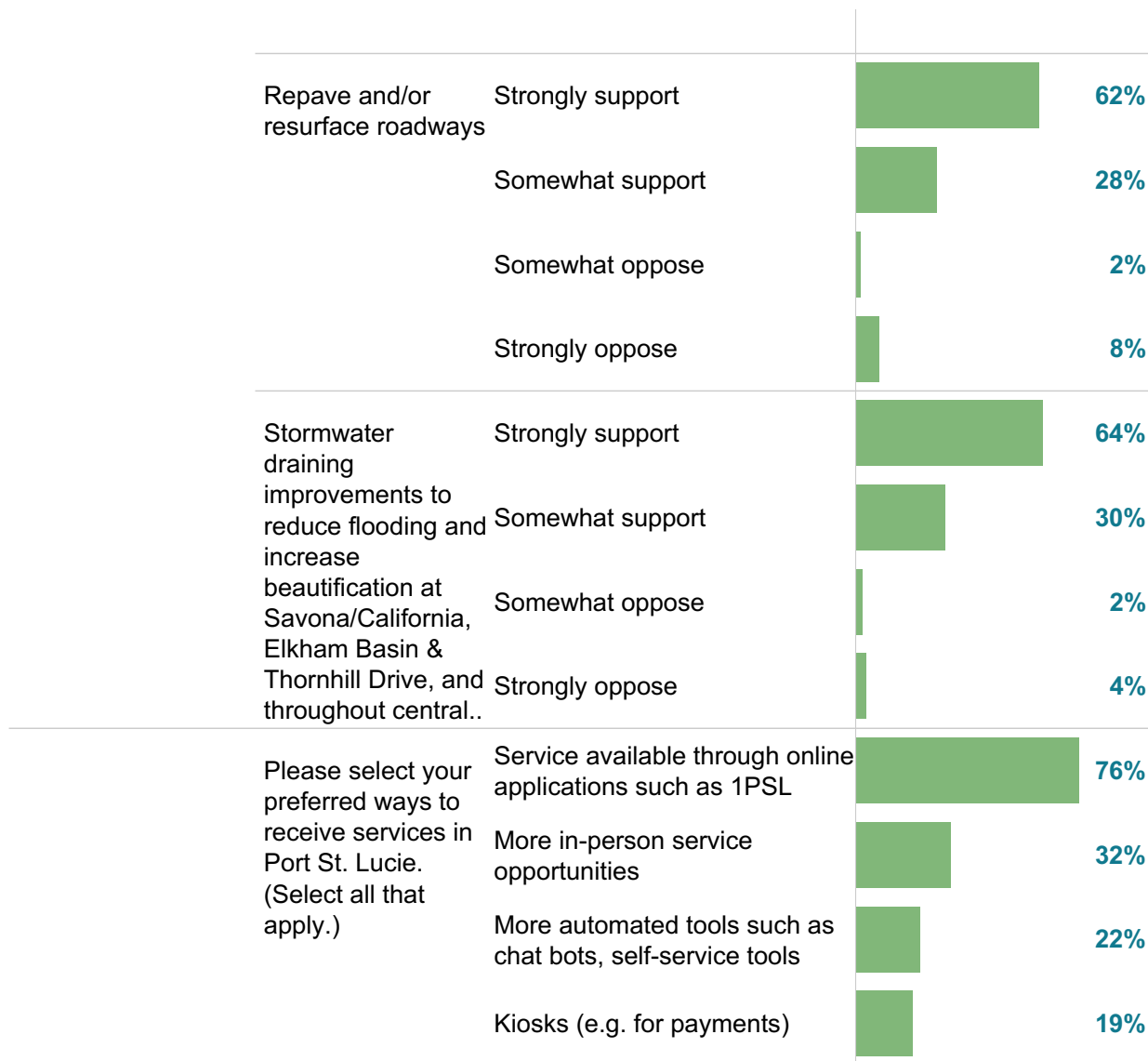


			Not a source		19%
	Texts/phone calls	Major source			36%
		Minor source			39%
		Not a source			25%
Please rate each of the following aspects of Port St. Lucie communications:	Availability of information about City programs and services	Excellent			15%
		Good			45%
		Fair			20%
		Poor			19%
	Availability of information about special events in Port St. Lucie	Excellent			19%
		Good			42%
		Fair			22%
		Poor			17%
	Overall usefulness of the City's website	Excellent			20%
		Good			45%
		Fair			27%
		Poor			8%
	Quality of video programming (e.g., City's TV channel, web streaming, YouTube)	Excellent			14%
		Good			34%
		Fair			39%
		Poor			13%
	City's use of social media (e.g., Facebook, X (Twitter), Instagram)	Excellent			17%

		Good	<div><div></div></div>	37%
		Fair	<div><div></div></div>	29%
		Poor	<div><div></div></div>	17%
The City is considering a ballot initiative for November 2026 to renew the existing half-cent sales tax for an additional ten years. This tax has funded road, sidewalk, and water quality projects since 2018. Below are potential projects identified through prior resident surveys and the Citizen Summit. To what extent do you support or oppose using this sales tax to fund each project in the future if it is approved?	Improve traffic flow through widening roadways including St. Lucie West Boulevard	Strongly support	<div><div></div></div>	60%
		Somewhat support	<div><div></div></div>	25%
		Somewhat oppose	<div><div></div></div>	4%
		Strongly oppose	<div><div></div></div>	11%
	Improve traffic flow through widening roadways including Torino Parkway	Strongly support	<div><div></div></div>	49%
		Somewhat support	<div><div></div></div>	26%
		Somewhat oppose	<div><div></div></div>	11%
		Strongly oppose	<div><div></div></div>	14%
	Improve traffic flow through intersection improvements and roundabouts on key corridors including Southbend, Rosser/Dreyfuss; Selvitz/Peachtree; California/Cameo; Crosstown/Cashm..	Strongly support	<div><div></div></div>	57%
		Somewhat support	<div><div></div></div>	29%
		Somewhat oppose	<div><div></div></div>	5%
		Strongly oppose	<div><div></div></div>	9%
Improve traffic flow by upgrading traffic signal technology systems and coordination enhancements at intersections including Village Parkway and Becker Road	Strongly support	<div><div></div></div>	63%	
	Somewhat support	<div><div></div></div>	26%	
	Somewhat oppose	<div><div></div></div>	7%	
	Strongly oppose	<div><div></div></div>	4%	
Improve north/south traffic flow by building a new bridge over the C-24 canal connecting Savage Boulevard to Del Rio Boulevard	Strongly support	<div><div></div></div>	44%	
	Somewhat support	<div><div></div></div>	34%	

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Open-ended question

City included one open-ended question on their survey. The verbatim responses were categorized by topic area and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment.

Aside from improving traffic and reducing taxes, which the City has committed to in its Strategic Plan, what are the top three priorities you would like the City to focus on in the next year?

General Mobility (e.g., road repairs, speeding enforcement, public transportation, sidewalk repairs, street lighting)	55%
Education, Arts, and Culture (e.g., community events, support for the arts, K-12 development)	34%
Government Operations & Finances/Taxes	33%
Environmental Preservation/Parks/Cleanliness	27%
Economic Development/Business Support/Development	19%
Development & Growth Management	18%
Garbage Collection Improvements/Yard Waste Pick-up/Recycling	12%
Utilities & Basic Services	10%
Economic Development/Jobs/Affordable Housing	7%
Infrastructure Development/Utilities/Wifi	6%
Public Safety	6%
Other	3%
Not Applicable	2%
Don't know	1%

National Benchmark Tables

This table contains the comparisons of Port St. Lucie's results to those from other communities. The first column shows the comparison of Port St. Lucie's rating to the benchmark. Port St. Lucie's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different than the benchmark. The second column is Port St. Lucie's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Port St. Lucie's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Port St. Lucie's result -- that is what percent of surveyed communities had a lower rating than Port St. Lucie.

				% positive	Rank	Number of communities	Percentile
Quality of Life	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to live	Lower	76%	299	369	16%
		The overall quality of life in Port St. Lucie	Similar	70%	297	387	21%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Port St. Lucie to someone who asks	Lower	65%	290	327	10%
		Remain in Port St. Lucie for the next five years	Lower	70%	306	330	7%
	Please rate each of the following in the Port St. Lucie community.	Overall image or reputation of Port St. Lucie	Similar	61%	249	364	29%
Governance	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Port St. Lucie (in-person, phone, email, or web) for help or information	Similar	57%	50	336	85%
		Contacted Port St. Lucie elected officials (in-person, phone, email, or web) to express your opinion	Similar	13%	227	313	27%
		Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	Similar	22%	106	316	66%
		Watched (online or on television) a local public meeting	Similar	26%	117	308	62%
	Please rate the quality of each of the following services in Port St. Lucie.	Public information services	Similar	69%	206	331	37%
		Overall customer service by Port St. Lucie employees (police, receptionists, planners, etc.)	Similar	71%	250	366	29%

Governance	Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie	Lower	34%	336	377	8%
		The overall direction that Port St. Lucie is taking	Lower	34%	297	347	13%
		The job Port St. Lucie government does at welcoming resident involvement	Similar	44%	210	342	38%
		Overall confidence in Port St. Lucie government	Similar	38%	230	320	28%
		Generally acting in the best interest of the community	Similar	41%	241	325	26%
		Being honest	Similar	46%	218	316	31%
		Being open and transparent to the public	Similar	42%	188	302	38%
		Informing residents about issues facing the community	Similar	38%	228	305	25%
		Treating all residents fairly	Similar	53%	180	322	44%
		Treating residents with respect	Similar	56%	195	299	35%
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Port St. Lucie	Similar	56%	282	367	21%
		The Federal Government	Similar	26%	292	310	5%
Economy	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to work	Lower	38%	325	365	8%
		Port St. Lucie as a place to visit	Lower	41%	278	331	15%

Economy

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall economic health of Port St. Lucie	Similar	53%	254	325	21%
	Overall quality of business and service establishments in Port St. Lucie	Similar	66%	226	326	30%
	Variety of business and service establishments in Port St. Lucie	Similar	56%	181	297	39%
	Vibrancy of commercial areas	Similar	51%	173	311	44%
	Employment opportunities	Similar	33%	244	339	27%
	Shopping opportunities	Similar	54%	153	330	53%
	Cost of living in Port St. Lucie	Lower	19%	263	318	17%
	Economic development	Similar	48%	240	321	25%
	Overall economic health of Port St. Lucie	Similar	95%	30	308	90%
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Higher	35%	21	311	93%
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of the transportation system (auto, bicycle, foot, bus) in Port St. Lucie	Lower	25%	279	306	8%
	Traffic flow on major streets	Much lower	17%	327	349	4%
	Ease of public parking	Similar	49%	212	314	32%
	Ease of travel by car in Port St. Lucie	Much lower	35%	326	335	1%

Mobility

Please also rate each of the following in the Port St. Lucie community.	Overall quality of the transportation system (auto, bicycle, foot, bus) in Port St. Lucie	Lower	25%	279	306	8%
	Traffic flow on major streets	Much lower	17%	327	349	4%
	Ease of public parking	Similar	49%	212	314	32%
	Ease of travel by car in Port St. Lucie	Much lower	35%	326	335	1%

Mobility	Please also rate each of the following in the Port St. Lucie community.	Ease of travel by public transportation in Port St. Lucie	Similar	18%	230	317	27%
		Ease of travel by bicycle in Port St. Lucie	Lower	28%	294	334	10%
		Ease of walking in Port St. Lucie	Much lower	32%	325	338	2%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used bus, rail, subway, or other public transportation instead of driving	Lower	8%	240	302	20%
		Carpooled with other adults or children instead of driving alone	Similar	42%	202	311	35%
		Walked or biked instead of driving	Lower	41%	281	312	10%
	Please rate the quality of each of the following services in Port St. Lucie.	Traffic enforcement	Similar	47%	277	358	20%
		Traffic signal timing	Similar	46%	278	317	12%
		Street repair	Similar	40%	243	364	32%
		Street cleaning	Similar	58%	225	329	31%
		Street lighting	Lower	48%	308	350	8%
		Sidewalk maintenance	Similar	57%	179	328	45%
		Bus or transit services	Similar	28%	233	312	25%
		Overall quality of the transportation system (auto, bicycle, foot, bus) in Port St. Lucie	Similar	78%	43	295	85%

Community Design	Please rate each of the following aspects of quality of life in Port St. Lucie.	Your neighborhood as a place to live	Similar	87%	188	338	44%
	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall design or layout of Port St. Lucie's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Lower	33%	310	318	2%
	Please also rate each of the following in the Port St. Lucie community.	Well-planned residential growth	Lower	29%	265	298	11%
		Well-planned commercial growth	Similar	35%	229	297	23%
		Well-designed neighborhoods	Lower	40%	260	299	12%
		Preservation of the historical or cultural character of the community	Lower	40%	275	295	7%
		Public places where people want to spend time	Lower	42%	247	313	21%
		Variety of housing options	Similar	35%	211	326	34%
		Availability of affordable quality housing	Similar	16%	260	344	23%
		Overall quality of new development in Port St. Lucie	Similar	54%	195	333	41%
		Overall appearance of Port St. Lucie	Similar	63%	238	342	29%
	Please rate the quality of each of the following services in Port St. Lucie.	Land use, planning, and zoning	Lower	27%	305	333	7%
		Code enforcement (weeds, abandoned buildings, etc.)	Similar	46%	192	354	44%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall design or layout of Port St. Lucie's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Higher	91%	7	308	98%

Utilities	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of the utility infrastructure in Port St. Lucie (water, sewer, storm water, electric/gas, broadband)	Similar	54%	225	296	24%
	Please rate the quality of each of the following services in Port St. Lucie.	Affordable high-speed internet access	Similar	54%	143	294	51%
		Garbage collection	Lower	53%	325	339	2%
		Drinking water	Lower	45%	307	333	6%
		Sewer services	Similar	73%	248	324	23%
		Storm water management (storm drainage, dams, levees, etc.)	Lower	58%	284	341	15%
		Power (electric and/or gas) utility	Similar	74%	195	292	33%
		Utility billing	Similar	61%	216	308	29%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure in Port St. Lucie (water, sewer, storm water, electric/gas, broadband)	Similar	92%	84	295	71%
	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall feeling of safety in Port St. Lucie	Similar	72%	220	352	36%
Safety	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	96%	170	337	49%
		In Port St. Lucie's commercial areas during the day	Similar	85%	222	328	32%
		From property crime	Similar	72%	169	306	44%
		From violent crime	Similar	81%	189	306	38%

Safety	Please rate how safe or unsafe you feel:	From fire, flood, or other natural disaster	Similar	71%	229	297	23%
	Please rate the quality of each of the following services in Port St. Lucie.	Police services	Similar	74%	215	381	41%
		Crime prevention	Similar	68%	183	357	47%
		Animal control	Similar	67%	172	336	47%
		Fire services	Similar	83%	301	359	13%
		Fire prevention and education	Similar	67%	273	326	15%
		Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Similar	72%	98	324	69%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall feeling of safety in Port St. Lucie	Similar	91%	125	308	59%
Parks and Recreation	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of parks and recreation opportunities	Lower	63%	254	302	16%
	Please also rate each of the following in the Port St. Lucie community.	Availability of paths and walking trails	Lower	45%	291	341	13%
		Fitness opportunities (including exercise classes and paths or trails, etc.)	Lower	53%	265	316	16%
		Recreational opportunities	Lower	45%	290	333	12%
	Please rate the quality of each of the following services in Port St. Lucie.	City parks	Similar	65%	255	345	26%
		Recreation programs or classes	Lower	51%	285	333	13%

Parks and Recreation	Please rate the quality of each of the following services in Port St. Lucie.	Recreation centers or facilities	Similar	57%	240	321	25%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Similar	81%	139	296	53%
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to raise children	Lower	62%	284	374	21%
		Port St. Lucie as a place to retire	Similar	63%	210	368	41%
		Sense of community	Lower	47%	293	343	13%
	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Residents' connection and engagement with their community	Lower	40%	252	299	15%
	Please rate the job you feel the Port St. Lucie community does at each of the following.	Making all residents feel welcome	Similar	54%	235	301	22%
		Attracting people from diverse backgrounds	Similar	64%	109	298	63%
		Valuing/respecting residents from diverse backgrounds	Similar	64%	140	299	53%
		Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Similar	46%	164	295	44%
	Please also rate each of the following in the Port St. Lucie community.	Sense of civic/community pride	Lower	37%	266	295	10%
		Neighborliness of residents in Port St. Lucie	Lower	43%	293	314	6%
		Opportunities to participate in social events and activities	Similar	45%	271	322	15%
		Opportunities to volunteer	Similar	60%	263	320	17%

Inclusivity and Engagement	Please also rate each of the following in the Port St. Lucie community.	Opportunities to participate in community matters	Similar	52%	259	319	19%
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	62%	167	333	49%
	Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity in Port St. Lucie	Similar	27%	216	318	32%
		Campaigned or advocated for a local issue, cause, or candidate	Similar	21%	82	308	73%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Similar	71%	78	308	74%
Education, Arts, and Culture	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall opportunities for education, culture, and the arts	Much lower	32%	302	324	7%
	Please also rate each of the following in the Port St. Lucie community.	Opportunities to attend cultural/arts/music activities	Lower	37%	286	335	14%
		Community support for the arts	Lower	36%	264	295	10%
		Availability of affordable quality childcare/preschool	Lower	27%	282	323	13%
		K-12 education	Much lower	33%	318	332	4%
		Adult educational opportunities	Similar	34%	250	317	21%
		Opportunities to attend special events and festivals	Similar	50%	266	316	15%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Similar	76%	40	308	87%
Health and Wellness	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall health and wellness opportunities in Port St. Lucie	Lower	51%	273	320	14%

Health and Wellness	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall health and wellness opportunities in Port St. Lucie	Similar	80%	30	308	90%
		Please rate your overall health.	Similar	72%	107	308	65%
Natural Environment	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of natural environment in Port St. Lucie	Lower	62%	275	328	16%
	Please also rate each of the following in the Port St. Lucie community.	Cleanliness of Port St. Lucie	Similar	73%	191	337	43%
		Water resources (beaches, lakes, ponds, riverways, etc.)	Similar	66%	116	280	58%
		Air quality	Similar	73%	194	323	40%
	Please rate the quality of each of the following services in Port St. Lucie.	Preservation of natural areas (open space, farmlands, and greenbelts)	Lower	43%	306	315	2%
		Port St. Lucie open space	Lower	43%	293	311	6%
		Recycling	Similar	66%	199	342	41%
		Yard waste pick-up	Similar	62%	219	312	29%
	Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of natural environment in Port St. Lucie	Similar	90%	36	308	88%

Full Trends

This table contains the trends over time for the City of Port St. Lucie. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2023 and 2025 surveys is greater than eight percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			2009	2018	2022	2024
Quality of Life	Please indicate how likely or unlikely you are to do each of the following.	Remain in Port St. Lucie for the next five years	70%	80%	82%	79%
Governance	Please rate the following categories of Port St. Lucie government performance.	Being open and transparent to the public			51%	50%
		Informing residents about issues facing the community			50%	47%
	Overall, how would you rate the quality of the services provided by each of the following?	The Federal Government	36%	40%	36%	34%
Economy	Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to work	20%	39%	51%	48%
		Port St. Lucie as a place to visit		48%	51%	49%
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	9%	42%	24%	23%
Mobility	Please also rate each of the following in the Port St. Lucie community.	Ease of walking	22%	41%	44%	40%
	Please rate the quality of each of the following services in Port St. Lucie.	Traffic signal timing	39%	41%	39%	34%
		Sidewalk maintenance	40%	51%	59%	50%

Community Design	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall design or layout of residential and commercial areas	49%	54%	44%
	Please also rate each of the following in the Port St. Lucie community.	Overall appearance	59%	72%	68% 73%
Utilities	Please rate the quality of each of the following services in Port St. Lucie.	Sewer services	62%	70%	69% 64%
		Utility billing	72%	61%	53%
Safety	Please rate how safe or unsafe you feel:	From property crime	55%	85%	80%
Parks and Recreation	Please also rate each of the following in the Port St. Lucie community.	Availability of paths and walking trails	16%	40%	64% 54%
		Fitness opportunities	64%	55%	61%
		Recreational opportunities	36%	55%	53% 56%
Inclusivity and Engagement	Please rate the job you feel the Port St. Lucie community does at each of the following.	Making all residents feel welcome	68%	66%	
	Please also rate each of the following in the Port St. Lucie community.	Sense of civic/community pride	48%	47%	
		Opportunities to participate in social events and activities	34%	48%	50% 52%
	Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	22%	15%	8%

Education, Arts, and Culture	Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall opportunities for education, culture, and the arts	50%	38%	43%	
	Please also rate each of the following in the Port St. Lucie community.	Opportunities to attend cultural/arts/music activities	31%	43%	41%	45%
		Community support for the arts			43%	47%
		Availability of affordable quality childcare/preschool	25%	58%	47%	35%
		K-12 education	31%	46%	52%	44%
		Adult educational opportunities		46%	40%	42%
		Opportunities to attend special events and festivals	57%	56%	57%	

CITIZEN ENGAGEMENT REPORT

2025 #IAmPSL
Citizen Summit



May 2025

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INTRODUCTION

Each year, the #IAMPSL Citizen Summit transforms Port St. Lucie's Strategic Plan into a hands-on experience where residents shape the City's future. Now in its eighth year, the Citizen Summit continues to break the mold of a traditional government meeting. It's fun, free, and family-friendly, offering residents of all ages a chance to learn about the City's seven Strategic Goals and share direct feedback through engaging and interactive experiences..

This year's Summit was held on February 1, 2025, at the Port St. Lucie Community Center and **welcomed a record-breaking 1,000+ residents** from across the City. Upon arrival, attendees received a tote bag with their Strategic Plan roadmap, PSL Bucks, and a pencil to help them navigate more than 25 booths—each designed to spark conversation, invite questions, and gather meaningful community input. For the first time, based on training from Bloomberg Center for Public Innovation at Johns Hopkins, the 2025 Citizen Summit introduced interactive prototypes at various booths, allowing residents to engage with projects in a more hands-on way. Instead of just dot-voting, participants were invited to move pieces, rearrange elements, and manipulate models to visually and physically represent their ideas.

This new approach offered another dynamic and inclusive way for residents of all ages to share feedback, reflect preferences, and imagine future improvements—adding an exciting layer of engagement to the Summit experience. Through the roadmap and booth activities, residents provided **9,531** poll responses and submitted **1,988** comments, both at the in-person Summit and through the online survey.



This year's theme, "**Naturally PSL: Green Spaces & Places**," was inspired directly from resident feedback gathered during the 2023 Citizen Summit, where participants identified a strong desire to preserve and expand access to green space across Port St. Lucie as their #1 priority in a participatory budgeting activity. In response, the City embarked on a journey throughout 2024 to understand how to expand "green space" and what it really means to residents. Through a collaboration with Bloomberg Philanthropies and Centre for Public Impact, the City used human-centered design to deeply explore these perspectives.



INTRODUCTION

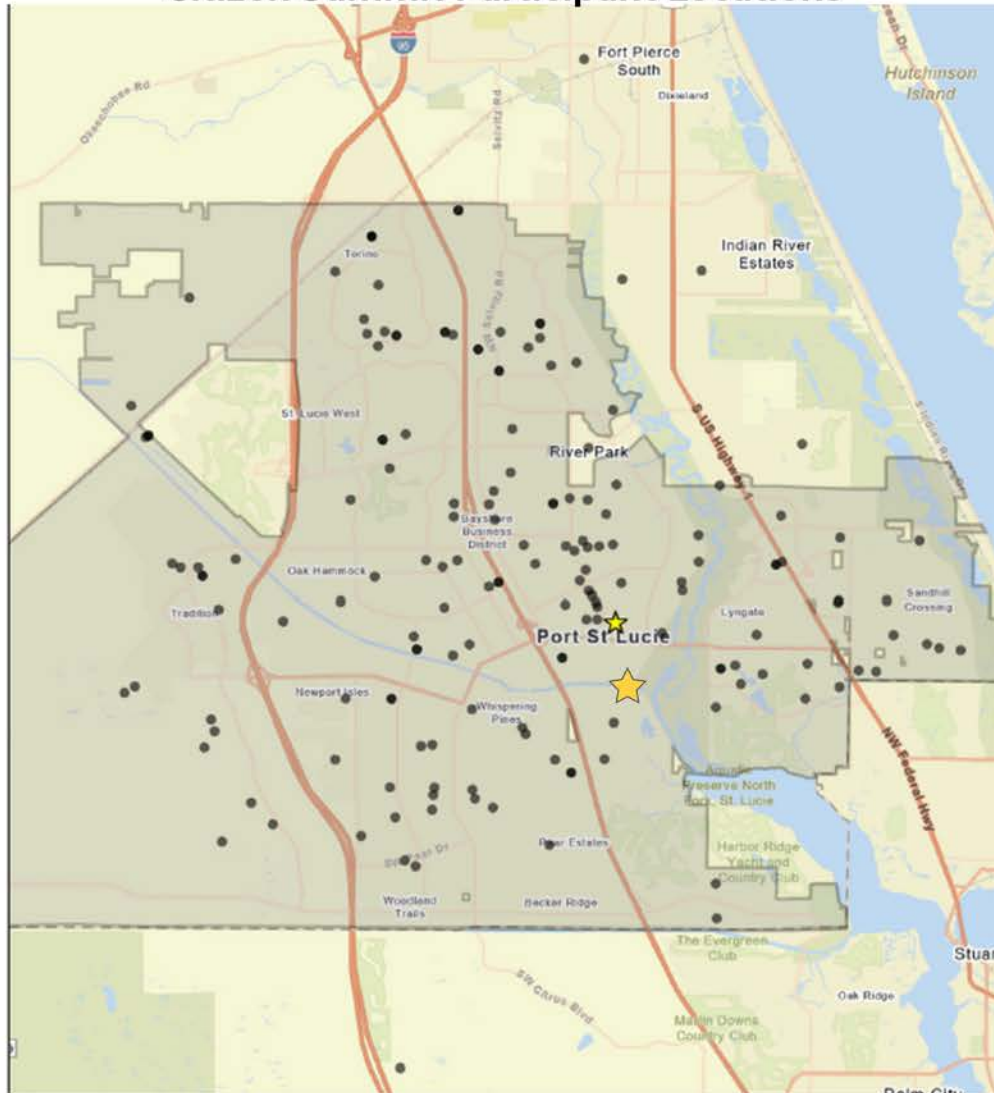
Over a 9-month engagement process, City staff conducted interviews, hosted workshops, and co-created solutions alongside residents to develop the

Naturally PSL initiative—a commitment to protecting the environment, connecting people to nature, and designing spaces that reflect community values. What started as an idea shaped by public input grew into a citywide initiative.

During the process, the City learned that many residents were unaware of the great parks and trails available. In response, the City created a trails map and, to further promote awareness, featured the trails on the back of this year's Citizen Summit t-shirt.



Citizen Summit Participant Locations



The yellow star shows location of Citizen Summit at the Community Center.

INTRODUCTION

In April 2025, the City was proudly named a finalist for the National Civic League's All-America City Award—with our Naturally PSL initiative featured as one of the leading efforts in the "Advancing Environmental Stewardship" category. This recognition is a testament to the power of listening to residents and co-creating solutions that reflect a shared vision for a sustainable and inclusive future.



Port St. Lucie, FL

2★0★2★5

All-America City Finalist

www.nationalcivicleague.org

The #IAmPSL Citizen Summit is increasingly utilized as a model for other cities. The City of Columbia, Missouri visited the Summit last year and debuted their own Summit this spring. Port St. Lucie was honored to host the Centre for Public Impact visiting city teams from across the country during this year's Citizen Summit. Their visit reflected the growing national recognition of Port St. Lucie's leadership in community engagement and environmental stewardship.

Community partners played an essential role in bringing the event to life:

- **St. Lucie Public Schools** supported the event by coordinating student performances and participation. Students from Northport K-8 served refreshments as part of their culinary program, while student bands from Fort Pierce Westwood Academy, Southern Oaks Middle School, and Samuel Gaines Academy of Emerging Technologies energized the crowd with live music.
- The **Boys & Girls Clubs of St. Lucie County** brought their Mobile Club, complete with STEM experiments and creative games to engage children in learning while having fun.
- The **Children's Services Council** provided free books to children and hosted a booth that gathered parent input on youth programming.
- The **St. Lucie County Transportation Planning Organization (TPO)** gave away bike helmets and offered fittings on site, while also discussing transportation safety and infrastructure projects.
- The **Oxbow Eco-Center and St. Lucie County Environmental Resources Department** educated attendees on local conservation efforts, trails, and eco-tourism opportunities.
- **St. Lucie County Transit** offered information on the ART (Area Regional Transit) system, including fare-free routes and a new micro-transit pilot program, which allows riders to book shared rides in designated zones.
- The **City's Youth Council** returned for their second year, hosting their own booth, interacting with peers and adults alike, and facilitating dialogue about teen programming and civic engagement.

INTRODUCTION

City departments also went above and beyond to connect with residents and showcase how their work ties into the Strategic Plan. Activities ranged from in-depth engagement on the Parks & Recreation 10-Year Master Plan to envisioning new Mobile City Hall to an immersive Comprehensive Plan experience.

Residents were also given \$100 in PSL Bucks and asked to “spend” them on the initiatives that mattered most to them. Over **\$44,100** was allocated, with the highest amount going toward Reducing Traffic Congestion (\$7,220)—giving City leaders a tangible view of community priorities.

This Citizen Engagement Report includes feedback collected through Summit booths, roadmaps, and the online survey, as well as insights from the National Community Survey (scientific and open-participation responses). In total, the City analyzed over **9,500** poll responses and **8,100+** comments to inform the annual update of the Strategic Plan.

Each goal section that follows contains a breakdown of feedback, sample resident quotes, and visual data summaries to highlight what matters most to the people of Port St. Lucie. The comments numbers highlighted in green show the top comment from the particular data source.

Together, we’re making Port St. Lucie a more connected and forward-thinking city—shaped by those who call it home.



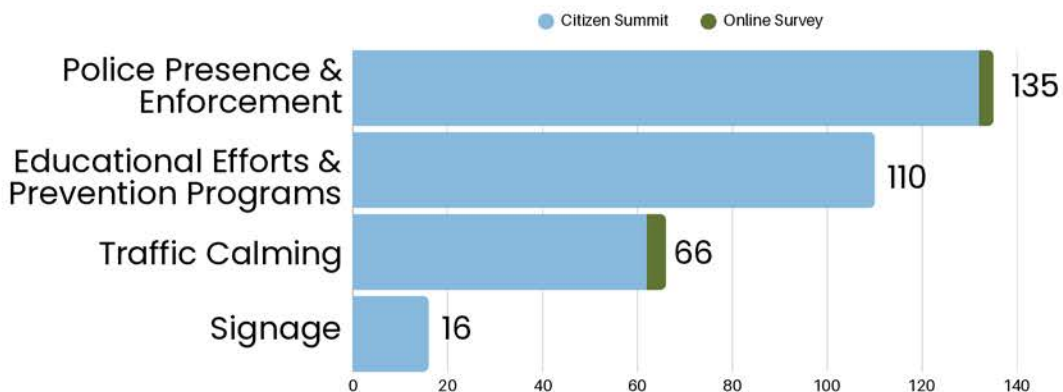
GOAL 1: SAFE, CLEAN & BEAUTIFUL

At the heart of Port St. Lucie's Safe, Clean & Beautiful goal is the City's commitment to ensuring a safe city that residents take pride in. The Police Department provided citizen engagement on the work they do that helps Port St. Lucie remain one of the nation's safest cities including the construction of the Police Training Facility. Traffic safety and traffic calming remains a top priority, with ongoing efforts to reduce crashes and promote safe driving habits. In partnership with St. Lucie TPO, the City also distributed free bicycle helmets and raised awareness about pedestrian and cyclist safety.



Focused on the Clean & Beautiful, the City is prioritizing the tree canopy and supporting initiatives including Keep Port St. Lucie. New gateway signs debuted this year that will soon welcome residents and visitors with vibrant, inviting entry points to the city. To ensure streets stay beautiful, Code Enforcement showcased a new prototype, inviting residents to spot the violations as part of the ongoing effort to keep major corridors like Port St Lucie Blvd attractive and well-maintained.

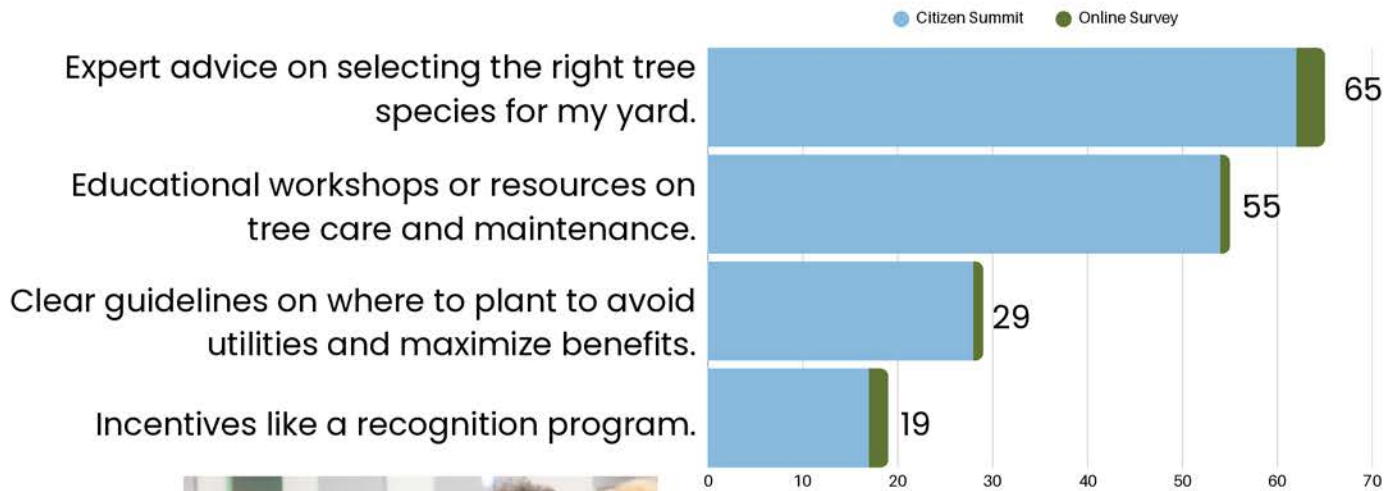
Where do you think we should focus our resources and/or efforts to reduce traffic incidents and speeding?



GOAL 1: SAFE, CLEAN & BEAUTIFUL

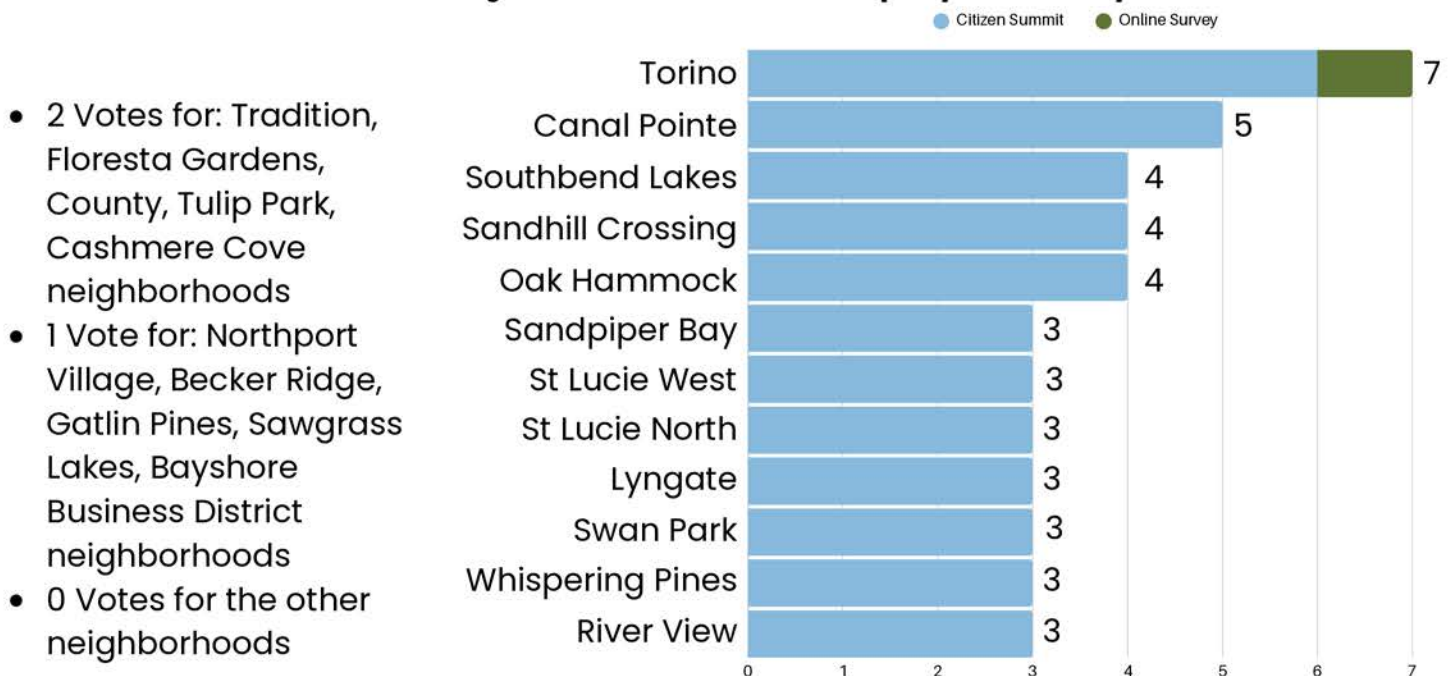
The City received a \$1 million tree grant to plant trees in neighborhoods but within a limited area. We want to expand the program City-wide.

What would help you to plant a tree at your home?



"Add a neighborhood cleanup day for everyone to become involved in while maintain[ing] a safe and beautiful environment."
 -Citizen Summit Attendee

We are looking to expand the cleanup beyond the annual event. Where would you like to see the Pop-up Clean-ups?



GOAL 1: SAFE, CLEAN & BEAUTIFUL

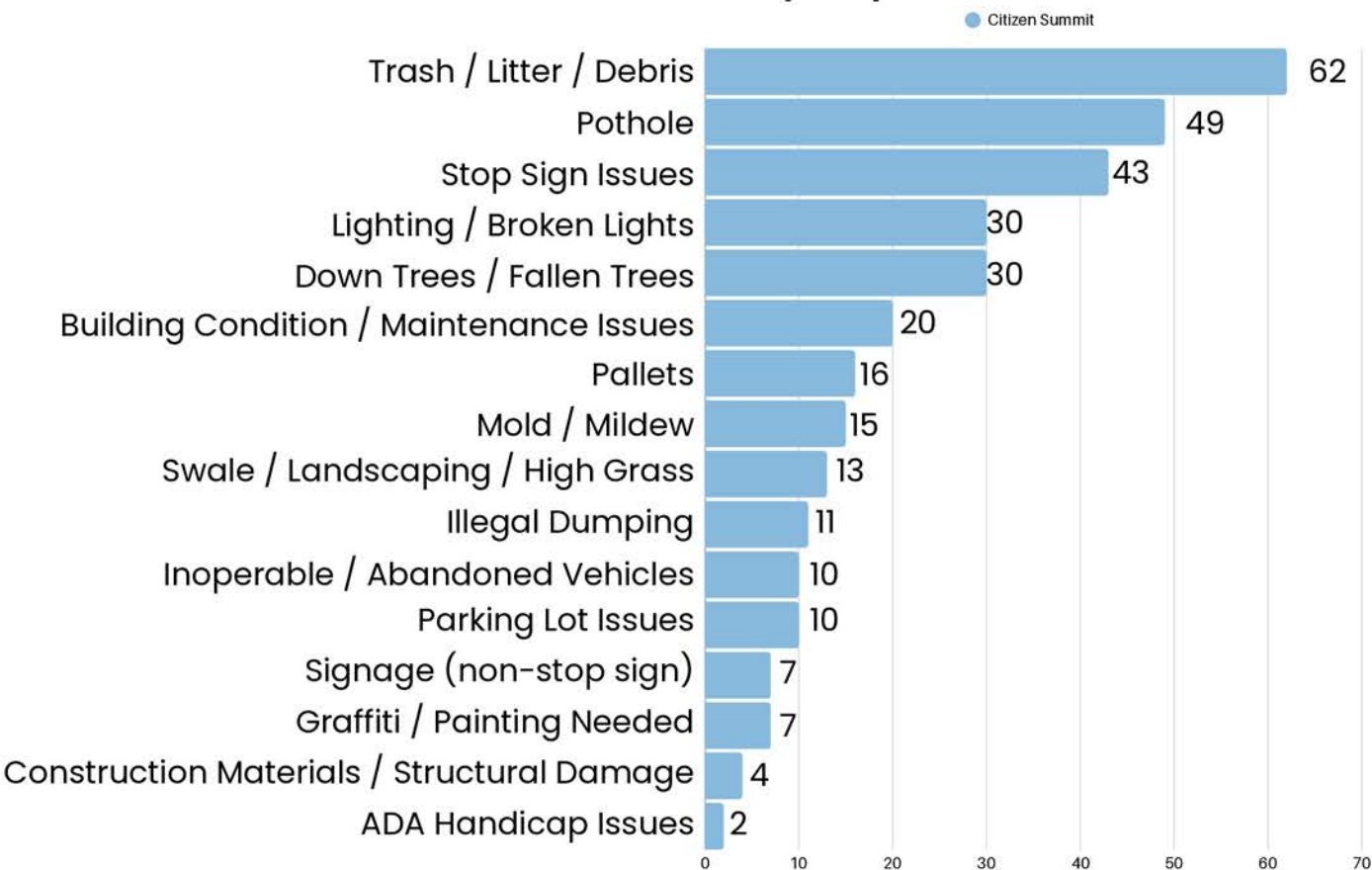
Spot the Code Violation.

Write down what you see wrong on the provided suggestion card.



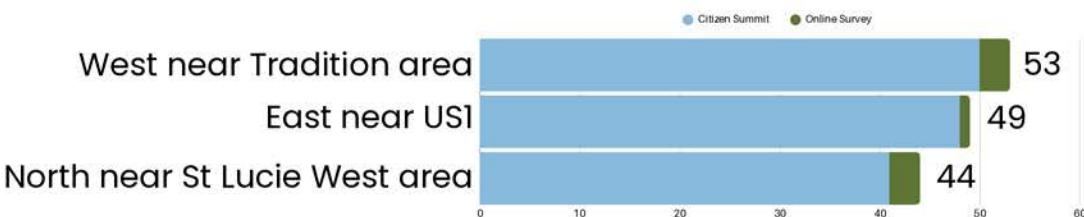
As a prototype, we asked residents to write down the top 5 code violations they see in the image (above left) to see if residents know their code.

These were their top responses:



- 1 Vote for: Oil in road, broken driveway, hazardous waste, traffic line complaint, noise complaint, boiling water, plastic bags in shopping stores, disabled vehicles, missing stripes, broken fence

Which commercial business zone do you shop within or near the most?



GOAL 1: SAFE, CLEAN & BEAUTIFUL

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Safety & Police/Traffic Enforcement	55	0	18	345	<ul style="list-style-type: none"> Safety in the community is very important Keep up the aggressive driving enforcement. Traffic is starting to get better but for a while was scary.
Speeding / Red Light Running	26	2	14	175	<ul style="list-style-type: none"> More police presence for speeding & running red lights; US1, Pt St Lucie Blvd, Crosstown Crackdown on SPEEDING
Police Presence, Pay & Training	40	0	6	140	<ul style="list-style-type: none"> Keep growing the police dept I think the police training facility is a smart investment
Garbage Pickup	32	0	9	110	<ul style="list-style-type: none"> Garbage pick up twice a week to beautify the city Additional garbage bins on Crosstown Exway
Code Enforcement	8	0	3	81	<ul style="list-style-type: none"> I like the system for code violations Code enforcement increased patrols and enforcement in the South area of the city
Crime Prevention	7	1	2	75	<ul style="list-style-type: none"> Maintain low crime rate Keep the city crime free
Beautification & Cleanliness	38	0	1	24	<ul style="list-style-type: none"> More keep st lucie beautiful clean up days I love the new Gateway sign Beautification of roadways
Landscaping & Maintenance	25	0	1	33	<ul style="list-style-type: none"> Need bushes cut back at intersections Natural landscaping
Tree / Flower Planting	22	0	1	22	<ul style="list-style-type: none"> Planting and maintain more trees Clean the empty lots and add more green trees
Noise Control / Enforcement	4	0	1	34	<ul style="list-style-type: none"> Noise ordinance. There are too many loud vehicles in this city. Enforce noise pollution laws (if there are any)
Traffic Calming	16	1	2	15	<ul style="list-style-type: none"> More traffic calming and speed tables in high traffic residential/mixed-use areas
Litter Cleanup	19	0	0	10	<ul style="list-style-type: none"> More frequent community clean ups
Golf Cart Space / Enforcement	9	0	1	14	<ul style="list-style-type: none"> Sign banning golf carts from sidewalks Work on golf cart policy and program
Signage	11	0	0	5	<ul style="list-style-type: none"> Encourage more signage Some signage is way out of date
Animal Control	0	0	0	16	<ul style="list-style-type: none"> Animal control available on nights and weekends

GOAL 2: PLANNING FOR A THRIVING FUTURE

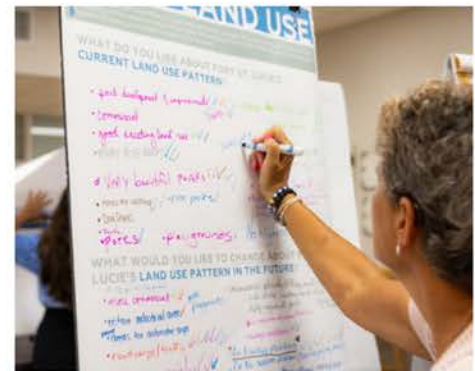
At this year's Citizen Summit, the City highlighted how we're shaping a thriving future—starting with the launch of **Naturally PSL: Green Spaces and Places**. This initiative began with a human-centered design approach to better understand community needs and create High-Performing Public Spaces (HPPS)—multifunctional green spaces that support environmental resilience, public health, and economic growth.



Now in its first year, Naturally PSL has already delivered three exciting resident-informed components: a new Citywide Trail Map to help residents explore nature close to home, the creation of a Conservation Corps to engage residents in environmental stewardship, and the launch of Environmental Stewardship Awards to celebrate local champions of green space. Behind the scenes, the City is advancing long-term sustainability through policy work—like advocating for greater flexibility in HPPS funding and creating a conservation land bank to protect and activate more green space. Oxbow Eco-Center/St. Lucie Environmental Resources Department attended the Summit and provided more information on nature and trails in the area.

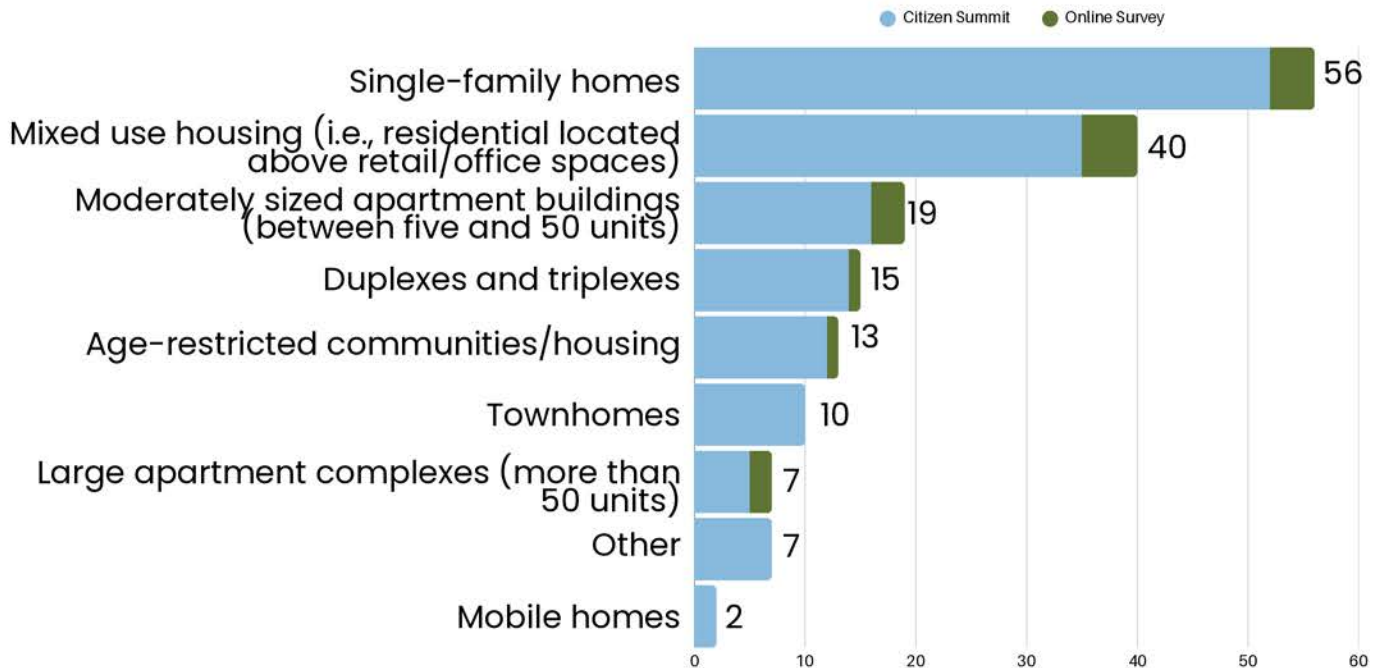
"Please keep some more of the natural preserves and make it feasible to get to."
-Citizen Summit Attendee

Goal 2 also featured interactive feedback stations, where residents helped shape the vision for the 2045 Comprehensive Plan. The City invited attendees to share their thoughts on how the City can better support the needs of seniors through a prototype. Participants were encouraged to review idea cards—ranging from fitness clubs to home repair assistance—and add their own suggestions to guide future senior programming and services.

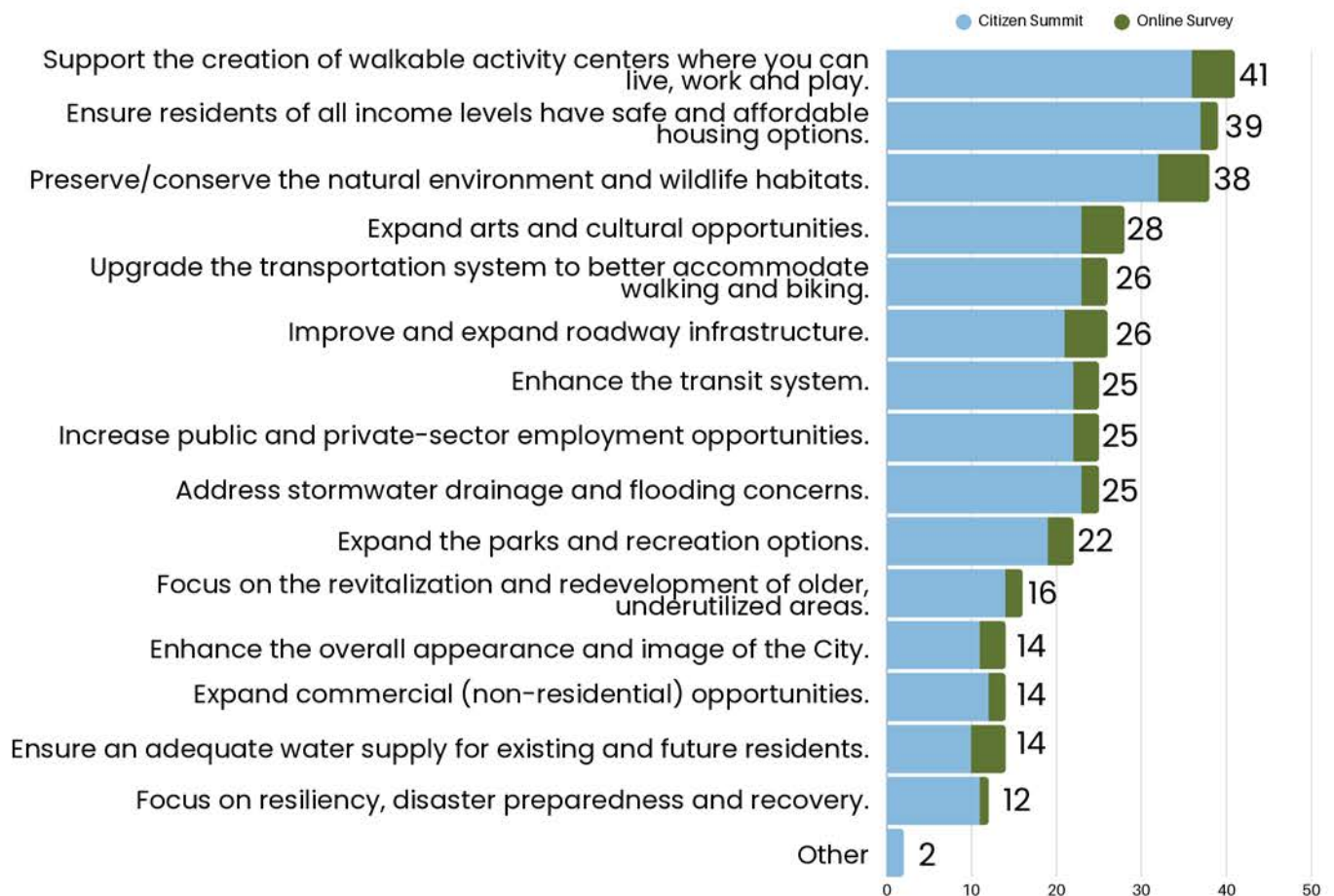


GOAL 2: PLANNING FOR A THRIVING FUTURE

**To better plan our 2045 Comprehensive Plan, we asked:
Which of the following initiatives should be prioritized by the City over the next 20 years regarding housing? Choose all that apply.**

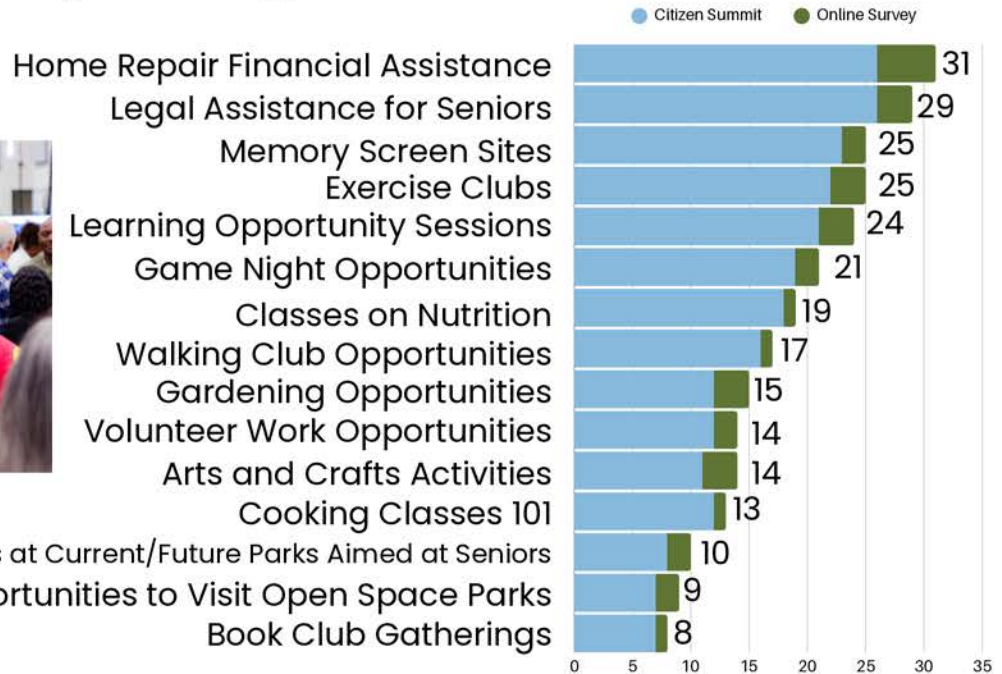


**To better plan the 2045 Comprehensive Plan, we asked:
Which of the following initiatives should be prioritized by the City over the next 20 years? Choose all that apply.**



GOAL 2: PLANNING FOR A THRIVING FUTURE

Using a prototype, we asked residents:
How can the City better support the needs of seniors?



Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Quality Health Care	6	0	3	104	<ul style="list-style-type: none"> We need better quality healthcare! Drs & providers leaving area
Senior Programs & Benefits	42	1	1	46	<ul style="list-style-type: none"> Free legal advice/ financial assistance for seniors with limited resources.
Comprehensive Plan / City Design	15	0	4	51	<ul style="list-style-type: none"> Control quantity and quality of new subdivisions, by creating good infrastructure, green spaces, connectivity with other neighborhoods.
Backyard Chickens	0	0	0	49	<ul style="list-style-type: none"> Allowing chickens. Time to get with the times PSL.
Homeless Shelter / Assistance	7	0	1	17	<ul style="list-style-type: none"> Work with the homeless in the area to get back on their feet
Social Services	8	0	1	12	<ul style="list-style-type: none"> Support needs of vulnerable populations.
Ordinances	1	0	0	4	<ul style="list-style-type: none"> City ordinance that requires a certain percentage of all housing types and market value (see: Columbia, MD)
Veteran's Programs & Benefits	0	0	0	4	<ul style="list-style-type: none"> Helping veterans with their quality of life

GOAL 3: SMART & CONNECTED CITY

This goal focuses on advance education & engagement as an initiative. One example is through the Love Your Block program, a community-driven initiative made possible through support from Bloomberg Center for Public Innovation and John Hopkins University. Love Your Block empowers residents to partner with the City to revitalize neighborhoods through small, volunteer-led projects that create visible, lasting impact. This year, the program is focused on the Whispering Pines neighborhood, where residents, city staff, and local organizations are coming together to address community challenges, strengthen relationships, and improve quality of life. It's a model for future engagement efforts rooted in collaboration, trust, and shared ownership of change. During the summit, we encouraged participants to apply for the mini-grants.



At the summit, partnerships were celebrated that strengthen youth and family engagement like the Boys & Girls Clubs of St. Lucie County, Children's Services Council, and St. Lucie Public Schools. Local schools performed and served food, highlighting student talents and community spirit. The City Youth Council hosted meaningful conversations with peers and residents about expanding teen programming. Finally, this goal is focused on advancing innovation & resiliency. At the Summit, the Emergency Management team spoke with families about building a more resilient and prepared Port St. Lucie.

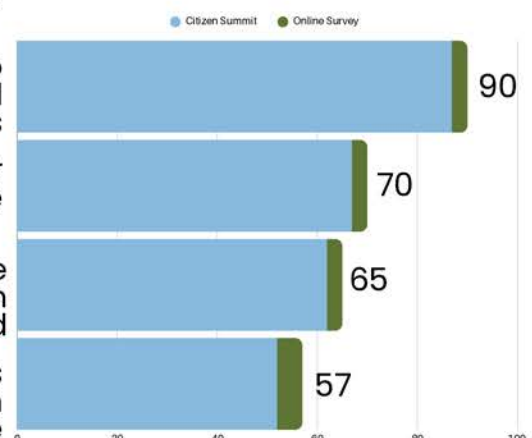
Please select all the actions you and your family have taken to prepare for an emergency:

Stayed informed: Sign up for Alert St Lucie. Tune into radio and TV stations. Follow the City's website and social media. Sign up for City emails

Identified your zone: Know whether your home is in a flood or evacuation zone

Built a kit: Have one week of non-perishable supplies for each family member and pet in your home all year round

Made a plan: Every family has unique needs and should build an emergency plan to reflect those

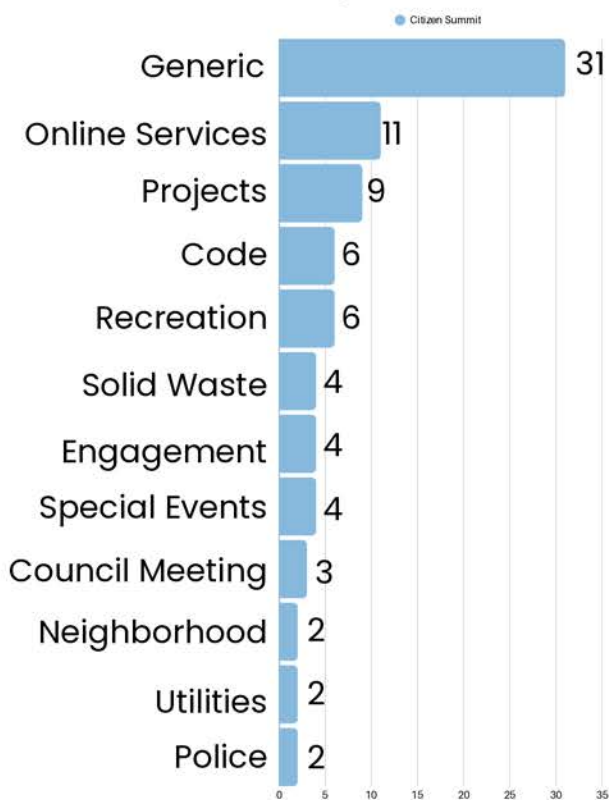


GOAL 3: SMART & CONNECTED CITY

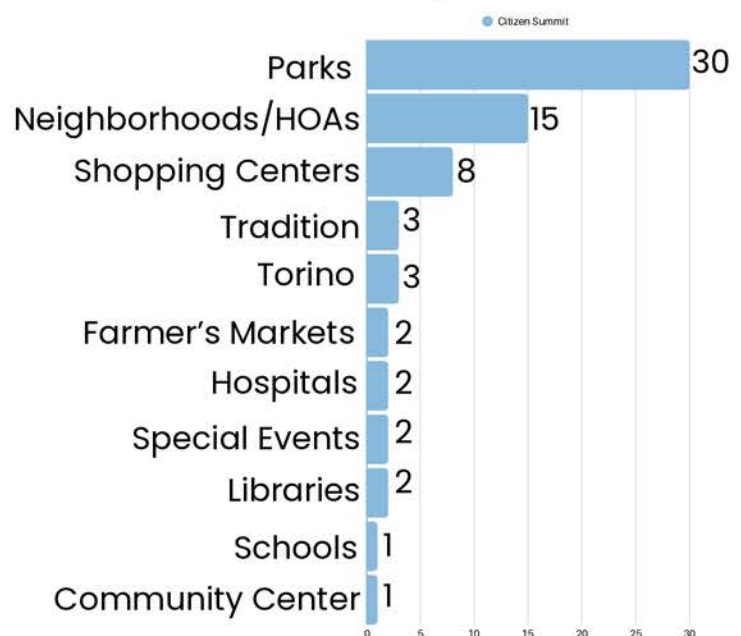
A prototype was introduced as a concept for a Mobile City Hall, inviting residents to help us design how this initiative can bring services and engagement opportunities directly into neighborhoods.



What services might the Mobile City Hall offer?



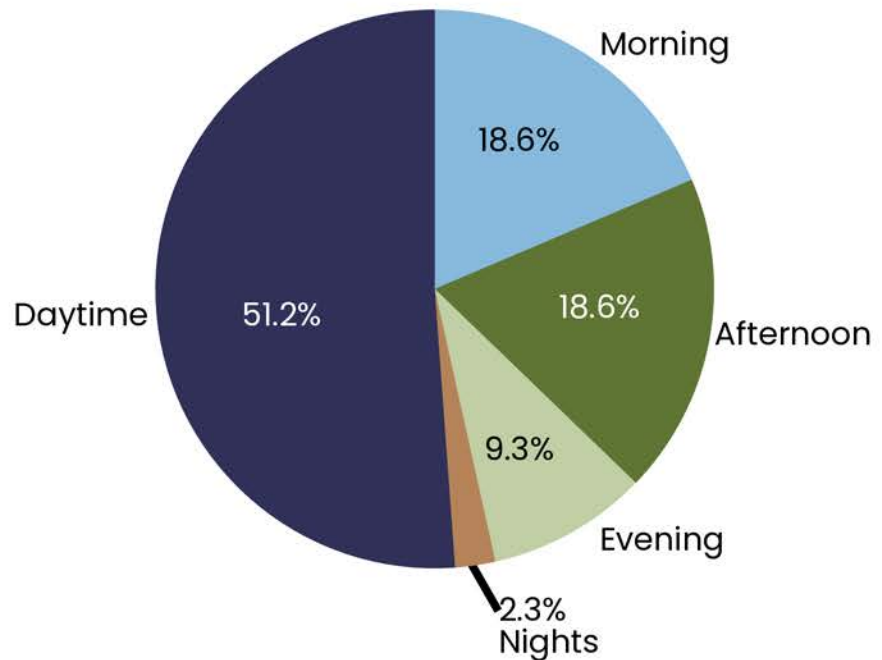
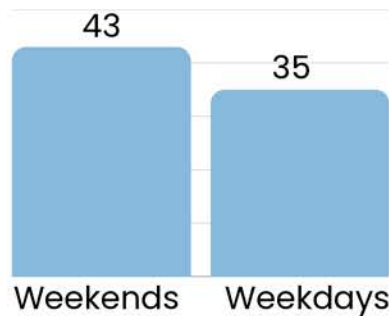
What locations might Mobile City Hall go to?



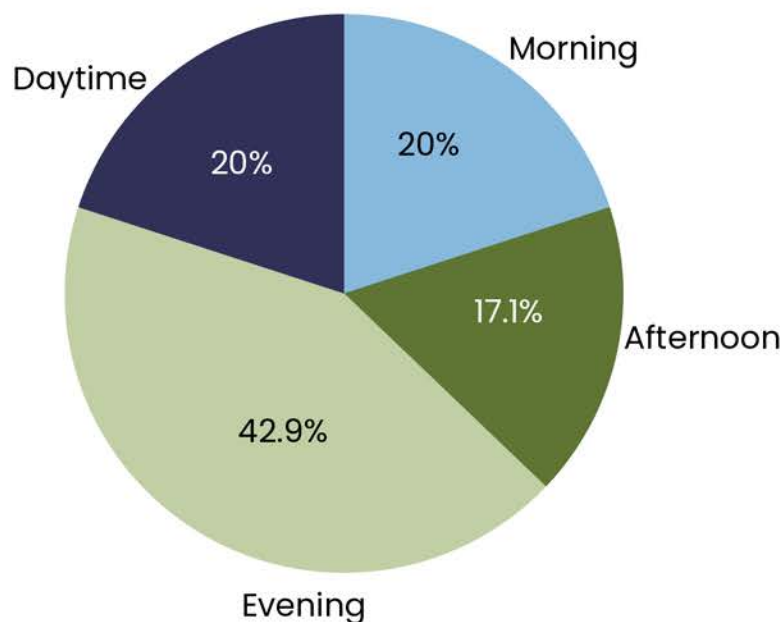
GOAL 3: SMART & CONNECTED CITY

What time should the Mobile City Hall be out in the community on the weekends?

What time should the Mobile City Hall be out in the community?



What time should the Mobile City Hall be out in the community on the weekdays?



GOAL 3: SMART & CONNECTED CITY

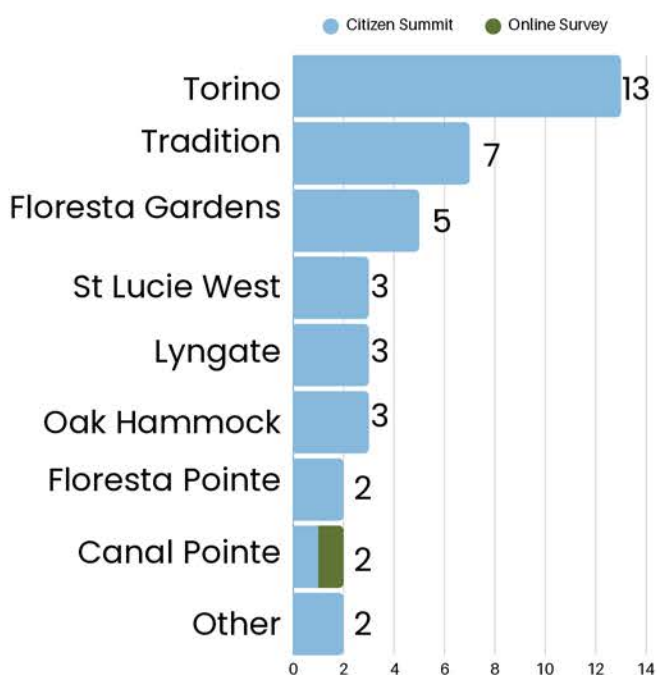
What do you think is the best way for the Youth Council to engage with the community?



How would you like to engage with your government?

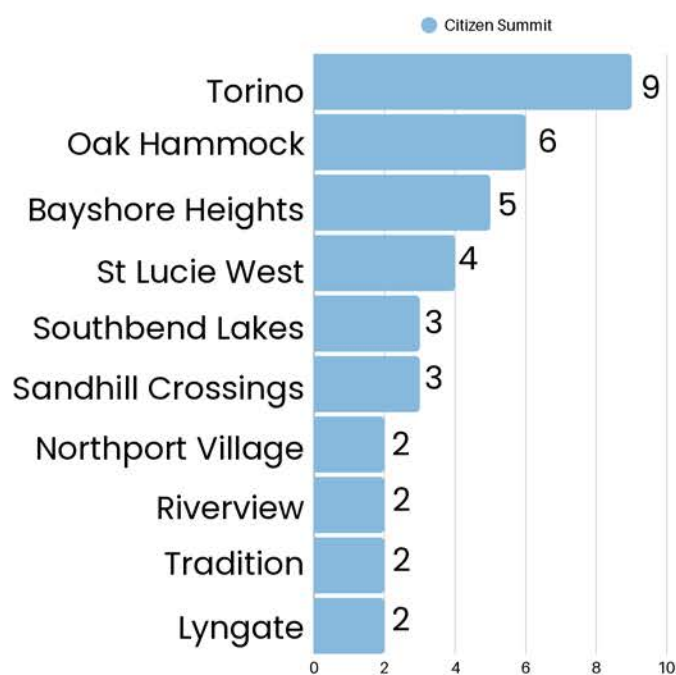


Where would you like to see the Boys & Girls Club of St. Lucie County Mobile Club go next?



- 1 Vote for: Sandhill Crossings, Woodland Trails, Cashmere Cove, Becker Ridge, Verano, Morningside, St Lucie North, Newport Isles, Northport Village and Bayshore Heights neighborhoods
- 0 votes for other neighborhoods

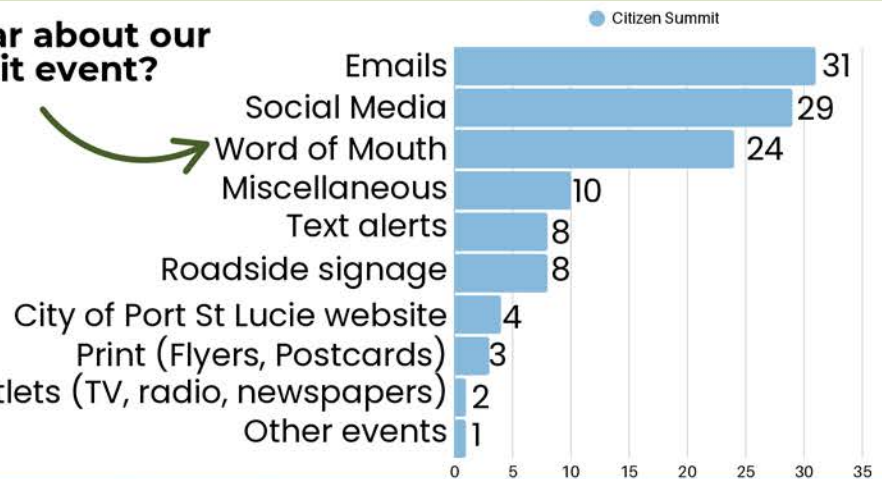
Where would you like to see the Love Your Block go next?



- 1 Vote for: Copper Creek, Floresta Pointe, Sandpiper Bay, Gatlin Pines, Cashmere Cove, Canal Pointe, Swan Park, Morningside, Newport Isles, and Becker Ridge neighborhoods
- 0 votes for other neighborhoods

GOAL 3: SMART & CONNECTED CITY

How did you hear about our Citizen Summit event?



Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
School, Education & Programs Improvement	36	0	5	86	<ul style="list-style-type: none"> More schools and a better school system Resources -more needs to be communicated to home school groups and families perhaps in person presentations
Resident Communication	41	0	2	29	<ul style="list-style-type: none"> Up to date info website Having maps letters and information sent out to citizens telling them what is going to be happening in the city
Community Engagement & Programs	27	0	1	39	<ul style="list-style-type: none"> More community events for learning about our city Outreach in this city is very good
Resiliency	26	0	0	16	<ul style="list-style-type: none"> Help people get free emergency kits
Technology	19	0	0	0	<ul style="list-style-type: none"> Implement Smart City technology.
Bus School Transportation	1	0	1	14	<ul style="list-style-type: none"> Secure school bus pick up and drop off locations
Adult Education	2	0	1	10	<ul style="list-style-type: none"> more adult classes
Teacher's Salaries	2	0	0	9	<ul style="list-style-type: none"> Financially Supporting quality Educators to enter our school systems
Libraries	3	0	0	4	<ul style="list-style-type: none"> Improve library computer literacy program
Childcare	1	0	0	3	<ul style="list-style-type: none"> Affordable care options + incentive businesses to help keep moms needing to choose between being a hard worker at expenses of their childs care
Wi-Fi / Fiber Expansion	1	0	0	1	<ul style="list-style-type: none"> Access to fiber-optic Internet
Vocational	1	0	0	0	<ul style="list-style-type: none"> I would like to see schools that have vocational studies

GOAL 4: DIVERSE ECONOMY & EMPLOYMENT OPPORTUNITIES

At this year's Citizen Summit, a new initiative was introduced from the City's Strategic Plan focused on Workforce Housing, asking residents to share their thoughts on what affordable and workforce housing should look like in our community.

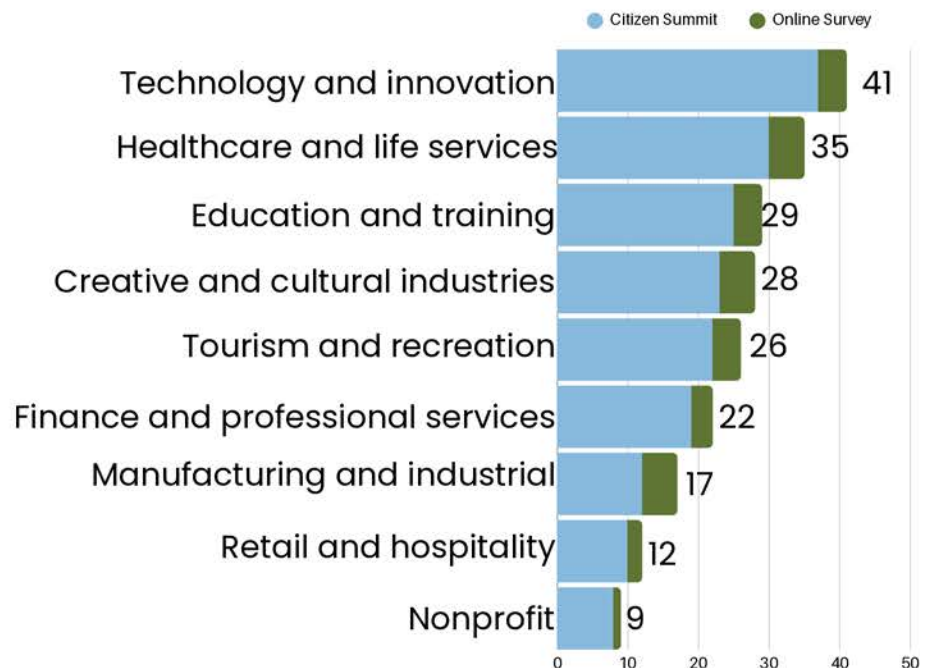
The Summit included the initiative to support small businesses and grow local job opportunities by highlighting major developments shaping the city's future. The Walton & One Master Plan showcases the exciting potential to revitalize the U.S. 1 business corridor and bring new life and commerce to the east side of the city. Meanwhile, Southern Grove has become a success story of rapid economic development—built out in just a quarter of the originally estimated time, this area has already generated thousands of high-paying jobs for the residents.



The City is seeking to provide more local job opportunities for residents. Please indicate what types of jobs we need in Port St. Lucie. Select all that apply.

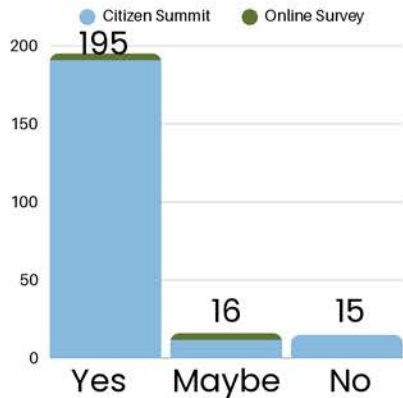
"Creating job districts for employment and ensuring responsible development for future generations."

—Citizen Summit Attendee

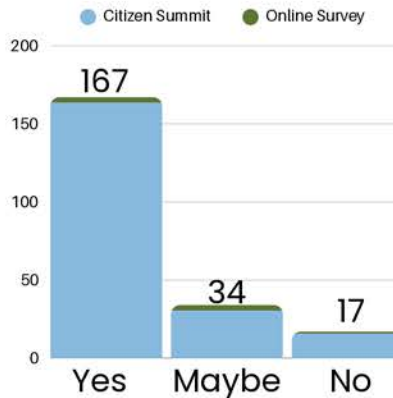


GOAL 4: DIVERSE ECONOMY & EMPLOYMENT OPPORTUNITIES

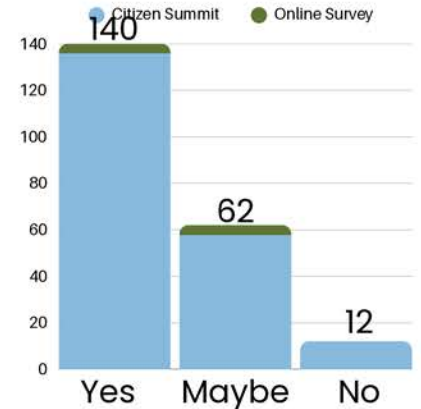
Do you believe there is a need for more affordable housing options for middle-income earners in this community?



Do you believe more affordable housing options would attract more young professionals to the community?



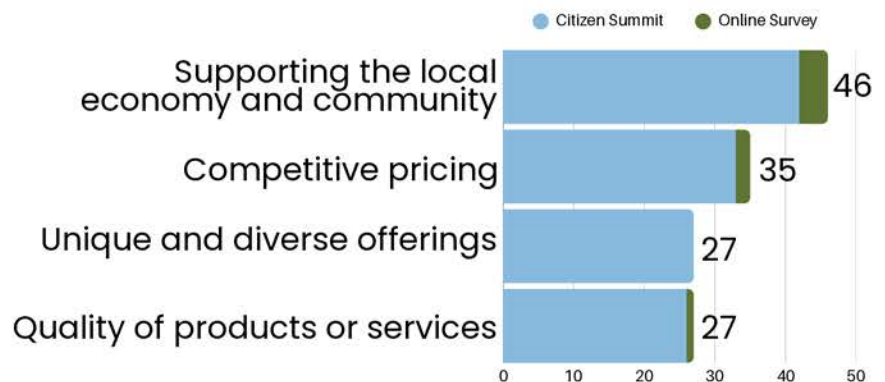
Do you know anyone who works in the community but struggles to find affordable housing nearby?



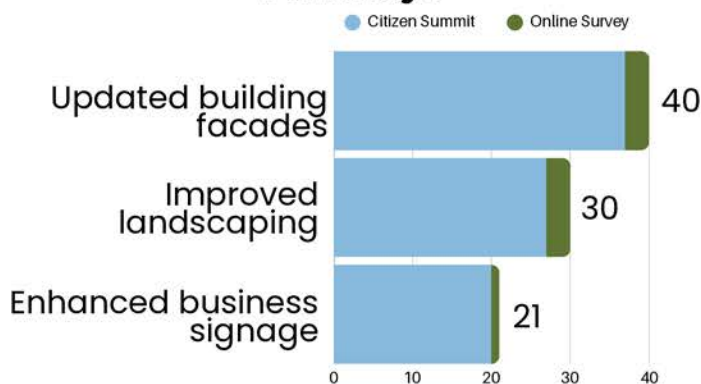
If workforce housing units were available, do you think you, one of your children or a family member would be interested in them?



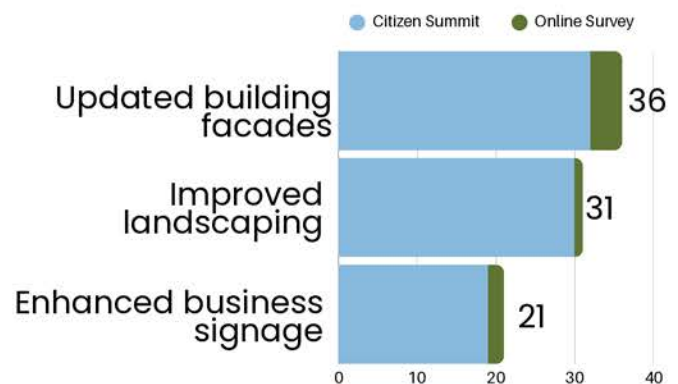
What is most important to you when deciding to shop locally and support small businesses?



What improvements would you like to see on Port St. Lucie Boulevard from U.S. 1 to Veterans Memorial Parkway?



What improvements would you like to see along the U.S. 1 corridor?



GOAL 4: DIVERSE ECONOMY & EMPLOYMENT OPPORTUNITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Slow, Control or Stop Growth / Development	37	0	22	576	<ul style="list-style-type: none"> Like our community the way it is. Less growth Stop building, so many houses
Affordable housing / Cost of living	55	0	6	130	<ul style="list-style-type: none"> Affordable housing is CRUCIAL - my close friend who grew up here had to move away because she could not afford to raise her 2-year-old here. Heartbreaking
Job / Employment Opportunities	80	0	5	68	<ul style="list-style-type: none"> Let more company expand so that people in PSL have more job opportunities
Business / Economic Development	25	0	6	96	<ul style="list-style-type: none"> Great job to build more businesses to work in the community you live in
Restaurants	8	0	3	99	<ul style="list-style-type: none"> Like to see more restaurants & less fast food
Retail / Shopping	8	0	2	77	<ul style="list-style-type: none"> Need a more varied shopping experience.
Downtown PSL	7	0	0	58	<ul style="list-style-type: none"> Build a city centers/downtown with shopping, restaurants, banks etc
Higher Paying Jobs	21	0	3	38	<ul style="list-style-type: none"> Jobs for everyone. More high paying jobs for qualified job seekers
Grocery Store/ Farmer's Market	6	0	0	30	<ul style="list-style-type: none"> PSL could really use a Trader Joes
Small / Local Business Support	16	0	1	10	<ul style="list-style-type: none"> Support small business. Hire local contractors, sponsor small business networking events, assist with getting loans to start business to create more job opportunities
Youth Jobs	12	0	0	5	<ul style="list-style-type: none"> More jobs for teenagers 16+
Housing Assistance / Incentives	0	0	1	9	<ul style="list-style-type: none"> Assistance or incentives for first time homebuyers
Annexation	3	0	0	0	<ul style="list-style-type: none"> Add annex to western side of city
Tourism	0	0	0	1	<ul style="list-style-type: none"> Tourism development

GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

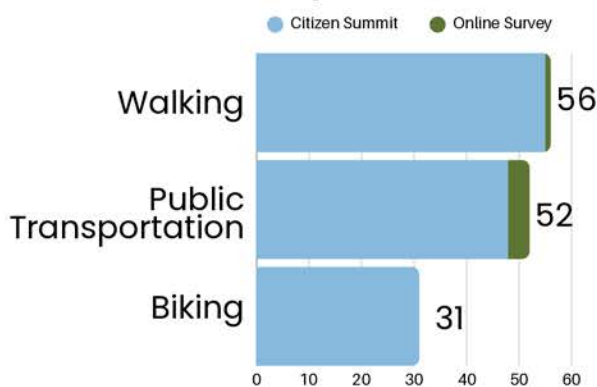
Under Goal 5, the City is planning and investing in the roads, facilities, and fiber networks that will serve the community well into the future. At this year's Citizen Summit, the City showcased where Wi-Fi is currently available in parks and asked residents where they'd like to see expanded access. The City gathered input on daily commute patterns to better understand how to improve roadways, traffic flow, and mobility across different times and areas of the city.



Residents were re-introduced to the City's Mobility Plan, which focuses on enhancing how people move through the city—not just by car, but by foot, bike, and transit. St. Lucie County Transit attend the summit to share information on the fare-free ART Bus and micro-transit zones, offering flexible rides from point A to B. Major infrastructure projects like the revitalization of the Village Green Drive Corridor and the ongoing work along PSL Boulevard South were also highlighted.

On the water quality side, the St. Lucie River/C-23 Water Quality Project at McCarty Ranch, was showcased as a vital initiative that supports both water quality and the future water supply. The Septic-to-Sewer Conversion Program, which plays a key role in protecting the environment, was also discussed. Residents were invited to share feedback on their at-home water quality and were educated on how the stormwater and swale systems are being continuously improved to create a more resilient city.

Instead of driving, would you be willing to use one of these other forms of transportation?

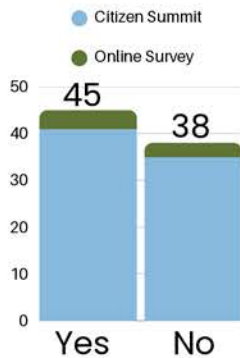


"Maintain road and bridges, expand public transit. Improve traffic lights in areas where needed. Monitor heavy traffic areas to ensure safety of residence including walkways."

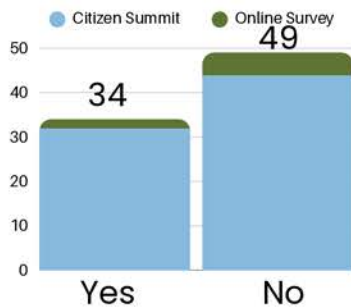
—Citizen Summit Attendee

GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

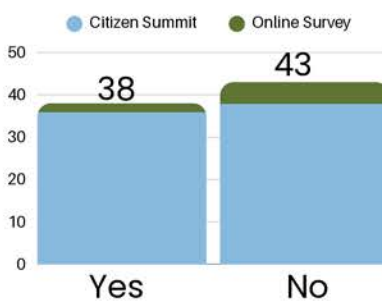
Do you know about ART On Demand?



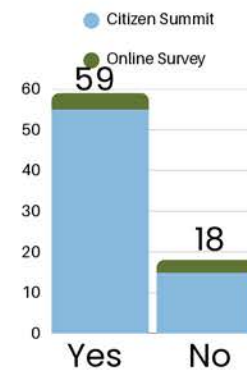
Did you know there are micro-transit zones available for Port St. Lucie residents?



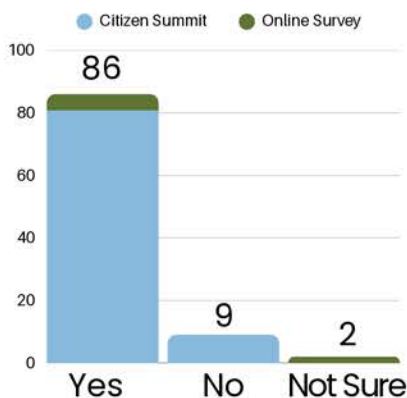
Did you know all ART On Demand public transportation services are fare-free?



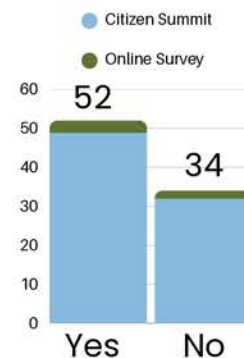
Do you plan to try ART On Demand?



Are you a Port St. Lucie Utility Systems customer?



If you are a customer, do you feel you are getting a good value for the quality of tap water you receive?



GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

If you are a customer, how would you describe the ODOR of your tap water?



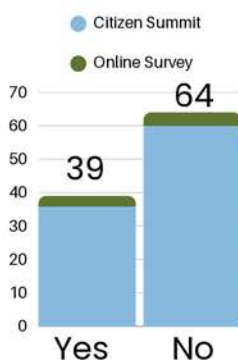
If you are a customer, how would you describe the TASTE of your tap water?



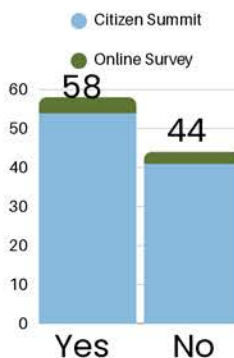
Would you support the mandatory conversion of septic tanks to sewer upon the sale of a home? Note: The proposed conversion would not take place until the new owners take possession and within 365 days of the property changing hands.



Did you know it's OK for a swale to hold water for up to seven days?



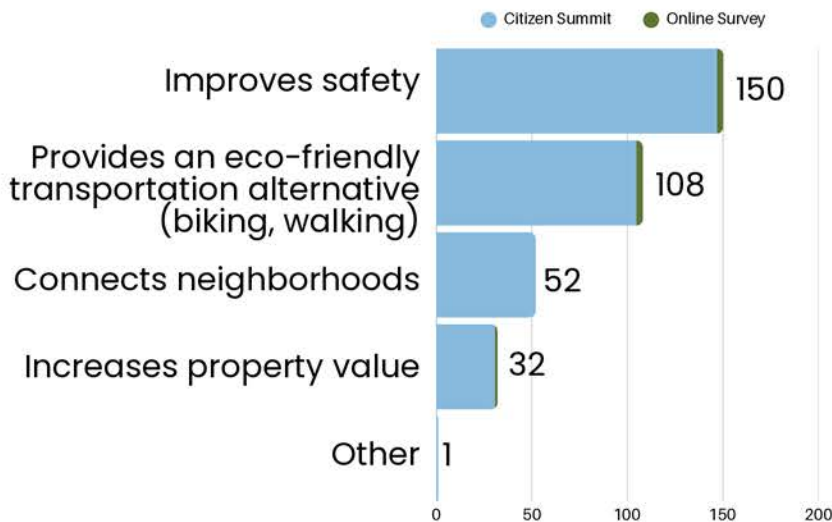
Did you know it's a homeowner's responsibility to maintain a swale?



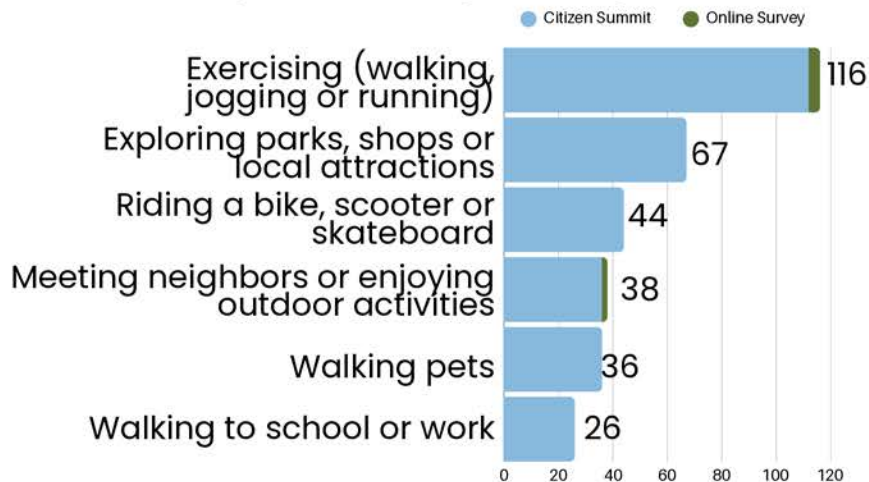
GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

Sidewalks offer many benefits to communities.

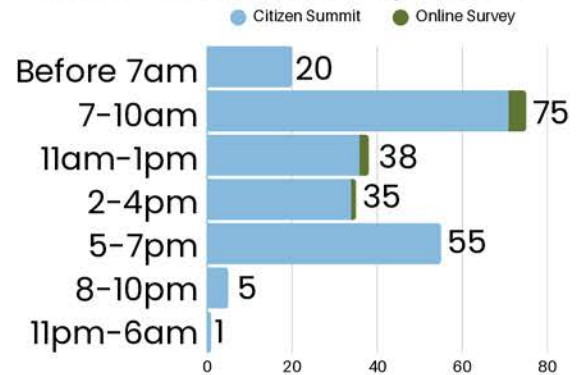
Which of these is most important to you?



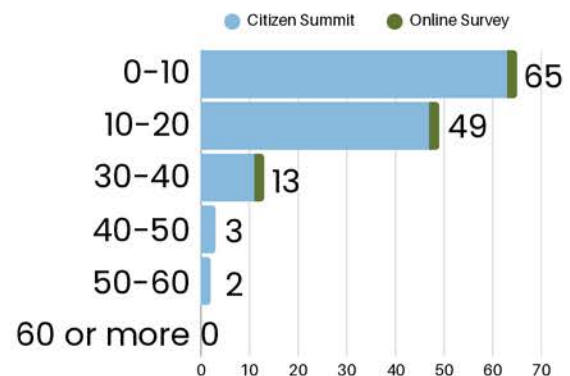
How do you currently use City sidewalks?



Help us understand your commute to improve traffic flow. When do you typically travel inside the City limits?

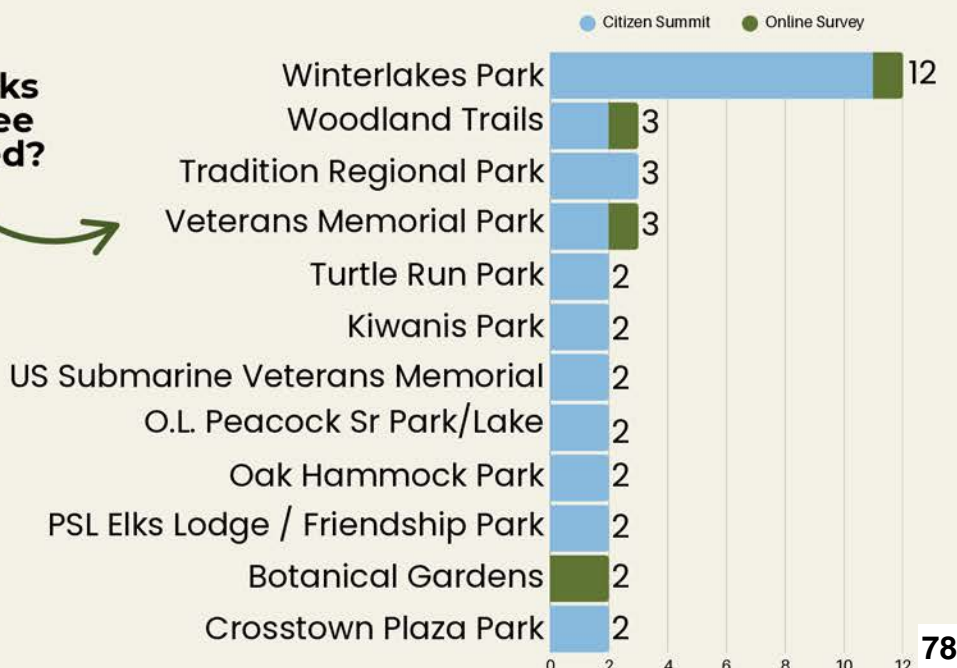


How many total miles a day do you drive in the City?



Which of the following city parks would you like free wi-fi to be included?

- 1 Vote for: Charles E Ray, Sportsman's Park West, Girl Scout Friendship, Mariposa Cane Slough Preserve, Woodstork Trail, Ravenswood Racquetball Courts, Pioneer, River Place, Jaycee, and Rotary parks.
- 0 Votes for other parks



GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Sidewalks / Walking Trails	143	0	5	263	<ul style="list-style-type: none"> More sidewalks in areas heavily trafficked more preserves/shaded walking trails Need longer connectivity trails throughout these areas.
Traffic Flow Improvement	26	1	11	334	<ul style="list-style-type: none"> Plans for managing traffic Yes- traffic handling to deal with growth.
Roadway or Turning Lane Addition, Widening or Improvement	46	1	4	182	<ul style="list-style-type: none"> maintaining adequate lane way with development for future lane widening with development to accommodate traffic Widen all roads in Tradition/Gatlin area congested & growing more by the day
Repair, Repave, or Finish Roadway Construction or Paving	22	1	9	199	<ul style="list-style-type: none"> Let's finish existing projects before starting new ones like PSL Blvd and Gatlin paving and maintain existing streets and [continuing] with California and Savona expansion.
Street Lights	22	1	8	163	<ul style="list-style-type: none"> Safety at night - some streets in the area do not have enough city lights.
Traffic Lights, Signals & Cameras Improvement	40	0	3	138	<ul style="list-style-type: none"> Intersection light timings. Some are a bit to short while others are a bit to long. Cameras would contain the speeding by pictures taken of residents car and a ticket being sent
Stormwater / Drainage / Swale Maintenance & Improvement	24	0	5	137	<ul style="list-style-type: none"> Improved drainage needed in most areas Need better alternative than swales. Do away with the swales - they cause driveway collapse plus we are sending all the runoff into the river which is harming the sealife.
Water Quality Improvement	31	0	4	72	<ul style="list-style-type: none"> More cleaner water purifying system Keep the river pristine. If it turns green like down south we're sunk.
Public Transportation	41	0	2	61	<ul style="list-style-type: none"> More public bus routes Local trolley - like the TIM bus in Tradition
Bike Paths, Trails or Lanes	27	0	2	67	<ul style="list-style-type: none"> more biking area- not only sidewalks Develop a paved walkway/ bike path along C 23 canal (PSL/ Martin County line) with solar lighting and benches
Infrastructure	12	0	2	56	<ul style="list-style-type: none"> Make sure infrastructure matches approved growth
Wi-Fi / Fiber Expansion	41	0	0	14	<ul style="list-style-type: none"> We need more public Wi-Fi

GOAL 5: HIGH-QUALITY INFRASTRUCTURE & FACILITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Roundabouts	12	0	3	35	<ul style="list-style-type: none"> You should put an informational flyer on how roundabouts work in the waterbills sent to all residents! More roundabouts & fixing the poor planning of the GDC to help traffic flow. No more circles PLEASE
Sewer & Wastewater Improvement	23	0	0	11	<ul style="list-style-type: none"> Get people off septic and onto city sewer and water. Concerns about the cost of the converting to sewer.
Underground / Update Utilities	9	0	1	22	<ul style="list-style-type: none"> Burying the power lines was a great improvement.
Bridge / Beach Access	5	0	0	23	<ul style="list-style-type: none"> Expand access to beach area
Train Transportation	6	0	3	8	<ul style="list-style-type: none"> Get a train station so I can get here easier and spend more \$ in your city :)
Expand Parking	2	0	0	14	<ul style="list-style-type: none"> Expand parking at City Hall complex
Cell Towers	1	0	3	10	<ul style="list-style-type: none"> Have more cell towers installed for better coverage
Airport	4	0	0	5	<ul style="list-style-type: none"> We need a close airline or faster service to the airport. We all growing fast and need better means.
Pollution / Air Quality	0	0	1	7	<ul style="list-style-type: none"> Stop burning pits and refuse
Accessibility	3	0	0	0	<ul style="list-style-type: none"> Accessibility in the city and buildings.



GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

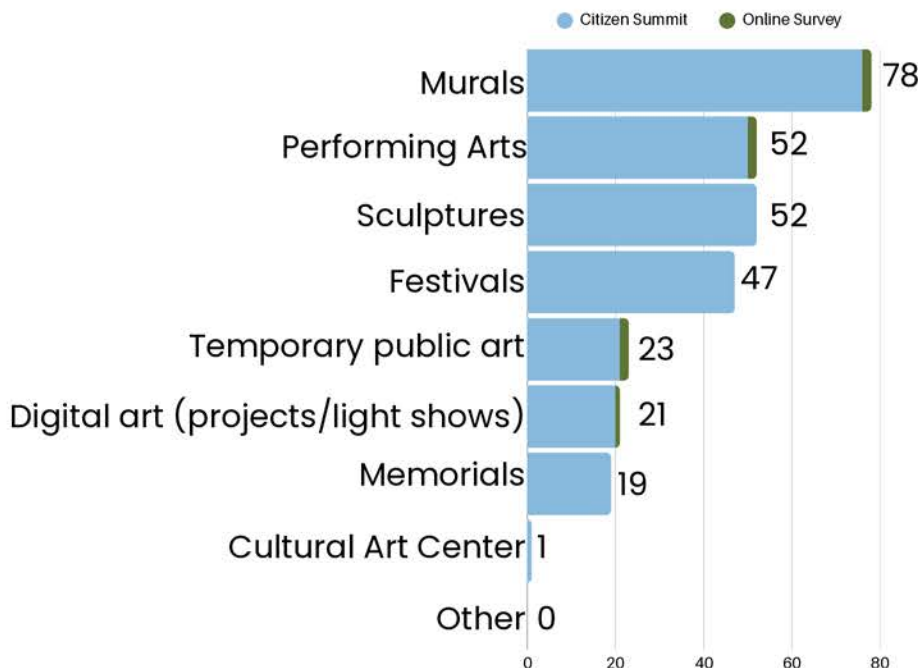
At this year's Citizen Summit, supporting goal 6, the City highlighted the exciting progress at the Port District, including Pioneer Park, and gave residents a preview of what's to come in this vibrant waterfront destination. Residents heard updates on the Public Art Master Plan, with new artistic installations being proposed to bring beauty and creativity to the city.

For the first time, the new Special Events Division joined the Summit, asking residents what types of live music and entertainment they'd love to see in the future. The MIDFLORIDA Event Center was back with a popular raffle and collected feedback on musical genres, performance ideas, and festival preferences to help shape future programming. Parks & Recreation engaged the community in updating the 10-Year Parks & Recreation Master Plan, highlighting plans for new regional parks in Tradition and Torino and exploring the development of recreation or community centers in key cite nodes.



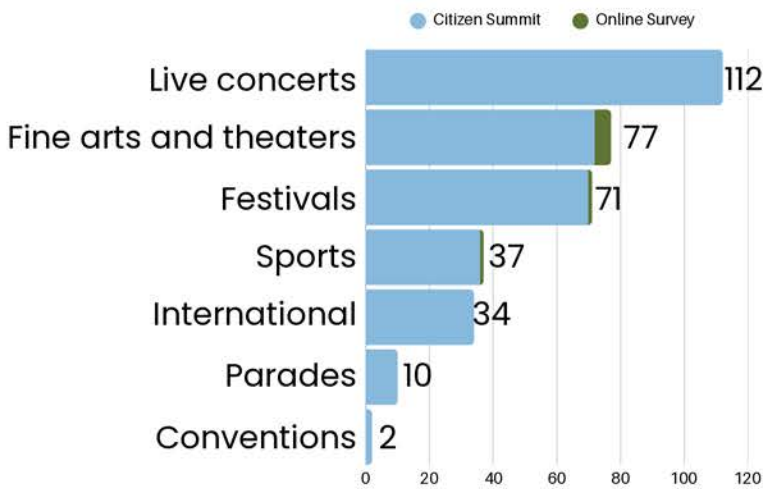
Recognizing how much residents value the outdoors, the City asked for input on green space preservation and acquisition, and let attendees know about camping opportunities at McCarty Ranch, where nature, relaxation, and recreation come together. The Saints Golf Course was outside displaying their offerings to residents.

What type of public art would you like to see in your city?

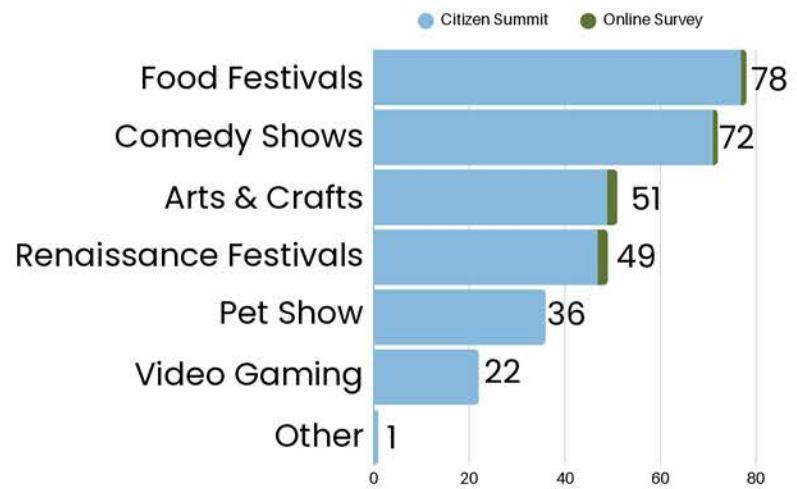


GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

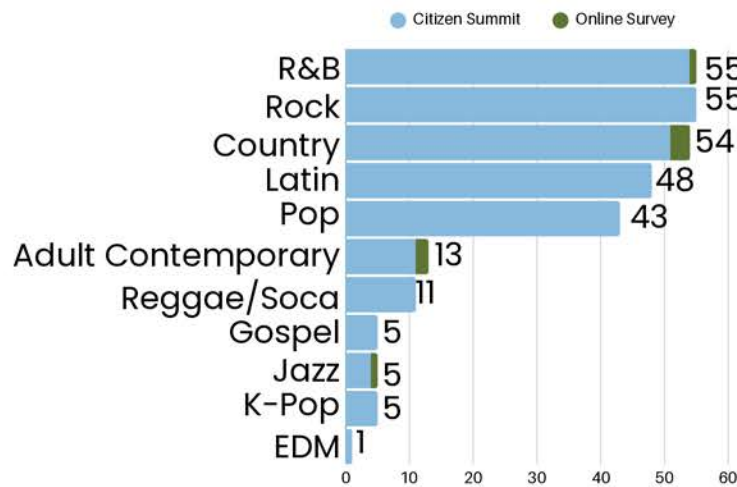
What type of performances would you like to see at the MIDFLORIDA Event Center?



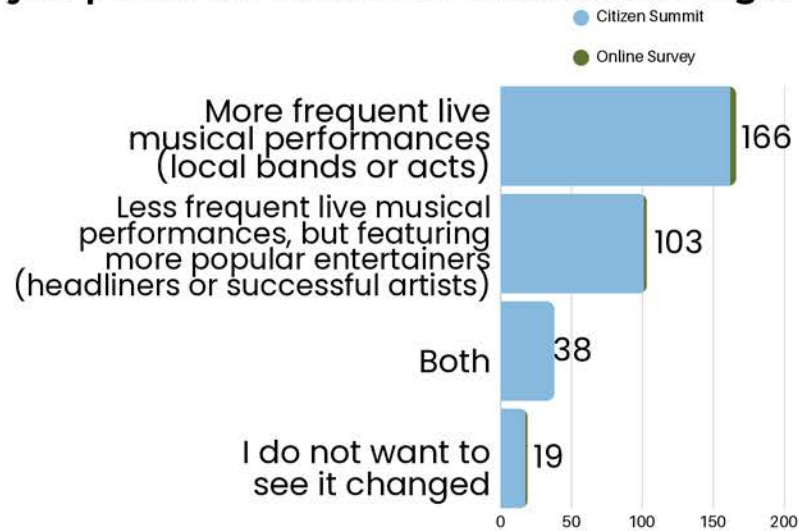
What type of festival and event would you like to see at the MIDFLORIDA Event Center?



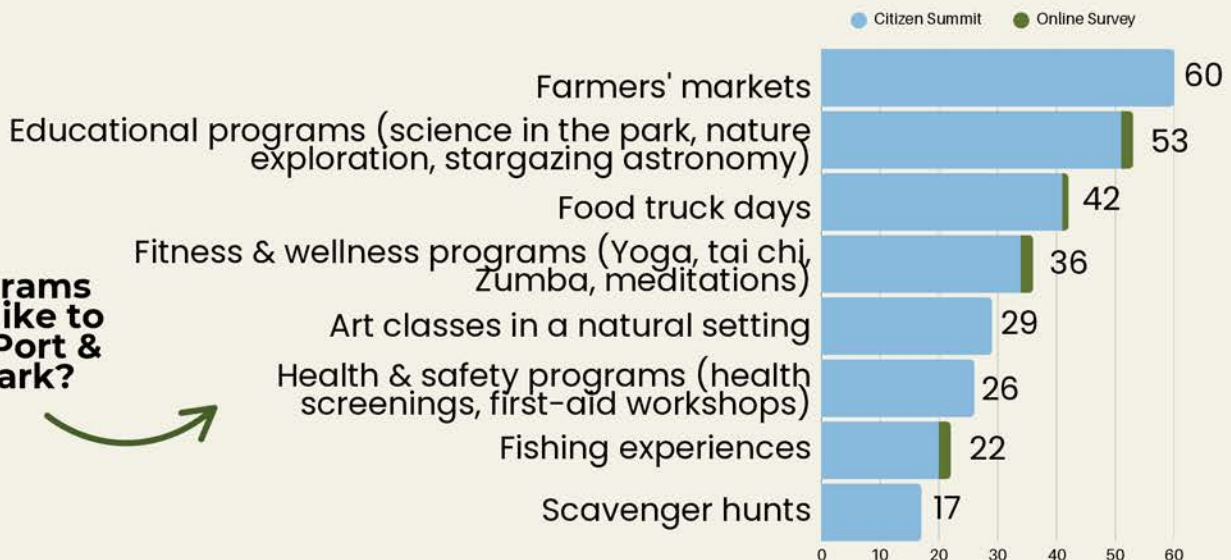
What genres of music would you like to see at the MIDFLORIDA Event Center?



We're expanding special events! What would you prefer for future live musical offerings?

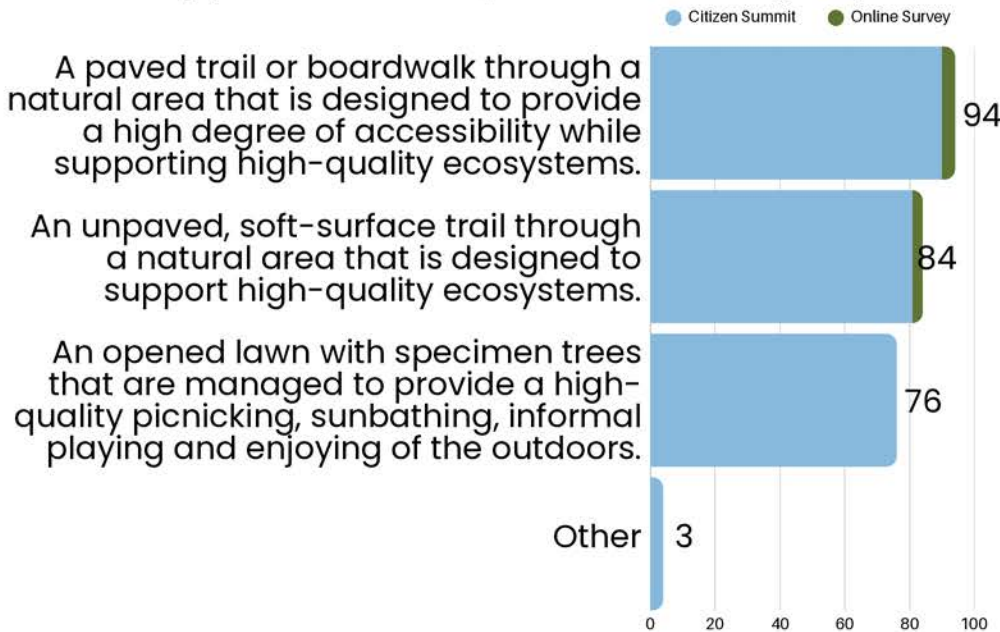


What programs would you like to see at The Port & Pioneer Park?

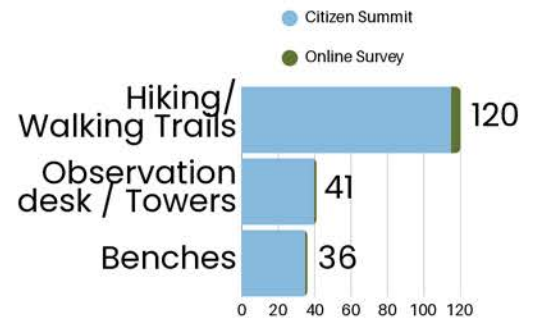


GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

We heard from many of you that Natural Areas/Nature Parks are very important to you! So, we are curious, exactly what type of nature experience would you prefer?



What does your vision for a preserve area in the city include?

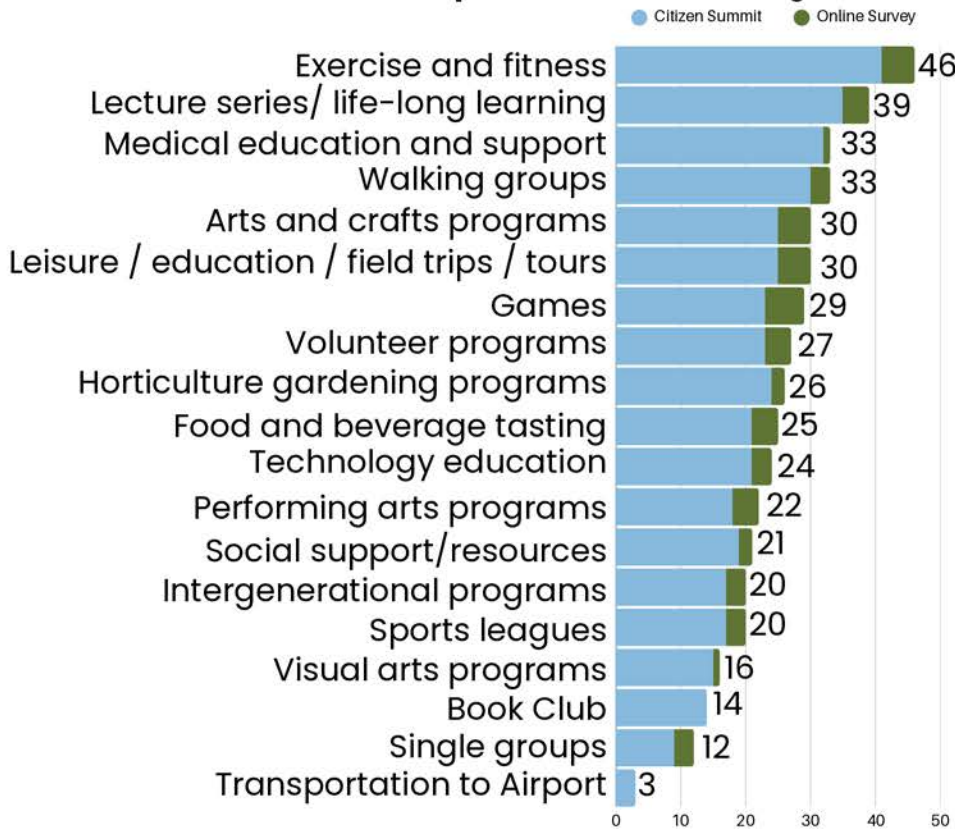


We heard from many of you that adult fitness and wellness programs were also very important to you! What type of adult fitness and wellness programs would you like to see more of in the City of Port St. Lucie?



GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

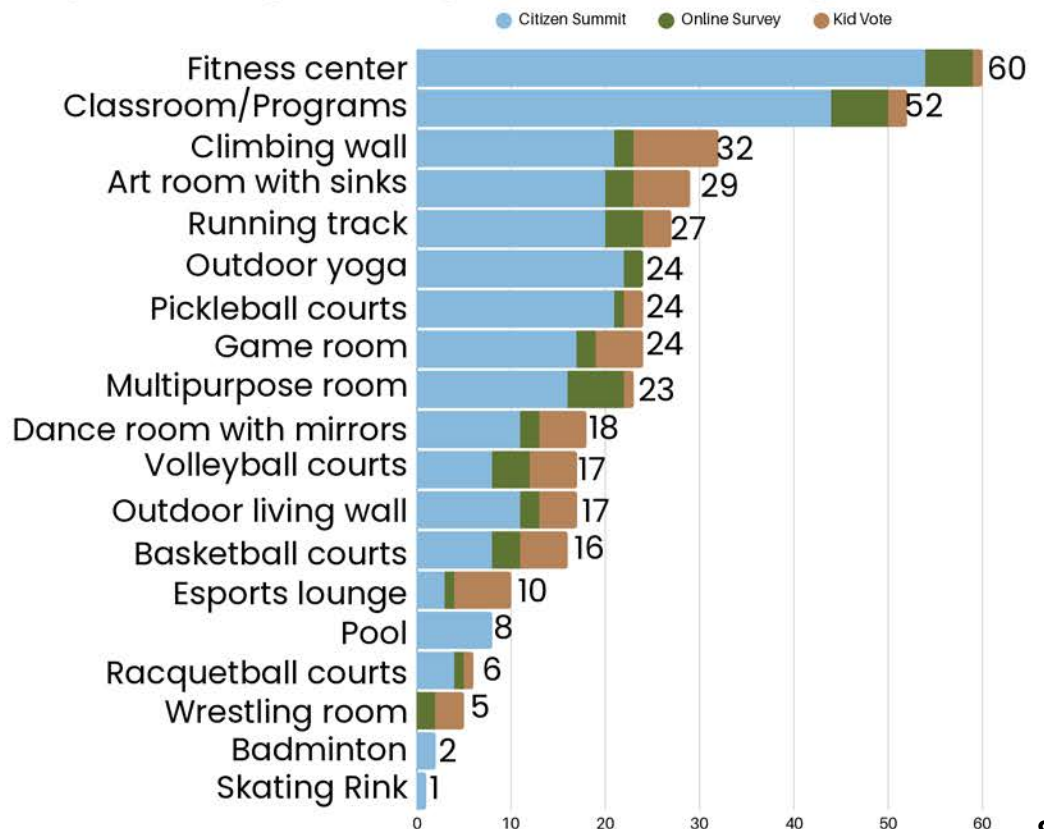
We heard from many of you that senior programs were also very important to you! What type of senior programs would you like to see provided in the City of Port St. Lucie?



- 1 Vote for Financial Literacy & Budget, Art, Lower Prices for Senior Programs, and Bilingual Classes



What would you like to potentially see at a community center?



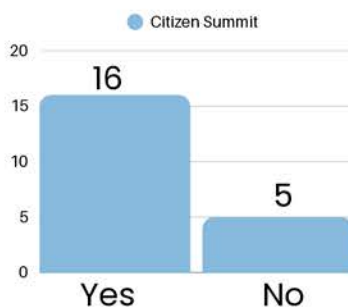
GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Green Space Preservation & Acquisition	68	0	12	210	<ul style="list-style-type: none"> More open space, natural preserves with trails. Preserve natural land, recs development & more strategic use of already developed land.
More / Improve Parks & Recreation	63	0	8	105	<ul style="list-style-type: none"> More neighborhood parks More update parks for all ages
Cultural / Artistic / Entertainment Events & Festivals	53	0	7	69	<ul style="list-style-type: none"> Cultural events free of charge to engage all community. Cultural Arts Center for theater and visual arts Need more festivals.
Youth Activities & Facilities	40	0	1	36	<ul style="list-style-type: none"> make more fun activities for the kids Activities focused on our teens more boys and girls clubs
Music, Theaters & Concerts	30	0	1	34	<ul style="list-style-type: none"> more concerts and opportunities for local artists and musicians
Entertainment Places & Destinations	5	0	2	43	<ul style="list-style-type: none"> Add museums, as well as an ampitheater, indoor area, (for concerts, and add a performing arts theatre graduations, shows)
Family / Fun Activities	26	0	2	18	<ul style="list-style-type: none"> Events and activities for kids & families
Wildlife	3	0	4	31	<ul style="list-style-type: none"> Like parks & preserves but need to put aside more space for nature & wildlife
Sports Areas	17	1	2	17	<ul style="list-style-type: none"> more sports activities for teens and young adults
Water Park or Features	7	0	0	22	<ul style="list-style-type: none"> I believe we need a water park Help citizens thrive by: community pools - help with disabled people and others who can benefit with water therapy; help families with teaching swimming to children and adults
Shade / Benches	13	0	1	14	<ul style="list-style-type: none"> Shading tents/trees at parks
Nightlife / Adult Activities	7	0	0	14	<ul style="list-style-type: none"> there should be an emphasis on more nightlife and events for young adults
Fitness / Exercise / Outdoor Activities	15	0	0	5	<ul style="list-style-type: none"> More classes at fitness centers (group exercise) earlier start times.

GOAL 6: CULTURE, NATURE & FUN ACTIVITIES

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Lease Extension for City Space	18	0	0	0	<ul style="list-style-type: none"> Permanent area for PSL RC club
Adventure Park Elements	1	0	0	14	<ul style="list-style-type: none"> Obstacle courses on trails BMX bike track. BMX /skate park. BMX pump track. Roller hockey rink, basket courts. Near Becker road.
Public Art	10	3	0	0	<ul style="list-style-type: none"> Art in public places, community & regional art shows, music festivals, etc Continue the picture wraps on traffic/electric boxes
Dog Parks	6	0	0	3	<ul style="list-style-type: none"> Additional dog parks
Fishing	0	0	0	4	<ul style="list-style-type: none"> Create more freshwater fishing access to lakes and ponds

Have you ever visited The Saints Golf Course?



If you have visited The Saints, have you:



#IamPSL CITIZEN SUMMIT 2025

GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

Goal 7 focuses on building a high-performing government that meets the needs of the growing community. A key part of that effort is expanding IPSL, the City's 311 customer service platform. At this year's Citizen Summit, Solid Waste staff were on hand at the IPSL station to help answer questions—reflecting the fact that solid waste remains the number one reason residents contact the City. A prototype of IPSL app was premiered to residents to ask for feedback on how to improve and encourage more use, including what changes or features residents would find most helpful.



The City presented information on the previous reductions of the millage rate and provided education on residents' tax bills. The Human Resources team supported the organizational development project with information. Other initiatives include the City is planning for future accessibility through the development of City Hall annexes on the east and west sides of Port St. Lucie, and advancing intergovernmental priorities that help us collaborate and deliver services more effectively across the region.

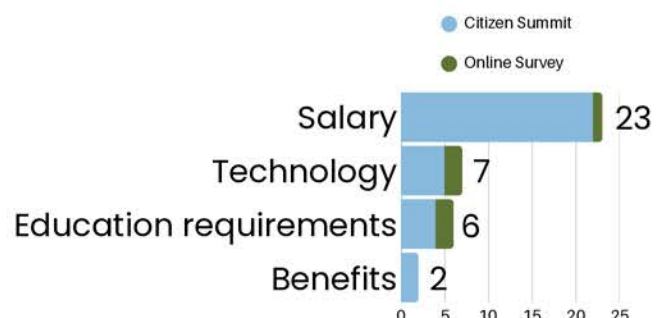
"Love it. Keep doing what you you're doing. This kind of event [Citizen Summit] is a great improvement of the city in engaging residents."

-Citizen Summit Attendee

If you were able to volunteer, which area would be your first choice?

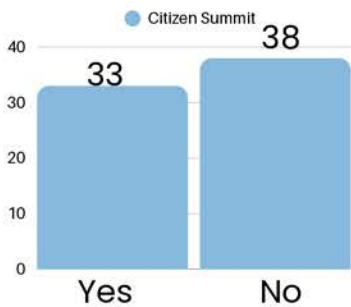


If you have not previously applied for a job with the City of Port St. Lucie, why have you chosen not to apply?

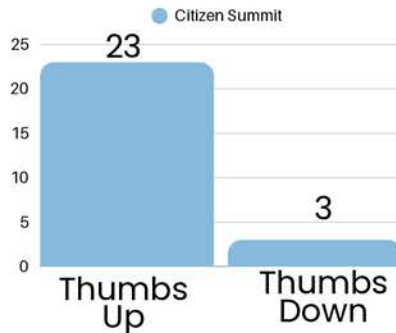


GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

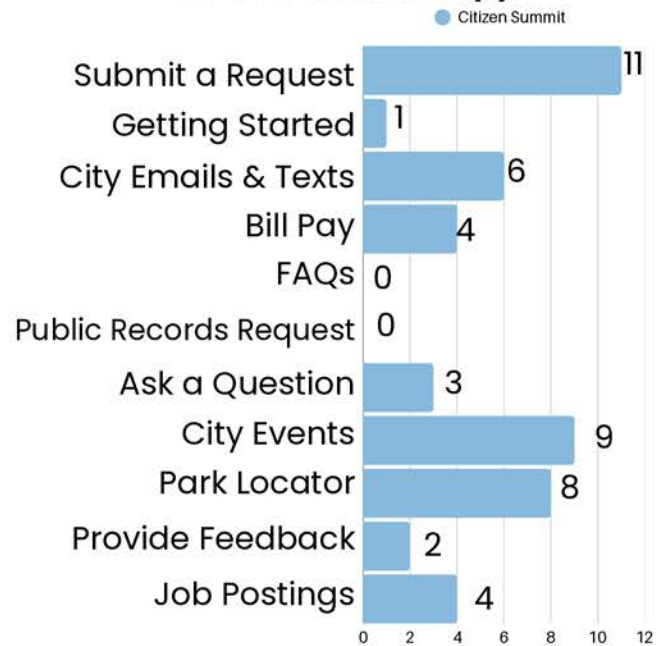
Have you used IPSL before?



How would you rate the IPSL app?



What buttons would you like to see on IPSL app?



Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Lower / Cut Taxes, Fees & Abatements	13	0	10	203	<ul style="list-style-type: none"> Lower Taxes! Cut city govt by 90%
Reduce Property Taxes	2	1	9	139	<ul style="list-style-type: none"> Reduce property taxes
Positive Feedback	97	1	0	8	<ul style="list-style-type: none"> Keep doing what you are doing. Doing a great job
City Council Feedback	28	0	3	40	<ul style="list-style-type: none"> Continue to thrive for the future of PSL Allow the government to lead and public to speak
Homeowner's / Auto Insurance Reduction	2	1	2	48	<ul style="list-style-type: none"> Continue to push for insurance reform (auto and housing)
Balance Budget / Monitor or Stop Spending	11	0	1	38	<ul style="list-style-type: none"> Spend no money. Keep it lean.
Accountable & Transparent Government	2	0	0	26	<ul style="list-style-type: none"> Accountability & transparency are crucial. Keep communication open and transparent between public and private sector
Utility Bill	2	0	1	25	<ul style="list-style-type: none"> remove processing fee for water payments and add it into rate

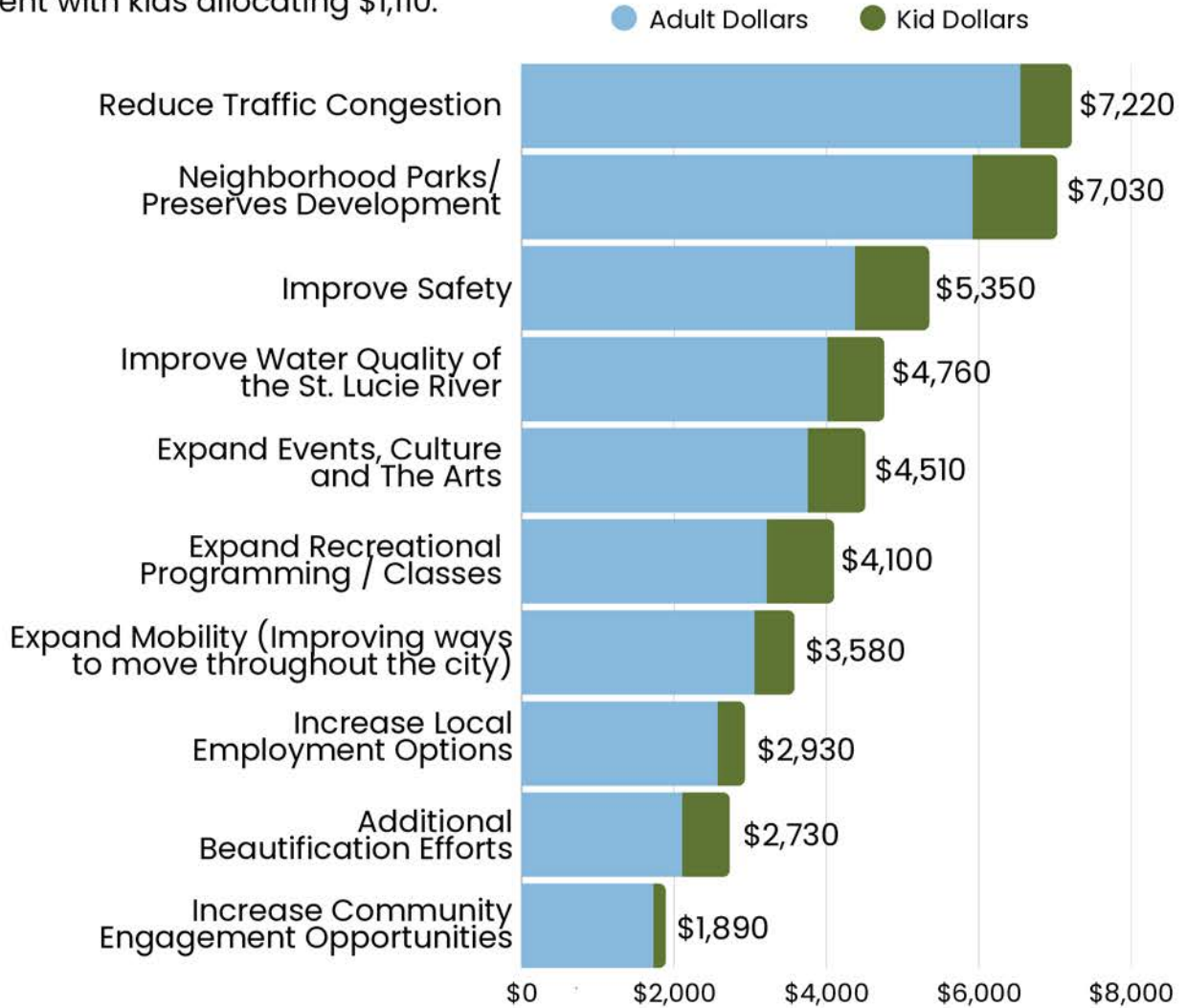
GOAL 7: HIGH-PERFORMING GOVERNMENT ORGANIZATION

Main Topic	Citizen Summit	Online Survey	NCS Random	NCS Open	Citizen Summit Comments (or other source when no comments were made)
Diversity	7	0	3	13	<ul style="list-style-type: none"> Encourage diversity in the workforce
IPSL	18	0	0	1	<ul style="list-style-type: none"> Keep IPSL going - use it frequently.
Volunteers	12	0	0	7	<ul style="list-style-type: none"> I would volunteer for events around me to help out as much as I can.
Support East Side of PSL	3	0	1	8	<ul style="list-style-type: none"> Don't forget about people that live East. Seems a lot of focus out West.
County Collaboration	4	0	1	6	<ul style="list-style-type: none"> More interaction between the city & county to better serve residents
Immigration	0	0	0	5	<ul style="list-style-type: none"> Comply with ICE to arrest illegals
Less Government	1	0	0	4	<ul style="list-style-type: none"> Decrease the size of government. You shouldn't be the only major or the largest employer in the county.
Meeting Flexibility	4	0	0	0	<ul style="list-style-type: none"> More meetings in which public input is needed/required at or after 7pm. Many people work out of country and cannot attend day time meeting.
More Organization	4	0	0	0	<ul style="list-style-type: none"> More organization
More Taxes	3	0	0	0	<ul style="list-style-type: none"> More taxes and sidewalks
Allow Anonymous Reports	0	0	0	2	<ul style="list-style-type: none"> Allow residents to make anonymous reports to IPSL



CITIZEN SPENDING

Citizens were given \$100 in "PSL Bucks" that they were asked to "spend" based on an initiative important to them. Adults and kids were given different PSL Bucks so the City could obtain data on the preferences of different age groups. The top adult priority was Reduce Traffic Congestion with adults allocating \$6,550. Kids top priority was Neighborhood Parks/Preserve Development with kids allocating \$1,110.



CITIZEN RESPONSE SUMMARY

Following is an overview of the total responses received, categorized by type of response. Responses were gathered from the Citizen Summit, Online Citizen Summit survey, and the responses to the top 3 things the City should focus on in 2025 in the National Community Survey Open Participation & Random Sample survey.

Type of Response	# of Responses	Type of Response	# of Responses
Total Number of Responses from All Goals: 8,105			
Goal 1 - Safe, Clean & Beautiful		Goal 1 Number of Responses: 1,507	
1. Safety & Police/Traffic Enforcement	418	11. Traffic Calming	34
2. Speeding / Red Light Running	217	12. Litter Cleanup	29
3. Police Presence, Pay & Training	186	13. Golf Cart Space / Enforcement	24
4. Garbage Pickup	151	14. Signage	16
5. Code Enforcement	92	15. Animal Control	16
6. Crime Prevention	85	16. Bulk Pick Up	14
7. Beautification & Cleanliness	63	17. Recycling	7
8. Landscaping & Maintenance	59	18. Vacant Lot Issues	7
9. Tree / Flower Planting	45	19. Holiday Lights	4
10. Noise Control / Enforcement	39	20. Yard Waste Pick Up	1
Goal 2 - Planning for a Thriving Future		Goal 2 Number of Responses: 377	
1. Quality Health Care	113	5. Homeless Shelter / Assistance	25
2. Senior Programs & Benefits	90	6. Social Services	21
3. Comprehensive Plan / City Design	70	7. Ordinances	5
4. Backyard Chickens	49	8. Veteran's Programs & Benefits	4
Goal 3 - Smart & Connected City		Goal 3 Number of Responses: 381	
1. School, Education & Programs Improvement	127	7. Adult Education	13
2. Resident Communication	72	8. Teacher's Salaries	11
3. Community Engagement & Programs	67	9. Libraries	7
4. Resiliency	42	10. Childcare	4
5. Technology	19	11. Wi-Fi / Fiber Expansion	2
6. Bus School Transportation	16	12. Vocational	1

CITIZEN RESPONSE SUMMARY

Type of Response	# of Responses	Type of Response	# of Responses
Goal 4 - Diverse Economy & Employment Opportunities		Goal 4 Number of Responses: 1,524	
1. Slow, Control or Stop Growth / Development	635	8. Higher Paying Jobs	62
2. Affordable housing / Cost of living	191	9. Grocery Store/ Farmer's Market	36
3. Job / Employment Opportunities	153	10. Small / Local Business Support	27
4. Business / Economic Development	127	11. Youth Jobs	17
5. Restaurants	110	12. Housing Assistance / Incentives	10
6. Retail / Shopping	87	13. Annexation	3
7. Downtown PSL	65	14. Tourism	1
Goal 5 - High-Quality Infrastructure & Facilities		Goal 5 Number of Responses: 2,431	
1. Sidewalks / Walking Trails	411	12. Wi-Fi / Fiber Expansion	55
2. Traffic Flow Improvement	372	13. Roundabouts	50
3. Roadway or Turning Lane Addition, Widening or Improvement	233	14. Sewer & Wastewater Improvement	34
4. Repair, Repave, or Finish Roadway Construction or Paving	231	15. Underground / Update Utilities	32
5. Street Lights	194	16. Bridge / Beach Access	28
6. Traffic Lights, Signals & Cameras Improvement	181	17. Train Transportation	17
7. Stormwater / Drainage / Swale Maintenance & Improvement	166	18. Expand Parking	16
8. Water Quality Improvement	107	19. Cell Towers	14
9. Public Transportation	104	20. Airport	9
10. Bike Paths, Trails or Lanes	96	21. Pollution / Air Quality	8
11. Infrastructure	70	22. Accessibility	3



CITIZEN RESPONSE SUMMARY

Type of Response	# of Responses	Type of Response	# of Responses
Goal 6 – Culture, Nature & Fun Activities		Goal 6 Number of Responses: 1,065	
1. Green Space Preservation & Acquisition	290	10. Water Park or Features	29
2. More / Improve Parks & Recreation	176	11. Shade / Benches	28
3. Cultural / Artistic / Entertainment Events & Festivals	129	12. Nightlife / Adult Activities	21
4. Youth Activities & Facilities	77	13. Fitness / Exercise / Outdoor Activities	20
5. Music, Theaters & Concerts	65	14. Lease Extension for City Space	18
6. Entertainment Places & Destinations	50	15. Adventure Park Elements	15
7. Family / Fun Activities	46	16. Public Art	13
8. Wildlife	38	17. Dog Parks	9
9. Sports Areas	37	18. Fishing	4
Goal 7 – High-Performing Government Organization		Goal 7 Number of Responses: 820	
1. Lower / Cut Taxes, Fees & Abatements	226	11. Volunteers	19
2. Reduce Property Taxes	151	12. Support East Side of PSL	12
3. Positive Feedback	106	13. County Collaboration	11
4. City Council Feedback	71	14. Immigration	5
5. Homeowner's / Auto Insurance Reduction	53	15. Less Government	5
6. Balance Budget / Monitor or Stop Spending	50	16. Meeting Flexibility	4
7. Accountable & Transparent Government	28	17. More Organization	4
8. Utility Bill	28	18. More Taxes	3
9. Diversity	23	19. Allow Anonymous Reports	2
10. IPSL	19		





#IAMPSL



PORT ST. LUCIE
HEART OF THE TREASURE COAST

cityofpsl.com/citizensummit