

## CITY OF PORT ST. LUCIE

CITY CLERK'S OFFICE

#### A CITY FOR ALL AGES

Letter of Transmittal

Date:

May 23, 2011

To:

Service King, Inc.

5907 SW Cherokee St. Palm City, Fl. 34990

From:

City Clerk's Office

City of Port St. Lucie

121 SW Port St. Lucie Blvd. Port St. Lucie, Fl. 34984

RE:

Contract # 20010017 - Amendment #19

Contract Renewal – Janitorial Services

Please find enclosed:

X Fully executed **original** contract for your file.

Fully executed **copy** of the contract for your file.

Other:

Sincerely,

Michelle L. Long, CMC Deputy City Clerk

### **MEMORANDUM**

DATE:

May 19, 2011

TO:

City Clerk's Office

FROM:

Lisa Marie Lawrence

Office of Management & Budget

SUBJECT:

Authorization to Release Contract

CONTRACT #:

20010017, Amendment #19

Contract Renewal

CONTRACT TITLE:

Janitorial Services

VENDOR NAME:

Service King Janitorial

VENDOR ADDRESS:

5907 SW Cherokee Street

CITY & STATE:

Palm City, FL 34990

ENCUMBRANCE REQUIRED: No

Jisa Marin Jamena

DATE COUNCIL APPROVED: May 16, 2011

Vendor will accept the Visa Purchasing Card; therefore, no Purchase Order will be issued.

Please accept this memorandum as your authority to distribute the executed document.

**NOTE**: Please email an executed copy of the document to Pam Harris, Engineering and Mary Beth Lee, PD

Thank you.

Attachment(s)

RECEIVED

MAY 23 2011

City Manager's Office

#### CONTRACT EXTENSION FORM

Date: April 7, 2001

Contract #20010017

Contract Title: Janitorial Services

Contractor's Name: Service King, Inc.

Current Expiration: September 30, 2011

Revised Expiration: September 30, 2016

The above contract is hereby extended pursuant to Section XXI until the date indicated above. All other terms and conditions of the original contract and/or Addenda are unchanged, with the exception that the City's performance and obligation to pay is contingent upon an annual appropriation by City Council for the period of this contract beyond September 30th of this year.

As a result of the Contractor's acceptance to provide the "Renewal Option" as specified in the original contract, the following modifications to the original contract will become effective October 1, 2011.

1. The contract is extended to include the period 10-01-11 through 09-30-16.

2. Prices applicable to the above period will be as follows:

DEPARTMENT		Current Contract				
		Amount	4%	reduction	201	1 Contract
Building "A"	\$	5,213.11	\$	208.52	\$	5,004.59
Building "A" Daytime Cleaning	\$	358.07	\$	14.32	\$	343.75
Building "B"	\$	2,595.07	\$	103.80	\$	2,491.27
Building "C"	\$	2,754.07	\$	110.16	\$	2,643.91
Building "C", Daytime Cleaning	\$	766.07	\$	30.64	\$	735.43
Police, Western Regional Station	\$	3,149.07	\$	125.96	\$	3,023.11
Police, Western Regional Station,	\$	-				
Daytime	<u> </u>		\$		\$	-
Animal Control	\$	314.07	\$	12.56	\$	301.51
Public Works, Administration Bldg	\$	520.32	\$	20.81	\$	499.51
Public Works Bldg #4, Warehouse	\$	232.07	\$	9.28	\$	222.79
Public Works, Garage	\$	520.32	\$	20.81	\$	499.51
Public Works, Traffic Annex	\$	209.07	\$	8.36	\$	200.71
Public Works, Trailer	\$	551.07	\$	22.04	\$	529.03
Utilities, RO Plant Admin. Bldg	\$	1,446.27	\$	57.85	\$	1,388.42
Utilities: 957 SE Ogden Lane	\$	264.07	\$	10.56	\$	253.51

Contract #20010017

Utilities: 943 SE Ogden Lane	\$	264.07	\$	10.56	\$	253.51
Utilities: 915 SE Ogden Lane	\$	214.07	\$	8.56	\$	205.51
Utilities: Trailer A: 325 Greenway	\$	239.07	\$	9.56	\$	229.51
Utilities: Trailer B: 341 Greenway	\$	239.07	\$	9.56	\$	229.51
Community Center	\$	3,966.82	\$	158.67	\$	3,808.15
Robert E. Minsky Gymnasium	\$	2,296.57	\$	91.86	\$	2,204.71
Building Maintenance Facility	\$	354.07	\$	14.16	\$	339.91
Saints Golf Course, Comfort Stations	\$	_	\$	_	\$	_
Code Enforcement Trailer	\$	189.07	\$	7.56	\$	181.51
Code Enforcement Officers Offices	\$	269.07	\$	10.76	\$	258.31
2258 SW Best Street (Call Center)	\$	239.07	\$	9.56	\$	229.51
2257 SW Kail Street (Police	\$	_	-			
Evidence)			\$	-	\$	-
Undercover Police Location	\$	314.07	\$	12.56	\$	301.51
2258 SE Belvedere-Initial & 1	\$	89.07				
biweekly			\$	3.56	\$	85.51
Eastern PD Station	\$	881.57	\$	35.26	\$	846.31
Utilities Cross Connection	\$	-	\$	-	\$	_
Police evidence (new)	\$	114.07	\$	4.56	\$	109.51
Dwyer Ave-Eng Traffic Safety	\$	188.07	\$	7.52	\$	180.55
1165 Macedo-Traffic Safety	\$	144.07	\$	5.76	\$	138.31
Utilities Pavillion - Weekly	\$	164.07	\$	6.56	\$	157.51
Towels	\$	113.07	\$	0.00	\$	113.07
Totals	\$ 2	29,171.73	\$	1,162.35	S	28,009.38

<sup>3.</sup> All other terms and conditions of the original contract and/or Addenda apply except the Renewal Option will be omitted.

IN WITNESS WHEREOF, the parties have executed this contract at Port St. Lucie Florida, the day and year first above written.

CITY OF PORT ST. LUCIE FLORIDA	
By: & Dente	<b>*</b>
Jerry A. Bentrott, City Manager	
ATTEST:	
4/ 0////	
By: Young Phillip City Clerk	
Karen A. PhillipsCity Clerk	
By: Alexander Miles	
Authorized Representative: Service King, Inc. State of: Fleude.	
Sale of Tropics	
County of: St. Nucce	
Before me personally appeared: <u>Hathleen UCGEE</u> (please print)	
Please check one:	
Personally known	
Produced Identification:	
(type of identification)	
Identification No.:	
known to me to be the person described in and who executed the and before me that SM executed said instrument for the purpose the said instrument for the said ins	-
WITNESS my hand and official seal, this The day of Dril	, 2011.
Le Nasic Cousence	
Notary Signature	Lisa Marie Lawrence
Notary Public-State of Slovide at Large	Commission #DD352380 Expires: FEB. 11, 2013 BONDED THRU ATLANTIC BONDING CO., INC.
My Commission Expires: <u> </u>	
	(seal)

#### 19

#### SERVICE KING, INC 5907 Cherokee Street Palm City, FL 34990 Servicekinginc@bellsouth.net

November 22, 2010

Mrs. Jeannie Stewart,

At this time, we would like to request that the City of Port St. Lucie extend the current contract to provide janitorial services to City buildings.

With this extension, we will offer a 4% reduction to the current contract amount.

This past year, during cutbacks, we saved the city \$30,865.00 by reducing prices where needed without sacrificing quality of service.

Service King will continue to provide the same quality service and dedicated customer contact as our current contract record reflects.

Thank you for the opportunity to do business with the City of Port St. Lucie.

Kenneth McGee, President

Service King, Inc.

# PORT ST. LUCIE CITY COUNCIL AGENDA ITEM REQUEST

Meeting Date: May 23,	, 2011		
Public Hearing	Ordinance	Resolution	Motion X
Item: Contract #200	10017, Janitorial	Services for all City Build	dings
Recommended Action:			
Renewal Option to the current co	to provide the identractual amount,	lentical services required	accordance with Section XXI in this contract with a 4% reduction of time in the subsequent calendar per 30, 2016.
Copy of	tor Proposal/Request the Contract Extended to Sign-Off Sheets	ension Form	
Summary Explanation/l	Background Infor	mation:	
The need for the above	is: Janitorial serv	rices at all City buildings.	
Purchase () is (X) is no	ot a replacement.	Pu	rchase (X) was budgeted () was not budgeted
Estimated Annual Expe	ense: \$ 336,058.32	2	
Department requests ex	penditure from th	e following:	
Fund	001	General Fund	
Cost Center	Various	All Departments	
Object Code	5340	Other Contractual Serv	vices
Project	00000		
Director of OMB concu	nrs with award. (	City Manager	r concurs with award
Department request		time to make a presentati	on.
Submitted by:	Durid C. t.	Mart	5.5-11
Title:	Dunid C. J.	eled	Date Submitted

Title: Janitorial Service  Contractor: Service King  Contract Renewal: 4% Reduction: \$1,162.35  Term of Contract Amendment: Starting Date: 10/01/2011	City Contract #20010017, Amendment #19 Apr	ril 7, 2011 Assigned: Lisa Marie Lawrence	
Contract Renewal: 4% Reduction: \$1,162.35  Term of Contract Amendment: Starting Date: 10/01/2011  Ending Date: 9/30/2016  Encumbrance Required: Yes (X) No ()	Title: Janitorial Service		
Term of Contract Amendment: Starting Date: 10/01/2011	Contractor: Service King	A. Character	
Encumbrance Required: Yes (X) No ()    Expenditure From:	Contract Renewal: 4% Reduction: \$1,162.35	LITTATION 175 OFFI	CE
Expenditure From:    0001   Various   534000   0000	Term of Contract Amendment: Starting Date: 10/01/20	11 Ending Date: 9/30/2016	
Fund   Cost Center   Object Code   Project #	Encumbrance Required: Yes (X) No ()	Item Was Budgeted: Yes (X) No ( )	<u> </u>
City Attorney:       Signature       5.5/1/Date         Comments:       ************************************	Expenditure From: 0001	Various 534000 0000	
City Attorney:       Signature       5.5/1/Date         Comments:       ************************************	Fund	Cost Center Object Code Project #	
Comments:  ***********************************	City Attorney: Om & B	Lakim 50	5/1/
Signature Date  Comments:  ***********************************			
Signature Date  Comments:  ***********************************			
Signature Date  Comments:  ***********************************	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * *
Comments:  ***********************************			// Date
Department Head Approval:    Signature	ž –		
Signature       Date         Comments:	* * * * * * * * * * * * * * * * * * * *	******	* * * * *
Comments:  *****************************  Finance Department  Signature  Comments:  ***********************************	•		//_
Signature       Date         Comments:         ***********************************	E		ate
Signature       Date         Comments:         ***********************************	*******	******	* * * * *
Comments:  ************************  Legal Department  Signature  Date			/
Legal Department			
Signature Date	******* * * * * * * * * * * * * * * * *	********	* * * * *
	Legal Department		
	<u> </u>		ate
************************	*************	************	*****
Office of Management & Budget has received and completed all requested changes and attached are the Final Contract Documents.			re the Final
OMB Confirmation: Signature MAY 0 5 7011 Date	OMB Confirmation: Signature	MAY 0 5 7011 4	/ <mark>7 / [[</mark> Date
l l		Office of Marnt & Burdget	

City Contract #20010017, Amendment #19	Aj	pril 7, 2011 Ass	igned: Lisa Mari	ie Lawrence
Title: Janitorial Service				
Contractor: Service King				
Contract Renewal: 4% Reduction: \$1,162.35				
Term of Contract Amendment: Starting Date	: 10/01/20	011	Ending Date:	9/30/2016
Encumbrance Required: Yes (X) No ()		Item Was E	Budgeted: Yes (X	() No()
Expenditure From:	0001	Various	534000	0000
	Fund	Cost Center	Object Code	Project #
				//
Comments: Signature				Date
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Risk Management	ey	Ylapr	<u>ر</u>	4/8/
Signature Comments:		U		Date
******				*****
Department Head Approval: Signature Comments:				Date
******	* * * * *	* * * * * * * *	****	*****
Finance Department				/_/
Signature Comments:				Date
******* * * * * * * * * * * * * * * * *	* * * * *	******	******	****
Legal Department				/
Signature Comments:				Date
*********	******	******	*****	******
Office of Management & Budget has received	ed and co	mpleted all requ	ested changes ar	nd attached are the Final
Contract Documents.			RE	CEIVED
OMB Confirmation: Signature	1 Ce		- A	PR - 8 2011 Date
-			Office o	of Mgmt. & Budget

April 7, 2011 Assigned: Lisa Marie Lawrence

City Contract #20010017, Amendment #19

Title: Janitorial Servi	ce				
Contractor: Service K	Ling				
Contract Renewal: 49	% Reduction: \$1,162.3	15			
Term of Contract Am	nendment: Starting Da	te: <u>10/01/2</u>	011	Ending Date:	9/30/2016
Encumbrance Require	ed: Yes (X) No ()		Item Was I	Budgeted: Yes (X)	No ( )
Expenditure	From:	0001	Various	534000	0000
		Fund	Cost Center	Object Code	Project #
City Attorney:					/
	Signature				Date
* * * * * * * * * * * * * * * * * Risk Management  Comments:	**************************************	* * * * * * *	****	*****	**********// Date
* * * * * * * * * * * * * * * * * Department Head Ap  Comments:	Λ.		**************************************	* * * * * * * * * *	* * * * * * * * * * * * * * * * * * *
* * * * * * * * * * * * * * * Finance Department		* * * * * *	* * * * * * * *	* * * * * * * * * *	******
Comments:	Signature				Date
****** * * * * * * * * * * * * * * * *		* * * * *	: * * * * * * * * *	* * * * * * * * *	Date
	nt & Budget has recei				**************************************
OMB Confirmation:	Signature				//

City Contract #20010017, Amendment #19	Aı	oril 7, 2011 Ass	igned: Lisa Mari	e Lawrence
Title: Janitorial Service				
Contractor: Service King			AP	R 8 2011
Contract Renewal: 4% Reduction: \$1,162.3	5			
Term of Contract Amendment: Starting Dat	e: <u>10/01/2</u> 6	011	Ending Date:	9/30/2016
Encumbrance Required: Yes (X) No ()		Item Was E	Budgeted: Yes (X)	No ( )
Expenditure From:	0001	Various	534000	0000
	Fund	Cost Center	Object Code	Project #
City Attorney:				/ /
City Attorney: Signature Comments:				Date
******	****	* * * * * * * *	* * * * * * * * *	* * * * * * * * * * *
Risk Management Signature				/ Date
Comments:				
* * * * * * * * * * * * * * * * * * *				/
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****** * * * * * * * * * * * * * * * *	, , , , , , ,	*****	*****	//
Signature Comments:				Date
*************	******	******	******	******
Office of Management & Budget has received Contract Documents.  OMB Confirmation:  Signature	ved and co	ompleted all requ	RECEIN APR 12	2011 Date
			Office of Mgmt.	a budget

IT IS TIME FOR THE RENEWAL OF THE FOLLOWING CONTRACT. PLEASE FILL OUT THIS FORM IN ITS ENTIRETY AND RETURN TO THE OFFICE OF MANAGEMENT AND BUDGET. THANK YOU.

CONTRACT #20010017

TITLE: Janitorial Service

CONTRACTOR'S NAME: Service King, Inc.

**DEPARTMENT: All City Buildings** 

DATE DUE: 9/30/2011

(7 DAYS AFTER RECEIPT BY DEPT)

#### CHECK THE APPROPRIATE RESPONSE BELOW:

	EXCELLENT	GOOD	FAIR	POOR
Adherence to Cleaning Schedules (Weekly,				
Monthly, Periodically)	X			
Quality of Service	X			
Quality of Products Used	X			
Performs Extra Services When Requested	X			
Problems Solved in a Timely Manner	X			
Overall Performance	X			

Comments: List any additional information you find pertinent to the contractor's performance. These comments should reflect between excellent to poor service.

| Comments | Contract | Con

# JANITORIAL SERVICE COMPLAINTS

MAR 18 2011

RECEIVED

Office of Mgmt. & Budget HOWRESOLVED - INITIALS INITIALS **PROBLEM** DATE DATE **RESOLVED** 

IT IS TIME FOR THE RENEWAL OF THE FOLLOWING CONTRACT. PLEASE FILL OUT THIS FORM IN ITS ENTIRETY AND RETURN TO THE OFFICE OF MANAGEMENT AND BUDGET. THANK YOU.

CONTRACT #20010017

TITLE: Janitorial Service

CONTRACTOR'S NAME: Service King, Inc.

DEPARTMENT: All City Buildings

DATE DUE: 9/30/2011

(7 DAYS AFTER RECEIPT BY DEPT)

	EXCELLENT	GOOD	FAIR	POOR
Adherence to Cleaning Schedules (Weekly,				
Monthly, Periodically)				
Quality of Service				
Quality of Products Used				
Performs Extra Services When Requested		V/		
Problems Solved in a Timely Manner				
Overall Performance				

Comments: List any additional information you find pertinent to the comments should reflect between excellent to poor service.	
Department: Building DeptaAssigned Monitor:	Contact #:
	(circle one)
CONTRACT SUPERVISOR: Lisa Marie Lawrence OMB	DATE: 3/24/2011
DEPARTMENT HEAD SIGNATURE:	

IT IS TIME FOR THE RENEWAL OF THE FOLLOWING CONTRACT. PLEASE FILL OUT THIS FORM IN ITS ENTIRETY AND RETURN TO THE OFFICE OF MANAGEMENT AND BUDGET. THANK YOU.

CONTRACT #20010017

TITLE: Janitorial Service

CONTRACTOR'S NAME: Service King, Inc.

**DEPARTMENT: All City Buildings** 

DATE DUE: 9/30/2011

(7 DAYS AFTER RECEIPT BY DEPT)

	EXCELLENT	GOOD	FAIR	POOR
Adherence to Cleaning Schedules (Weekly, Monthly, Periodically)			/	
Quality of Service		<b>/</b>		
Quality of Products Used			/	
Performs Extra Services When Requested				
Problems Solved in a Timely Manner				
Overall Performance		/	<u></u>	

<u>Comments:</u> List any additional information you find pertinent to the contractor's performance. These comments should reflect between excellent to poor service.				
Assigned Department Monitor. Yantte Unrufor Contact #: 643/				
WOULD YOU RENEW THIS CONTRACT: Yes or No (circle one)				
CONTRACT SUPERVISOR: Lisa Marie Lawrence OMB DATE: 3/18/2011 (print)				
DEPARTMENT HEAD SIGNATURE:				

IT IS TIME FOR THE RENEWAL OF THE FOLLOWING CONTRACT. PLEASE FILL OUT THIS FORM IN ITS ENTIRETY AND RETURN TO THE OFFICE OF MANAGEMENT AND BUDGET. THANK YOU.

CONTRACT #20010017

TITLE: Janitorial Service

CONTRACTOR'S NAME: Service King, Inc.

**DEPARTMENT: All City Buildings** 

DATE DUE: 9/30/2011

(7 DAYS AFTER RECEIPT BY DEPT)

	EXCELLENT	GOOD	FAIR	POOR
Adherence to Cleaning Schedules (Weekly,	2.2			
Monthly, Periodically)		X		
Quality of Service		·×		
Quality of Products Used		×		
Performs Extra Services When Requested	×			
Problems Solved in a Timely Manner		×		
Overall Performance		×		

Comments: List any additional information you find pertinent to the contractor's performance. These
comments should reflect between excellent to poor service.
SERVICE KING HAS PROVIDED SPECIAL EMERGENCY REQUESTS ON
SHORI NOTICE. (E)
LIMITED SERVICE REQUIRED @ MAINT, YARD, PRETTY LARGE TASK
TO ASK THEM TO KEEP UP WITH MESSES THE STAFF MOKES.
Department: PR. MAINT, YARD Assigned Monitor: MARK OLSEN Contact #: 772 -528-295
WOULD YOU RENEW THIS CONTRACT: Yes or No (circle one)
CONTRACT SUPERVISOR: Lisa Marie Lawrence OMB DATE: 3/24/2011  (print)
DEPARTMENT HEAD SIGNATURE:

IT IS TIME FOR THE RENEWAL OF THE FOLLOWING CONTRACT. PLEASE FILL OUT THIS FORM IN ITS ENTIRETY AND RETURN TO THE OFFICE OF MANAGEMENT AND BUDGET. THANK YOU.

CONTRACT #20010017

TITLE: Janitorial Service

CONTRACTOR'S NAME: Service King, Inc.

DEPARTMENT: All City Buildings

DATE DUE: 9/30/2011

(7 DAYS AFTER RECEIPT BY DEPT)

	EXCELLENT	GOOD	FAIR	POOR
Adherence to Cleaning Schedules (Weekly,		,		
Monthly, Periodically)				
Quality of Service		V		
Quality of Products Used				
Performs Extra Services When Requested		NA		
Problems Solved in a Timely Manner		·/		
Overall Performance				

<b>Comments:</b> List any additional information you find pertinent to the contractor's performance. These
comments should reflect between excellent to poor service.
Ranely request additional service at the Community Center.
Assigned Department Monitor: 2. Contact #: 772 871 - 5086
Assigned Department Wolfitor.
WOULD YOU RENEW THIS CONTRACT: (Yes) or No (circle one)
CONTRACT SUPERVISOR: Lisa Marie Lawrence OMB DATE: 3/18/2011
(print)
DEPARTMENT HEAD SIGNATURE:

IT IS TIME FOR THE RENEWAL OF THE FOLLOWING CONTRACT. PLEASE FILL OUT THIS FORM IN ITS ENTIRETY AND RETURN TO THE OFFICE OF MANAGEMENT AND BUDGET. THANK YOU.

CONTRACT #20010017

TITLE: Janitorial Service

CONTRACTOR'S NAME: Service King, Inc.

DEPARTMENT: All City Buildings

DATE DUE: 9/30/2011

(7 DAYS AFTER RECEIPT BY DEPT)

#### CHECK THE APPROPRIATE RESPONSE BELOW:

	EXCELLENT	GOOD	FAIR	POOR
Adherence to Cleaning Schedules (Weekly,		X		
Monthly, Periodically)				
Quality of Service		X		
Quality of Products Used		X		
Performs Extra Services When Requested		X		
Problems Solved in a Timely Manner		X		
Overall Performance		X		

<u>Comments:</u> List any additional information you find pertinent to the contractor's performance. These comments should reflect between excellent to poor service.
Assigned Department Monitor: Welvely Smith Contact #: 772-871-5100
WOULD YOU RENEW THIS CONTRACT: Yes or No (circle one)
CONTRACT SUPERVISOR: Lisa Marie Lawrence OMB DATE: 3/18/2011  (print)
DEPARTMENT HEAD SIGNATURE: Donald Freedland 3/21/1

DEW

IT IS TIME FOR THE RENEWAL OF THE FOLLOWING CONTRACT. PLEASE FILL OUT THIS FORM IN ITS ENTIRETY AND RETURN TO THE OFFICE OF MANAGEMENT AND BUDGET. THANK YOU.

CONTRACT #20010017

TITLE: Janitorial Service

CONTRACTOR'S NAME: Service King, Inc.

DEPARTMENT: All City Buildings

DATE DUE: 9/30/2011

(7 DAYS AFTER RECEIPT BY DEPT)

	EXCELLENT	GOOD	FAIR	POOR
Adherence to Cleaning Schedules (Weekly,				
Monthly, Periodically)	i			
Quality of Service				
Quality of Products Used				
Performs Extra Services When Requested	W .			
Problems Solved in a Timely Manner				- :
Overall Performance				

Comments: List any additional information you find pertinent to the contractor's performance. These comments should reflect between excellent to poor service.  Ruby has been a real Asset to the Cleaning Staff. I receive dompiments.  Regularly on her attention to Detail.
Assigned Department Monitor: Mary tolk a go Contact #:
WOULD YOU RENEW THIS CONTRACT: Yes or No (circle one)
CONTRACT SUPERVISOR: Lisa Marie Lawrence OMB DATE: 3/18/2011
DEPARTMENT HEAD SIGNATURE: 5/22/11  Den Service individual 15 of shading She is perhaps
Our Service individual is determiding! She is perhips the best person we ever had.

IT IS TIME FOR THE RENEWAL OF THE FOLLOWING CONTRACT. PLEASE FILL OUT THIS FORM IN ITS ENTIRETY AND RETURN TO THE OFFICE OF MANAGEMENT AND BUDGET. THANK YOU.

CONTRACT #20010017

TITLE: Janitorial Service

CONTRACTOR'S NAME: Service King, Inc.

DEPARTMENT: All City Buildings

DATE DUE: 9/30/2011

(7 DAYS AFTER RECEIPT BY DEPT)

- Address - Addr	EXCELLENT	GOOD	FAIR	POOR
Adherence to Cleaning Schedules (Weekly,				
Monthly, Periodically)				
Quality of Service		V		
Quality of Products Used		V		
Performs Extra Services When Requested				
Problems Solved in a Timely Manner				
Overall Performance				

<u>Comments:</u> List any additional information you find pertinent to the comments should reflect between excellent to poor service.	contractor's performance. These
Assigned Department Monitor: Contact #:	
WOULD YOU RENEW THIS CONTRACT: Yes or No	(circle one)
CONTRACT SUPERVISOR: Lisa Marie Lawrence OMB (print)	DATE: 3/18/2011
DEPARTMENT HEAD SIGNATURE:	